

Foreign & Commonwealth Office

# List of medical facilities/practitioners in Oman

Prepared by British Embassy, Muscat

# www.gov.uk

The following list of medical facilities/practitioners has been prepared by the British Embassy, Muscat for the convenience of British Nationals who may require these services and assistance in the Sultanate of Oman. It is provided on the understanding that we the British Embassy do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a medical facility or practitioner.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are <u>not</u> recommendations and should not be treated as such.

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# List of medical facilities/practitioners in the Sultanate of Oman Updated: November 2017

This list is in alphabetical order.

# Aster AI Raffah Hospital, Muscat

Al Ghubra Round About, Muscat, Oman Tel: 968 2461 8900/1/2/3/4 Fax: 968 2449 7210 Email: <u>Muscat@asterhospital.com</u>

www.asterhospital.com

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Accidents, emergency and trauma care, General medicine, Cardiology, Paediatrics, Obstetrics & Gynaecology, Dermatology, Ophthalmology, ENT, Orthopaedics, Urology, Nephrology, Physiotherapy, Radiology, Pulmonology, Gastroenterology, General surgery, Paediatric surgery, Plastic surgery, Diet & nutrition.
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman. Also have hospitals in Sohar, Amerat, Al Khoud.

# Badr Al Samaa Hospitals : Muscat, Salalah, Sur, Sohar, Nizwa and Barka

# RUWI

P.O. Box 443, P.C. 112 Ruwi, Sultanate of Oman Tel: +968 24799760

# BARKA

P.O. Box 443, P.C. 112 Baraka, Sultanate of Oman Tel: +968 26884918

# AL KHUWAIR

P.O. Box 443, P.C. 112 Al Khuwair, Sultanate of Oman Tel: +968 24488322

# SALALAH

P.O. Box 443, P.C. 112 Salalah, Sultanate of Oman Tel: +968 23290122

#### SUR

P.O. Box 443, P.C. 112 Sur, Sultanate of Oman Tel: +968 24799760

# SOHAR

P.O. Box 443, P.C. 112 Sohar, Sultanate of Oman Tel: +968 26848767

#### AL KHOUD

P.O. Box 443, P.C. 112 Al Khoud, Sultanate of Oman Tel: +968 24546099

# NIZWA

P.O. Box 443, P.C. 112 Nizwa, Sultanate of Oman Tel: +968 2544777

www.badralsamaahospitals.com

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Cardiology, Urology, Neurology, Neurosurgery, Nephrology, Psychiatry, Gastroenterology, Neonatology, Internal Medicine, Diabetology, General surgery, Gynaecology and Obstetrics, Paediatrics, ENT, orthopaedics, Dermatology, Pathology, Homeopathy, physiotherapy, Audiology and Speech therapy
- They have experience of providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman.

# **Burjeel Medical Centre**

Address: Near Al Meera Hypermarket, Azaibah, Muscat Postal address: PO Box 1465, Al Azaibah Tel: 968 22085252 Fax: 968 22085253

Email info@bmcoman.com

Website: www.bmcoman.com

- All staff speak English, staff are also available who speak French, Hindi and Arabic
- They have been treating British nationals for the past two years.
- It is a private facility
- They are an outpatient medical centre where they have General Practitioners, Internal Medicine, ENT, Neurpology, Cardiology, Dermatology, Gynaecology, Pediatrics, Orthopedics, Physiotherapy, Urology, Radiology and other diagnostic facilities.
- They are affiliated to the Ministry of Health, Oman
- You will need to pay for treatment if you do not have health insurance.
- They accept most insurance cards.
- EHIC Cards are not accepted; repayment plans aren't available

# **Khoula Hospital**

Address: Al Wattaya, Tel: 968 2456 3579/ 968 24560655 Accident and emergency: 968 2456 3625

www.moh.gov.om/en/web/khoula-hospital

The Khoula Hospital is owned and administered by the Ministry of Health, Sultanate of Oman. Khoula hospital is an Accident & Emergency hospital and receives all accident and emergency cases directly from the Muscat region.

- They have English speaking staff
- It is a public facility
- They are administered by the Ministry of Health
- Specialisations are in Accident and Emergency, Anaesthesia and Intensive Care, Obstetrics & Gynaecology, New Born Intensive Care Unit, General Surgery, Plastic, Reconstructive and Craniofacial Surgery, Neurosurgery, Orthopaedics, General Medicine, Radiology Department, Clinical Laboratory, Physiotherapy and Rehabilitation, Acupuncture, Orthotic and Prosthetic Department, Nursing Department.
- They have experience providing treatment to British nationals
- you will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They mainly provide services for nationals of Oman.

# **KIMS Hospital : Muscat**

Near Darsait Roundabout Tel: 968 24760100 / 200 / 300 Appointments Toll Free : 80000100 Emergency Number :24760123

Email: helpdesk@kimsoman.com

www.kimsoman.com

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- specialisations are in Anaesthesiology, ENT, Audiology and Speech therapy, Dental and Oral care, Emergency Medical services, Health check, High risk pregnancy and Foetal Medicine, general & Laparoscopic surgery, Nutrition & Dietetics, Orthopaedics, Plastic surgery, Gastroenterology, Neonatal & Paediatric care, Ophthalmology & eye care and Urology
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman .

# Lifeline Hospital, Sohar

Falaj Al Qabail, Sohar, man, Tel: 968 26651111 Email: info@lifelineoman.com

www.lifelineoman.com

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Anaesthesiology, Cardiology, Dentistry, Dermatology, ENT, General medicine, General surgery, Gynaecology, Obstetrics, Internal medicine, Ophthalmology, Orthopaedics, Pathology, Paediatrics, Urology and Radiology
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman.
- Also have a hospital in Salalah

# Medident, Muscat

Unit No 201, Second Floor, Way 2316, Off Dawat Al Adab Street, Muscat, Oman Tel: 968 22008080

Email: info@medidentoman.com www.medidentoman.com

- They have English speaking staff, additional languages include Austrian and German
- They have been treating British Nationals since they were first established in 1977.
- It is a private facility providing services in: Medical, Dental, Orthodontics, Physiotherapy
- specialisations are in: preventative health screening, chronic disease management, child development assessment, pre natal, ante natal and post natal, immunisation, pre employment screening checks, acute illness and injury care, cryotherapy, cardiopulmonary testing.
- A comprehensive dental, orthodontic and physiotherapy service is also offered.
- You will need to pay for treatment

# **Muscat Private Hospital**

Bausher Street : See Map

P.O Box : 79, Postal Code 13 Tel: 968 24583790, 24583791 (emergencies) Tel: 968 24583600 (appointments)

Email: customer.relations@muscatprivatehospital.com

www.muscatprivatehospital.com

- They have English speaking staff
- It is a private facility
- They are affiliated to the Ministry of Health
- Specialisations are in Anaesthesia, Cardiology, dermatology, Endocrinology, ENT, ER medicines, General and other surgery, Neurology, Obstetrics and Gynaecology, Orthopaedic, Paediatrics, Pathology and Radiology
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman

# **Royal Hospital**

Address: Muscat, Bosher, Opposite of Sultan Qaboos Complex, near Gala traffic light Tel: 968 24599000

#### www.moh.gov.om/en/web/royal-hospital

The Royal Hospital is owned and administered by the Ministry of Health, Sultanate of Oman and mainly provides treatment for nationals of Oman. Emergency walk-ins and out patients referred from the various regional hospitals in the interior and from health care facilities in Muscat can attend Royal Hospital for treatment.

- They have English speaking staff
- It is a public facility
- They are administered by the Ministry of Health
- Specialisations are in Adult Emergency, Anaesthesiology & Adult ICU, Child Health, Medicine, Surgery, Obstetrics & Gynaecology, Medical Laboratories, Pharmacy & Medical Stores, Infection Control, Central Sterile Supply, Physiotherapy, Oncology, Radiology, Nursing, Dental Surgery, Clinical Diabetics, Genetic Centre, Diabetic and Endocrine Centre
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They mainly provide services for nationals of Oman.

# **Starcare Hospital**

Seeb P.O.Box:198,P.C.:101

Tel: 968 24557200 Tel: 968 24558333 (Emergency 24 Hours) Email: <u>info@starcarehospital.com</u>

www.starcarehospital.com

- They have English speaking staff
- It is a private facility
- They are affiliated to Ministry of Health
- Specialisations are in Management, Allergy, Cardiology, Chest & Respiratory Medicine, Clinical Psychology, Dentistry & Implant logy, Dermatology & Cosmetology, Diet & Nutrition, Diabetology, Emergency Medical Service, Ear Nose Throat (ENT), Family Medicine, Gastroenterology, General & Laparoscopic Surgery, Internal Medicine, Laboratory Medicine, Neurology, Neurosurgery, Obstetrics & Gynaecology, Ophthalmology, Oral & Maxillofacial Surgery, Neonatology, Physiotherapy, Plastic, Reconstructive & Micro Vascular Surgery, Psychiatry & Behavioural Medicine, Paediatric Cardiology, Radiology & Imaging, Rheumatology, Sports Medicine, Urology, Vascular Surgery
- They have experience providing treatment to British nationals
- You will need to pay for treatment
- EHIC Cards are not accepted; repayment plans aren't available
- They can provide services for patients from all regions in Oman

# **Feedback Form for Customers**

If you do decide to use any of the medical facilities/practitioners on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.** 

Once completed, please return the form to the Embassy by email to Muscat.Consular@fco.gov.uk. Thank you for your help.

1. Name of firm: Name of medical practitioner:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

- 3. What service did you need?
- 4. Why did you need this service?

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent Good Average Poor Very Poor

(b) How would you rate the professionalism of the staff?

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Excellent	Good	Average	Poor	Very Poor	
(c) How would you rate the overall service received?					
Excellent	Good	Average	Poor	Very Poor	
(d) How would you rate the value for money?					
Excellent	Good	Average	Poor	Very Poor	

5. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box 🛛

Feedback provider's name:	Tel. No.:
Email:	Date:

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