

Our ref: 749,798

Your ref:

Operations Directorate Services Team  
Manager  
10th Floor  
The Cube  
199 Wharfside Street  
Birmingham B1 1RN

12 April 2017

Dear

Thank you for your email of 17 March 2017 to our customer contact centre. I am writing to confirm that we have now completed our search for the information.

In your request you asked for the following information:

*My company manufactures bondcoats for highway works. To aid with my forecasting for 2017, would it be possible to obtain the total miles of network surfaced in 2016 and the forecasted figure for 2017, please?*

In the following financial years we resurfaced:

- April 2015 to March 2016 - 2,368 lane kilometres (1,471 miles);
- April 2016 to March 2017 - 2,234 lane kilometres (1,388 miles);

The target delivery for 2017/18 has been agreed as 1,600 lane kilometres (994 miles).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire

SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 749,798 in any future communications.

Yours sincerely

Email: [Ops\\_dst@highwaysengland.co.uk](mailto:Ops_dst@highwaysengland.co.uk)