

Our ref: FOI 756 162

[REDACTED]
Highways England
Bridge House
Walnut Tree Close
Guildford
GU1 4LZ
www.highways.gov.uk

8 November 2017

Dear [REDACTED]

M20, variable speed limits

We have now completed our search for the information you requested on the 13 October in relation to variable speed limit signs on the M20, over a week long period. Your request has been dealt with under the terms of the freedom of Information Act 2000.

As requested, please find attached a table that shows the variable speed limit sign changes between Junctions 7 and 5, from Monday 23 to Sunday 29 October 2017. The table is in date order and the data and divided into columns.

Data and Time

When the change was made

Equipment reference

These are reference names that are comprised of a road identifier, longitudinal distance, carriageway direction and lane number.

For example: - M20/6555B1

- Road identifier — M20
- Longitudinal distance — 6555
- Carriageway — B - towards London or A – away from London.
- Lane — 1

Equipment setting

What the sign was displaying at the time of the change. I.e. - the estimated length of time it will take customers to travel between junctions or change in speed limit (40R).

Initiator Id Type

This identifies whether this was an automated or manual change. This system uses sensors in the road to detect incidents or congestion, and then automatically sets reduced speeds. It collects real-time data such as vehicle count, speed and traffic

density, which means that it will be constantly monitoring the flow of traffic and adjusting the speed limit in order to maintain a safe flow.

Implementation Reason

Reason for the display change

Setting Status

Current status of the sign

Requested Setting

Requested change

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [CRS 756 162] in any future communications.

Yours sincerely

[Redacted signature]

[Redacted name]

[Redacted title]

[Redacted contact information]