

Application Date	Update Type	Item	Details
October	Major	Please note: the changes below have not resulted in any impact to the scoring mechanics of the questionnaire.	
		Apply the 2fa solution (phoneline)	Implementing a new form of 2FA authentication for users in restricted areas. This allows users to obtain the 2FA code by contacting service support and receiving a call back to their phone.
		Dashboard upgrade	Overhauling the user interface to make using the service easier and give data in a clearer way.
		Amend online helpdesk links	Helpdesk link fixes within the service to redirect to the contact form
		Amend contact form to provide feedback	Contact form modified to enable to user to provided tool feedback directly
		Registration text change	Change to user registration text to clarify DUNS number requirements
		Improvements to contract screen text	Allowing users to see full details on the contract screen (instead of cutting off text)
		Ensure no inappropriate SMS 2FA references	Ensuring the automated random 4-letter codes sent out as part of 2FA do not form inappropriate words
		Create sign-out text	Log-out screen updated to include links to feedback (contact) form and DCPD information page on gov.uk
		Indicate lower-tier failures	Lower-tier failures in the subcontracting hierarchy are now indicated clearly to higher levels
		Delete draft SAQ/RA	Added the ability to delete draft Risk Assessments and Supplier Assurance Questionnaires, if these haven't been published.
		confirmation for 'no going back' moments	Ensure the service confirms with the user before going past a 'point of no return' in the tool
		Amend guidance re: reputational damage	Amended guidance in questions RA04-06 to include reference to reputational damage
		Include rolling contract option	Include an option in the questionnaires to identify a contact as a rolling contract
		Ability to update assessment answers	Allow questionnaires to be updated (in line with annual requirements)
		Update wording of RA03	Clarify question wording
		Show Risk Assessment on SAQ tiles	Allow status on Supplier Assurance Questionnaire tiles to link intuitively to Risk Assessment status
		Move to gov.uk	Enable move to gov.uk url
07/07/2017	Support	Please note: the changes below have not resulted in any impact to the scoring mechanics of the questionnaire.	
		Extension to 2 factor authentication methods for users in PED areas	All users are currently unchanged and continue to have 3 minutes between SMS text messages being sent and having to enter their code into the application. The NQC Support Centre can extend this time to 10 minutes on a per-user basis (and also remove this extension if required).
		Improvements to 2FA sign-on in line with accreditation	Preventing hardware/mobile app 2FA users from signing in using SMS
		Improving recognition of mobile numbers	Improvements to accept additional mobile phone number formats.
		Improvements to reports generated by the tool	PDF report changes: removal of column 3 from Table 1 on page 3 (which implied that subcontract Risk Assessments are not required for Very Low and Low contracts), language improvements in the Your Performance section, and formatting improvements in the Assurance Gaps section.
		Visual improvements to the contract screen	Improvements to the formatting of questionnaire answers on the contract screen.
		Visual improvements to the heirarchy screen	Display improvements to contract hierarchy screen.
		Improvements to contract filtering	The filter on the Contracts gadget on user dashboards can now list Risk Assessments and Supplier Assurance Questionnaires separately.
03/04/2017	Major	Updates applied to make the Tool Live for prime contractors only	
		Updates to enable 2FA registration	Mobile phone number required at user registration - to support SMS 2FA
		Changes to Terms and conditions	Require users to read to end of terms of use before registering - as requested by panel at GDS Beta assessment. Change of "Terms & conditions" to "Terms of use" - as previously requested
		Identity verification process added	Central Verification Team functionality to allow checked identity to be recorded against a user in the system - process document to follow
		Updates to questionnaire questions	Questionnaire update - see attached - includes changes to RA agreed at Tool Working Group, and requests made by panel at GDS Beta assessment
		Added ability to re-use questionnaire	Improved re-use of existing questionnaire completions (copy and paste) - process greatly simplified
		Added automated notification emails	Automated notification emails to join up process for users and prompt them as to next steps - details to follow
		Improvements to contract hierarchy	Improved contract hierarchy screen - clearer for users, with new key, taking on board feedback from panel at GDS Beta assessment
		Improvements to contract screen	Show RAR/SAQ reference and contract type (RA or SAQ) on contract screen - improvements based on user feedback from BAE/Mike Tower