

Withdrawn

This publication has been withdrawn.

It is no longer current.

Department for Work and Pensions

Mandatory Work Activity Live Running Memo

To: Mandatory Work Activity Providers

From: Work Programmes Division

Memo Serial Number: MWALR21

Date: 22 November 2013

Subject: Mandatory Work Activity: Decision Making and Appeals (DMA) for Universal Credit claimants - move from Annesley Benefit Centre to Wolverhampton Mail Opening Unit

Action: For information and action

Timing: With immediate effect

Background

As you know, the team at Annesley currently handles all DMA for Mandatory Work Activity.

With immediate effect, you will need to send any DMA referrals for Universal Credit claimants to Wolverhampton Mail Opening Unit (MOU).

The full postal address and contact details are at Annex 1 of this memo.

DMA referrals for those claimants who are not currently receiving Universal Credit will continue to be sent to Annesley.

Chapter 6 of the Mandatory Work Activity provider guidance will soon be updated to reflect the new contact details for Universal Credit claimant referrals.

If you need further information or have queries regarding this Memo, please contact your Performance Manager in the first instance.

Work Programmes Division

Annex 1

Universal Credit Claimant DMA Referral Address

Office address: Universal Credit
Post Handling Site B
Wolverhampton
WV99 1AJ

Contact no: 01204 514279