

Our ref:

www.highways.gov.uk

26 July 2017

Dear

A12/M25 Brook Street Roundabout Traffic Lights Freedom of Information Request

Thank you for your email to Highways England Customer Contact Centre on 4 July regarding the traffic lights at the A12/M25 Brook Street roundabout. Your request has been dealt with under the terms of the Freedom of Information Act 2000 (FOI).

You have asked for the details of all recorded information held by us related to the traffic lights at the roundabout between 4 April 2017 and 4 July 2017 inclusive of all times that the lights were faulty or switched off and any phasing changes. During the same period, you have also requested records of delays at the same roundabout as a result of traffic light issues.

I am writing to confirm that we do hold the information you requested on 4 July but have decided that some of this information cannot be disclosed.

The information that can be released is:

- All recorded information related to the traffic lights at the roundabout between 4 April 2017 and 4 July 2017 inclusive of all times that the lights were faulty or switched off and any phasing changes. This information is outlined below.

The following information is being withheld under the exemption in Section 12 (<http://www.legislation.gov.uk/ukpga/2000/36/contents>) of the Freedom of Information Act 2000:

- All records of delays between 4 April and 4 July at the A12/M25 Brook Street roundabout as a result of traffic light issues.

In response to your concerns over the phasing of the lights on 4 July specifically, I can confirm that there were no technical or equipment faults recorded on the traffic signals. At 17:50 hours, there was a remote intervention by the traffic operators at our Eastern Regional Control Centre (ERCC) who activated contingency plans to change the phasing of the traffic signals to clear the roundabout of traffic and prevent queues

extending to the main A12 and M25 carriageways. The traffic signals returned to normal phasing at 19:05 hours.

The historical fault logs below cover the period 4 April to 4 July 2017 inclusive. They indicate that the signals at both ends of the M25 exit slip roads were switched off by an engineer on Monday 3 July 2017 between 08:32 and 09:05 hours. "Remote attended" (please see the log below) means that an engineer manually turned off the signals; we understand the engineer was instructed by traffic operators from the ERCC.

The phasing of the signals was not altered during the period 4 April to 4 July 2017. The signals work on adaptive systems, with sensors buried underneath the carriageway surface that detect prevailing traffic conditions and automatically adjust signal timings to suit.

Start of system log 04-APR-17; End of system log for 04-JUL-17

Mo 03/07/17 08:32:35 J052451 A28C1 M25 J28 M25 WB Offslip [0131] Lamps off

Mo 03/07/17 08:32:36 J052451 A28C1 M25 J28 M25 WB Offslip [0133] ** Remote attended **

Mo 03/07/17 08:35:23 J052451 A28C1 M25 J28 M25 WB Offslip [0131] Lamps off cleared

Mo 03/07/17 08:48:25 J052451 A28C1 M25 J28 M25 WB Offslip [0131] Lamps off

Mo 03/07/17 08:48:26 J052451 A28C1 M25 J28 M25 WB Offslip [0133] ** Remote attended **

Mo 03/07/17 09:15:08 J052451 A28C1 M25 J28 M25 WB Offslip [0131] Lamps off cleared

Mo 03/07/17 08:32:48 J052462 A28C3 M25 J28 M25 EB Offslip [0131] Lamps off

Mo 03/07/17 08:32:50 J052462 A28C3 M25 J28 M25 EB Offslip [0133] ** Remote attended **

Mo 03/07/17 08:35:13 J052462 A28C3 M25 J28 M25 EB Offslip [0131] Lamps off cleared

Mo 03/07/17 08:48:34 J052462 A28C3 M25 J28 M25 EB Offslip [0131] Lamps off

Mo 03/07/17 08:48:35 J052462 A28C3 M25 J28 M25 EB Offslip [0133] ** Remote attended **

Mo 03/07/17 09:05:39 J052462 A28C3 M25 J28 M25 EB Offslip [0131] Lamps off cleared

With regards to the withheld information, we do not have the means of measuring journey time across the roundabout retrospectively. Detailed analysis can be achieved using the data from the traffic sensors. However the work would require additional resources, the cost of which we estimate to be a minimum of £2,000, which exceeds the £450 limit set within the Freedom of Information legislation.

If you have any queries about this letter, please contact me. Please remember to quote reference number in any future communications.

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. If you are unhappy with the way we have handled your request you may ask for an internal review. Our review process is available at: www.gov.uk/government/organisations/highways-england/about/complaints-procedure

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely