

Our ref: [REDACTED]

[REDACTED]  
Via Email

[REDACTED]

Dart Charge  
WMRCC Quinton  
1 Ridgeway, Quinton  
Birmingham B32 1AF

19 July 2017

[REDACTED]

Thank you for your e-mail dated 21 June 2017 received under the terms of the Freedom of Information Act 2000. The specific details of your request have been extracted from your email and are highlighted in bold within the body of this letter.

In response to your Freedom of Information request –

**The total amount of vehicles with foreign number plates who failed to pay the Dart Charge for the following time periods:**

**31 May 2016 – 31 May 2017**

I can advise that during this period, we identified 437,304 unpaid crossings that were sent to our European Debt Recovery agents. This is 0.9% of all chargeable crossings made during this period.

**31 May 2015 – 31 May 2016**

I can advise that during this period, we identified 483,533 unpaid crossings that were sent to our European Debt Recovery agents. This is 1% of all chargeable crossings made during this period.

**31 May 2014 – 31 May 2015**

Dart Charge has only been in operation since 30 November 2014 and so we are unable to provide figures between 31 May and 30 November that year. However, I can advise that between 30 November 2014 and 31 May 2015, we identified 216,806 unpaid crossings that were sent to our European Debt Recovery agents. This is 1% of all chargeable crossings made during this period.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk](http://Gov.uk) website.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a printed copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number [REDACTED] in any future communications.

Yours sincerely

[REDACTED]