

Our ref: Highways England  
2nd Floor  
Bridge House  
1 Walnut Tree Close  
Guildford GU1 4LZ

Email:

20 November 2017

Dear

**Environmental Information Regulations 2004  
A249 - South-westbound side Junction with the A2**

I am writing to confirm that we have now completed our search for the information that you requested on 24 October 2017.

I am dealing with it under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

Please see below your questions and our answers:

- i. Images of the location indicate a number of gullies along the central reserve intended to drain the road surface water. Please confirm whether or not the surface water then enters a rising main.**

The surface water goes into a rising main sewer.

- ii. If there is a rising main, please advise of where the pumping sump/station is.**

The pumping station is located near Key Street Interchange.

- iii. If there is not a rising main, please advise where surface water drains to.**

The surface water flows to a sump and then heads to the pumping station to be pumped out in the mains sewer.

- iv. Please advise of dates from 2014 to 2017 of when the pumping sump/station (if there is one) was attended to, either routine service or due to a reported problem.**

19 February 2014 - routine service

1 June 2015 - routine service  
3 August 2016 - routine service  
7 November 2017- routine service

- v. **Please provide details of the type of pumping sump (again assuming there is one), the manufacturer and the installation date.**

TYPE: VJN228-220-6; Manufacturer: Biwater; installation date: around 1997.

- vi. **If soakaway(s) have been installed instead of a rising main, please advise of the location(s) and also of dates from 2014 to 2017 of when the soakaway(s) was attended to, either routine cleansing or due to a reported problem.**

Not applicable.

- vii. **Please advise if the gullies alongside the central reserve are maintained on a pro-active cyclic basis or on a reactive basis.**

Gullies are maintained on a cyclic basis pro-actively throughout the year. However, at times of prolonged heavy rainfall, inspections of gullies will take place.

- viii. **If pro-active cyclic maintenance is applicable to the gullies, please advise how often such maintenance was undertaken leading up to May 2016.**

Maintenance was carried out in June 2015 and in April 2016.

- ix. **Whether a pro-active or reactive maintenance regime is adopted for the drainage, please advise when the gullies were maintained between from 2013 to 2017.**

April 2013, April 2014, June 2015 and April 2016.

- x. **Please provide details (excluding personal details of course) of any complaints and enquiries received between 2013 and 2017.**

See attached spreadsheet.

- xi. **Please provide details of safety inspections and safety patrols (including dates and issues identified) undertaken between from 2013 to 2017.**

No issues relating to Key Street Interchange are listed on the safety inspections and safety patrols since August 2016. We do not hold any records of previous inspections and safety patrols prior to August 2016.

**xii. If applicable, please provide details of any drainage repair or improvement schemes undertaken since May 2016.**

Not applicable.

**xiii. If applicable, please provide details of any drainage investigations and/or reports since 2010.**

Not applicable.

If you have any queries about this letter, please contact us quoting reference number in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

If you require a print copy, please phone the Information Line on; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely