Department for Work and Pensions

DECISION MAKING AND APPEALS

Decision Makers Guide

Volume 14 Amendment 44 – October 2017

- 1. This letter provides details on Amendment 44; the changes have already been incorporated in to the Intranet and Internet versions of the DMG.
- 2. PDF amendment packages are also available. These can be printed with the amended pages being reproduced in full. Each page will contain the amendment number in the footer

PDF amendment packages can be found on the **Intranet** at:

http://intralink/1/lg/acileeds/guidance/decision%20makers%20guide/index.asp

or on the **Internet** at the 'Amdt Packages' tab on the following link:

http://www.dwp.gov.uk/publications/specialist-guides/decision-makers-guide/

Note: When printing PDF packages set the print properties to Duplex/Long Edge in order to produce double sided prints.

- 3. Amendment 44 affects chapters 83 & 85. The changes;
 - Make minor amendments to chapter 83 at para 83152
 - Incorporates DMG Memo 14/17 to Chapter 85 at para 85370
- 4. The last two amendment packages amending Volume 14 were

Amendment 43 [June 2017]

Amendment 42 [February 2017]

 If using a PDF amendment package remove the sheets as stated in the left hand column of the Remove and Insert table below and insert the new sheets as stated in the right hand column (note the record of amendments at the back of the Volume). Remove

Abbs (5 pages)

Chapter 83

83150 - 83999 (2 pages)

Chapter 85

85370 -85399 (1 page)

Insert

Abbs (5 pages)

Chapter 83

83150 - 83999 (2 pages)

Chapter 85

85370 -85399 (1 page)

Abbreviations

AA Attendance Allowance paid under s 64 of the SS (CB) Act 92

"AA" Attendance Allowance as defined in IS (Gen) Regs, reg 2(1) or

JSA, reg 1(3)

ADC Actual Date of Confinement
ADF Adviser Discretion Fund
ADI Adult Dependency Increase

AFIP Armed Forces Independence Payment

AIP Assessed Income Period

AMG Appropriate Minimum Guarantee

AP Additional Pension
APP Adoption Pay Period

Art Article

ASE Actively seeking employment

AT Appeal Tribunal
AWT All Work Test

BA Bereavement Allowance

BACS Bankers Automated Cleaning System

BB Bereavement Benefits
BL Board and Lodging

BP Basic Pension/Bereavement Premium

BPT Bereavement Payment

BSP Bereavement support payments

BTEC Business and Technology Education Council

BWC Benefit Week Commencing

BWE Benefit Week Ending

CA Carer's Allowance

CAA Constant Attendance Allowance

Cat Category

CB Contributory Benefit
CC Community Charge

CDI Child Dependency Increase

CESC Council of European Social Charter

CHB Child Benefit

CHB(LP) Child Benefit for Lone Parents

CJEU Court of Justice of the European Union

CMB Child Maintenance Bonus
CMP Child Maintenance Premium

CP Carer Premium
CPen Civil Penalty

CSM Child Support Maintenance

CT Council Tax

CTA Common Travel Area
CTB Council Tax Benefit
CTC Child Tax Credit

CTF Community Task Force
CTM Contribution to Maintenance
CWP Cold Weather Payment

CwP Community work Placements

DCP Disabled Child Premium

DCT Direct Credit Transfer

DH Department of Health

Dis G Disablement Gratuity

Dis P Disablement Pension

DLA Disability Living Allowance

DM Decision Maker

DMA Decision Making and Appeals

DMG Decision Makers Guide

DO District Office

DP Disability premium

DPTC Disabled Persons Tax Credit
DWA Disability Working Allowance

DWP Department for Work and Pensions

EC European Community

ECHR European convention for the Protection of Human Rights and

Fundamental Freedoms

ECJ European Court of Justice

ECSMA European Convention on Social & Medical Assistance

EctHR European Court of Human Rights
EDP Enhanced Disability Premium
EEA European Economic Area
EFC Earnings factor credits

EFTA European Free Trade Association
ELDS Eligible loan deduction scheme

Emp O Employment Officer

EO Employment Option of New Deal for young people

EO(E) Employed Employment Option

EO(S/E) Self-Employed Employment Option of the New Deal for young

people

EPP Enhanced Pensioner Premium
ERC Employment Rehabilitation Centre

ERA Employment Retention and Advancement

ESA Employment and Support Allowance

ESA(Cont) Employment and Support Allowance (contributory allowance)
ESA(IR) Employment and Support Allowance (income-related allowance)

ESA(Y) Employment and Support Allowance for those with limited

capability for work in youth

ESDA Exceptionally Severe Disablement Allowance

ET Employment Training

ETFO Environment Task Force Option of New Deal for young people

EU European Union

EWC Expected Week of Confinement

EZ Employment Zone

FamC Family Credit

FAS Financial Assistance Scheme

FND Flexible New Deal FP Family Premium

FP(LP) Family Premium (Lone Parent Rate)

FRIY Flat Rate Introduction Year
FRM Flat Rate Maintenance

F/T Full-Time

FTE Full-Time Education

FTET Full-Time Education and Training Option

FtT First-tier Tribunal

GA Guardian's Allowance

GB Great Britain
GC Guarantee Credit

GCE General Certificate of Education

GCSE General Certificate of Secondary Education

GMP Guaranteed Minimum Pension

GNVQ General National Vocational Qualification

GP General Practitioner

GPoW Genuine Prospect of Work
GRB Graduated Retirement Benefit
GRC Gender Recognition Certificate
GRP Gender Recognition Panel

HA Health Authority
HB Housing Benefit

HBS Housing Benefit Supplement
HCP Health care professional

HWC Health and Work Conversation

Hep C Hepatitis C

HIV Human Immunodeficiency Virus

HM Her Majesty

HMF Her Majesty's Forces

HMRC Her Majesty's Revenue and Customs

HO Home Office

HPP Higher Pensioner Premium

HRP Home Responsibilities Protection

IA Industrial Accident

IAP Intensive Activity Period for those aged 25 and over and under 50

IAP for 50+ Intensive Activity Period for those aged 50 or over

IB Incapacity Benefit

IBLT Long-term Incapacity Benefit
IBS Infected Blood Schemes

IBST Short-term Incapacity Benefit

IBST(H) Higher rate of short-term Incapacity Benefit
IBST(L) Lower rate of short-term Incapacity Benefit

IB(Y) Incapacity Benefit for those incapacitated in youth

IC Intermittent Custody
IDB Industrial Death Benefit
IFM Immediate Family Member

IfW Incapacity for Work
II Industrial Injury(ies)

IIDB Industrial Injuries Disablement BenefitIncs Increments (of Retirement Pension)IND Immigration and Nationality Department

IPC International Pension Centre

IPPIW Immediate Past Period of Incapacity for Work

IS Income Support

IT Industrial Tribunal (now Employment Tribunal)

IVA Invalidity Allowance
IVB Invalidity Benefit
IVP Invalidity Pension

IVS Invalid Vehicle Scheme

JSA Jobseeker's Allowance

JSA 18-21 Jobseeker's Allowance 18-21 Work Skills Pilot Scheme

Pilot Scheme

JSA(Cont) Contribution based JSA
JSAg Jobseeker's Agreement
JSA(IB) Income based JSA
JSD Jobseeker's Direction

JSP Jobseeking Period

LA Local Authority

LCW Limited capability for work

LCWA Limited capability for work assessment

LCWRA Limited capability for work related activity

LEA Local Education Authority
LEC Local Enterprise Council
LEL Lower Earnings Limit

LETS Local Exchange Trading System

LPP Lone Parent Premium

LPRO Lone Parent run-on

LQPM Legally Qualified Panel Member

LRP Liable Relative Payment
LSC Learning and Skills Council

LT Linking Term

LTACP Living Together as Civil Partners

LTAMC Living Together as Married Couple

LTAHAW Living Together as Husband And Wife

MA Maternity Allowance

MAP Maternity Allowance Period

MB Maternity Benefit
MG Maternity Grant

MID Mortgage Interest Direct
MIRO Mortgage Interest run-on
MP Member of Parliament
MPP Maternity Pay Period
MSC Maximum Savings Credit

MSP Member of the Scottish Parliament

NASS National Asylum Support Service

NCET National Council for Education and Training

NCIP Non-Contributory Invalidity Pension

ND New Deal

NDLP New Deal for Lone Parents

NDP New Deal for Partners

NDYP New Deal for Young People
ND18-24 New Deal for 18-24 year olds

ND25+ New Deal for claimants aged 25 years and over

NHS National Health Service

NI National Insurance

NINO National Insurance Number

NMW National Minimum Wage
NRP Non-Resident Parent

NVQ National Vocational Qualification

OOT Own Occupation Test
OPB One Parent Benefit

PA Personal Adviser
PAYE Pay As You Earn

PB and MDB Pneumoconiosis, Byssinosis and Miscellaneous Diseases Benefits

scheme

PCA Personal Capability Assessment

PD Prescribed Disease

PETA Personal Expenses Transitional Addition

PFA Person(s) From Abroad

PIE Period of Interruption of Employment

PILON Pay In Lieu Of Notice

PILOR Pay In Lieu Of Remuneration

PIP Personal Independence Payment
PIW Period of Incapacity for Work

PLCW Period of limited capability for work

PLCWA Period of limited capability for work assessment

PO Post Office

POAOB Payment on Account of Benefit

POA Power of Attorney
PP Pensioner Premium
PR Preserved Right

PSIC Person Subject to Immigration Control

P/T Part-Time PW Pay-Week

"PW" Permitted work as defined in ESA Regs, reg 45(4)

PWC Person With Care

PWHL Permitted Work Higher Limit

PWHLS Permitted Work Higher Limit subsequent period

PWK Permitted Work

PWLL Permitted Work Lower Limit
PWP Permitted Work Period

QB Qualifying Benefit

QBP Qualifying Benefit or Pension

QD Qualifying Days

QEF Qualifying earnings factor

QI Qualifying Income

QP Qualifying Period

QRW Qualifying remunerative work

QW Qualifying Week

QWfI Quarterly Work-focused interview

RA Retirement Allowance
RBD Reduced Benefit Direction
RCH Residential Care Home

REA Reduced Earnings Allowance

Reg(s) Regulation(s)

Res A Residential Allowance

RISWR Redundant Iron and Steel Employees re-adaptation scheme

RMPS Redundant Mineworkers Payment scheme

RP Retirement Pension

RQC Relevant Qualifying Condition
RVU Relationship Validation Unit

S Section (of an Act)
S2P State Second Pension
SAP Shared Additional Pension

SAYE Save As You Earn
SB Sickness Benefit
SC Savings Credit

Sch Schedule (as in an Act)
SCT Savings Credit Threshold

SDA Severe Disablement Allowance

SDM Sector Decision Maker
SDP Severe Disability Premium

S/E Self-Employed
Sec Section (of an Act)

SED Scottish Education Department

SERPS State Earnings Related Pension Scheme

Sev DP Severely Disabled Person

SF Social Fund

SFFP Social Fund Funeral Payment(s)

SFO Social Fund Officer

SHA Special Hardship Allowance

SI Statutory Instrument
SIR Standard Interest Rate

SJP Supervised Jobsearch Pilot Scheme

SMG Standard Minimum Guarantee

SMP Statutory Maternity Pay

SP State Pensions

SPC State Pension Credit

SpTA Special Transitional Addition SPW Supported Permitted Work

SRPS Shipbuilding Redundancy Payment Scheme

SS Social Security

SS benefits Benefits payable under SS(CB) Act 92

SSMG Sure Start Maternity Grant

SSP Statutory Sick Pay

STCP Skills Training Conditionality Pilot

Supp B Supplementary Benefit

SVQ Scottish Vocational Qualification

TA Transitional Addition

TAW Temporary Allowance for Widow(ers)

TBI Total Benefit Income

TD Trade Dispute

TE Transitional Element

TEC Training and Enterprise Council

TFEU Treaty on the Functioning of the European Union

TS Tribunals Service
TT Thalidomide Trust

TU Trade Union

UB Unemployment Benefit

UC Universal Credit

UCP Urgent Case Payment
UEL Upper Earnings Limit

UK United Kingdom

US Unemployability Supplement

UT Upper Tribunal

VAT Value Added Tax

VSO Voluntary Sector Option of New Deal for young people

WA Widow's Allowance WB Widow's Benefit

WBLA Work Based Learning for Adults

WBLfYP Work Based Learning for Young People

WBTfA Work Based Training for Adults

WBTfYP Work Based Training for Young People

WC Workmen's Compensation

WC(S) The Workmen's Compensation (Supplementation) Scheme

WC (Supp) Workmen's Compensation (supplementation) scheme

WCA Work capability assessment WDisP War Disablement Pension

WFHRA Work focused health related assessment

WfI Work-focused Interview WFP Winter Fuel Payment

WFTC Working Families Tax Credit
WMA Widowed Mother's Allowance

WMA(C) WMA payable where late husband entitled to Cat C retirement

pension

WP Widow's Pension
Wp Work programme

WPA Widowed Parent's Allowance

WP(C) Widow's Pension payable where late husband entitled to Cat C

retirement Pension

WPT Widow's Payment

WRAC Work-related activity component

WRAG Work-related activity group

WTB Work and training beneficiary(ies)

WTC Working Tax Credit

WtWB Welfare to Work Beneficiary

WWP War Widow's Pension/War Widower's Pension

YT Youth Training

Changes in retirement provision during an AIP

Reductions in retirement provision during an AIP

- 83150 The rules for fixing a claimant's retirement provision do not prevent a DM from making a decision where a claimant's retirement provision reduces during an AIP and the claimant is entitled to an increase in their SPC.
- 83151 The DM can make a decision on the claimant's retirement provision at any time during the AIP where the 1
 - 1. decision is a supersession decision and
 - supersession results in an increase in the amount of SPC that the claimant is entitled to and
 - increase in SPC is due (or partly due) to the change in the claimant's retirement provision.

1 SPC Act 02, s 8(1)

Where a supersession decision is made as in DMG 83151, then the claimant's remaining retirement provision is fixed until the end of the existing AIP¹.

1 SPC Act 02, s 8(3)

Note: where the change occurs on, or after 6.4.16 **and** the AIP ends under existing rules (see DMG 83050), a PCR will be set.

Example 1

Alice claimed SPC and because her retirement provision was stable the DM set an AIP for five years. Alice's benefit week commenced on a Monday.

Six months later (on 5.12.06) Alice told the DM that her income from one small occupational pension had ceased. Alice had given up £2.80 a week occupational pension she was entitled to in exchange for a one off lump sum payment of £3,000, which she had received on 1.12.06. Alice had no other savings. The DM did a full check of Alice's retirement provision to determine the overall effect.

The DM decided the occupational pension should no longer be taken into account and Alice's SPC increased by £2.80 a week from Monday 4.12.06.

Example 2

Boris is in receipt of SPC and because his retirement provision was stable at the outset his AIP was set for five years. Boris' benefit week commences on a Monday.

Fours years later (on 27.10.17) the Department receives confirmation (via HMRC's RTI feed) that Boris' occupational pension has reduced. There are no other changes

to Boris' retirement provision and the overall effect is an increase in his SPC. The DM supercedes Boris' SPC award taking the new occupational pension rate into account from 23.10.17. The AIP is not affected by this decision and continues to apply until it expires at the end of the five year period it was originally set for.

83153 The condition at DMG 83151 2. and 3. is also treated as satisfied if 1

- the supersession results in a decrease in the amount of SPC the claimant is entitled to but
- 2. the decrease is less (overall) than it would otherwise have been because there has been a change in the income which the claimant is required to report.

Note: This allows for the situation where the claimant's retirement provision decreases and the claimant's other income increases during the same benefit week resulting in an overall decrease in the amount of SPC to be paid.

1 SPC Act 02, s 8(2)

Example 1

Jack claimed SPC and because his retirement provision was stable the DM set an AIP for five years. Jack's benefit week commenced on a Monday

Two years later Jack told the DM about a change in his retirement provision. On 3.11.06 Jack declared that on 31.10.06 he had spent £9,000 from his savings (of £16,500) to pay for essential repairs to his home. He also declared that from 10.11.06 he would receive £30 a week earnings.

The DM did a full check of Jack's retirement provision to determine the overall effect. As a result of the overall changes (£25 earnings to be taken into account and £18 no longer deducted for deemed weekly income) Jack's SPC decreased by £7 a week from Monday 6.11.06.

Example 2

Mary claimed SPC and because her retirement provision was stable an AIP was set for 5 years. Mary's benefit week commenced on a Monday.

Six months later on 20.7.07 Mary reported her savings had increased from £5,500 to £10,600. She also reported that from 21.7.07 she would be receiving £60 a week for providing her niece with board and lodging.

The DM does not action the increase in Mary's savings during her AIP because this would not be a beneficial change to her retirement provision. The DM only actions the change in Mary's other income (under the usual rules for dealing with a non retirement provision income change).

As a result of the additional income from her boarder Mary's SPC decreased by £20 a week (after the BL disregard was applied) from Monday 23.7.07

83154 - 83159

Increases in retirement provision during an AIP

Where the claimant reports a change in retirement provision which would result in the amount of SPC that the claimant is entitled to decreasing then the DM is prevented from making a supersession decision¹. The claimant's retirement provision has to remain fixed until the end of the AIP.

Note: This does not apply to changes reported to **new** awards made on, or after 6.4.16, or those existing awards where the AIP has **already** ended on a date on, or after 6.4.16. Those claimants will be expected to report <u>all</u> relevant changes of circumstances, such as changes to their marital status or retirement provision, as they happen.

1 SPC Act 02, s 7(3) & (5)

Example 1

Leslie is in receipt of SPC with an AIP which has 2 years left to run.

He reports to the DM that his capital has decreased but that the income from his occupational pension has increased significantly. The overall effect of these changes would be that the amount of SPC which Leslie is entitled to would reduce if the changes were put into effect on the award of SPC.

The DM cannot make a supersession decision and Leslie's entitlement to SPC continues unchanged.

Example 2

Walter is in receipt of SPC with a 3 year PCR set.

On 16.5.16 he reports that his savings have increased after he inherited a small lump sum from a deceased relative's estate. As a result, the amount of SPC that Walter is entitled to is reduced.

The DM supersedes Walter's entitlement to SPC and sets a new 3 year PCR.

83161 - 83999

- 4. personal possessions
- 5. assets of any business owned in whole or in part by the claimant for the purposes of which he is engaged as a S/E earner or, if he has ceased to be engaged, for a reasonable period to allow for disposal of those assets
- **6.** assets of any business owned in whole or in part by the claimant if he is not engaged as a S/E earner by reason of some disease or disablement but he intends to return to work as a S/E earner as soon as he recovers
- 7. surrender value of any life insurance policy
- 8. value of any funeral plan contract
- 9. amount of any ex-gratia payment made in consequence of imprisonment or internment by the Japanese during the second World War
- **10.** amount of any trust payment made to a claimant or claimant's partner due to suffering from variant Creutzfeld-Jakob disease (see DMG Chapter 84)
- 11. amount of any compensation payment due to being a slave labourer, suffering property loss or personal injury or the loss of a child during second World War
- 12. any payment made from the Macfarlane Trust, the Macfarlane (Special Payments) Trust, the Macfarlane (Special Payments) (No. 2) Trust, the Fund, the Eileen Trust, MFET Limited or the Independent Living Fund (2006) (- but see note below), the Skipton Fund, the London Bombings Relief Charitable Fund (see DMG Chapter 84), the Scottish Infected Blood Support Scheme, the London Emergencies Trust (LET) and the We Love Manchester Emergency Fund (WLMEF).
- **13.** the amount of any payment made in consequence of personal injury to the claimant or partner
- **14.** amounts paid under an insurance policy in respect of loss or damage to the property occupied as the home or personal possessions
- **15.** amounts paid or deposited in the claimant's name for the purpose of purchasing a home or making repairs to the property occupied as the home
- 16. any amount paid by way of arrears of benefit, by way of compensation for late payment of benefit, in lieu of payment of benefit or by a LA out of money provided by the Supporting People scheme under certain legislation
- 17. any banking charge or commission payable in converting capital into sterling
- **18.** value of the right to receive income from an occupational or personal pension scheme
- **19.** value of the right to receive income under a retirement annuity contract.

1 SPC Regs, reg 17(8)(a), Sch V, Part I; 2 Sch V, Part 1, para 1A

Note: the Independent Living Fund (2006) closed on 30.6.15 with funding responsibilities transferring to Local Authorities in England, the Welsh Independent Living Grant in Wales and the Independent Living Fund Scotland for Northern Ireland and Scotland. Please contact DMA Leeds for advice if the claimant receives funding from any of these schemes.

85371 - 85399