

Our ref: CRS 749,365  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Via email

Direct Line:

15 March 2017

Dear

**FREEDOM OF INFORMATION REQUEST  
LAKE LOTHING THIRD CROSSING, LOWESTOFT**

Thank you for your email of 12 March requesting information about Lake Lothing Third River Crossing. We have now completed our search for information.

You request a copy of all emails, documents, memos, agendas and minutes, which our asset manager, [REDACTED], has sent or received in relation to the Lowestoft Third Crossing (Lake Lothing Third Crossing) from 1 October 2016.

Please find attached the information at Annex A.

Please note that personal information has been redacted in reliance on Section 40(2) of the Freedom of Information Act.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 749,365 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: