

**FOI/14/101**

**Title:** implementation of public services

Response to an FOI requesting information about the implementation of public services

**Detail:** Reply to Freedom of Information request 14/101 dated June 2014

**FOI/14/102**

**Title:** staff costs

Response to an FOI requesting information about staff costs

**Detail:** Reply to Freedom of Information request 14/102 dated June 2014

**FOI/14/105**

**Title:** Payments made to Performing Rights Society

Response to an FOI requesting information about any payments made to Performing Rights society

**Detail:** Reply to Freedom of Information request 14/105 dated June 2014

**FOI/14/106**

**Title:** Iron Mountain costs

Response to an FOI requesting information about Iron Mountain costs

**Detail:** Reply to Freedom of Information request 14/106 dated June 2014

**FOI/14/108**

**Title:** policy regarding staff relationships

Response to an FOI requesting information about the policy regarding staff relationships

**Detail:** Reply to Freedom of Information request 14/108 dated June 2014

**FOI/14/111**

**Title:** parades negotiation costs from July 2013

Response to an FOI requesting information about parades negotiation costs from July 2013

**Detail:** Reply to Freedom of Information request 14/111 dated June 2014

**FOI/14/112**

**Title:** Any advice NIO gave General de Chasterlain

Response to an FOI requesting information about any advice the NIO gave to General de Chasterlain

**Detail:** Reply to Freedom of Information request 14/112 dated October 2014

**FOI/14/113**

**Title:** details of staff taking part in sporting activities

Response to an FOI requesting information about staff taking part in sporting activities

**Detail:** Reply to Freedom of Information request 14/113 dated June 2014

**FOI/14/114**

**Title:** Domain names

Response to an FOI requesting information about domain names

**Detail:** Reply to Freedom of Information request 14/114 dated June 2014

**FOI/14/115**

**Title:** ICT Department organisational structure

Response to an FOI requesting information about ICT department organisational structure

**Detail:** Reply to Freedom of Information request 14/115 dated June 2014

**FOI/14/117**

**Title:** minutes from meetings in 1981 where Rev Bradford was discussed

Response to an FOI requesting a copy of minutes from meetings in 1981 where Rev Bradford was discussed

**Detail:** Reply to Freedom of Information request 14/117 dated June 2014

**FOI/14/119**

**Title:** Amount of money spent on external law firms

Response to an FOI requesting information about the amount of money spent on external law firms

**Detail:** Reply to Freedom of Information request 14/119 dated June 2014

**FOI/14/120**

**Title:** Home Protection Scheme policy

Response to an FOI requesting information about the Home Protection Scheme policy

**Detail:** Reply to Freedom of Information request 14/120 dated July 2014

**FOI/14/122**

**Title:** NIO staff directories 1979 - 81

Response to an FOI requesting information about NIO staff directories for the period 1971 - 1981

**Detail:** Reply to Freedom of Information request 14/122 dated July 2014

**FOI/14/123**

**Title:** copy of reports on success of G8

Response to an FOI requesting a copy of any reports on the success of G8

**Detail:** Reply to Freedom of Information request 14/123 dated July 2014

**FOI/14/128**

**Title:** copies of any letters of complaint to BBC since 01 April 2013

Response to an FOI requesting copies of any letters of complaint to BBC since 01 April 2013

**Detail:** Reply to Freedom of Information request 14/128 dated July 2014

#### **FOI/14/129**

**Title:** How many D notices have been issued in past 10 years

Response to an FOI requesting information about the number of D notices issued in the past 10 years

**Detail:** Reply to Freedom of Information request 14/129 dated July 2014

#### **FOI/14/131**

**Title:** Departmental spend on external legal advice

Response to an FOI requesting information about the departmental spend on external legal advice

**Detail:** Reply to Freedom of Information request 14/131 dated July 2014

#### **FOI/14/133**

**Title:** Contracts details

Response to an FOI requesting information about contracts

**Detail:** Reply to Freedom of Information request 14/133 dated July 2014

#### **FOI/14/134**

**Title:** external third party contracts

Response to an FOI requesting information about external third party contracts

**Detail:** Reply to Freedom of Information request 14/134 dated July 2014

**FOI/14/135**

**Title:** Soft and Hard FM contracts

Response to an FOI requesting information about Soft and Hard FM contracts

**Detail:** Reply to Freedom of Information request 14/ dated July 2014

**FOI/14/138**

**Title:** Confirm whether the department has submitted any search removal requests to Google

Response to an FOI requesting information about whether the department has submitted any search removal requests to Google

**Detail:** Reply to Freedom of Information request 14/ dated July 2014



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June 2014

**REFERENCE: 14/101**

You requested the following information from the Northern Ireland Office (NIO):

**Please could you provide the following information about the Public Services (Social Value) Act.**

- i. Has your department taken any actions in order to implement the social value act? (e.g. strategy, guidance, staff training or other) If yes, please detail.**
- ii. Do you have any mechanisms in place to monitor how the act is being implemented in individual instances of commissioning? If yes, please detail.**
- iii. Are you able to give any examples of instances of the act being implemented in your department's commissioning process?**

Your request has been handled under the Freedom of Information Act 2000.

The Department receives procurement services from the Crown Commercial Service (CCS) and the Central Procurement Directorate (CPD) so would not therefore hold this information.

I am however, able to confirm:

1. The Department has not entered into any contracts to which the Act would apply and has therefore not taken any specific action to implement the ACT, via its external service providers.
2. The Department has not had any instances of commissioning and has therefore not put any mechanisms in place to monitor how the act is being implemented.
3. The Department has not had any instances of commissioning.





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June 2014

REFERENCE: 14/102

You requested the following information:

**1. How much did your department spend on staff overtime in each of the following years?**

- a) 2009/10
- b) 2010/11
- c) 2011/12
- d) 2012/13
- e) 2013/14

**2. How much did your department spend on temporary / agency staff in each of the same years?**

**3. How much did your department pay out in staff bonuses in each of the same years?**

Your request has been handled under the provisions of the Freedom of Information Act 2000.

As you may be aware, the devolution of policing and justice powers to the Northern Ireland Assembly took place on 12 April 2010. These functions were previously under the remit of the Northern Ireland Office, therefore devolution had a significant impact on the size, shape and structure of the department. Therefore, comparable figures for the NIO as it is now configured following the completion of devolution do not exist.

1. The answers to the information you requested are as follows:



<b>Year</b>	<b>Amount spent on staff overtime</b>
2010/11	£397,758
2011/12	£298,851
2012/13	£293,097
2013/14	£231,703

2.

<b>Year</b>	<b>Temporary/Agency staff costs</b>
2010/11	£30,033
2011/12	£6,417
2012/13	£17,408
2013/14	£25,866

3.

<b>Year</b>	<b>Staff bonuses</b>
2010/11	35,830
2011/12	33,175
2012/13	36,500
2013/14	67,100







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June 2016

**REFERENCE: 14/105**

You requested the following information from the Northern Ireland Office (NIO):

**I am looking for information about payments made to the Performing Rights Society and PPL (formerly known as Phonographic Performance Limited). Please could you provide me with the following:**

- 1. How much money has been paid to the Performing Rights Society by the department over the past five calendar years (up to and including May 2014)? Please could you break this information down year-by-year.**
- 2. How much money has been paid to the PPL (formerly known as Phonographic Performance Limited) by the department over the past five calendar years (up to and including May 2014)? Please could you break this information down year-by-year.**

**If FOI requests of a similar nature have already been asked could you also please include your responses to those requests.**

Your request has been handled under the Freedom of Information Act 2000.

The NIO has no record of any payments made to the Performing Rights Society or the Phonographic Performance Limited in the last 5 years.





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June 2014

**REFERENCE: 14/106**

You requested the following information from the Northern Ireland Office (NIO):

**Could you please let me know how much your department has spent with the company Iron Mountain over the last five years. Iron Mountain is a document storage and archive management company.**

Your request has been handled under the Freedom of Information Act 2000.

I can confirm that since January 2013 to the present day, the NIO has a current expenditure of £39,252.99. This total includes the original up lift of file transfer from the NIO's work premises to Iron Mountain, service charges, storage charges and transport charges.





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June 2014

**REFERENCE: 14/108**

You requested the following information:

- 1) Under the Freedom of Information Act please can you tell me if employees are requested to inform a line manager or any other official in their department if and when they have a romantic relationship with any colleague who works in the same department.**
- 2) Can you provide the form of words in the code of conduct that covers this requirement.**
- 3) Can you provide the latest code of conduct for staff members.**
- 4) How many staff members in 2014, 2013, 2012 and 2011 have informed managers they are having a romantic relationship, regardless of whether it is still continuing.**

Your request has been handled under the provisions of the Freedom of Information Act.

The answers to the information you requested is as follows:

1) The Northern Ireland Office follows the Ministry of Justice Conduct Policy which requires staff to inform their line managers of any close relationships with someone at work where their independence or honesty may be affected by that relationship.

2) The MoJ Policy states that:

“You will tell your manager about any situation where your independence or honesty may be affected, or appear to be affected, due to a close relationship with someone at work.”

Examples include being part of a management chain, or where there is responsibility and oversight for financial processes.



3) The current Civil Service Code of Conduct which can be found through this link:

<https://www.gov.uk/government/publications/civil-service-code/the-civil-service-code>

4) Since 2011 there have been no reports of staff relationships under the MOJ policy which would have required individuals to inform their line managers.





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June 2014,

**REFERENCE: 14/111**

You have requested that the Northern Ireland Office provide you with the following under the Freedom of Information Act 2000 ("FOIA"):

- 1. For parades negotiations from July 2013 to present, please disclose the following:**
  - The amount spent on accommodation. Please give any available breakdown detailing the accommodation used and its location (e.g. Slieve Russel Hotel, Co Cavan); when it was used and for how long; the purpose of its use; and the cost
  - The amount spent on food and drink. Please give any available breakdown giving details of the types of food and drink purchased, and the costs involved
  - The amount spent on transport. Please give any available breakdown showing the mode of transport used; when it was used; and the costs
  - A copy of any available expenses receipts including for accommodation, food or drink, and transport
- 2. For each year from 2012 to 2014 so far, please also provide an overall figure for the amount spent on accommodation; transport; and separately food/drink in relation to parades negotiations.**

I can confirm that the Northern Ireland Office holds no information which would fall within the scope of your request.





October 2014

**REFERENCE: 14/112**

You requested the following information from the Northern Ireland Office (NIO):

**In 2003 General De Chasterlain sent a report of concern to NIO.**

- (1) The sabotage weapons planned by IRA were not included in the Declaration and Decommissioning Terms of Reference of Good Friday Agreement**
- (2) Whether his terms of reference empowered his Decommissioners to deploy to Kent to investigate arrests within Kent Territorial Army 1987. The collusion lines of inquiry that may exist given the arrests by Metropolitan Police of UDA drugs pushers and hit men at their Margate Kent base 1992.**
- (3) Live fire paramilitary training in Kent at suspect sites 6th Thanet Range, Broad Oak land and Stone Lodge Range Dartford and whether this involved collusion with proscribed groups and mercenaries who attacked Mandela regime in 1990s (given apartheid regime history of arming UDA proscribed in 1992 the year of the above arrests at Margate Kent)**
- (4) The history of Deal Royal Marines Barracks use and its 1989 terrorist bombing and the relationship between paramilitary/collusion training at the barracks to the later bombing. The weapons supply and transfer associated with this.**
- (5) The 30 year history of Kent Police firearms certificate issues.**

**I am interested to learn if Gen De Chasterlain was advised by NIO that activity in Kent was exempt from GFA because it was security force personnel. We now know that such advice would have been wrong because of clarification from Secretary of State for Defence 2009 that the activity originated in Deal RM Barracks had no Crown authority. This is the offence defined then by UNlawful Drilling Act 1819. If activity was in contravention of that act then it cannot have had GFA exemption. Rather suggesting to me that Gen De Chasterlain was entitled to deploy to Kent under GFA.**

**In 2001 post 9 11 inquiries by Metropolitan Police and Dyfed Powys POLice were into uzis and middle easterners training at Yetgoch Wales. The fact is that the same name(s) had already been associated with use of Kent gun ranges in the 1990s. Scotland Yard are certainly aware of this now from my report to Sir Bernard Hogan Howe and from my FOIs. They have exempted themselves on security grounds from answering whether they are cross referring the Kent paramilitary training history into the post 9.11 Mark Yates Frank Etim case.**



**I wish to know the advice NIO gave Gen De Chasterlain in 2003. I imagine that this would be from his NIO liaison contacts ?**

Your request has been handled under the Freedom of Information Act 2000. Please accept my sincere apologies for the delay in responding to your request.

Officials have conducted extensive searches through the departments Electronic Document Records Management System and reviewed material referencing General De Chastelain. I can confirm that the department does not hold any information falling within the scope of your request.





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**REFERENCE: FOI – 14/113**

You requested the following information:

**I am looking for information about staff being given off time for taking part in sporting activities for HASSRA and/or the CSSC (Civil Service Sports Council). According to HASSRA: ‘Depending on which business area you work within (DWP, DH, FSA etc), local managers may be able to provide members with Special or Discretionary Leave to undertake roles within the Association. This includes, but is not limited to, taking part in organised activities, particularly where these lead to national finals or representative fixtures.’**

**Please could you provide me with the following:**

- 1. How many civil servants in the department have been given special or discretionary leave to undertake roles/take part in sporting activity for HASSRA and/or the CSSC over the past three calendar years (up to and including May 2014)? Please could you break this figure down year by year.**
- 2. Of those staff who have been given special or discretionary leave, please could you state in each case how many days the individual was given and for what sporting activity, and specific event, the leave related to. Please could you provide specific details, including names, dates, venues, of what event time was given off for – i.e. HASSRA London Sports Day 2013, Thursday 4th July 2013, Men’s five-a-side football competition, NPL Sports Ground, Queens Road, Teddington, Middlesex, TW11 0LW.**
- 3. For each civil servant who has been given time off, please could you state what grade on the pay scale they are.**
- 4. If there is any departmental guidance produced for staff relating to this time off, please could you provide me with a copy.**  
**If FOI requests of a similar nature have already been asked could you also please include your responses to those requests.**

Your request has been handled under the provisions of the Freedom of Information Act.

The Northern Ireland Office (NIO) has not taken part in sporting activities for either HASSRA or the CSSC in the last 3 years, including May 2014.





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June 2014

**REFERENCE: 14/114**

You requested the following information from the Northern Ireland Office (NIO):

- 1: A list of domain names (or URLs) that the department owns licences for, including the cost (in pounds sterling) the licence was bought for (if there is a yearly fee, please could you state what it is). Please could you provide exact dates for when the licence was purchased and the length of licence.**
- 2: Please could you provide a list for the past five calendar years, up to and including May 2014.**
- 3: Please could you provide a list of domain names that have gone before the GDS 'naming and approvals committee' that have been rejected or amended over the past five calendar years. Please could you detail the exact name of the domain that went before the committee for approval, the date it went before the committee and, if it was amended, what it was amended to. If any of the decisions were appealed, please could you provide details of the reason for the appeal and what the final decision was.**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

In the past five calendar years, up to and including May 2014, the Department has only owned a licence for one domain name which is *nio.gov.uk*. The domain name, which was first registered in November 2003 and still live, is covered by an annual licence which runs from 1 June to 31 May costing £60 plus vat per annum.

I can confirm that no domain names have gone before the GDS 'naming and approvals committee' over the past five calendar years.





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June 2014

**REFERENCE: 14/115**

You requested the following information from the Northern Ireland Office (NIO):

- **Full details of your organisational structure for your ICT Department, including ICT security, infrastructure, risk, governance and compliance – in addition please include names, job titles and email addresses**
- **Full details of your top 20 suppliers of ICT services and a brief description of the nature and values of the contracts held by them – in addition please include top 10 suppliers who deal with security of your back office and infrastructure**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

The NIO receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland. The provision of this service is covered by a Service Level Agreement. The information requested is, therefore, not held by this Department. This information may be available from the Department of Finance and Personnel, Northern Ireland who can be contacted at [info.csd@dfpni.gov.uk](mailto:info.csd@dfpni.gov.uk)





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## Freedom of Information Team

June 2014

**REFERENCE: FOI - 14/119**

You requested the following information from the Northern Ireland Office (NIO);

**I would like to know the amount of money the department spent on the services of external law firms and barristers over the last five years (years ending March 31). If this is not possible within the restrictions of the Freedom of Information Act, three years of data will suffice. If this is not possible, two years of data are acceptable.**

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

When the Department (the NIO) requires legal advice, it is provided from internal Government sources via the Treasury Solicitor and Home Office Legal Adviser's Branch (HOLAB), or the Crown Solicitor's Office for legal matters arising in Northern Ireland.

As you may be aware, the devolution of policing and justice powers to the Northern Ireland Assembly took place on 12 April 2010. I can confirm that from that date, all legal advice has been provided via HOLAB and/or Crown Solicitors office and no external legal advice has been sought.





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**REFERENCE: 14/120**

You requested the following information from the Northern Ireland Office (NIO):

**please may i see a copy of your guidance / policies under the home protection scheme. and any information that delivered policies /procedures on the approval of home protection.**

**Do the judiciary and senior civil servants receive enhanced physical protection for their houses at public expense upon appointment or is it the subject of a security analysis?**

The department does hold some information falling within the scope of your request. I have provided you with a digest of the Home Protection Scheme below.

Digest of the Scheme

**1. Background to and scope of the Home Protection Scheme**

- 1.1 Successive Secretaries of State have operated and financed a home protection scheme since the early 1970s, as a response to the level of terrorist threat in Northern Ireland. In the past the Scheme has been known as the VIP Scheme and the Key Persons Protection Scheme (KPPS). The Scheme became known as the Limited Home Protection Scheme (HPS) in 2006, and the Home Protection Scheme in 2011.
- 1.2 The Scheme is limited, non-statutory and discretionary, aimed at protecting the primary residence (and occasionally the workplace and exceptionally a secondary residence) of certain individuals who fulfil the eligibility criteria (see section 2 below). The HPS



cannot and does not provide total protection, nor does it seek to protect all persons in Northern Ireland who may be under some degree of threat.

## 2. **Eligibility for inclusion in the HPS**

- 2.1 There are two eligibility criteria which should be satisfied before an individual will be admitted to the HPS. The first is the individual's occupation or position within either Government or the criminal justice system in Northern Ireland. In general, the Scheme aims to provide protection for those in the public service concerned with the effective administration of Government and the criminal justice system, upholding law and order and maintaining the democratic framework.
- 2.2 Applications will also be considered for individuals who do not have an occupation or hold a position such as is contemplated in paragraph 2.1 but where their occupation or position is nonetheless considered to be of sufficient importance to the administration of Government and where it is in the public interest that the position is one to which the scheme should be available.
- 2.3 The second criterion for admission is the threat level applicable to that individual, as assessed by the Security Service. Where the threat assessment indicates that the Northern Ireland-related terrorism (NIRT) threat to an individual is at SUBSTANTIAL, SEVERE or CRITICAL, levels, and the applicant is in one of the occupational categories included in the Scheme admission is automatic and is without reference to the Minister.
- 2.4 In all other cases, decisions on whether an individual should be included within the Scheme are made by the Minister of State. In all cases where the Security Service assess the NIRT threat to an individual at MODERATE or LOW, or where the applicant is at a SUBSTANTIAL threat level (or higher) but does not fall within one of the stated occupational categories, the Minister must use his discretion to decide on admission to the Scheme.
- 2.5 Where the individual is deemed to be under a real and immediate threat (ie they are assessed to be at a Moderate threat level or higher) the Minister will make his decision taking into account the Government's obligations under Article 2 (Right to Life) of the European Convention on Human Rights. Article 2 is not engaged at a Low level of threat; however, the Minister still considers such applications.



The judiciary and senior civil servants are in occupations which fulfil the first criteria for admittance to the Scheme but admittance will depend on them applying and the outcome of any security threat assessment.





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**July 2014**

**REFERENCE: 14/122**

You requested the following information from the Northern Ireland Office (NIO):

**I would like copies of the following:**

**1) Copies of the NIO's staff directories from 1979-81.**

Your request has been handled under the Freedom of Information Act 2000.

The NIO has no record of any formal staff directories covering 1979-81.





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July 2014

**REFERENCE: 14/123**

You requested the following information from the Northern Ireland Office (NIO):

**A copy of any reports completed following last year's G8 Summit in Fermanagh that assess the event (e.g. assessing how successful the G8 was, how well it was organised, it's cost, or any impact it has had on investment, tourism, etc).**

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

I can confirm that the Department does not hold the information that you have requested.

Although we do not hold the information requested you may however, be interested in the following Written Ministerial Statement made by the Prime Minister on 19 December 2013 – [http://www.publications.parliament.uk/pa/cm201314/cmhansrd/cm131219/wmstext/131219m0001.htm#131219m0001.htm\\_spm12](http://www.publications.parliament.uk/pa/cm201314/cmhansrd/cm131219/wmstext/131219m0001.htm#131219m0001.htm_spm12)







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July 2014

**REFERENCE: 14/128**

You requested the following information from the Northern Ireland Office (NIO):

**Please could you provide me with all letters sent by your department to the BBC Head of News or the News Editor of any BBC news programme, or any senior BBC employee since 01.04.2013 where there is a complaint in relation to the news coverage in any way. Please also provide me with copies of any responses?**

Your request has been handled under the Freedom of Information Act 2000.

The NIO has not sent any letters of complaint relating to news coverage to the BBC, therefore no information is held.





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**26 July 2016**

**REFERENCE: 14/129**

You requested the following information from the Northern Ireland Office:

**How many D-notices have been issued in Northern Ireland for each year for the past 10 years?**

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold a list of D-notices that have been issued in Northern Ireland as D-notices are issued by the DA Notice Secretariat. The Secretariat serves as the executive office of the Defence, Press and Broadcasting Advisory Committee. You can contact the Secretariat at: Floor 1 Spine H 21, Ministry of Defence, Main Building, Whitehall, LONDON, SW1A 2HB. Email: [secretary@dnotice.org.uk](mailto:secretary@dnotice.org.uk)





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July 2014

**REFERENCE: 14/131**

You request the release of the following information from the Northern Ireland Office;

**To ask how much the Department spent in total on external legal advice in 2010/11,  
2011/12, 2012/13 and 2013/14**

**The top ten payments in each year, plus to whom it was paid and for what reason**

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

The Northern Ireland Office receives its legal advice from internal Government providers.

I can therefore confirm that in 2010/11, 2011/12, 2012/13 and 2013/14 no external legal advice has been sought.





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**REFERENCE: 14/133**

You requested the following information from the Northern Ireland Office (NIO):

**Contract 1**

- 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?**
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
- 3. Fixed Line- Contract Duration- the number of years the contract is for each supplier.**
- 4. Type of Lines- Please can you split the type of lines per each supplier? PSN, Analogue, SIP**
- 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines**

**Contract 2**

- 6. Minutes/Landline Provider- Supplier's name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?**
- 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**



**8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

**9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**

**10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

### **Contract 3**

**11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**

**12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

**13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

**14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).**

### **Contract 4**

**15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?**

**16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

**17. WAN Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

**18. Internal Contact: please can you send me there full contact details including contact number and email and job title.**

**If there is more than one contract please can you send me the main contracts?**

**If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).



The information you requested in respect of contracts 1, 2 and 3 has been supplied in the attached spreadsheet entitled 'FOI – 14/133 – Summary of Contracts'.

The information you have requested relating to contract 4 is not held by the NIO. You should note that department receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland (DFPNI). The provision of this service is covered by a Service Level Agreement. I have been informed that DFPNI will be providing information relating to contract 4 separately in response to your FOI request submitted directly to them.



**FOI/14/133 – Summary of Contracts**

**Contract 1 - Fixed line contracts**

Supplier	Renewal Date	Contract Duration	Number of Lines
Level 3	May-15	4 years	87

**Contract 2 - Landlines**

Supplier	Renewal Date	Contract Duration	Number of Lines
Level 3	May-15	4 years	79
BT		Rolling Contract	41

**Contract 3 – BB VOIP**

Supplier	Renewal Date	Contract Duration	Number of Lines
BT	Jun-15	2 years	2
BT	Feb-16	2 years	2
LEVEL 3	May-15	4 years	2
BT		Rolling contract	6

**Contract 4 - WAN**

Supplier	Renewal Date	Contract Duration	Number of Lines
N/A	N/A	N/A	N/A



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**REFERENCE: 14/134**

You requested the following information from the Northern Ireland Office (NIO):

**The information that I require relates to a specific external/3rd party hosting contract which may include:**

- 1. Software as a Service (SaaS) is a software distribution model in which applications are hosted by a vendor or service provider and made available to customers over a network, typically the Internet.**
- 2. E-commerce hosting is a business that furnishes merchants with solutions for selling their merchandise online. The merchant is typically billed monthly for using space on the hosting company's server. Software is also leased for online order processing. E-commerce hosting businesses usually manage all the technical facets of commercial website development and maintenance for their clients. E-commerce hosting can also include electronic data interchange (EDI).**
- 3. Exchange Hosting is a service in the telecommunications industry whereby a provider makes a Microsoft e-mail box and space available on a server so its clients can host their data on the server. The provider manages the hosted data of its clients on the server.**
- 4. Web Hosting is the activity or business of providing storage space and access for websites.**
- 5. VOIP Hosting is a methodology and group of technologies for the delivery of voice communications and multimedia sessions over Internet Protocol (IP) networks, such as the Internet. Other terms commonly associated with VoIP are IP telephony, Internet telephony, voice over broadband (VoBB), broadband telephony, IP communications, and broadband phone service.**
- 6. Contact Centre: A hosted contact centre offers all the utilities associated with running a customer service outfit with a pay-as-you-go plan. This means that managers don't need to buy prohibitively expensive hardware, instead they can add software as needed and get deeper in**





their involvement as they grow.

**7. Unified communications is the integration of real-time communication services such as instant messaging, presence information, telephony, video conferencing, data sharing, call control and speech recognition with non-real-time communication services such as unified messaging.**

**Please can you see the attached file and fill the information into the space provided (Contract1-8). If none of the contract above apply to the organisation please can you state the reasons why. If however the services i have request is hosted internally please can you state this within the response as well as providing me information on the annual average spend and the internal contact for that particular type of hosting.**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

The information you requested relating to Web and VOIP hosting is held by the department and has been supplied in the attached spreadsheet entitled 'FOI – 14/134 – Master – External Hosting'.

The department does not use any of the services listed at questions 1, 2, 3, 6 and 7, therefore the Information is not held.







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**REFERENCE: 14/135**

You requested the following information from the Northern Ireland Office (NIO):

**I have been advised to make an FOI Request for details of current contracted (and subcontracted) suppliers and contract value of the current Soft and Hard FM contracts for Northern Ireland Office the following:**

- Catering
- Cleaning
- Waste management
- Security
- Reception services
- M&E Repair
- Mail room services
- Ground Maintenance
- Indoor Plant Care
- Workplace Management design and layout services
- Who provides helpdesk/CAFM/resource booking service services
- Internal repair and Maintenance
- Minor Improvements services

**I have just received this information in full by the FOI team at the Driving Standards Agency, who have advised me to make the same request to this department.**

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold the information you have requested. The department's contracted services are procured through the Crown Commercial Service (CCS) and the Central Procurement Directorate (CPD).

You may wish to approach CCS and CPD direct. I have provided the following links to CCS and CPD websites for further information:

<http://ccs.cabinetoffice.gov.uk/> <http://www.dfpni.gov.uk/cpd>





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**REFERENCE: 14/138**

You requested the following information from the Northern Ireland Office (NIO):

**Please confirm whether the department has submitted any search removal requests to Google following the European Union's recent 'right to be forgotten' ruling.**

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

I can confirm that the Department has not submitted any search removal requests to Google following the European Union's recent 'right to be forgotten' ruling.

