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REF: FOI201705360

23rd May 2017

Thank you for your email of 9th May requesting the following information:

"I would be grateful if you could please answer the following questions related to the software systems used by your organisation.

- a. Does your organisation use any **bespoke software systems**?

If yes, please kindly complete the following questions. If no, please proceed to question 2.

- What is the core purpose of these system/s?
- Do these system/s integrate with your organisations financial management systems?
- Do these system/s enable e-payments, online payments or BACS transactions?
- Which company/companies are you contracted to for each bespoke software system?
- What is the total value of each of these contracts over their respective terms?
- When does the current contract term for these system/s expire?
- Who are the technical and procurement leads for these system/s and their contact details?

- b. Is your organisation in the process of exploring the scope or planning the procurement of a **bespoke software system** or an **off-the-shelf commercially branded software system** which you envisage will require **bespoke development** to fit your organisation's needs?

If yes, please kindly complete the following questions:

- Will this system/s integrate with your organisations financial management system/s?
- Will this system/s enable e-payments, online payments or BACS transactions?
- Will this system/s automate processes or data currently managed by spreadsheets?
- Will this system/s automate paper based processes?
- Will this system/s capture large volumes of data from outside your organisation?
- When is the prospective go-live date for such system/s?
- What is the estimated budget for such system/s over the intended contractual period (rough order of magnitude)?
- Who will be the technical and procurement lead for these project/s?"

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that no information in scope of your request is held as follows:

a. Does your organisation use any **bespoke software systems**?

Yes, we do have bespoke software systems for maritime chart production but no bespoke financial software systems, although our SAP business system has, in part, been bespoke but we are working to return to a vanilla system.

b. Is your organisation in the process of exploring the scope or planning the procurement of a **bespoke software system** or an **off-the-shelf commercially branded software system** which you envisage will require **bespoke development** to fit your organisation's needs?

No. We have no plans currently to replace SAP. Should we consider a replacement, we would aim at procuring an off-the-shelf system with no bespoke software.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely

UKHO Secretariat