

Fleet bank House

2-6 SALISBURY SQUARE

LONDON EC4Y 8JX

# Direct Telephone Line 020 7211 8165

*GTN 211 8165*

*Web site* [*OME GOV.UK*](https://www.gov.uk/government/organisations/office-of-manpower-economics)

*Email: steven.mokogwu@bis.gsi.gov.uk*

Dear 25th January 2017

**FREEDOM OF INFORMATION REQUEST: Accounts receivable/Payable and IT – Ref: OMEPRB/01-17-1**

Thank you for your email of 6 January 2017where you requested the following information from all the Public sector pay review bodies[[1]](#footnote-1)\* that are provided independent secretariat services from the Office of Manpower Economics.

***“I am writing to you under the Freedom of Information Act 2000 to request the following information from* Finance (Accounts Receivable/Payable) and IT *(Information Technology):***

* ***Who provides the organisations BACS payments and Direct Debit collection software?***
* ***Please provide a list of your suppliers of the above software.***
* ***How you came to the decision to choose these companies?***
* ***Are these solution(s) hosted on premise or cloud hosted?***
* ***Please provide expenditure on computer software used for Bacs payment processing and Direct Debit collection. For financial years 2014/2015 and 2015/2016.***
* ***When does your current contract(s) with BACs payment and direct debit collection software expire?***
* ***Will this service(s) be tendered and if so where?***
* ***What is the total value of your current BACS payment and Direct Debit collection software contract(s) and over what period?***
* ***With whom does the organisation hold its primary bank account?***
* ***Does the organisation, acting as a Bureau, provide Bacs processing on behalf on any other organisation?***
* ***What payments types does the organisation use? (e.g Bacs (Direct Credit), Direct Debit, Faster Payments, etc.)”.***
* ***Who is the person responsible for BACS processing and Direct Debit collection software?***
  + ***Name***
  + ***Position***
  + ***Telephone Number***
  + ***Email***

All shared services functions including the payments, BACS and direct debits are delivered by UK SBS a limited company contracted by the Department for Business, Energy & Industrial Strategy (BEIS). Due to the nature of the information that you are seeking, your request may be more appropriately addressed to:

Information Rights Unit,

Department for Business, Energy & Industrial Strategy,

1 Victoria Street,

London, SW1H 0ET

Or you can email [foi.requests@beis.gov.uk](mailto:foi.requests@beis.gov.uk).

**Appeals Procedure**

If you are unhappy with the way the Office of Manpower Economicshas handled your request you may ask for an internal review. You should contact me at the Office of Manpower Economicsif you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

            Information Commissioner’s Office

            Wycliffe House

            Water Lane

            Wilmslow

            Cheshire

            SK9 5AF

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Yours sincerely,



Steven Mokogwu

FOI Officer

Fleet Bank House

2-6 Salisbury Square

London EC4 8JX

1. \* Prison service pay review Body, NHS Pay Review Body, Doctors’ & Dentists’ Remuneration body, Armed Forces Pay review Body, School Teachers’ pay review body and the Police remuneration review body. [↑](#footnote-ref-1)