



Ministry
of Defence

Secretariat
Defence Infrastructure Organisation
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www.gov.uk/DIO

18 July 2017

Ref. FOI2017/06144

Dear [REDACTED],

Thank you for your email of 27 June 2017 requesting the following information:

- “1. What is the (Annual) cost of window cleaning (exc VAT) for your contract, or contracts?*
- 2. When were the corporate window cleaning contracts awarded and to whom, and is there a copy of the tenders submitted?*
- 3. When are the next review date(s)?*
- 4. Where and what date/month/year will you be advertising your future contracts for window cleaning?*
- 5. What will be the type of buildings and how many of them (approx) are in the window cleaning contract(s)?*
- 6. If your main window cleaning contract is within your accommodation and building services contract, please state and then confirm if you would allow an SME supplier to tender separately for your window cleaning lot?*
- 7. Is there a telephone contact number and email of the procurement office/officer that would deal with this in the future?”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that no information in scope of your first six questions in your request is held. In regards to your last question on the team that would deal with window cleaning contracts in the future, please contact our Commercial team at DIOComrc1-CentralTeam@mod.uk.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat