

Our ref: CRS 749,851  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Direct Line:

Via email

23 March 2017

Dear

**ENVIRONMENTAL INFORMATION REGULATIONS 2004**  
**A421 M1 Junction 13 to Bedford Improvement Scheme – Flood Risk Assessment**

Thank you for your email of 20 March to our customer contact centre requesting a copy of the flood risk assessment information for the A421 M1 junction 13 to Bedford improvement scheme.

We have dealt with your request under the terms of the Environmental Information Regulations 2004. This is because the information requested concerns measures and activities affecting or likely to affect elements of the environment or affect factors such as noise, pollution discharges and other releases into the environment.

Information about our flood risk assessment for this scheme is contained within the A421 Improvement M1 Junction 13 to Bedford Environmental Statement Volume 2, which I attach. You will find information relating to flood risk under section 11 of the document: road drainage and water environment.

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If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 749,851 in any future communications.

Yours sincerely

Business Management Team Leader  
Operations (East)  
Email: