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REF: FOI2017/08600

28th September, 2017

[Redacted]

Thank you for your email dated 5th September requesting the following information:

“I have been informed that you recently awarded a contract as follows:

Tender Title	Managed Security Service
Awarded Contractor	Airbus DS Ltd

Please can you supply the names and company registration numbers (companies house numbers) for all unsuccessful companies excluding any commercial details of the tender outcome.

If you could supply this information electronically it would be much appreciated.”

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held and can be found below.

The Managed Security Service contract was let under the Crown Commercial Services GCloud 7 framework, now superseded by GCloud 9, the process of how a call-off is made from the framework is detailed in the link <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm1557ix>.

A down selection through keyword searching from a defined requirement takes place to identify a suitable supplier. In this case, the existing contract for our managed security operations centre (SOC) was with Airbus, and a considerable investment had already been made in the hardware and software. It was not advantageous for the UKHO to switch supplier, given our new office accommodation (currently under construction) will replace the solution in the next 12 -18 months. So in this instance, a direct award for this contract was suitable as it offered the best value for money for the UKHO. Therefore no list of unsuccessful companies exists for this tender.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely

A solid black rectangular box used to redact the signature of the sender.