

Freedom of Information request 2014-10

Date received 2 January 2014

Date of response 30 April 2014

Information request

Please provide your management information for your Work Programme providers' submission of WP08 and WP10 referrals, covering total submitted per week. How many referrals have been made per week naming each submitting provider, broken down according to whether a WP08 and WP10 submitted? For the last 6 months.

To clarify I want separate statistics for WP08 and WP10 referrals.

DWP response

With regards to your query on WP10 referrals we can confirm that the Department does hold some information falling within the description specified in your request. However, it is not readily available on the datasets available for analysis and we estimate that the cost of complying with your full request would exceed the appropriate limit of £600.

The appropriate limit has been specified in regulations and for central Government it is set at £600. This represents the estimated cost of one person spending 3½ working days in determining whether the Department holds the information, and locating, retrieving and extracting the information. Under section 12 of the Freedom of Information Act the Department is not obliged to comply with your request and we will not be processing this part of your request further.

A WP08 is used to raise a compliance doubt with regard to whether a Work Programme participant has failed to participate in a mandated activity and available within cost is the management information of Work Programme provider WP08 doubts referred, by month and provider. This is shown in the table below for April to September 2013.

Please note that the figures supplied are derived from unpublished management information which was collected for internal Departmental use only, and have not been quality assured to National Statistics or Official Statistics publication standard. They should therefore be treated with caution.

Total number of Jobseeker's Allowance (JSA) Work Programme provider WP08 referrals by month and provider: April 2013 to September 2013

Provider	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13
A4E	18,620	21,090	20,610	20,680	18,120	18,220
Careers Development Group	2,020	2,790	2,500	2,020	1,850	3,200
EOS-Works Ltd	1,220	1,330	1,610	2,250	1,880	1,830
ESG	1,780	1,560	1,450	1,330	1,010	1,100
G4S	2,380	2,530	4,110	5,430	4,840	4,490
INGEUS	15,860	15,420	16,600	16,670	16,550	15,880
Interserve Working Futures	2,040	2,070	1,940	1,900	1,600	1,820
Learn Direct Ltd	710	1,110	1,070	790	540	530
Maximus Employment UK Ltd	1,130	1,630	1,590	1,510	1,150	2,830
Newcastle College Group	2,660	3,110	2,480	3,720	4,000	3,270
Pertemps	630	590	650	740	560	610
Prospects Services Ltd	190	210	270	330	200	190
REED	830	830	750	580	1,040	760
REHAB GROUP	3,140	3,660	3,130	3,360	2,900	2,600
Seetec	13,760	16,750	11,370	23,790	15,750	14,610
Serco Ltd	2,450	3,220	2,430	2,780	2,330	2,430
TNG / Avanta Enterprise Ltd	5,900	6,960	7,390	8,870	7,430	6,400
Working Links	6,450	7,460	5,520	6,510	5,330	6,530

Sources: Sanctions LMS Data and Opportunities Data - Sep 13

Notes:

1. Figures rounded to nearest 10.
2. A WP08 is used to raise a compliance doubt with regard to whether a Work Programme participant has failed to participate in a mandated activity.
3. Total Referrals: Includes all original and revised compliance doubts referred to Jobcentre Plus.