



Legal Aid  
Agency

# **Procurement of HPCDS Services in England and Wales from 1 October 2018**

## **Scheme Area Guide:**

Housing Possession Court Duty Scheme Area: South West Wales, and  
Neath Port Talbot & Swansea

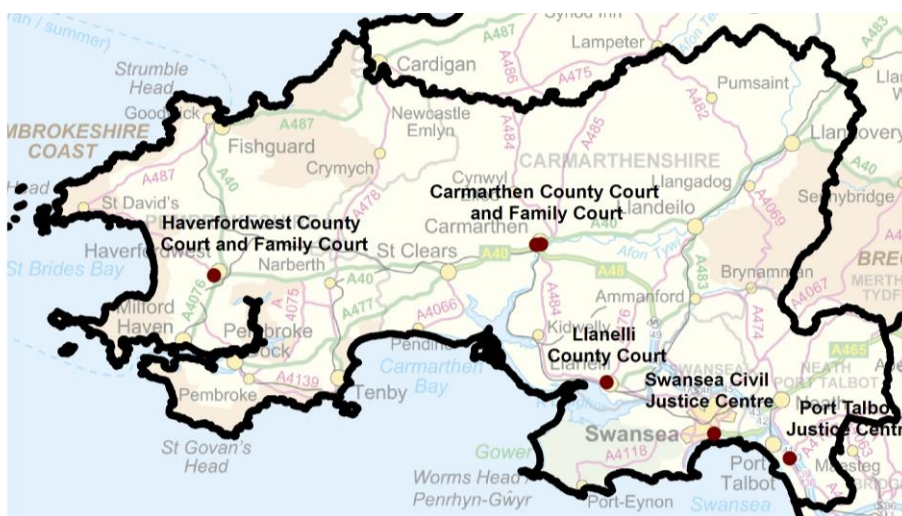
## Housing Possession Court Duty Scheme Area: South West Wales, and Neath Port Talbot & Swansea

### Introduction

1. This guide is designed to provide information on the HPCDS Scheme Area of South West Wales, and Neath Port Talbot & Swansea for HPCDS work from October 2018. It provides information on the area and court locations covered.

### About the court locations in this Scheme Area

2. The court locations to be served in this Scheme Area are Carmarthen County Court and Family Court, Haverfordwest County Court and Family Court, Llanelli County Court, Port Talbot Justice Centre, and Swansea Civil Justice Centre.



Local Authority	Population <sup>1</sup>
Swansea	242,382
Carmarthenshire	185,123
Neath Port Talbot	140,992
Pembrokeshire	123,464
<b>Total</b>	<b>691,961</b>

Main Settlements (30k+) <sup>2</sup>
Swansea
Llanelli
Neath
Port Talbot

### Alternative Hearing Venues

3. It is possible that some listings may be allocated by courts in the Scheme Area to Alternative Hearing Venues (e.g. another non-court venue). The use of Alternative Hearing Venues may begin or change throughout the life of the Contract. It is expected that Alternative Hearing Venues will be located either within or close to the Scheme Area. Currently, there are no known Alternative Hearing Venues within the Scheme Area.

<sup>1</sup> ONS Mid-Year Ward Level Statistics 2015 – released 26 October 2016. (Refreshed Annually) <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/wardlevelmidyearpopulationestimatesexperimental>

<sup>2</sup> 2011 Population: All Usual Residents". Neighbourhood Statistics. Office for National Statistics. 2011-03-27. Retrieved 2017-02-12.

<b>Court locations covered by this scheme</b>	<b>Address</b>	<b>Contact details and Opening times</b>	<b>Parking Information</b>
Carmarthen County Court and Family Court  Court location No.166	The Hearing Centre Hill House Picton Terrace Carmarthen Carmarthenshire SA31 3BT	Enquiries: 01267 226780  Court building open: Monday to Friday 10am to 4pm. Court counter open: 10am to 2pm	There is no public parking available at the Court site.
Haverfordwest County Court and Family Court  Court location/tribunal No.217	Penffynnon Hawthorn Rise Haverfordwest Dyfed SA61 2AX	Enquiries: 01437 772 060  Court building open: Monday to Friday 9am to 4pm. Court counter open: 10am to 2pm	Public car park.
Llanelli County Court  Court location No.253	2nd Floor Court Buildings Town Hall Square Llanelli Carmarthenshire SA15 3AL	Enquiries: 01554 757 171  Court building open: Monday to Friday 9am to 5pm. Court counter open: 10am to 2pm	There are Pay and Display car parks in the town centre.
Port Talbot Justice Centre	Port Talbot Justice Centre Harbourside Road Port Talbot South Wales SA13 1SB	Civil and family: 01639 642267  Telephone Enquiries from: 9am to 5pm  Court counter open: 10am to 2pm	There is no parking information available for this court.
Swansea Civil and Family Justice Centre  Court location No.344	Caravella House Quay West Quay Parade Swansea South Wales SA1 1SP	Enquiries: 01792 485 800  Court building open: Monday to Friday 9am to 4pm. Court counter open: 10am to 2pm	Public parking is not available at this Court. There is an NCP car park at the rear of the building.

#### **Projected HPCDS Scheme volumes in the Scheme Area**

4. The graphs below indicate historical information surrounding the HPCDS Schemes in the Scheme Area.

**South West Wales and Neath, Port Talbot & Swansea Scheme Area Key Facts<sup>3</sup>**

Number of courts in area	Five			Busiest days by Acts of Assistance				Carmarthen	Thursday (95%)			
								Haverfordwest	Tuesday (85%)			
								Llanelli	Monday (90%)			
								Neath Port Talbot	Wednesday (92%)			
								Swansea	Tuesday (100%)			
Most common day for sessions	Carmarthen	Thursday (94%)	Most common types of claimant				Carmarthen	Mortgage (52%)				
	Haverfordwest	Tuesday (67%)					Haverfordwest	Social Landlord (62%)				
	Llanelli	Monday (88%)					Llanelli	Social Landlord (48%), Mortgage (46%)				
	Neath Port Talbot	Wednesday (82%)					Neath Port Talbot	Mortgage (47%), Social Landlord (47%)				
	Swansea	Tuesday (100%)					Swansea	Social Landlord (57%)				
Most common time for sessions	Carmarthen	Morning (100%)	Most common types of hearing				Carmarthen	Claims (42%)				
	Haverfordwest	Morning (57%)					Haverfordwest	Claims (46%)				
	Llanelli	Morning (98%)					Llanelli	Claims (39%)				
	Neath Port Talbot	Morning (62%)					Neath Port Talbot	Claims (37%)				
	Swansea	Morning (56%)					Swansea	Claims (39%)				
Number of Sessions						Fees paid						
Court	2014	2015	2016	Court	2014	2015	2016					
Carmarthen	12	12	13	Carmarthen	£1,216.35	£858.60	£715.50					
Haverfordwest	28	21	21	Haverfordwest	£5,938.65	£3,720.60	£3,148.20					
Llanelli	43	44	46	Llanelli	£3,720.60	£3,219.75	£3,649.05					
Neath Port Talbot	34	34	40	Neath Port Talbot	£9,659.25	£5,080.05	£4,650.75					
Swansea	96	82	85	Swansea	£9,444.60	£7,584.30	£7,798.95					
Total	213	193	205	Total	£29,979.45	£20,463.30	£19,962.45					
Acts of assistance by day of the week												
Court	Monday	%	Tuesday	%	Wednesday	%	Thursday	%	Friday	%		
Carmarthen	0	0	0	0	0	0	38	95	2	5		
Haverfordwest	0	0	155	85	1	1	1	1	25	14		
Llanelli	131	90	15	10	0	0	0	0	0	0		
Neath Port Talbot	20	8	0	0	226	92	0	0	0	0		
Swansea	0	0	248	100	0	0	0	0	0	0		
Total	151	18	418	48	227	26	39	5	27	3		
Acts of Assistance				Distribution of sessions by day of the week						Length of session		
Court	2014	2015	2016	Court	Monday	Tuesday	Wednesday	Thursday	Friday	All Day	Morning	Afternoon
Carmarthen	21	8	11	Carmarthen	0%	0%	0%	94%	6%	0%	100%	0%
Haverfordwest	82	50	50	Haverfordwest	5%	67%	2%	3%	23%	1%	57%	42%
Llanelli	42	50	54	Llanelli	88%	12%	0%	0%	0%	0%	98%	2%
Neath Port Talbot	132	62	52	Neath Port Talbot	18%	0%	82%	0%	0%	11%	62%	27%
Swansea	103	77	68	Swansea	0%	100%	0%	0%	0%	1%	56%	43%
Total	380	247	235	Total	22%	54%	15%	6%	3%	2%	68%	29%

<sup>3</sup> Sessions, fees and acts of assistance data is drawn from the Legal Aid Agencies internal Management Information data. Listing information is taken from HMCTS court listing data

Number of Nil Sessions				Listing Information																											
Court	2014	2015	2016	2014										2015										2016							
				Type of hearing					Type of claimant					Type of hearing					Type of claimant					Type of hearing				Type of claimant			
				A	B	C	D	E	1	2	3	4	A	B	C	D	E	1	2	3	4	A	B	C	D	E	1	2	3	4	
Carmarthen	21	13	15	185	92	32	45	124	34	237	28	179	132	71	34	36	102	27	135	19	194	120	49	31	47	84	23	92	17	199	
Haverfordwest	90	56	55	425	137	85	177	203	32	335	33	627	298	106	53	128	165	19	173	29	529	265	95	54	107	147	31	149	37	451	
Llanelli	56	60	65	241	105	66	67	151	41	312	37	240	326	113	75	123	165	52	145	40	565	256	107	50	84	108	46	118	32	409	
Neath Port Talbot	139	71	65	552	215	136	219	356	88	540	50	800	332	152	108	86	248	61	254	87	524	474	246	110	166	302	109	457	87	645	
Swansea	142	110	110	810	364	251	343	609	63	681	72	1561	714	354	178	244	497	70	387	75	1455	629	330	182	203	452	90	340	84	1282	
<b>Total</b>	<b>448</b>	<b>310</b>	<b>310</b>	<b>2213</b>	<b>913</b>	<b>570</b>	<b>851</b>	<b>1443</b>	<b>258</b>	<b>2105</b>	<b>220</b>	<b>3407</b>	<b>1802</b>	<b>796</b>	<b>448</b>	<b>617</b>	<b>1177</b>	<b>229</b>	<b>1094</b>	<b>250</b>	<b>3267</b>	<b>1744</b>	<b>827</b>	<b>427</b>	<b>607</b>	<b>1093</b>	<b>299</b>	<b>1156</b>	<b>257</b>	<b>2986</b>	

1: Accelerated Landlord 2: Mortgage. 3: Private Landlord 4: Social Landlord: A: Claims B: Outright Orders C: Repossessions D: Suspended Orders E: Warrants

*Please note that Neath Port Talbot County Court relocated in November 2016 to Port Talbot Justice Centre.*

*All information relating to the volume and value of work included within the HPCDS Scheme Area Guides is based on information available to the LAA including information that has been reported by current Providers. This information should not be relied upon by prospective bidders. The LAA gives no guarantees or warranties regarding the accuracy of any information or regarding the actual volume or value of any HPCDS work during the contract period.*