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Welcome to the Winter Edition of Housing Matters!

Christmas will probably have been and gone by the time a lot of you read this, so we won't dwell on the hot spell that flew past, or the weird orange sky we experienced as a result of Ophelia in October!!

You will be pleased to know that the 2018 programme is now published on GOV.UK and available to download as a PDF. We are delivering 66 briefs, including visiting 15 different military establishments, including Chicksands, RAF Cranwell, Leconfield and Fort George.

REMEMBER these briefs are not just for those on ResettlementI am sounding like a broken record, but it's important that Service Personnel understand their options early enough – and the primary focus is financial planning!! You are not going to get very far without money.

In this edition, our articles include examples of property prices in London Boroughs twenty years on, what the South West would look like if we all lived on one street, and who can afford what and where, focussing on the South East.

Caroline Hall, one of our SIAP Independent Financial Advisers has again provided an article, this time about understanding the tax implications by homeowners, written by Glenn Urquhart, Director, Expert FD Limited.

Information about the MOD Referrals, and Local Authority and Housing Associations in London, the South East, and South West are also in this edition.

Finally, I have included an announcement about the online education module that JSHAO has created, which is accessible via the Defence Gateway and DLE. If you are a member of the serving Armed Forces or a Civil Servant. – by logging in will allow worldwide access to those who would otherwise not be able to attend a brief.

Alison Shimmens, Head JSHAO



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SIIAP members support and deliver a financial presentation on a regular basis, as part of the JSHAO Civilian Housing Briefs which are open to all Service personnel and their families at any stage of their Service career.

A comprehensive list of SIIAP's providers and products can be found at www.siiap.org

CIVILIAN Housing BRIEFS 2018



Joint Service Housing Advice Office

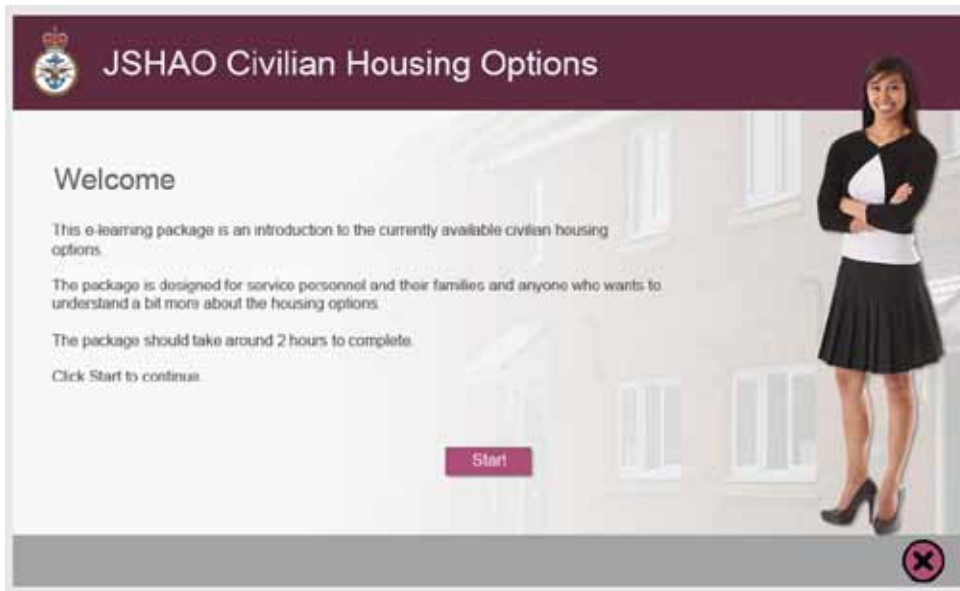
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To book a brief at a location near you, contact the relevant POC via their email address

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Affordable homes in South East England should cost **£250,000** or less, says study

source: www.theguardian.com (Oct 17)

Only a fifth of households can afford to buy the average new home in the region, says a Savills report.

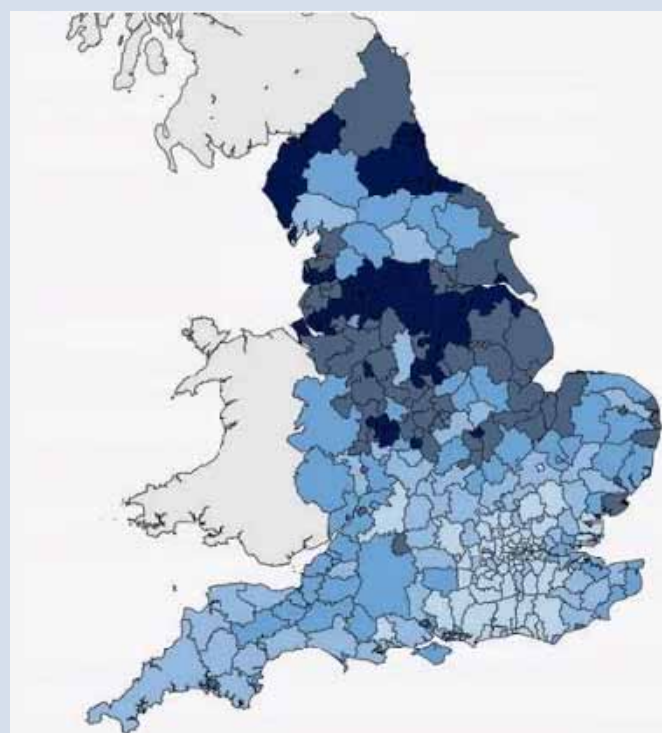
Only a fifth of households can afford to buy the average new home in the South East of England, according to research, which said affordable properties in the region should cost no more than £250,000.

Savills, the property firm, said the house building industry was on track to deliver the government's target of 1m new homes by 2020 – but there remained an annual shortfall of 104,000 homes in the areas with the highest demand, London and the South East.

Savills said much more land had to be released by local planning authorities to lower land values and enable new homes to be sold at an affordable price. It called for more new towns to be built, such as Ebbsfleet in Kent.

To ensure 40% of households can afford a home in the South East, the property would have to cost no more than £250,000. The average house price in London is £435,000, while the average price in the South East is £290,000.

Prices are far outstripping earnings. In all areas of London, average house prices are more than 10 times average local earnings; across England, it is more than seven times. The most unaffordable local authorities outside London include Hertsmere, Cambridge, Sevenoaks, Epping Forest, and Windsor and Maidenhead – where average house prices are more than 13 times average local earnings.



Lower quartile house price to lower quartile earnings ratio	Annual income required to buy a 1,000 sq ft home (£)	Percentage of households with the required income
0.0 to 5.9	27,000	45%
5.9 to 7.6	30,000	47%
7.6 to 9.1	36,000	43%
9.1 to 11.4	44,000	39%
11.4 to 30.7	68,000	21%

House prices to earnings. Photograph: Savills Research using DCLG, HM Land Registry and CACI.

WHAT TYPE OF PROPERTY

in the South West would
each person occupy if living
IN JUST A SINGLE STREET?

source: www.barratthomes.co.uk

Imagining the UK as a single street, 32 per cent of us would live in a semi-detached home, with an average value of £206,873. A quarter would live in a detached property worth just shy of £332,839, with 14 per cent in a flat or

maisonette worth just over £199,000 – equivalent to more than nine million people.

Barratt's developed an online tool (www.barratthomes.co.uk/uk-in-a-street)

to visualise what types of properties each person lives in, breaking down the population into four housing types – terraced, detached, semi-detached and flat/maisonette. It also attributed current average values to each property type.

SOUTH WEST



It is interesting to do a comparison.....

LONDON



The data was sourced from the Land Registry UK House Price Index dated April 2017, ONS Census Data for England and Wales, NRS Census Data in Scotland and NISRA Census Data in Northern Ireland.

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Twenty years on:

House prices in **nine London Boroughs** have risen by more than **500% in two decades**

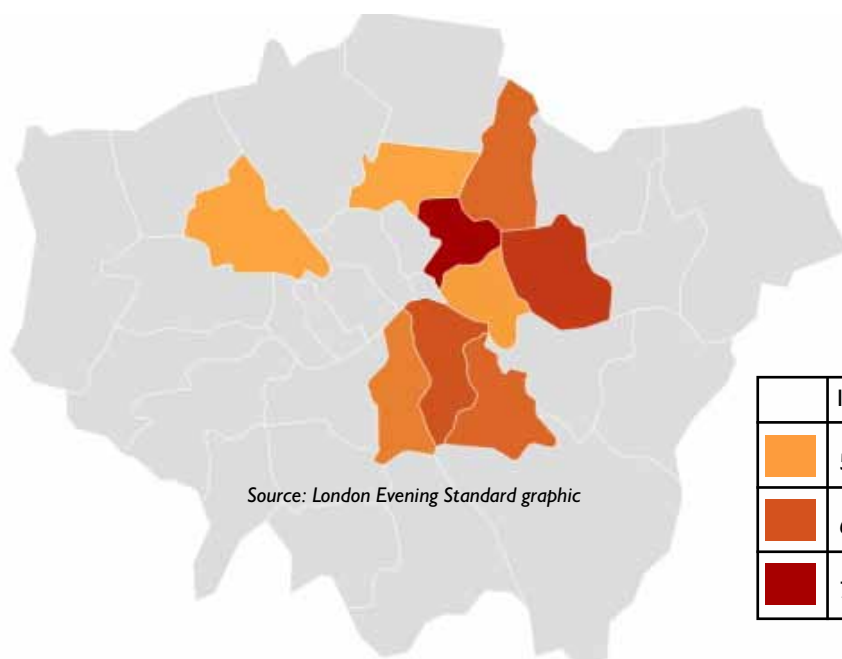


source: www.homesandproperty.co.uk (July 2017)

The biggest increase in UK house prices over the past 20 years continues to be seen in the capital, with nine London boroughs in the top 10 areas for price rises since 1997.

The boroughs that have seen the greatest house price increase per square metre

Nine areas in London are in the top 10 price increases over the past 20 years based on the average cost per square metre, according to figures from the Halifax.



Source: London Evening Standard graphic

	Increases
	530%
	650%
	750%

In the east London borough of Hackney, the findings reveal average square metre prices have leapt from £814 in 1997 to £6,942 this year, an increase of 753% in two decades. This has pushed the average cost of buying a home in the borough above half a million pounds, at £526,835. This is nearly twice the 402% growth seen in Greater London in the same period.

Newham, also in east London, has seen the second biggest increase with average property prices per square metre up by 676% in 20 years, followed by **Southwark** (644%) and **Lewisham** (618%).

"House price per square metre can be a useful measure for house price comparison as it helps to adjust for differences in the size and type of properties between locations," says Russell Galley, Managing Director of Halifax.

HOW THE REST OF THE COUNTRY COMPARES

Hove is the only town outside of Greater London to make the top 10 list with a 550% increase as the square metre price rose from £626 to £4,066. Outside southern England, 12 towns have recorded price gains in excess of the national average since 1997.

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Over the last few weeks it has become apparent that many Forces personnel are confused over the Tax Implications when owning a Property so I have invited Glenn Urquhart from Expert FD to help explain. Glenn is a Chartered Certified Accountant who has many years' experience; he has worked with several of my clients over the past few years. I hope you find this information useful and thank you to Glenn for spending time explaining this in detail.

Caroline Hall CeMap CeRER
Director

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The Taxation Liabilities for Property Owners and Rental Income

Written by Glenn Urquhart F.C.C.A.,
Director Expert FD Limited



Housing Matters

Are there tax consequences when renting out my home?

This is an extremely pertinent question when related to Armed Forces personnel. It is estimated that only 8% of Army personnel live in a home they own, with 28% in the Royal Navy, 24% in the RAF and 20% in the Royal Marines. This, of course, does not mean that all of those consequentially rent out their own home, but does highlight the potential extent of those that do, and in turn, the scale of potential tax implications. As a landlord, you may incur tax on any earnings you make from your rental income (income tax), and on any profit you make from the eventual sale of the property (capital gains tax).

- **Taxation of rental income:** You only pay income tax on profit you make from your rental income; this is after you've paid for things like insurance, cleaning, letting agent fees and even your mortgage interest. If you are posted abroad for more than six months, you may be able to reduce the amount of tax you owe due to rental income by using the Non-Resident Landlord (NRL) scheme.

- **Taxation of property sale:** Capital gains tax is a tax charged on any profit you make when you sell your rental property. It only applies if a profit is made on the sale. You can also claim an exemption from capital gains tax – known as Private Residence Relief – if the property has been your main residence and has been let for less than three years. With a reduction if let for over three years. The main thing to remember when you sell a rental property is that you will have to pay capital gains tax on any profit you make on the sale, after any annual tax-free allowances, unless you can claim full Private Residence Relief.

In addition to the above, any individual, including Armed Forces personnel, is potentially exempt from CGT if they own a residence that they 'had the intent' to live in at some point in the future (upon discharge) and are supplied with job-related accommodation. There is deemed occupation of the property as long as the intention exists; letting out of the house during the period will not necessarily negate the requisite intention. Issues may exist with proving intention, but this is taken on a case-by-case basis.

Important changes: Previous tax rules allowed anyone receiving rental income to deduct certain expenditure from the income before it is liable for tax; such as building and contents insurance, maintenance, repairs and letting agents' fees, etc. For many, the most significant deduction permitted is the interest paid on the mortgage. However, new regulations announced in the summer 2015 budget (phased in from 2017, and fully implemented by 2020) means that this will no longer be deducted.

Tax will now be applied to the rent received, rather than what is left of the rent after the mortgage interest has been paid. The government

will allow a tax credit equivalent to basic rate tax (20%) on the interest, but this will do little to offset the increased cost.

This disadvantages Armed Forces families who own one property and receive rental income for it. These families are no different from the majority of the public who only own one property; however, they are required to rent their property out, due to the nature of Service life. HM Revenue and Customs have confirmed that the potential impact of this new policy on Armed Forces families was considered, but the decision made was that this was not an Armed Forces Covenant issue and they wished to ensure there was no advantage to Armed Forces families.

How is rental profit allocated between owners?

There are special tax rules for jointly owned property for married couples and civil partners who live together. The tax rules say that income from jointly owned property must be split, and taxed in equal shares (50:50). If you own the property in unequal shares, the income from it can be apportioned based on those shares, and taxed on that basis. You would need to demonstrate and provide proof that you are entitled to receive income generated from the property in unequal shares rather than split 50:50.

To notify HM Revenue and Customs (HMRC), you should complete a declaration of beneficial interests in joint property and income form.

Income from property jointly owned by people who are not married or in a civil partnership is taxed according to actual shares owned. The UK's current tax regime provides married couples and civil partners with opportunities to reduce their income tax liabilities by dividing assets between themselves. However, when it comes to dividing rental income, beware of the traps.

How important is it to get it right?

HM Revenue & Customs has spent years and £100m or more on a super-computer designed to identify those who may have paid too little tax. Among many of its integrated features, it can access Land Registry records to see houses purchased and sold, therefore ensuring the correct tax has been paid. From there, further sources enable it to determine if properties are being rented out, and whether that income has been declared.

This is the tipping of the scales with regards to property related income disclosure. Five years ago, those making minor tax errors would feel fairly safe, but HMRC now has more information and more access to this information than ever before.

For specific advice, please contact me at glenn.urquhart@expertfd.co.uk

Glenn Urquhart F.C.C.A., Director Expert FD Limited



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RIFT



63%

of **Armed Forces** personnel surveyed were unaware of what they could claim for.



£53m

The total we have claimed back for **Armed Forces Customers**.



£138k

donated to the **soldier's charity**.



82%

said lack of **time or knowledge** were the reasons they had not made a claim.



26,000

The number of **Armed Forces** personnel we have claimed refunds for.

ABF

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RIFTrefunds.co.uk/MOD

Call us on **01233 623004**

You talk, we listen

Helping the Armed Forces claim more refunds every year.

At RIFT, we're proud of the work we do, putting money back in the pockets of Armed Forces personnel. Even so, we're always keen to improve our tax refund service. That's why we make a point of listening to what you're saying – what you like about RIFT and what you need from us. Here's what you've been telling us recently:

You're looking for more than a one-shot service.

The reason so many of you stay with us year on year is that we never treat you as a number. We understand your needs and circumstances, and how short of time Armed Forces life leaves you. We keep everything hassle-free, and guide you through the whole process.

Of course, the RIFT service doesn't end when your refund is paid. We're also here to help you understand tax code changes, deal with HMRC and get you set up for next year's claim. In fact, claiming your next refund will be even easier, as we already have most of the information we need to help you!

You need a service that works on your terms.

At RIFT, we're available however and whenever you need us. Our online refund calculator is a really simple way to see if you're owed money from HMRC. A lot of Armed Forces personnel don't even realise they're paying too much tax, so seeing the amount they're owed pop up on the screen is a great moment.

If you want to talk by phone or email, we're all set up to help – but there are plenty of other options. Getting in touch with us is easy and painless. Facebook's a very popular option right now, and you're keeping our team of specialists on Livechat and social media extremely busy! They're answering questions, explaining the rules and gathering the information we need to sort your claims.

You need more than just tax refund help.

Tax refunds are a big part of what we do at RIFT, but they're not the end of the story. Some of you are considering renting out property while posted overseas, for instance. Others have partners wrestling with Self Assessment for the first time. RIFT can help with all of this, and our expertise means you never get tangled up in cryptic regulations or obscure red tape.

You're spreading the word.

A full 60% of our referrals come from our Armed Forces clients. We've been delighted by how many of you are recommending us to friends, family and colleagues. We're doing our part as well. In the coming months, we'll be visiting bases around the UK to answer questions about tax rules, returns and refunds.

Whatever tax questions or problems you have, RIFT is here to help. For starters, try out our free Tax Return Calculator and find out if you're owed money back from HMRC. Just enter a few details and leave the rest to us.

- ✓ **No up-front charges.**
- ✓ **No refund, no fee.**
- ✓ **No charge to find out what you're owed.**
- ✓ **Average first refund is £2,500.**



Visit our website to get started

RIFTrefunds.co.uk/MOD
Call us on **01233 623004**



PROTECT YOUR FAMILY'S FUTURE FOR FREE

Introducing The Royal British Legion's FREE Will Writing service

Keeping an up-to-date Will is the only way to take care of your family if you're no longer there. It is The Royal British Legion's pleasure to help members of the Service community do this by offering you a **FREE Will Writing service**.

You do not have to include the Legion in your Will to use this service but if you do decide to leave a legacy to the Legion you'll be playing a crucial role in protecting those in need within the Armed Forces community.

Even a small portion of your Estate could help us provide everything from home adaptations for an injured veteran like Mark Stonelake to specialist dementia care in one of our award-winning Legion Care Homes. Once you have provided for your loved ones, please consider helping us to be there for members of the Armed Forces family who need us.

Find out more or request a copy of our Will Guide at www.rbl.org.uk/freewills

Contact the Legion's legacy manager at freewills@britishlegion.org.uk or call 020 3207 2253



"It's a huge comfort to know the Legion's support will never stop."

Mark Stonelake, who lost his left leg following an Improvised Explosive Device (IED) explosion in Afghanistan.

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source: www.open.edu/openlearn/

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Service Personnel trying to do some financial planning, and/or thinking about saving up to buy a property, might find the courses on how to manage money worthwhile.

- **Managing My Money** – Gain the skills to manage your personal finances: managing budgets, debts, investments, property purchase, pensions and insurance. With real incomes falling and personal debt at a record high, there has never been a better time to improve your personal financial skills – *Managing my money* aims to do just that. You'll start by learning how to compile a budget and use it to make good decisions about your spending. You'll explore debts and investments, and find out how mortgages are used to finance home ownership. The critical issue of pension planning is explained, with guidance on different pension products. You'll finish by examining different types of insurance and getting practical advice on how to make rational decisions about which insurance products to buy.

- **Managing My Money For Young Adults** – even if you are now a member of the Armed Forces, you may have only just left school but this course might help you understand the basics.
- **You and Your Money** – An important aspect of personal finance is the way in which individuals and households manage their debt, how much it costs and the different types of credit they can or cannot access. This free course explores these issues, with respect to the wider, changing, social, and economic context.



HOUSING CLUSTER DIRECTORY OF HOUSING and *Support Services for Veterans* as at 30 October 2017



source: cobseo.org.uk

The directory lists the known housing and accommodation services available to the ex-Service community, both supported, sheltered and general needs, together with various wrap around services.

DEFINITIONS OF PROVISION

- **Supported Accommodation** – providing temporary accommodation for veterans, with support.
- **Long Term Housing** – providing settled accommodation for veterans, with or without support.
- **General Needs** – Unsupported housing for members of the ex-Service community unable to buy or rent on the open market. Tenants will usually be self-sufficient, but may need to avail themselves of some of the floating support listed. Some adapted properties may be available or adaptations arranged as necessary.
- **Floating Support** – Services delivered by visiting workers to people in their own homes to help people maintain their settled accommodation.
- **Outreach Services** – Mostly covers work with rough sleepers or people in temporary accommodation to help them access more settled accommodation and any support needs.
- **Day Centres** – The provision of activities and support to homeless and vulnerably housed people. (Also called by some providers 'drop-in' facilities.)

SUPPORTED HOUSING

Name of Service	AF&V Launchpad – Avondale House
Service address	Avondale House, 50 Raby Way, Newcastle upon Tyne, Tyne and Wear NE6 2FR
Local Authority area	Newcastle City Council
Organisation Name	AF&V Launchpad Limited
Organisation website	www.veteranslaunchpad.org.uk
Organisation Telephone No.	0300 11 11 238 and 0191 265 7039
Type of Scheme	Supported accommodation: Residents rent their flats and use the communal facilities (IT suite, socialising / training space, laundry, garden); other organisations provide training, employment, housing and diversion-ary support.
No. of beds/units	32 x 1 double bedroom flats (max 62 in pairs)
Referral procedures	Website application, direct access; self-referral; Local Authority Housing Options Team or Homeless Persons' Unit; housing associations; social services; MOD; Police; Prison Service; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations.
Gender	Mixed
Age	Min – 18; Max – N/A
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible; 3 flats with disabled facilities
Dogs allowed?	No

Name of Service	AF & V Launchpad – Speke House
Service address	Speke House, Heathgate Avenue, Speke, Liverpool, L24 7SH
Local Authority area	Liverpool City Council
Organisation Name	AF&V Launchpad Limited
Organisation website	www.veteranslaunchpad.org.uk
Organisation Telephone No.	0300 11 11 238 and 0151 425 3886
Type of Scheme	Supported accommodation: Residents rent their flats and use the communal facilities (IT suite, socialising / training space, laundry, garden); other organisations provide training, employment, housing and diversion-ary support.
No. of beds/units	50 x 1 double bedroom flats or bedsits (max 100 in pairs)
Referral procedures	Website application; direct access; self-referral; Local Authority Housing Options Team or Homeless Persons' Unit; housing associations; social services; MOD; Police; Prison Service; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations.
Gender	Mixed
Age	Min – 18; Max – N/A
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	4 flats on the ground floor with wet rooms, suitable for those with mobility issues but not wheel chair accessible
Dogs allowed?	No
Name of Service	Alabaré – Bristol Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Bristol City Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 0117 947 0673
Type of Scheme	Supported accommodation
No. of beds/units	9
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid Service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – Gloucestershire Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Gloucester City Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01452 507123
Type of Scheme	Supported accommodation
No. of beds/units	12
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+

Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – Hampshire Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Gosport Borough Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 023 921 75230
Type of Scheme	Supported accommodation
No. of beds/units	16
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – Plymouth Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Plymouth City Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01752 265684
Type of Scheme	Supported accommodation
No. of beds/units	7
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – Wiltshire Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Wiltshire Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01722 323227
Type of Scheme	Supported accommodation
No. of beds/units	14

Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – Dorset Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Weymouth & Portland Borough Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01305 760122
Type of Scheme	Supported accommodation
No. of beds/units	9
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – South East Wales Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Cardiff Council, Rhondda Cynon Taf Borough Council, Merthyr Tydfil Borough Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01443 492976
Type of Scheme	Supported accommodation
No. of beds/units	14
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – South West Wales Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury. SP1 2AS
Local Authority area	Carmarthenshire County Council, City and County of Swansea

Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882 / 01267 243754
Type of Scheme	Supported accommodation
No. of beds/units	11
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Alabaré – North Wales Homes for Veterans
Service address	Riverside House, 2 Watt Road, Salisbury, SP1 2AS
Local Authority area	Bristol City Council
Organisation Name	Alabaré Christian Care and Support
Organisation website	www.alabare.co.uk
Organisation Telephone No.	01722 322 882
Type of Scheme	Supported accommodation
No. of beds/units	19
Referral procedures	Referral form must be completed and submitted by post or email. Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing Associations; Social Services; MOD; Prisons; NHS (including GPs); Veteran organisations; Other voluntary sector/third sector organisations; Other.
Gender	Mixed
Age	18+
Minimum Length of service	1 day paid service
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Dogs – Assessed on an individual basis
Name of Service	Amicus Trust – Veterans Service
Service address	51 Sidney Road, Bedford
Local Authority area	Bedford
Organisation Name	Amicus Trust Ltd
Organisation website	www.amicustrust.org
Organisation Telephone No.	01234 358478
Type of Scheme	Supported accommodation
No. of beds/units	3/1
Referral procedures	Direct referral can be made by anyone, email, telephone, or by filling in referral form
Gender	mixed
Age	18-65
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	No
Dogs allowed?	No
Name of Service	Fry Housing Trust
Service address	104-106 Dawlish Road Selly Oak Birmingham

Local Authority area	Birmingham
Organisation Name	Fry Housing Trust
Organisation website	www.fryha.or.uk
Organisation Telephone No.	0121 472 5459
Type of Scheme	Supported housing for Veterans with an offending background
No. of beds/units	12 bed spaces divided into 3 houses. 4 in each House.
Referral procedures	Direct to the service via a secure email or telephone. Probation or Prison staff referrals.
Gender	Mixed
Age	18+
Minimum Length of service	12 months
Local Connection needed?	Yes
Disabled Facilities	4 rooms/1 house with full disabled facilities.
Dogs allowed?	No pets policy
Name of Service	Futures for Homes – Assistance Scheme
Service address	The Round House, Discovery Park, Ramsgate Road, Sandwich, Kent, CT13 9ND
Local Authority area	Thanet, Canterbury
Organisation Name	Futures for Heroes
Organisation website	www.futuresforheroesuk.com/home.html
Organisation Telephone No.	01304 802700
Type of Scheme	Supported accommodation
No. of beds/units	Thanet – 6 direct access, 10 second stage accommodation. Canterbury – 5 second stage accommodation.
Referral procedures	Self-referral; other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; veteran organisations; other voluntary sector/ third sector organisations.
Gender	Male
Age	
Minimum Length of service	None (proof of Service via SSAFA)
Local Connection needed?	No
Disabled Facilities	
Dogs allowed?	Yes
Name of Service	Home Group – West Midlands Veteran Housing (Birmingham & Wolverhampton)
Service address	2, Gosforth Parkway, Gosforth Business Park, Newcastle Upon Tyne, NE12 8ET
Local Authority area	Birmingham
Organisation Name	Home Group Ltd.
Organisation website	www.homegroup.org.uk
Organisation Telephone No.	0345 141 4663
Type of Scheme	Supported Accommodation
No. of beds/units	19 and 14
Referral procedures	Self-referral; housing associations; veteran organisations; other voluntary sector/ third sector organisations
Gender	Mixed
Age	18-65
Minimum Length of service	No minimum requirement, but likely to have been from Falklands onwards.
Local Connection needed?	No
Disabled Facilities	Wheelchair accessibility – dependent upon location
Dogs allowed?	Dogs by permission only
Name of Service	Hull Veterans Support Centre – Direct Access Accommodation
Service address	502 Beverley Road, Hull, HU5 1NA
Local Authority area	Hull
Organisation Name	Hull Veterans Support Centre
Organisation website	www.hullveteranssupportcentre.org.uk
Organisation Telephone No.	01482 423474

Type of Scheme	Supported Accommodation
No. of beds/units	4
Referral procedures	Direct access; self-referral; local authority Housing Options Team or Homeless Persons' Unit; police; prisons; veteran organisations; other voluntary sector/ third sector organisations.
Gender	Mixed
Age	18+
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	-
Dogs allowed?	Yes
Name of Service	LOL Foundation (Canal Street, Congleton)
Service address	85 Canal Street, Congleton , Cheshire
Local Authority area	Cheshire East
Organisation Name	LOL Foundation
Organisation website	www.lolfoundation.co.uk
Organisation Telephone No.	01260 223152
Type of Scheme	Supported Housing
No. of beds/units	7
Referral procedures	Self-referral; police; veteran organisations; other voluntary sector/ third sector organisations.
Gender	Mixed
Age	21-50
Minimum Length of service	None
Local Connection needed?	No
Disabled Facilities	At least one unit is wheelchair accessible; at least one ground-floor unit available for people with mobility problems.
Dogs allowed?	No
Name of Service	LOL Foundation (Lawton Street, Congleton)
Service address	48/54 Lawton Street, Congleton
Local Authority area	Cheshire East
Organisation Name	LOL Foundation
Organisation website	www.lolfoundation.co.uk
Organisation Telephone No.	01260 223152
Type of Scheme	Supported Housing
No. of beds/units	8
Referral procedures	Self-referral; police; veteran organisations; other voluntary sector/ third sector organisations
Gender	Mixed
Age	21-50
Minimum Length of service	None
Local Connection needed?	No
Disabled Facilities	Two units are wheelchair accessible; two units available for people with mobility problems.
Dogs allowed?	Yes
Name of Service	Mariners Park
Service address	Trinity House Hib, 21 Webster Ave, Mariners' Park, Wllasey, Wirral. CH44 0AE
Local Authority area	Wirral
Organisation Name	Nautilus welfare Fund
Organisation website	www.nautiluswelfarefund.org
Organisation Telephone No.	0151 346 8840
Type of Scheme	Accommodation & Support services
No. of beds/units	102 – mostly bungalows and apartments. 18 have extra Care with staff 24/7
Referral procedures	Self-referral
Gender	Mixed

Age	55 +
Minimum Length of service	20 yrs merchant marine unless ill health retirement
Local Connection needed?	No
Disabled Facilities	90% fully accessible
Dogs allowed?	Reviewed on an individual basis
Name of Service	Queen Victoria Seamen's Rest
Service address	121-131 East India Dock Rd, London E14 6DF
Local Authority area	Tower Hamlets
Organisation Name	QVSR
Organisation website	www.qvsvr.org.uk
Organisation Telephone No.	0207 987 5466
Type of Scheme	Direct Access Hostel
No. of beds/units	160+ single beds; 84 en-suite
Referral procedures	Self-referral and agency
Gender	Mixed
Age	25 +
Minimum Length of service	N/A
Local Connection needed?	No
Disabled Facilities	2 en-suite bedrooms
Dogs allowed?	No
Name of Service	RBLI – Gavin Astor House
Service address	RBLI Village, Hall Rd, Aylesford, Kent ME20 7NL
Local Authority area	Tonbridge and Malling Borough Council
Organisation Name	RBLI
Organisation website	www.rbli.co.uk
Organisation Telephone No.	01622 791056
Type of Scheme	High dependency nursing care and respite
No. of beds/units	50
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; MOD; Police; Prisons; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	Young Adults & older people
Minimum Length of service	None
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	Only Guide Dogs
Name of Service	RBLI Mountbatten Pavilion
Service address	RBLI Village, Hall Rd, Aylesford, Kent ME20 7NL
Local Authority area	Tonbridge and Malling Borough Council
Organisation Name	RBLI
Organisation website	www.rbli.co.uk
Organisation Telephone No.	01622 795900
Type of Scheme	Supported Accommodation
No. of beds/units	27
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; MOD; Police; Prisons; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	
Minimum Length of service	None

Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible; at least one unit is wheelchair accessible; at least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	No
Name of Service	RBLI – Queen Elizabeth Court
Service address	Queen Elizabeth Court, Admiral Moore Drive, Royal British Legion Village, Aylesford, Kent ME20 7SU
Local Authority area	Tonbridge and Malling Borough Council
Organisation Name	Royal British Legion Industries
Organisation website	www.rbli.co.uk
Organisation Telephone No.	01622 717463
Type of Scheme	Assisted Sheltered Living Accommodation
No. of beds/units	40
Referral procedures	Self referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; MOD; Police; Prisons; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	Over 55
Minimum Length of service	None
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	Only Guide Dogs
Name of Service	Riverside – The Beacon
Service address	Customer service Centre, 2 Estuary Boulevard, Estuary Commerce Park, Liverpool. L24 8RF
Local Authority area	Richmondshire
Organisation Name	Riverside Care and Support
Organisation website	www.riverside.org.uk
Organisation Telephone No.	0345 111 0000
Type of Scheme	Supported Accommodation
No. of beds/units	31
Referral procedures	Referrals through SPACES – 01748: 883797 / 872940 / 830191
Gender	Mixed
Age	18-65
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	At least 2 units
Dogs allowed?	No
Name of Service	Riverside – Mike Jackson House
Service address	Customer service Centre, 2 Estuary Boulevard, Estuary Commerce Park, Liverpool. L24 8RF
Local Authority area	Rushmoor
Organisation Name	Riverside Care and Support
Organisation website	www.riverside.org.uk
Organisation Telephone No.	0345 111 0000
Type of Scheme	Supported Accommodation
No. of beds/units	25
Referral procedures	Referrals through SPACES – 01748: 883797 / 872940 / 830191
Gender	Mixed
Age	18-65
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	At least 1 unit

Dogs allowed?	No
Name of Service	Riverside – Hardwick House
Service address	Customer service Centre, 2 Estuary Boulevard, Estuary Commerce Park, Liverpool. L24 8RF
Local Authority area	Middlesbrough
Organisation Name	Riverside Care and Support
Organisation website	www.riverside.org.uk
Organisation Telephone No.	0345 111 0000
Type of Scheme	Supported Accommodation
No. of beds/units	25
Referral procedures	Referrals through SPACES – 01748: 883797 / 872940 / 830191
Gender	Mixed
Age	18-65
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	At least 1 unit
Dogs allowed?	No
Name of Service	Scottish Veterans Residences –Bellrock Close
Service address	Bellrock Close, Bellrock Crescent, Cranhill, Glasgow G33 3HU
Local Authority area	Glasgow City Council
Organisation Name	Scottish Veterans Residences
Organisation website	www.svronline.org
Organisation Telephone No.	0141 766 2580
Type of Scheme	Supported Accommodation; Long-Term Housing
No. of beds/units	Supported – 30; Long-Term – 21
Referral procedures	Self referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; Social Services; MOD; police; prisons; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations; other (all referrals assessed on need for support).
Gender	Mixed
Age	17+
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible; at least one unit is wheelchair accessible; at least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Yes
Name of Service	Scottish veterans Residences – Rosendael
Service address	3 Victoria Rd, Broughty Ferry, Dundee DD5 1BE
Local Authority area	Dundee City Council
Organisation Name	Scottish veterans Residences
Organisation website	www.svronline.org
Organisation Telephone No.	01382 477078
Type of Scheme	Support Accommodation
No. of beds/units	44
Referral procedures	Self-referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; Social Services; MOD; police; prisons; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations; other (all referrals assessed on need for support).
Gender	Mixed
Age	17+
Minimum Length of service	1 day
Local Connection needed?	No

Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Yes
Name of Service	Scottish Veterans Housing – SVHA Housing
Service address	53 Canongate, Edinburgh EH8 8BS
Local Authority area	City of Edinburgh Council
Organisation Name	Scottish Veterans Residences
Organisation website	www.svronline.org
Organisation Telephone No.	0131 556 0091
Type of Scheme	Long-Term Housing
No. of beds/units	24 beds & 2 units
Referral procedures	Self-referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; Social Services; MOD; police; prisons; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations; other (all referrals assessed on need for support).
Gender	Mixed
Age	17+
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems.
Dogs allowed?	Yes
Name of Service	Scottish Veterans Residences – Whitefoord House
Service address	53 Canongate, Edinburgh EH8 8BS
Local Authority area	City of Edinburgh Council
Organisation Name	Scottish Veterans Residences
Organisation website	www.svronline.org
Organisation Telephone No.	0131 556 6827
Type of Scheme	Supported Housing
No. of beds/units	82
Referral procedures	Self-referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; Social Services; MOD; police; prisons; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations; other (all referrals assessed on need for support).
Gender	Mixed
Age	17+
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems; facilities available for people with a hearing impairment; facilities available for people with a visual impairment.
Dogs allowed?	Yes
Name of Service	SHAID – St Peters Court
Service address	Front St, Sacriston, County Durham DH7 6FB
Local Authority area	Durham
Organisation Name	SHAID
Organisation website	www.shaid.org.uk
Organisation Telephone No.	0191 371 9813
Type of Scheme	Supported & Long-Term Housing
No. of beds/units	16 flats, 1 emergency room, move-on accommodation for long-term accommodation
Referral procedures	Direct access; self-referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; Social Services; MOD; police; prisons; NHS (including GPs); veteran organisations; other voluntary sector/ third sector organisations; other (families or friends, hospitals).
Gender	Mixed

Age	18-80
Minimum Length of service	
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible; at least one unit is wheelchair accessible; at least one ground-floor unit available for people with mobility problems; facilities available for people with a visual impairment.
Dogs allowed?	No
Name of Service	Stoll – Banstead Court
Service address	Banstead Court, The Westway, East Acton
Local Authority area	Hammersmith and Fulham
Organisation Name	Stoll
Organisation website	www.stoll.org.uk
Organisation Telephone No.	0207 385 2110
Type of Scheme	Long-Term Supported Housing
No. of beds/units	20
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	18+
Minimum Length of service	Basic Training completed
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible
Dogs allowed?	Yes
Name of Service	Stoll – Chiswick War Memorial Homes
Service address	Burlington Lane, Chiswick, London. W4 3EU
Local Authority area	Hounslow
Organisation Name	Stoll
Organisation website	www.stoll.org.uk
Organisation Telephone No.	0207 385 2110
Type of Scheme	Long-term supported housing
No. of beds/units	36
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	18+
Minimum Length of service	Completed Basic Training
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible
Dogs allowed?	No
Name of Service	Stoll – Countess of Wessex House
Service address	537a Staines Road, Hounslow, Middlesex. TW14
Local Authority area	Hounslow
Organisation Name	Stoll
Organisation website	www.stoll.org.uk
Organisation Telephone No.	0207 385 2110
Type of Scheme	Long-term supported housing
No. of beds/units	36
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed

Age	18+
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible
Dogs allowed?	No
Name of Service	Stoll – Sir Oswald Stoll Mansions
Service address	446 Fulham Road, London. SW6 1DT
Local Authority area	Hammersmith and Fulham
Organisation Name	Stoll
Organisation website	www.stoll.org.uk
Organisation Telephone No.	0207 385 2110
Type of Scheme	Long-term supported housing
No. of beds/units	157
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	18+
Minimum Length of service	Completed Basic Training
Local Connection needed?	No
Disabled Facilities	Fully wheelchair accessible, facilities available for people with a hearing impairment.
Dogs allowed?	No
Name of Service	Veterans Aid
Service address	40 Buckingham Palace Rd, London SW1W 0RE
Local Authority area	
Organisation Name	Veterans Aid
Organisation website	www.veterans-aid.net
Organisation Telephone No.	Freephone 0800 012 6867 or 0207 828 2468
Type of Scheme	First line response for veterans with homelessness, alcohol and addiction problems.
No. of beds/units	Emergency Housing for Veterans
Referral procedures	Direct contact through telephones listed only
Gender	Mixed
Age	Not known
Minimum Length of service	Not known
Local Connection needed?	No
Disabled Facilities	N/A
Dogs allowed?	N/A

GENERAL NEEDS INCLUDING FAMILY AND SHELTERED HOUSING

Name of Service	Agamemnon Housing Association Limited
Service address	Agamemnon House, Lindisfarne Close, Cosham, Portsmouth, PO6 2SB
Local Authority area	Portsmouth, Fareham and Gosport
Organisation Name	Agamemnon Housing Association Limited
Organisation website	www.agamemnon.org.uk
Organisation Telephone No.	02392 387086
Type of Scheme	Sheltered Housing
No. of beds/units	236 flats

Referral procedures	Go to website or ring office
Gender	Mixed
Age	60+
Minimum Length of service	N/A
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	No
Name of Service	Bournemouth War Memorial Homes
Service address	5b Woodsford Green Castle Lane West Bournemouth BH8 9TP
Local Authority area	Bournemouth
Organisation Name	Bournemouth War Memorial Homes
Organisation website	www.bwmh.org.uk
Organisation Telephone No.	01202 302881
Type of Scheme	Long term Housing
No. of beds/units	50 properties
Referral procedures	Direct referral. Request an application form from the office
Gender	Mixed
Age	All ages
Minimum Length of service	None given
Local Connection needed?	No
Disabled Facilities	None
Dogs allowed?	N/A
Name of Service	Blind Veterans UK
Service address	12-14 Harcourt Street, London W1H 4HD
Local Authority area	N/A
Organisation Name	Blind Veterans UK (formerly St Dunstan's)
Organisation website	www.blindveterans.org.uk
Organisation Telephone No.	0207 723 5021
Type of Scheme	Long Term Housing
No. of beds/units	165 Properties used by Beneficiaries. A further 147 potentially available. Plus Centres in Brighton, Llandudno and Sheffield
Referral procedures	Via a Welfare Officer who makes application to the Welfare Housing and Grants Committee.
Gender	Mixed
Age	Any
Minimum Length of service	None but evidence of Service must be provided
Local Connection needed?	No
Disabled Facilities	Accommodation is frequently adapted to meet the particular needs of the visually impaired and/or to enable independent living to continue notwithstanding other disabilities
Dogs allowed?	Yes subject to suitability of property
Name of Service	Care Ashore – Cranleigh, Surrey
Service address	Care Ashore. Springbok Estate. Alfold, Cranleigh. Surrey. GU6 8EX
Local Authority area	Surrey
Organisation Name	Care Ashore
Organisation website	www.careashore.org
Organisation Telephone No.	01403 752555
Type of Scheme	Sheltered housing with support, and holidays, for ex Merchant and RN seamen, plus the fishing fleets.
No. of beds/units	11 flats for independent living – 8 for single seafarers and 3 for couples. Radcliffe House accommodates 21 supported units for singles.
Referral procedures	Telephone the organisation for referral
Gender	None
Age	Over retirement age

Minimum Length of service	None given
Local Connection needed?	No
Disabled Facilities	Sheltered accommodation for the elderly
Dogs allowed?	N/A
Name of Service	CESSA Housing Association
Service address	1 Shakespeare Terrace, 126 High Street, Portsmouth PO1 2RH
Local Authority area	Portsmouth, Fareham, Gosport, Cornwall CC, Greenwich London
Organisation Name	Church of England Soldiers' Sailors' and Airmen's Housing Association
Organisation website	www.cessaha.co.uk
Organisation Telephone No.	02392 829319 / 0800 0126625
Type of Scheme	Sheltered Housing
No. of beds/units	286
Referral procedures	Application form – online or contact office
Gender	Mixed
Age	60+
Minimum Length of service	Any
Local Connection needed?	No
Disabled Facilities	Yes, most schemes have 1 or 2 flats disabled adapted. All flats are wheelchair friendly.
Dogs allowed?	No
Name of Service	Dashwood Alms Houses
Service address	26E Radbourne Rd, Balham, London, SW12 0EF
Local Authority area	Lambeth
Organisation Name	E Hayes Dashwood Foundation
Organisation website	www.hayesdashwood.org.uk
Organisation Telephone No.	0208 673 9655
Type of Scheme	Almshouses (long term) for needy ex-Services with an infirmity
No. of beds/units	100
Referral procedures	Via ex-Service charities, MOD or direct from website
Gender	Mixed
Age	20+
Minimum Length of service	Minimum Service engagement term or less if Medically Discharged
Local Connection needed?	No
Disabled Facilities	Some, but not specialist
Dogs allowed?	Yes, subject to strict rules
Name of Service	Elizabeth Huggins Trust
Service address	Civic Centre, Windmill Street, Gravesend, Kent. DA12 1AU
Local Authority area	Kent
Organisation Name	Elizabeth Huggins Trust
Organisation website	www.charitychoice.co.uk/elizabeth-huggins-cottages-charity-144660
Organisation Telephone No.	01474 747693
Type of Scheme	Cottages for wounded / disabled veterans and their families; will consider general needs ex-Service applicants.
No. of beds/units	13
Referral procedures	Gravesend Council have nomination rights
Gender	None given
Age	None given
Minimum Length of service	None given
Local Connection needed?	Gravesend Council have nomination rights
Disabled Facilities	Housing specifically for those who have been disabled or injured.
Dogs allowed?	N/A

Name of Service	Erskine
Service address	Erskine, Bishopston, Renfrewshire PA7 5PU
Local Authority area	Renfrewshire
Organisation Name	Erskine Hospital
Organisation website	www.erskine.org.uk
Organisation Telephone No.	0141 812 1100
Type of Scheme	General Housing
No. of beds/units	44 x 1,2,3 bed cottages
Referral procedures	Veterans Scotland Central Housing Register or direct
Gender	Mixed
Age	Any
Minimum Length of service	1 day
Local Connection needed?	No
Disabled Facilities	All DDA compliant and adaptations will be made to accommodate tenants
Dogs allowed?	Yes
Name of Service	Gurkha Homes – Abbeygate House
Service address	Abbeygate House, St Johns Green, Colchester, Essex CO2 7HA
Local Authority area	Colchester
Organisation Name	Gurkha Homes Limited
Organisation website	www.gurkhaahomes.org
Organisation Telephone No.	0118 970 1103
Type of Scheme	Long term housing
No. of beds/units	26 self-contained flats
Referral procedures	Direct access; self referral; other services within our organisation; local authority Housing Options Team or Homeless Persons' Unit; housing associations; veteran organisations; other voluntary sector/ third sector organisations.
Gender	Mixed
Age	-
Minimum Length of service	4 years, must have ILR in the UK
Local Connection needed?	No
Disabled Facilities	At least one ground-floor unit available for people with mobility problems.
Dogs allowed?	No
Name of Service	Haig Housing Trust
Service address	Alban Dobson House, Green Lane, Morden, Surrey SM4 5NS
Local Authority area	Various
Organisation Name	Haig Housing Trust
Organisation website	www.haighousing.org.uk
Organisation Telephone No.	0208 685 5777
Type of Scheme	Long term housing, some individual special housing needs and shared ownership
No. of beds/units	1350+ houses and flats.. 2, 3 and 4 bed family houses and flats UK wide. 76 single units mainly in Haslemere and Woolwich. Veterans Accommodation Fund flats (Veterans Pathway – linked to ECHG & Stoll) in Aldershot (12) and Colchester (10).
Referral procedures	Direct access
Gender	Mixed
Age	N/A
Minimum Length of service	4 years unless medically discharged or extenuating circumstances
Local Connection needed?	No
Disabled Facilities	Some units are wheelchair accessible. Properties adapted as needed
Dogs allowed?	Only 1 with permission
Name of Service	Home of Devenish

Service address	EAC First Stop Advice. 3rd Floor, 89 Albert Embankment. London SE1 7TP
Local Authority area	Weymouth
Organisation Name	Home of Devenish
Organisation website	www.housingcare.org/housing-care/provider-8335-the-home-of-devenish.aspx
Organisation Telephone No.	01305 813895
Type of Scheme	Housing for Service or Church Widows
No. of beds/units	23 bungalows and 2 maisonettes on three estates near Weymouth.
Referral procedures	Telephone the organisation
Gender	Female
Age	Over retirement age
Minimum Length of service	N/A
Local Connection needed?	N/A
Disabled Facilities	N/A
Dogs allowed?	N/A
Name of Service	Lord Leycester Hospital
Service address	Lord Leycester Hospital. 60 High Street. Warwick, Warwickshire. CV34 4BH
Local Authority area	Warwickshire
Organisation Name	Lord Leycester Hospital
Organisation website	www.lordleycester.com
Organisation Telephone No.	01926 491422
Type of Scheme	Sheltered Accommodation
No. of beds/units	Sheltered homes for 8 ex-Servicemen and families in Warwick
Referral procedures	Direct referral 01926 491422
enquiries@lordleycester.com	
Gender	Mixed
Age	65 +
Minimum Length of service	None given
Local Connection needed?	No
Disabled Facilities	Yes for elderly tenants
Dogs allowed?	N/A
Name of Service	Royal Air Forces Association
Service address	Atlas House, 41 Wembley Road, Leicester. LE3 1UT
Local Authority area	N/A
Organisation Name	Royal Air Forces Association
Organisation website	www.rafa.org.uk
Organisation Telephone No.	0800 018 2361
Type of Scheme	Dowding House, Moffat, Scotland
No. of beds/units	26 Flats
Referral procedures	Email welfare@rafa.org.uk
Gender	Mixed
Age	65 +
Minimum Length of service	1 day, plus immediate family of spouse, civil partner, Widow, Widower
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	No
Name of Service	Royal Air Forces Association
Service address	Atlas House, 41 Wembley Road, Leicester. LE3 1UT
Local Authority area	N/A
Organisation Name	Royal Air Forces Association
Organisation website	www.rafa.org.uk

Organisation Telephone No.	0800 018 2361
Type of Scheme	Lord Tedder Court, Rothbury, Northumberland
No. of beds/units	10 Flats
Referral procedures	Email welfare@rafa.org.uk
Gender	Mixed
Age	65 +
Minimum Length of service	1 day, plus immediate family of spouse, civil partner, Widow, Widower
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	No
Name of Service	Royal Air Forces Association
Service address	Atlas House, 41 Wembley Road, Leicester. LE3 1UT
Local Authority area	N/A
Organisation Name	Royal Air Forces Association
Organisation website	www.rafa.org.uk
Organisation Telephone No.	0800 018 2361
Type of Scheme	Wexford House, Melton Mowbray, Leicestershire
No. of beds/units	8 bed sitting rooms
Referral procedures	Email welfare@rafa.org.uk
Gender	Mixed
Age	55 +
Minimum Length of service	1 day, plus immediate family of spouse, civil partner, Widow, Widower
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	No
Name of Service	RAF Benevolent Fund
Service address	RAF Benevolent Fund, 67 Portland Place, London W1B 1AR
Local Authority area	N/A
Organisation Name	Royal Air Force Benevolent Fund
Organisation website	www.rafbf.org
Organisation Telephone No.	0800 169 2942
Type of Scheme	Provides practical, financial and emotional support to all members of the RAF family; regardless of rank, from childhood through to old age. Specialist housing is provided through a Housing Trust to seriously wounded, injured and sick service personnel facing a medical discharge where alternative housing provision cannot be sourced.
No. of beds/units	230 properties nationwide
Referral procedures	Direct access. Application on website.
Gender	Mixed
Age	All ages
Minimum Length of service	None
Local Connection needed?	No
Disabled Facilities	N/A
Dogs allowed?	N/A
Name of Service	RIFLES Benevolent Fund
Service address	Regt Sec RHQ Rifles
Local Authority area	N/A
Organisation Name	RIFLES Benevolent Fund
Organisation website	www.therifles.co.uk
Organisation Telephone No.	01962 828598
Type of Scheme	N/A

No. of beds/units	21 units in Stanmore Lane, Winchester open to ex servicemen from all the forming and antecedent regiments of The Rifles. 3 x 2 bed houses; 10 x 1 bed flats; 2 x 1 bed flats, 2 x 2 bed flats; 4 x maisonettes.
Referral procedures	Direct referral to 01962 828 598
Gender	Mixed
Age	None provided
Minimum Length of service	N/A
Local Connection needed?	N/A
Disabled Facilities	None
Dogs allowed?	N/A
Name of Service	RBLI
Service address	Property Services, Hall Road, Royal British Legion Village, Aylesford, Kent ME20 7NL
Local Authority area	Tonbridge and Malling Borough Council
Organisation Name	Royal British Legion Industries
Organisation website	www.rbli.co.uk
Organisation Telephone No.	01622 795910
Type of Scheme	Family and single accommodation
No. of beds/units	106
Referral procedures	Self-referral; Other services within our organisation; Local authority Housing Options Team or Homeless Persons' Unit; Housing associations; MOD; Police; Prisons; Veteran organisations; Other voluntary sector/ third sector organisations.
Gender	Mixed
Age	Over 18 but conditional on completed application form, no upper limit
Minimum Length of service	On a case by case review basis
Local Connection needed?	No
Disabled Facilities	Some
Dogs allowed?	Some properties, and Guide/Pat dogs
Name of Service	Royal Hospital Chelsea
Service address	Royal Hospital Road, LONDON. SW3 4SR
Local Authority area	N/A
Organisation Name	Royal Hospital Chelsea
Organisation website	www.chelsea-pensioners.co.uk
Organisation Telephone No.	0207 881 5516
Type of Scheme	Sheltered Housing
No. of beds/units	Retirement and nursing home for some 300 British soldiers, including Infirmary for up to 100.
Referral procedures	Direct referral. 020 7881 5204 or Email admissions@chelsea-pensioners.org.uk
Gender	Mixed
Age	Must be over retirement age
Minimum Length of service	None given
Local Connection needed?	No
Disabled Facilities	Yes
Dogs allowed?	N/A
Name of Service	Scottish Veterans' Garden City Housing Association
Service address	New Haig House, Logie Green Road, Edinburgh, EH7 4HQ
Local Authority area	Scotland
Organisation Name	Scottish Veterans' Garden City Housing Association
Organisation website	www.housesforheroes.org.uk
Organisation Telephone No.	0131 557 1188
Type of Scheme	Long Term Housing (for disabled veterans only)
No. of beds/units	643 houses
Referral procedures	Veterans Scotland Central Housing Register
Gender	Mixed

Age	N/A
Minimum Length of service	N/A
Local Connection needed?	No
Disabled Facilities	Yes (new builds only)
Dogs allowed?	Only with written permission
Name of Service	SSAFA
Service address	Organisation address: SSAFA Central Office, 4 St Dunstan's Hill, London, EC3R 8AD
Local Authority area	UK wide
Organisation Name	SSAFA
Organisation website	www.ssafa.org.uk
Organisation Telephone No.	0845 241 7141
Type of Scheme	Various
No. of beds/units	<ul style="list-style-type: none"> • The Royal Homes (Wimbledon) (74 lady residents) • Two Stepping Stone homes (women and children, ex-service, serving and dependents) • Norton Houses near Headley Court & QE Birmingham to support patients and their families. Also Fisher House at QEHB • St Vincent's Care home on the Isle of Wight (25 bed)
Referral procedures	Direct referral. Self-referral Online form. https://www.ssafa.org.uk/about-us/contact-us/if-you-need-our-help-or-support/ 0207 463 9287
Gender	Mixed
Age	Current service men and women as well as veterans and the families and dependents of all.
Minimum Length of service	N/A
Local Connection needed?	None
Disabled Facilities	At all schemes
Dogs allowed?	Bungalows and apartments by permission.
Name of Service	Viscountess Barrington's Homes for Disabled Ex-Servicemen and Women
Service address	2 Friars Close, Shrivenham, Swindon, Wilts, SN6 8BW
Local Authority area	Vale of White Horse DC
Organisation Name	Viscountess Barrington's Homes for Disabled Ex-Servicemen and Women. (Charity 205219)
Organisation website	N/A
Organisation Telephone No.	01793 783684
Type of Scheme	Supported (long-term) housing
No. of beds/units	6 x 2 bedroom flats and 7 x 3 bedroom houses. Planning permission obtained for an additional 11 units, similar mixture of flats and house, due to come on stream in 2017
Referral procedures	Direct to the Clerk
Gender	Mixed
Age	Not defined
Minimum Length of service	Not defined
Local Connection needed?	Within 100 miles of Shrivenham
Disabled Facilities	Very limited
Dogs allowed?	Limited – with prior permission



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Social Housing In **LONDON**

LOCAL AUTHORITIES

The list below gives details of the switchboard telephone number and the main portal for the local authorities in London. To find the Housing department you will need to ask the switchboard operator for the telephone number or type 'housing' in to the search area on the website.

If you are considering applying for local authority housing you can also do this through: <https://www.gov.uk/apply-for-council-housing>

REGISTERED PROVIDER NAME	TELEPHONE NO.	REGISTERED PROVIDER NAME	TELEPHONE NO.
City of London Corporation	020 7606 3030	London Borough of Hillingdon	01895 250111
City of Westminster Council	020 7641 1000	London Borough of Hounslow	020 8583 2000
London Borough of Barking & Dagenham	020 8592 4500	London Borough of Islington	020 7527 2000
London Borough of Barnet	020 8359 2000	London Borough of Lambeth	020 7926 1000
London Borough of Bexley	020 8303 7777	London Borough of Lewisham	020 8314 6000
London Borough of Brent	020 8937 1234	London Borough of Merton	020 8274 4901
London Borough of Bromley	020 8464 3333	London Borough of Newham	020 8430 2000
London Borough of Camden	020 7278 4444	London Borough of Redbridge	020 8554 5000
London Borough of Croydon	020 8726 6000	London Borough of Richmond upon Thames	020 8891 1411
London Borough of Ealing	020 8825 5000	London Borough of Southwark	020 7525 5000
London Borough of Enfield	020 8379 1000	London Borough of Sutton	020 8770 5000
London Borough of Greenwich	020 8854 8888	London Borough of Tower Hamlets	020 7364 5000
London Borough of Hackney	020 8356 5000	London Borough of Waltham Forest	020 8496 3000
London Borough of Hammersmith & Fulham	020 8748 3020	London Borough of Wandsworth	020 8871 6000
London Borough of Haringey	020 8489 0000	Royal Borough of Kensington & Chelsea	020 7361 3000
London Borough of Harrow	020 8863 5611	Royal Borough of Kingston upon Thames	020 8547 5757
London Borough of Havering	01708 434343		

HOUSING ASSOCIATIONS AND OTHER CHARITABLE HOUSING PROVIDERS

Housing Associations and other charitable housing providers vary in size dramatically from less than 50 properties to a stock of over 40,000. They are becoming the major providers of social housing in the UK. Their objective is to provide affordable good quality homes for rent or low cost home ownership. Some are able to accept direct applications whilst others will only take nominations by a local authority.

The housing providers listed below are not necessarily regionally based, but can assist in other parts of the UK.

LONDON & SOUTH EAST ENGLAND

NAME	TEL	REGIONS COVERED
Riverside ECHG	0345 111 0000	Yorks/South East
STOLL	0207 385 2110	Charitable Housing
Haig Housing	0208 685 5777	National
L&Q	020 8012 6885	London
Moat	0300 3230011	London/South East
One Housing Group	0208 821 5300	London
Network Homes	0300 373 3000	London



Social Housing In

LOCAL AUTHORITIES

The list below gives details of the switchboard telephone number and the main portal for the local authorities in the South East of England. To find the Housing department you will need to ask the switchboard operator for the telephone number or type 'housing' in to the search area on the website.

If you are considering applying for local authority housing you can also do this through: <https://www.gov.uk/apply-for-council-housing>

REGISTERED PROVIDER NAME	TELEPHONE NO.	WEB ADDRESS
Adur District Council	01273 263 000	www.adur-worthing.gov.uk
Arun District Council	01903 737 500	www.arun.gov.uk
Ashford Borough Council	01233 331 111	www.ashford.gov.uk
Aylesbury Vale District Council	01296 585858	www.aylesburyvaledc.gov.uk
Basingstoke & Deane Borough Council	01256 844844	www.basingstoke.gov.uk
Bracknell Forest Borough Council	01344 352000	www.bracknell-forest.gov.uk
Canterbury City Council	01227 862000	www.canterbury.gov.uk
Cherwell District Council	01295 221572	www.cherwell.gov.uk
Chichester District Council	01243 785166	www.chichester.gov.uk
Chiltern District Council	01494 729000	www.chiltern.gov.uk
Crawley Borough Council	01293 438000	www.crawley.gov.uk
Dartford Borough Council	01322 343434	www.dartford.gov.uk
Dover District Council	01304 821199	www.dover.gov.uk
East Hampshire District Council	01730 266551	www.easthants.gov.uk
Eastbourne Council	01323 410000	www.eastbourne.gov.uk
Eastleigh Borough Council	023 8068 8068	www.eastleigh.gov.uk
Elmbridge Borough Council	01372 474474	www.elmbridge.gov.uk
Epsom & Ewell Borough Council	01372 732000	www.epsom-ewell.gov.uk
Fareham Borough Council	01329 236100	www.fareham.gov.uk
Gosport Borough Council	023 9258 4242	www.gosport.gov.uk
Gravesham Borough Council	01474 564422	www.gravesham.gov.uk
Guildford Borough Council	01483 505050	www.guildford.gov.uk
Hart District Council	01252 622122	www.hart.gov.uk
Hastings Borough Council	01424 781066	www.hastings.gov.uk
Havant District Council	023 9247 4174	www.havant.gov.uk
Horsham District Council	01403 215100	www.horsham.gov.uk
Isle of Wight Council	01983 821000	www.iwight.com
Lewes District Council	01273 471600	www.lewes.gov.uk
Maidstone Borough Council	01622 602000	www.maidstone.gov.uk
Medway Council	01634 306000	www.medway.gov.uk
Mole Valley Council	01306 885001	www.molevalley.gov.uk
New Forest District Council	023 8028 5000	www.newforest.gov.uk
Portsmouth City Council	023 9282 2251	www.portsmouth.gov.uk
Reading Borough Council	01189 373737	www.reading.gov.uk
Reigate and Banstead Borough Council	01737 276000	www.reigate-banstead.gov.uk
Rother District Council	01424 787878	www.rother.gov.uk
Royal Borough of Windsor and Maidenhead	01628 798888	www.rbwm.gov.uk
Runnymede Borough Council	01932 838383	www.runnymede.gov.uk
Rushmoor Borough Council	01252 398398	www.rushmoor.gov.uk
Sevenoaks District Council	01732 227000	www.sevenoaks.gov.uk
Shepway District Council	01303 853000	www.shepway.gov.uk

THE SOUTH EAST OF ENGLAND

Slough Borough Council	01753 475111	www.slough.gov.uk
South Bucks District Council	01895 837200	www.southbucks.gov.uk
South Oxfordshire District Council	01491 823000	www.southoxon.gov.uk
Southampton City Council	023 8083 3000	www.southampton.gov.uk
Spelthorne Borough Council	01784 451499	www.spelthorne.gov.uk
Surrey Heath Borough Council	01276 707100	www.surreyheath.gov.uk
Swale Borough Council	01795 424341	www.swale.gov.uk
Tandridge District Council	01883 722000	www.tandridge.gov.uk
Test Valley Borough Council	01264 368000	www.testvalley.gov.uk
Thanet District Council	01843 577000	www.thanet.gov.uk
Tonbridge and Malling Borough Council	01732 844522	www.tmbc.gov.uk
Tunbridge Wells Borough Council	01892 526121	www.tunbridgewells.gov.uk
Vale of White Horse District Council	01235 520202	www.whitehorsedc.gov.uk
Waverley Borough Council	01483 523333	www.waverley.gov.uk
Wealden District Council	01892 653311	www.wealden.gov.uk
West Berkshire Council	01635 424400	www.westberks.gov.uk
West Oxfordshire	01993 861000	www.westoxon.gov.uk
Winchester City Council	01962 840222	www.winchester.gov.uk
Woking Borough Council	01483 755855	www.woking.gov.uk
Wokingham Borough Council	0118 974 6000	www.wokingham.gov.uk
Worthing Borough Council	01903 239999	www.worthing.gov.uk
Wycombe District Council	01494 461000	www.wycombe.gov.uk

HOUSING ASSOCIATIONS AND OTHER CHARITABLE HOUSING PROVIDERS

Housing Associations and other charitable housing providers vary in size dramatically from less than 50 properties to a stock of over 40,000. They are becoming the major providers of social housing in the UK. Their objective is to provide affordable good quality homes for rent or low cost home ownership. Some are able to accept direct applications whilst others will only take nominations by a local authority.

The housing providers listed below are not necessarily regionally based, but can assist in other parts of the UK.

SOUTH EAST ENGLAND

NAME	TEL	REGIONS COVERED
Riverside ECHG	0345 111 0000	Yorks/ South East
STOLL	0207 385 2110	Charitable Housing
Haig Housing	0208 685 5777	National
Catalyst	0300 456 2099	South East
Moat Homes	0300 323 0011	South East
Tenant Network	023 9265 8044	South East
First Wessex	0800 328 6461	South East



Social Housing In

LOCAL AUTHORITIES

The list below gives details of the switchboard telephone number and the main portal for the local authorities in the South West of England. To find the Housing department you will need to ask the switchboard operator for the telephone number or type 'housing' in to the search area on the website.

If you are considering applying for local authority housing you can also do this through: <https://www.gov.uk/apply-for-council-housing>

REGISTERED PROVIDER NAME	TELEPHONE NO.	WEB ADDRESS
Bath & North East Somerset Council	0115 477 000	www.bathnes.gov.uk
Bournemouth Borough Council	01202 451 451	www.bournemouth.gov.uk
Bristol City Council	0117 922 2000	www.bristol.gov.uk
Cheltenham Borough Council	01242 262 626	www.cheltenham.gov.uk
Christchurch Borough Council	01305 251 000	www.dorsetforyou.com
Cornwall Council	0300 1234 100	www.cornwall.gov.uk
Cotswold District Council	01285 623 000	www.cotswold.gov.uk
Council of the Isles of Scilly	01720 422 537	www.scilly.gov.uk
Devon County Council	01392 382 000	www.devon.gov.uk
Dorset County Council	01305 251 000	www.dorsetforyou.com
East Devon District Council	01395 516 551	www.eastdevon.gov.uk
East Dorset District Council	01202 886 201	www.dorsetforyou.com
Exeter City Council	01392 277 888	www.exeter.gov.uk
Forest of Dean District Council	01594 810 000	www.fdean.gov.uk
Gloucester City Council	01452 396 396	www.gloucester.gov.uk
Gloucestershire County Council	01452 425 000	www.gloucestershire.gov.uk
Mendip District Council	01749 648 999	www.mendip.gov.uk
Mid Devon District Council	01884 255 255	www.middevon.gov.uk
North Devon District Council	01271 327 711	www.northdevon.gov.uk
North Dorset District Council	01258 454 111	www.north-dorset.gov.uk
North Somerset Council	01934 888 888	www.n-somerset.gov.uk
Plymouth City Council	01752 668 000	www.plymouth.gov.uk
Poole Borough Council	01202 633 633	www.poole.gov.uk
Purbeck District Council	01929 556 561	www.purbeck.gov.uk
Sedgemoor District Council	0845 408 2540	www.sedgemoor.gov.uk
Somerset County Council	0845 345 9166	www.somerset.gov.uk
South Gloucestershire District Council	01454 686 686	www.southglos.gov.uk
South Somerset District Council	01935 462 462	www.southsomerset.gov.uk
Stroud District Council	01453 766 321	www.stroud.gov.uk
Swindon Borough Council	01793 445 500	www.swindon.gov.uk
Taunton Deane Borough Council	01823 356 356	www.tauntondeane.gov.uk
Teignbridge District Council	01626 361 101	www.teignbridge.gov.uk
Tewkesbury Borough Council	01684 295 010	www.tewkesburybc.gov.uk
Torbay Council	01803 201 201	www.torbay.gov.uk
Torridge District Council	01237 428 700	www.torridge.gov.uk
West Devon Borough Council	01822 813 600	www.westdevon.gov.uk
West Dorset District Council	01305 251 010	www.dorsetforyou.com
West Somerset	01643 703 704	www.westsomersetonline.gov.uk
Weymouth & Portland Borough Council	01305 838 000	www.weymouth.gov.uk
Wiltshire Council	0300 456 0100	www.wiltshire.gov.uk/

THE SOUTH WEST OF ENGLAND

HOUSING ASSOCIATIONS AND OTHER CHARITABLE HOUSING PROVIDERS

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The housing providers listed below are not necessarily regionally based, but can assist in other parts of the UK.

SOUTH WEST ENGLAND

NAME

Riverside ECHG
Haig Housing
Stoll
Fortisliving
Homes4Wiltshire
Ocean Housing
Westward Housing
Southwest Housing

TEL

0345 111 0000
0208 685 5777
0207 385 2110
0330 123 0700
0300 456 0104
01726 874450
0300 100 1015
0844 915 0025

REGIONS COVERED

Yorks/ South East
National
Charitable Housing
South West
South West
South West
South West
South West

HOUSING prices

AVERAGE UK PROPERTY PRICES PAID AS AT OCT 17

Scotland	£171,369
Northern Ireland	£139,972
The North	£204,958
Yorkshire and the Humber	£167,717
The North West	£182,985
The West Midlands	£210,473
The East Midlands	£200,215
Wales	£172,167
The South West	£273,295
The South East	£371,045
East of England	£323,856
Greater London	£627,586

Source: Zoopla

AVERAGE UK MONTHLY RENT AS AT OCT 17

Scotland	£667
Northern Ireland	£636
The North	£564
Yorkshire and the Humber	£595
The North West	£660
The West Midlands	£682
The East Midlands	£625
Wales	£634
The South West	£799
The South East	£1,063
East of England	£921
Greater London	£1,920

Source: Rightmove



MoD REFERRAL SCHEME



The Joint Service Housing Advice Office (JSHAO) is the MoD's tri-service focal point to provide Service Personnel and entitled family members with civilian housing information for those wishing to move to civilian accommodation at any time in their career, and for those during resettlement to assist with the transition to civilian life.

Of the many options available, the MoD Referral Scheme has been setup to assist Service Leavers who cannot afford to get on the property ladder or privately rent. It is recognised that some Service Leavers have difficulty in accessing social and affordable housing, so through this scheme, charitable housing providers offer where they can, properties to support those who would otherwise have problems.

Eligibility – All applicants must be Armed Forces personnel within six months of their discharge (at the time of application) and **currently** occupying Service accommodation, the Services Cotswold Centre or temporary accommodation. Applications for the scheme can be accepted from families and single personnel. Separated spouses who are living in Service Families Accommodation (SFA) are also eligible to apply. Single personnel are eligible to apply until 6 months post discharge, as long as criteria is met.

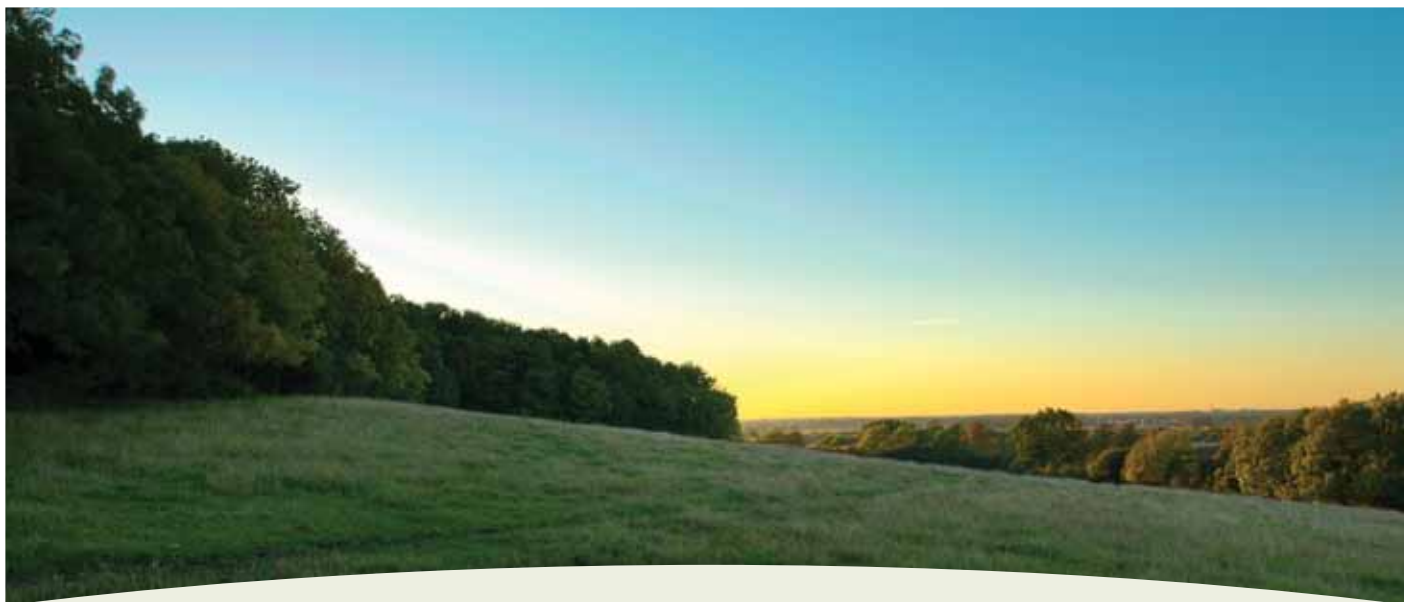
Applications – All applications should be sent to the JSHAO Referrals mailbox (RC-AWS-JSHAO-BSW2@mod.gov.uk) and must be

accompanied by evidence of the date on which you are required to leave your Service accommodation. Acceptable evidence is:

- SFA occupants – a copy of the 'Notice to Vacate' or 'Certificate of Cessation'. These are provided by DIO within 6 months of discharge
- SLA occupants – a copy of the MoD Form I 166 available from your Unit Admin or Welfare office.
- Overseas applicants – 'Certificate of Cessation' available from the Station Staff Officer
- Applicants following marital/civil separation – a copy of the 'Notice to Vacate' or 'Certificate of Cessation'

JSHAO is completely reliant upon available property from charitable housing providers and/or Housing Associations, in terms of location or type, therefore cannot guarantee that applicants will be housed through the scheme. **All applicants are strongly advised to contact their Local Authority and Housing Associations to register for social housing and undertake a housing need assessment.**

The application and full guidance can be obtained from the JSHAO pages of the gov.uk website at <https://www.gov.uk/government/publications/mod-referral-scheme-a-guide>, email: RC-AWS-JSHAO-BSW2@mod.gov.uk or telephone the Business Support Worker (Referrals) on 01 252 787635 (Mil: 94222 7635).



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Veterans
Scotland

Gary Jamieson, former Scots Guardsman, injured in Afghanistan in 2010, Charity Beneficiary. © Malcolm Cochrane

