

[REDACTED]  
[REDACTED]  
Highways England  
Bridge House  
1 Walnut Tree Close  
Guildford, GU1 4LZ

3 February 2017

[REDACTED]  
I am writing to confirm that we have now completed our search for the information which you requested.

Which cameras were operational and their servicing record

Cameras are operational if notice of a speeding offence is received. The cameras are calibrated annually and are within calibration.

Where the photographic records of vehicle speeds may be viewed. For how long are those records maintained?

Highways England do not have a photographic record, it is possible that the police would have this.

Which variable speed gantries were fully operational, when, and over which lanes.

The maintenance log from the variable speed limit (VSL) signage is attached along with an explanation of terms.

Records which show the exact times when they were operational.

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Records showing what faults arose on those gantries and when these were rectified.

The maintenance log from the variable speed limit (VSL) signage is attached along with an explanation of terms.

Records which show who authorised, when, and for what reason, the imposition and the cessation of all such variable speed limits for that section of the M25, for what specific period of time, and for which gantries.

The maintenance log from the variable speed limit (VSL) signage is attached along with an explanation of terms.

Records which show when and how the cessation of these speed limits was communicated to drivers on the motorway.

The maintenance log from the variable speed limit (VSL) signage is attached along with an explanation of terms. Highways England are not an Enforcement Authority. Our records are kept for operational purposes, not speed enforcement, and should be considered for information only, in response to your enquiry. The speed limit, and any specific details relating to any alleged speeding offence, can only be confirmed from the information held by the police.

### **Explanation of terms used in the maintenance log from VSL signage**

**Auto** – automatically set by MIDAS (Motorway Incident Detection and Automatic Signalling)

**OIF** – Operator Interface. Regional Control Centre have set the speed limit manually

**NR** – national speed limit

**OFF** – displays are blank (national speed limit applies)

**STOP** – the red X is being displayed

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000 or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]  
Operations South-East – correspondence team