

Our ref:

Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

Email:

19 October 2017

Dear

We have now completed our search for the information you requested in your email of 21 September 2017 in relation to the M25 in Surrey. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

I will answer each of your requests for information as follows:

Could you provide some facts about the number of incidents that have taken place over the past year on the stretch of road?

Validated personal injury accident data for 2016 will not be available until mid-November. However, please see below validated incident data for the M25 junctions 5 to 13 for the three most recent years available. Highways England is committed to reducing the number of people killed and seriously injured on our roads by 40% by the end of the decade, compared to the 2005-09 average.

	2013	2014	2015	2005-09 (average) baseline
Fatal	2	2	1	3
Serious	17	30	37	26
Slight	275	245	250	338
Total	294	277	288	367

The raw validated data from the Department for Transport (DfT) is available in the link below:

<https://data.gov.uk/dataset/road-accidents-safety-data>

Via the link below you will be able to access a map with the Stats 19 data where you can search by road, year and type of incident:

<http://www.crashmap.co.uk/Search>

Why are there so many delays on this stretch of road?

There are many reasons why delays take place, for example, due to weather, accidents, incidents and roadworks, which all contribute to congestion.

It is not possible to identify a specific contributory factor for all delays. However you may wish to look at our existing and future route strategies, in particular the London orbital and M23 to Gatwick Route Strategy:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/600313/London_Orbital_M23_to_Gatwick_Final.pdf

If you are unhappy with the way we have handled your request, you may ask for an internal review within 2 months of the date of this response for Freedom of Information requests and within 40 days for Environmental Information Regulations requests. Our internal review process is available at:

If you require a print copy, please phone the Information Line on ; or e-mail .You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number in any future communications.

Yours sincerely