



Homes &
Communities
Agency

14 July 2017

Dear Chief Executive/Chair

Tenant Involvement and Empowerment (TIE) Standard

Today we have published a revised Tenant Involvement and Empowerment Standard following the consultation that ran from 8 February 2017 until 22 March 2017. This Standard comes into effect from today and can be found on the [Regulatory Standards page](#) of our website.

We received a very good response to the consultation with feedback from over 150 organisations and individuals. A significant majority of the responses were supportive of our proposals to change the TIE Standard and strengthen our requirements for consultation when a change in landlord or management arrangements is proposed.

On the [TIE consultation page](#) you will find the decision statement, which provides a summary of the consultation responses that we received and outlines the changes that we have made to the Standard following the consultation.

In the coming weeks we will also be publishing our Sector Risk Profile publication and our document 'Regulating the Standards'. It is important that registered providers familiarise themselves with these documents when they are published as they contain key information on the regulator's approach and also analysis of the key risks within the sector.

Yours faithfully

Fiona MacGregor
Director, Regulation