



Ministry  
of Defence

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20 July 2017

Ref. FOI2017/06795

Dear [REDACTED]

Thank you for your email of 11 July 2017 requesting the following information:

*"I am interested in the progress of the award of contracts for project Hestia – part of the Defence Infrastructure Organisation's work. Can I have an update please?"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm the information in scope of your request is held.

The information you have requested can be found below;

The HESTIA programme will consolidate over 60 Soft Facilities Management (FM) contracts into seven. The latest contract to be awarded is the HESTIA Wales and West Midlands Next Generation Multi Activity Contract awarded to Compass Contract Services (UK) Ltd trading as ESS on 10 July 2017. This is a 5-year contract which we expect will be in service from 1 January 2018. This is the fifth Defence Infrastructure Organisation Soft FM contract to be awarded within the HESTIA programme and will be followed by East and South West regions.

Previous regions awarded include:

South – Awarded August 2016 to Sodexo Ltd. (In service)  
South East – Awarded March 2017 to CarillionAramark Ltd.  
Scotland & Northern Ireland – Awarded May 2017 to CarillionAramark Ltd.  
North – Awarded June 2017 to CarillionAramark Ltd.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat