**Libraries: alternative delivery models toolkit**

**Template 2 – PESTLE analysis**

**Political**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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**Economic**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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**Social**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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**Technological**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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**Legal**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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**Environmental**

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| Factor | Impact on service | Impact  (1=low, 3=high) | Likel.  (1=low, 3=high) | Risk Score  (Imp. x Likel.) | Mitigating actions |
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