

## NO MARKING REQUIRED



Sellafield Ltd

### Sellafield Ltd Company Policy

**SLCP 4.08.03**

Issue 3

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**This Sellafield Ltd Policy is approved by the SL Board; it represents the SL Board's direction to the business on this topic. Compliance with this policy is mandatory through aligning Sellafield Ltd Management System processes and people behaviours to the commitments below.**

## Sellafield Ltd Stakeholder Engagement Policy

### Policy Statement

In delivering the decommissioning and clean up mission of the NDA, we are committed to fostering and maintaining strong, effective relationships with internal and external stakeholders in order to protect and enhance the reputation of Sellafield Ltd (SLC), Nuclear Management Partners (NMP) and the Nuclear Decommissioning Authority (NDA).

### Commitments

We pledge to:

- Engage in the most appropriate way with a wide range of stakeholders – including employees, unions, customers, suppliers, local communities, governments, regulators, media, non governmental organisations and the general public at both strategic and tactical levels.
- Develop appropriate relationships across all our stakeholders which foster open and transparent communication.
- Consult and listen to all our stakeholder as appropriate, understand their 'wants and needs' and reflect their views within the context of informing our decision making process.
- Understand and account for stakeholder expectations.
- Engage in a regular and timely manner – 'no surprises'.
- Deliver our messages using the appropriate communications tools that meet the needs of our stakeholders.
- Respond positively and accurately to stakeholder requests for information other than when security, regulatory and commercial sensitivity prevent us.
- Work collaboratively and in partnership with the Nuclear Decommissioning Authority and Nuclear Management Partners in accordance with agreed (NDA, SL, NMP) protocols in coordinating all our engagement and stakeholder activities.
- Measure and monitor the effectiveness of our engagement activities using the most appropriate methods and tools.
- Benchmark our stakeholder engagement performance where appropriate and incorporate good practices plus lessons learnt from inside and outside of the business.

