

Our ref:

via email

29 November 2017

Dear

Thank you for your e-mail dated 1 November 2017 received under the terms of the Freedom of Information Act 2000. The specific details of your request have been extracted from your email and are highlighted in bold within the body of this letter.

In response to your Freedom of Information request –

**For the Dartford crossing I am looking for the information below:**

- 1. Number of HGVs crossings for 2016 generally and during charging hours (or for 2015/16 if the annual data is not available)**

I can confirm that 5,477,825 crossings were made by HGVs during charging hours in the 2015/16 financial year.

- 2. Number which were non-UK**

I can confirm that 1,499,741 of those crossings were made by non-UK registered HGVs.

- 3. Revenue collected from HGVs for the 2015/16 financial year**
- 4. Revenue collected from all vehicles**

I can confirm that £28.8m was collected in payments made for HGVs in this period. With regard to revenue collected from all vehicles, whilst we do hold the information, under Section 21 of the Freedom of Information Act 2000, we are not required to provide information, which is already reasonably accessible to you. The information you requested is available via the Dartford Accounts dated from 2002 through until 2016 are available via <https://www.gov.uk/government/publications> searching 'Dartford Accounts' in the search box.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk](https://www.gov.uk) website.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number in any future communications.

Yours sincerely