

The Pubs Code Adjudicator (PCA) and Tenants Representative Meeting

06 December 2016, 10.30 – 12.30pm

Attendees:

| | |
|-----------------------|------|
| Paul Newby | PCA |
| Kathy Lee-Cole | PCA |
| Sheree Dodd | PCA |
| Kate Nicholls | ALMR |
| Martin Caffrey | FLVA |
| Mike Clist | BII |
| Julia Tortise (notes) | PCA |

Agenda item notes

Where are we now?

The PCA outlined the huge amount of work done both internally and externally since the introduction of the Code on 21 July 2016. This has also had an impact on the original staffing structure of the team. The PCA is in the implementation stage and was progressing under the organisation's 4 main priorities.

Tenant representatives provided their update and identified a number of serious generic issues of concern. They unanimously agreed that if more information and clarity could be provided on the PCA website it would help tenants to understand their rights better under the Code.

Communications / stakeholder engagement

The PCA updated tenant representatives on their communications plan and provided information on forthcoming events and activities that were planned for the new year.

PCA Code matters

The PCA discussed:

- developing best practice to support cultural changes
- their data strategy and the release of some data related to enquiries and referrals

Scheduling meetings for 2017

It was agreed that dates would be scheduled for the forthcoming year 2017 on a quarterly basis.