

# **SOUTH WESTERN FRANCHISE**

## **SERVICE LEVEL COMMITMENT 2 (December 2007)**

*Version 8 – Minor amendments on Routes 2b, 6, 8, 11, 12, C1 for Subsidiary Change Date May 2014  
(11/05/2014)*

## **APPENDIX 1 to Schedule 1.1**

### **Part 1 - Service Level Commitment – General Provisions**

#### **1. CONSTRUCTION**

The following provisions of this Part 1 to this Appendix 1 shall apply in respect of the Service Level Commitment set out in Part 2 to this Appendix 1.

#### **2. DAYS AND TIMES OF DAY**

- 2.1 Except to the extent the context otherwise requires, references to a day mean the period commencing at 0200 on one day and ending at 0159 on the following day and references to Weekdays and particular days of the week shall be construed accordingly.
- 2.2 References to periods of times and periods of days include the times and days such periods start and finish.
- 2.3 All references to time are to the twenty-four hour clock.

#### **3. SERVICES**

- 3.1 Except where expressly indicated to the contrary, references to services, all services or any part or any proportion of services are to be construed as references to the Passenger Services (or the relevant part or proportion thereof) required to be included by the Franchisee in its Service level specification pursuant to [paragraph 10.2 of Schedule 1.1 of the Franchise Agreement. These apply to the minimum amount of services that a franchise must run. Should the franchise decide to run any additional services then these are at their commercial risk and are not covered by this Service Level Commitment.

This is the Service Level Commitment that the DfT wish the successful franchisee to operate.

- 3.2 Except where expressly indicated to the contrary, where an interval or frequency is specified for a service, such specification shall apply at the departure point for the relevant service.
- 3.3 Except where expressly indicated to the contrary, all services are to run in both directions and the requirements of the Service Level Commitment (including any interval between services, frequency of service or stopping pattern) are to apply in each direction.

3.4 Except where expressly indicated to the contrary, references to “Summer” shall mean that period in any year from the last Saturday in May until the third Saturday in September and “Winter” is defined as any period other than “Summer.”

3.5 Except where expressly indicated to the contrary, references to “Leaf Fall Period” means that period in any year from the last Sunday in September until the second Saturday in December inclusive.

#### **4. STATIONS**

4.1 Except where expressly indicated to the contrary and subject always to compliance with the other provisions of the Service Level Commitment (including any maximum Journey Times) nothing in the Service Level Commitment shall prevent services which are required to be included by, or on behalf of, the Franchisee in the Timetable pursuant to paragraph 10.2 of Schedule 1.1 calling at any stations which are not specified in the Service Level Commitment or any relevant part of it.

4.2 At present there are a number of request stops in this version of the Service Level Commitment. Should the franchisee require to change a station to a request stop then approval should be sought from the DfT Rail group. Additionally there are safety implications and HMRI will need to understand the arrangements the franchisee will put in place. The following issues will need to be addressed:

- Station approach speeds
- How a train will be stopped by a passenger on the platform
- How a passenger on the train will get the train to stop
- Communication between Driver and Conductor/Guard
- Advice to local passengers on change of working arrangements
- Despatch procedures

Such a move is likely to require an amendment to the safety case and franchisees should check with HMRI before implementing this measure.

#### **5. CONNECTIONS**

5.1 Except where expressly indicated to the contrary, a service which is required to be included in the Timetable shall be provided so as to enable travel between the stations specified without passengers being required to change train. Where a

service may be provided by a Connection or where a Connection is required to be provided between two services, the two relevant services must be provided without a further change of train being required.

- 5.2 Except where expressly indicated to the contrary, where Connections are required to be provided by the Franchisee, the Franchisee shall ensure that the interval or waiting period between the two relevant services is of a sufficient duration to allow passengers a reasonable period of time to transfer between such services. For certain locations guidance on these times can be found in the Network Rail Rules of the Plan or in the station index of the National Rail timetable.
- 5.3 Except where expressly indicated to the contrary, where services are subject to maximum Journey Times, such Journey Times shall not apply where the services are required to be, or may be, provided by Connections.

## **6. PEAK AND OFF-PEAK**

- 6.1 Peak means, in relation to any service a Weekday Service (except Christmas and Bank Holidays) which arrives at London Waterloo, between 0700 and 0959 (the “Morning” Peak) and departs from London Waterloo, between 1600 and 1859 (the “Evening” Peak).
- 6.2 Off-Peak means in relation to any service any period which is not Peak.

## **7. BANK HOLIDAYS<sup>1</sup>**

The level of service required to be included in the Timetable for the following days shall, except to the extent the Authority otherwise agrees, be as follows:

<b>24 December:</b>	A reduced or altered service may be operated after 1300 with a shutdown after 2200;
<b>Christmas Day and Boxing Day:</b>	No services are required to be operated;
<b>Weekdays falling between Christmas and New Year:</b>	Saturday service to operate;
<b>New Year’s Day:</b>	Sunday service to operate, unless otherwise shown in the Service Level Commitment; and
<b>Other Bank Holidays:</b>	Saturday service to operate.



## **New Years Eve<sup>ii</sup>**

*An additional service is run in conjunction with TFL on New Years Eve night and into New Years morning.*

*The existing arrangement with SWT is for two half-hourly services to operate from Waterloo to Kingston - one via Wimbledon and one via Richmond. Services start at about 00:30 and operate until about 05:00. (For 2005/6, actual departures were 00:27 and half-hourly until 04:27 via Wimbledon and 00:48 and half-hourly until 04:48 via Richmond.) All services call all stations.*

*The Franchisee is required to provide services to a similar service pattern each New Year throughout the Franchise term, unless otherwise agreed with DfT.*

### **8. SERVICE INTERVALS**

8.1 Except where expressly indicated to the contrary, where the Franchisee is required to include within the Timetable, services for a specified period (which period shall commence and end with an Early Service or Late Service), with a specified interval between each such service during such period, then the following shall apply:

(a) the minimum number of services to be included in the Timetable in such period shall be determined in accordance with the following formula:

$$S = \frac{TM}{IM}$$

where:

S is the minimum number of services to be included in the Timetable;

TM is the total minutes in the specified period; and

IM is the number of minutes in the specified interval, rounded down to the nearest whole number;

(b) the interval between any two services during such period may be extended by:

(i) five minutes; or,

(ii) if greater, an amount of minutes equivalent to one-sixth of the specified interval between each service rounded down to the nearest whole number,

subject to the other provisions of this paragraph 8.1 and such extension not exceeding ten minutes;

(c) the interval between any two services may be reduced, subject to the other provisions of this paragraph 8.1, the interval between each service required in accordance with paragraph 8.1(a) for such period, by such amount as the Franchisee may determine;

- (d) the interval between services during such specified period shall be such that, for any period which occurs during such specified period and has a duration equivalent to:

$$((4 \times SI) + E) \text{ minutes}$$

where:

SI is equal to the specified interval between such services; and

E is equal to the extension permitted to such interval under paragraph 8.1(b), at least four services shall be included in the Timetable in such period; and

- (e) the intervals between the start of such period of time and the first service in such period (save where such period of time starts with an Early Service) and between the last service in such period and the end of such period (save where such period of time ends with a Late Service) shall each be no more than the interval between each service specified for such period and (save where such period of time starts and/or ends with an Early Service/Late Service) one of such intervals shall be no more than half such interval between each service.

- 8.2 Except where expressly indicated to the contrary, where one period ends and another period begins immediately thereafter and services are specified at different intervals for each such period, the maximum interval between the last service in the first period and the first service in the second period shall be the longer of the maximum intervals allowed for each such period.

## **9. ENGINEERING ACCESS**

- 9.1 The principles and cyclical programme developed for engineering access will be incorporated into both the Track Access Agreement (TAA) and Rules of the Route (ROTR) for the South Western franchise.
- 9.2 On weekday nights, (Monday, Tuesday, Wednesday, Thursday and Friday nights), maintenance on specific routes will be undertaken on a cyclical basis, with disruption confined to one part of a route only. Within the access arrangements, routes will be grouped wherever possible to ensure that diversionary routes are available to mitigate the effects of service disruption. The consequences of engineering access shall take precedent over the obligations to operate passenger services as defined in this SLC and Schedule 1.1 of this Franchise Agreement, thus permitting the franchisee to amend train services in the early morning and late evening as appropriate.
- 9.4 In many cases within the South Western franchise diversions exist to reroute trains, with marginal additional journey time or omission of some stations. Where diversions are not possible or they impact on a station's service, alternative rail replacement travel may be required for some of the services or parts of the routes defined in this SLC. Procurement and substitution of such services shall only be permitted with the prior consent of the Authority and in accordance with the schedule of Rail Replacement Guidance (Annex 1) appended to this document.

- 9.5 Commencing approximately five years ago, a cyclical access strategy for the route was jointly developed by Railtrack, its maintenance contractors, and its customers. This strategy identified a programme of ‘golden’ possessions which sought to ensure value for money and to minimise disruption to train services. This possession strategy is centred on a series of large (in both geographic coverage and timespan), cyclical access opportunities focused around significant junctions. The aim is to provide the opportunity to undertake all major scheduled and, when possible, unscheduled maintenance activity for the specific area. Resource is used from adjacent maintenance areas to balance the time available with delivering the required activity in a timely fashion and as efficiently as possible.

This approach minimises the number of short, inefficient, but generally non-disruptive possessions, although a number are still required in certain locations to enable all necessary maintenance activity to be undertaken. This pattern of possessions has been reviewed on an annual basis and some evolution has occurred, but in essence the same principles apply today. While the ‘golden possession’ approach has resulted in an engineering access regime that closely matches existing engineering requirements, there are a few locations where there is continued pressure on the access available and a requirement to examine whether revised arrangements can be progressed without unacceptable disruption to passenger and freight services. These locations are listed in the SW RUS.

## **10 Part 2**

### **Service Level Commitment**

#### **Section 1 – Suburban and Windsor Line Services**

##### **Route 1: London Waterloo to Hounslow**

- 1a London Waterloo to Hounslow via Brentford
- 1b London Waterloo to Hounslow via Richmond

##### **Route 2: London Waterloo to Kingston**

- 2a London Waterloo to Kingston via Richmond
- 2b London Waterloo to Kingston via New Malden

##### **Route 3: London Waterloo to Windsor**

##### **Route 4: London Waterloo to Reading**

##### **Route 5: London Waterloo to Weybridge/Woking via Staines**

- Route 6: London Waterloo to Shepperton**
- Route 7: London Waterloo to Hampton Court**
- Route 8: London Waterloo to Chessington South**
- Route 9: London Waterloo to Dorking via Epsom (Mondays to Saturdays)**  
**London Waterloo to Epsom (Sundays)**  
**London Waterloo to Epsom (Sundays)**
- Route 10: London Waterloo to Guildford via Epsom**
- Route 11: London Waterloo to Guildford via Cobham**
- Route 12: London Waterloo to Woking via Surbiton**
- Route 13: London Waterloo to Alton**
- Route 14: Ascot to Guildford via Aldershot**

## **Section 2 – Main Line Services**

- Route A: London Waterloo to Portsmouth Harbour via Woking and Guildford**
- A1 London Waterloo to Portsmouth Harbour (FAST)
- A2 London Waterloo to Portsmouth Harbour (STOPPING)
- A3 London Waterloo to Haslemere (STOPPING)
- Route B: London Waterloo to Southampton, Bournemouth, Poole and Weymouth via Woking and Basingstoke**
- B1 London Waterloo to Weymouth (FAST)
- B2 London Waterloo to Weymouth (SEMI-FAST)
- B3 London Waterloo to Poole (STOPPING)
- B4 London Waterloo to Basingstoke

- Route C:**        **London Waterloo to Salisbury, Yeovil Junction and Exeter St Davids via Woking and Basingstoke,**
- C1     London Waterloo to Exeter St Davids**
- C2     London Waterloo to Salisbury and Bristol Temple Meads**
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- Route D:**        **London Waterloo to Portsmouth Harbour via Winchester and Eastleigh**
- Route E:**        **Southampton to Portsmouth & Southsea**
- Route F:**        **Salisbury to Romsey via Southampton, Eastleigh and Chandlers Ford**
- Route G:**        **Brockenhurst to Lymington Pier**
- Route H:**        **Isle of Wight**



## **Route 1a      LONDON WATERLOO-HOUNSLOW VIA BRENTFORD**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Hounslow calling at Vauxhall, Queenstown Road (Battersea), Clapham Junction, Wandsworth Town, Putney, Barnes, Barnes Bridge, Chiswick, Kew Bridge, Brentford, Syon Lane and Isleworth.
- 1.2      Services may be linked with services in Route 1b (London Waterloo-Hounslow via Richmond) to provide a through service.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Hounslow at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.2      Between and including the Early and Late Services, services shall be provided from Hounslow to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.

### **3.      Service Pattern- Sundays**

- 3.1      An hourly service as specified under Route 5 may serve the stations listed in Paragraph 1.1.

### **4.      Early and Late Services**

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo-Hounslow	0830	0830	N/A
Hounslow-London Waterloo	0615	0815	N/A



	<b><i>Late Service departs no earlier than:</i></b>		
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hounslow	2130	2130	N/A
Hounslow-London Waterloo	2200	2200	N/A

**5. Maximum Journey Times**

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Hounslow	38 minutes, with one exception of 41 minutes	38 minutes	N/A
Hounslow - London Waterloo	40 minutes, with six exceptions of 42 minutes	40 minutes	N/A

## **Route 1b      LONDON WATERLOO-HOUNSLOW VIA RICHMOND**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Hounslow calling at Vauxhall, Queenstown Road (Battersea), Clapham Junction, Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, Richmond, St. Margaret's, Twickenham and Whitton
- 1.2      Services may be linked with services in Route 1a (London Waterloo-Hounslow via Brentford) to provide a through service.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Hounslow at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.2      On Mondays to Fridays, an additional service shall be provided from Twickenham to Hounslow, arriving no more than 30 minutes before the Early Service.
- 2.3      On Saturdays, an additional service shall be provided from Twickenham to Waterloo via Hounslow, arriving no later than 0630.
- 2.4      An additional service shall be provided from London Waterloo to Twickenham departing no later than 30 minutes after the Late Service.
- 2.5      Between and including the Early and Late Services, services shall be provided from Hounslow to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.6      On Mondays to Fridays, an additional service may be provided from Hounslow to London Waterloo, departing no later than 0650.

### **3.      Service Pattern - Sundays**

- 3.1      A half-hourly service shall be provided between London Waterloo and Twickenham. This may be provided by services specified in Routes 2(a) and 3.

#### 4. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hounslow	0700	0800	N/A
Hounslow-London Waterloo	0945	0915	N/A

	<i>Late Service departs no earlier than:</i>		
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hounslow	2115	2115	N/A
Hounslow-London Waterloo	2215	2215	N/A

#### 5. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hounslow	43 minutes, with four exceptions of 46 minutes	43 minutes	N/A
Hounslow – London Waterloo	44 minutes, with three exceptions of up to 47 minutes	44 minutes	N/A

## **Route 2a      LONDON WATERLOO-KINGSTON VIA RICHMOND**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Kingston calling at Vauxhall, Queenstown Road (Battersea), Clapham Junction, Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, Richmond, St. Margaret's, Twickenham, Strawberry Hill, Teddington and Hampton Wick.
- 1.2      Services may be linked with services in Route 2b (London Waterloo-Kingston via New Malden) to provide a through service.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Kingston at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.2      An additional service shall be provided from London Waterloo to Kingston, calling at the stations specified in Paragraph 1.1, departing no earlier than 45 minutes after the Late Service. This service may call to set down passengers only at Strawberry Hill, Teddington and Hampton Wick.
- 2.3      Between and including the Early and Late Services, services shall be provided from Kingston to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.

### **Service Pattern - Sundays**

- 3.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Kingston at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.2      Between and including the Early and Late Services, services shall be provided from Kingston to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Kingston	0620	0620	0700
Kingston-London Waterloo	0700	0700	0800

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Kingston	2330	2330	2200
Kingston-London Waterloo	2325	2325	2245

#### 5. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Kingston	43 minutes, with seven exceptions of 47 minutes	43 minutes	45 minutes
Kingston-London Waterloo	50 minutes	48 minutes	53 minutes, with one exception of 55 minutes.

## **Route 2b<sup>iii</sup>     WATERLOO-KINGSTON VIA NEW MALDEN**

### **1.     Route Definition**

- 1.1     Services shall be provided between Waterloo and Kingston calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden and Norbiton.
- 1.2     Services may be linked with services in Route 2a (Waterloo-Kingston via Richmond) to provide a through service.

### **2.     Service Pattern – Mondays to Fridays and Saturdays**

- 2.1     Between and including the Early and Late Services, services shall be provided from Waterloo to Kingston at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.2     Between 0600 and 2330, services shall be combined with services in Route 6 (Waterloo–Shepperton) to provide a 15 minute interval service between Waterloo and Kingston.
- 2.3     The Late Service shall be extended to Twickenham, calling at Hampton Wick, Teddington and Strawberry Hill.
- 2.4     An additional service shall be provided from Waterloo to Kingston, calling at the stations specified in Paragraph 1.1, departing no earlier than 1 hour 15 minutes after the Late Service. This service need not call at Earlsfield but may be extended to Strawberry Hill, calling at Hampton Wick and Teddington to set down passengers only.
- 2.5     On Saturdays, an additional service shall be provided from Waterloo to Kingston, calling at the stations specified in Paragraph 1.1, departing no earlier than 2 hours 15 minutes after the Late Service. This service may be extended to Twickenham, calling at Hampton Wick, Teddington and Strawberry Hill to set down passengers only.
- 2.6     Between and including the Early and Late Services, services shall be provided from Kingston to Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.7     Between 0615 and 2350, services shall be combined with services in Route 6 (Shepperton-Waterloo) to provide a 15 minute interval service between Kingston and Waterloo.



- 2.8 An additional service shall be provided from Kingston to Waterloo, calling at the stations specified in Paragraph 1.1, arriving no later than 1 hour 15 minutes before the Early Service. This service may start at Twickenham, calling at Strawberry Hill, Teddington and Hampton Wick.
- 2.9 An additional service shall be provided from Kingston to Waterloo, calling at the stations specified in Paragraph 1.1, arriving no later than 30 minutes before the Early Service. This service may start at Teddington, calling at Hampton Wick.
- 2.10 On Mondays to Fridays, three additional services shall be provided from Kingston to Waterloo between 0715 and 0830, at an interval not exceeding 30 minutes, calling at the stations specified in Paragraph 1.1. One of these services may start from Teddington, calling at Hampton Wick, and two may start from Twickenham calling at Strawberry Hill, Teddington and Hampton Wick.

### **3 Service Pattern - Sundays**

- 3.1 Between and including the Early and Late Services, services shall be provided from Waterloo to Kingston at hourly intervals, calling at the stations specified in Paragraph 1.1. except for the Early Service, which need not call at Earlsfield.
- 3.2 Between 0715 and 2330, services shall be combined with services in Route 6 (Waterloo-Shepperton) to provide a half-hourly interval service between Waterloo and Kingston.
- 3.3 Between and including the Early and Late Services, services shall be provided from Kingston to Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.4 Between 0700 and 2340, services shall be combined with services in Route 6 (Shepperton-Waterloo) to provide a half-hourly interval service between Kingston and Waterloo.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday – Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Kingston	0700	0700	0700
Kingston-Waterloo	0700	0700	0745

<i>Late Service departs no earlier than:</i>			
<b>Route</b>	<b><i>Monday – Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Kingston	2315	2315	2315
Kingston-Waterloo	2345	2345	2300

#### 5<sup>1</sup>. Maximum Journey Times

<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Kingston	28 minutes, with the exception of the service specified in 2.4.	28 minutes, with the exception of the services specified in 2.4. and 2.5.	28 minutes, with the exception of the service specified in 2.4.
<b><i>Kingston-Waterloo</i></b>	<b><i>31 minutes, with twelve exceptions of up to 34 minutes</i></b>	<b><i>31 minutes, with two exceptions of up to 36 minutes</i></b>	<b><i>35 minutes</i></b>

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<sup>1</sup> Date of change 22/07/2013

## **Route 3      LONDON WATERLOO-WINDSOR & ETON RIVERSIDE**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Windsor & Eton Riverside calling at Vauxhall, Clapham Junction, Putney, Richmond, Twickenham, Whitton, Feltham, Ashford (Middlesex), Staines, Wraysbury (Mondays to Saturdays), Sunnymeads (Mondays to Saturdays) and Datchet.
- 1.2      Services shall be provided between London Waterloo and Windsor & Eton Riverside calling at Vauxhall, Queenstown Road (Battersea), Clapham Junction, Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, Richmond, St. Margaret's, Twickenham, Whitton, Feltham, Ashford (Middlesex), Staines, Wraysbury, Sunnymeads and Datchet.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Windsor & Eton Riverside at half-hourly intervals calling at the stations specified in Paragraph 1.1. One interval of 45 minutes may be permitted between the penultimate and Late Services.
- 2.2      Between and including the Early and Late Services, services shall be provided from Windsor & Eton Riverside to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.3      An additional service may be provided from Twickenham to Windsor & Eton Riverside, arriving no more than 30 minutes before the Early Service.
- 2.4      An additional service may be provided from Windsor & Eton Riverside to Staines, departing no more than 30 minutes after the Late Service.

### **3.      Service Pattern – Sundays**

- 3.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Windsor & Eton Riverside at hourly intervals, calling at the stations specified in Paragraph 1.2.

- 3.2 Between and including the Early and Late Services, services shall be provided from Windsor & Eton Riverside to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.2.
- 3.3 Between 0915 and 1930, 11 additional services shall be provided from London Waterloo to Windsor & Eton Riverside at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.4 Between 1030 and 2040, 11 additional services shall be provided from Windsor & Eton Riverside to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.5 An additional service shall be provided from London Waterloo to Staines, departing no more than 60 minutes after the Late Service.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Windsor & Eton Riverside	0700	0700	0800
Windsor & Eton Riverside- London Waterloo	0700	0700	0815

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Windsor & Eton Riverside	2310	2310	2230
Windsor & Eton Riverside- London Waterloo	2245	2245	2300

**5. Maximum Journey Times**

<i><b>Route</b></i>	<i><b>Monday - Friday</b></i>	<i><b>Saturday</b></i>	<i><b>Sunday</b></i>
London Waterloo- Windsor & Eton Riverside	<b>Off-peak:</b> 54 minutes <b>Peak:</b> 56 minutes	54 minutes, with one exception of 56 minutes	1 hour 1 minute
Windsor & Eton Riverside – London Waterloo	<b>Off-peak:</b> 56 minutes <b>Peak:</b> 58 minutes	56 minutes, with one exception of 58 minutes	1 hour 4 minutes, with seven exceptions of up to 1 hour 10 minutes

Journey times may be extended by up to 3 minutes during the Leaf Fall Period.

## **Route 4        LONDON WATERLOO-READING**

### **1.     Route Definition**

- 1.1     Services shall be provided between London Waterloo and Reading calling at Vauxhall (Sundays and as specified below only), Clapham Junction, Putney (Sundays and as specified below only), Richmond, Twickenham, Feltham, Staines, Egham, Virginia Water, Sunningdale, Ascot, Martins Heron, Bracknell, Wokingham, Winnersh, Winnersh Triangle and Earley.
- 1.2     Limited stops shall be made at Longcross.

### **2.     Service Pattern – Mondays to Fridays and Saturdays**

- 2.1     Between and including the Early and Late Services, services shall be provided from London Waterloo to Reading at half-hourly intervals calling at the stations specified in Paragraph 1.1. There may be two exceptions of 45 minutes, one before 0600 and the other after 2230.
- 2.2     Between and including the Early and Late Services, services shall be provided from Reading to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1. One of these services departing from Reading before 0730 need not call at Virginia Water.
- 2.3     An additional service shall be provided from Staines to Reading, arriving no more than 30 minutes before the Early Service.
- 2.4     On Mondays to Fridays, two additional services shall be provided from London Waterloo to Reading between 0800 and 0900 at an interval not exceeding 30 minutes, calling at all stations specified in Paragraph 1.1, and will also call at Ashford, except that the second of these services may omit to call at Winnersh, Winnersh Triangle and Earley.
- 2.5     On Mondays to Fridays, five additional services shall be provided from London Waterloo to Reading between 1600 and 1915 at intervals not exceeding 1 hour, calling at all stations specified in Paragraph 1.1 except that these services may omit to call at Winnersh, Winnersh Triangle and Earley.
- 2.6     On Mondays to Fridays, an additional service shall be provided from Reading to London Waterloo between 0700 and 0730 calling at all stations specified in Paragraph 1.1, except that calls at Earley, Winnersh Triangle and Winnersh may be omitted.



- 2.7 On Mondays to Fridays, two additional services shall be provided from Reading to London Waterloo between 0900 and 1000, at an interval not exceeding 35 minutes, calling at all stations specified in Paragraph 1.1.
- 2.8 On Mondays to Fridays, two additional services shall be provided from Reading to Ascot between 1700 and 1800, at an interval not exceeding 30 minutes, calling at all intermediate stations.
- 2.9 On Weekdays, the Early Service shall call additionally at Vauxhall, Queenstown Road, Wandsworth Town, Putney, Barnes, Mortlake, North Sheen, St. Margarets, Whitton and Ashford.

### **3. Service Pattern – Sundays**

- 3.1 Between and including the Early Service and 1230, services shall be provided at hourly intervals from London Waterloo to Reading calling at the stations specified in Paragraph 1.1. Thereafter, until and including the Late Service a half-hourly frequency shall be provided, with the exception of the first service after 1230 which may start from Clapham Junction.
- 3.2 Between and including the Early Service and 1400, services shall be provided at hourly intervals from Reading to London Waterloo calling at the stations specified in Paragraph 1.1. Thereafter, until and including the Late Service, a half-hourly frequency shall be provided.

### **4. Limited Stops**

#### **4.1 Longcross**

On Mondays to Fridays, Longcross shall also be served as follows:

- (a) Between 0700 and 1000 by a service from London Waterloo.
- (b) Between 1500 and 1830 by a service from Reading.
- (c) Between 0630 and 1000 by a direct service to London Waterloo, which need not have originated at Reading.
- (d) Between 1530 and 1900 by a direct service from London Waterloo, which may continue to a destination other than Reading.

## 5. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Reading	0700	0700	0845
Reading-London Waterloo	0715	0715	0930

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Reading	2315	2315	2330
Reading-London Waterloo	2300	2300	2245

## 6. Maximum Journey Times<sup>iv</sup>

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Reading	1 hour 25 minutes provided that 85% of services take 1 hour 23 minutes. One other service may take 1 hour 35 minutes.	1 hour 20 minutes with one exception of 1 hour 25 minutes. One other service may take 1 hour 35 minutes.	1 hour 22 minutes, with six exceptions of 1 hour 24 minutes when required for Reading platform working with other TOCs services.  <i>Journey time may be extended by two minutes when services call at Longcross.</i>
Reading-London Waterloo	1 hour 25 minutes provided that 85% of services take 1 hour 22 minutes. Two other services may take up to 1 hour 30 minutes.  A further two services may take up to 1 hour 25 minutes provided	1 hour 22 minutes	1 hour 24 minutes, with five exceptions of 1 hour 29 minutes and one other exception of 1 hour 31 minutes  <i>Journey time may be extended by two minutes when</i>

<i><b>Route</b></i>	<i><b>Monday - Friday</b></i>	<i><b>Saturday</b></i>	<i><b>Sunday</b></i>
	that they call at Putney during the morning peak.		<i><b>services call at Longcross.</b></i>

Journey times may be extended by up to 3 minutes during the Leaf Fall Period.

## **Route 5      WATERLOO-WEYBRIDGE via Staines**

### **1.      Route Definition**

- 1.1      Services shall be provided between Waterloo and Weybridge calling at Vauxhall, Queenstown Road (Battersea), Clapham Junction, Wandsworth Town, Putney, Barnes, Barnes Bridge, Chiswick, Kew Bridge, Brentford, Syon Lane, Isleworth, Hounslow, Feltham, Ashford (Middlesex), Staines, Egham, Virginia Water, Chertsey and Addlestone.
- 1.2      On Sundays and at other times where specified, services need not call at Weybridge, but shall be extended beyond Addlestone to/from Woking, calling at Byfleet & New Haw and West Byfleet.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from Waterloo to Weybridge at half-hourly intervals, calling at the stations specified in Paragraph 1.1. After 2200, one service need not call at Weybridge but may continue to Woking calling at the stations specified in Paragraph 1.2.
- 2.2      Before the Early Service, three additional services shall be provided from Staines to Weybridge at half-hourly intervals, calling at all intermediate stations.
- 2.3      Between and including the Early and Late Services, services shall be provided from Weybridge to Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.4      After the Late Service, two additional services shall be provided from Weybridge to Staines at an interval not exceeding 30 minutes, calling at all intermediate stations.
- 2.5      Before the Early Service one additional service shall be provided which may originate from Woking and need not call at Weybridge. This service shall arrive at Waterloo no more than 1 hour 10 minutes before the Early Service.

### 3. Service Pattern – Sundays

- 3.1 Between and including the Early and Late Services, services shall be provided between Waterloo and Woking via Staines at hourly intervals, calling at the stations specified in Paragraphs 1.1 and 1.2.
- 3.2 One additional service shall be provided from Staines to Weybridge, calling at all intermediate stations, arriving no later than 0700.
- 3.3 One additional service shall be provided from Staines to Woking, calling at all intermediate stations, arriving no later than 0815.
- 3.4 One additional service shall be provided from Weybridge to Waterloo, calling at the stations specified in Paragraph 1.1, arriving no more than 1 hour before the Early Service.

### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Weybridge	0745	0745	* 0815
Weybridge-Waterloo	0815	0815	* 0930

*\* To/From Woking*

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Weybridge	2315	2315	* 2230
Weybridge-Waterloo	2215	2215	* 2230

*\* To/From Woking*

### 5. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Waterloo-Weybridge	1 hour 18 minutes	1 hour 16 minutes	* 1 hour 21 minutes
Weybridge-Waterloo	1 hour 25 minutes	1 hour 23 minutes	* 1 hour 26 minutes, with one exception of 1 hour 27 minutes.

*\* To/From Woking*

## **Route 6<sup>v</sup>      LONDON WATERLOO – SHEPPERTON**

### **1.      Route Definition**

- 1.1 Services shall be provided between London Waterloo and Shepperton, calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Norbiton, Kingston, Hampton Wick, Teddington, Fulwell, Hampton, Kempton Park, Sunbury and Upper Halliford.
- 1.2 During Peak hours, services where specified shall be provided between London Waterloo and Shepperton via Richmond, calling at Vauxhall, Clapham Junction, Putney, Richmond, Twickenham, Strawberry Hill, Fulwell, Hampton, Kempton Park, Sunbury and Upper Halliford.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1 Between and including the Early and Late Services shall be provided from London Waterloo to Shepperton at half-hourly intervals, calling at all stations as specified in Paragraph 1.1. One interval of one hour may apply between the early and second service from Waterloo, and a further interval of 45 minutes may apply between the penultimate and Late Services. On Mondays to Fridays, Kempton Park is not served before 0745 by trains from Waterloo, or before 0915 by trains from Shepperton.
- 2.2 On Mondays to Fridays between 1730 and 1900 three additional Peak Hour services shall be provided at half-hourly intervals from London Waterloo to Shepperton via Richmond, calling at the stations specified in Paragraph 1.2., with the exception of Kempton Park.
- 2.3 Between and including the Early and Late Services shall be provided from Shepperton to London Waterloo at half-hourly intervals, calling at all stations as specified in Paragraph 1.1.
- 2.4 On Mondays to Fridays between 0700 and 0900 three additional Peak Hour services shall be provided at half-hourly intervals from Shepperton to London Waterloo via Richmond, calling at the stations specified in Paragraph 1.2., with the exception of Kempton Park.

### **3.      Service Pattern – Sundays**

- 3.1 Between and including the Early and Late Services shall be provided from London Waterloo to Shepperton at hourly intervals calling at the stations specified in Paragraph 1.1



3.2 Between and including the Early and Late Services shall be provided from Shepperton to London Waterloo at hourly intervals calling at the stations specified in Paragraph 1.1

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Shepperton	0615	0615	0845
Shepperton-London Waterloo	0715	0715	0815

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Shepperton	2345	2345	2230
Shepperton-London Waterloo	2300	2300	2300

#### 5<sup>2</sup>. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Shepperton	58 minutes * 45 minutes	51 minutes	51 minutes
<b><i>Shepperton-London Waterloo</i></b>	<b><i>56 minutes, with one exception of 59 minutes</i></b> <b><i>* 64 minutes</i></b>	<b><i>54 minutes, with one exception of 59 minutes.</i></b>	<b><i>56 minutes, with one exception of 57 minutes.</i></b>

***\* Via Richmond***

Journey times of trains to Shepperton may be extended by up to 2 minutes during the Leaf Fall Period.

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<sup>2</sup> Date of change 22/07/2013

## **Route 7        LONDON WATERLOO – HAMPTON COURT**

### **1.     Route Definition**

Services shall be provided between London Waterloo and Hampton Court calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, New Malden, Berrylands, Surbiton and Thames Ditton.

### **2.     Service Pattern - Mondays to Fridays and Saturdays**

- 2.1 Between and including the Early Service and 2030, services shall be provided at half-hourly intervals from London Waterloo to Hampton Court calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall be provided.
- 2.2 Between and including the Early Service and 2200, services shall be provided at half-hourly intervals from Hampton Court to London Waterloo calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall be provided.
- 2.3 On Mondays to Fridays, an additional service shall be provided from Hampton Court to Wimbledon, calling at all intermediate stations, departing no more than 1 hour after the Late Service. This service shall connect within 10 minutes at Wimbledon with a service to London Waterloo.

### **3.     Service Pattern - Sundays**

- 3.1 Between and including the Early Service and 1945, services shall be provided at half-hourly intervals from London Waterloo to Hampton Court calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall be provided.
- 3.2 Between and including the Early Service and 2145, services shall be provided at half-hourly intervals from Hampton Court to London Waterloo calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall be provided.
- 3.3 An additional service shall be provided from Hampton Court to Wimbledon, calling at all intermediate stations, departing no more than 50 minutes after the Late Service.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hampton Court	0645	0645	0745
Hampton Court – London Waterloo	0645	0645	0830

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hampton Court	2315	2315	2245
Hampton Court – London Waterloo	2215	2315	2300

#### 5. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Hampton Court	38 minutes provided that 75% of services shall have a Journey Time of 36 minutes	36 minutes	36 minutes
Hampton Court - London Waterloo	40 minutes provided that 75% of services shall have a Journey Time of 37 minutes.	37 minutes	42 minutes provided that 55% of services shall have a Journey Time of 39 minutes or less.

## **Route 8<sup>vi</sup>      LONDON WATERLOO - CHESSINGTON SOUTH**

### **1.      Route Definition**

Services shall be provided between London Waterloo and Chessington South calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, Motspur Park, Malden Manor, Tolworth and Chessington North.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1 Between and including the Early Service and 1959, services shall be provided from London Waterloo to Chessington South at half-hourly intervals, calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall apply except that after 2100, one interval may extend to 1 hour 15 minutes.
- 2.2 On Mondays to Fridays an additional service shall be provided from Wimbledon, calling at all intermediate stations, to arrive at Chessington South no more than 30 minutes before the Early Service.
- 2.3 Between and including the Early Service and 2129, services shall be provided from Chessington South to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall apply.
- 2.4 An additional service shall be provided from Chessington South to Wimbledon between 2315 and 2359 to arrive at London Waterloo (by means of a connection within 10 minutes at Wimbledon) no later than 0030.

### **3.      Service Pattern – Sundays**

- 3.1 Between and including the Early Service and 1900, services shall be provided from London Waterloo to Chessington South at half-hourly intervals calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall apply.
- 3.2 Before the Early Service two additional services shall be provided from Wimbledon at half hourly intervals, calling at all intermediate stations to Chessington South.
- 3.3 Between and including the Early Service and 2030, services shall be provided from Chessington South to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1. Thereafter, up to and including the Late Service, an hourly frequency shall apply.

- 3.4 An additional service shall be provided from Chessington South to Wimbledon between 2315 and 2359.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Chessington South	0700	0700	0900
Chessington South-London Waterloo	0730	0730	0900

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Chessington South	2245	2245	2245
Chessington South-London Waterloo	2230	2230	2300

#### 5<sup>3</sup>. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
<b><i>London Waterloo-Chessington South</i></b>	<b><i>36 minutes</i></b>	<b><i>34 minutes</i></b>	<b><i>34 minutes</i></b>
<b><i>Chessington South-London Waterloo</i></b>	<b><i>38 minutes</i></b>	<b><i>36 minutes</i></b>	<b><i>41 minutes, provided that 55% of trains shall have a journey time of 36 minutes or less.</i></b>

<sup>3</sup> Date of change 22/07/2013

## **Route 9        LONDON WATERLOO – DORKING via EPSOM**

### **1.     Route Definition**

- 1.1     Services shall be provided between Waterloo and Dorking via Epsom calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, Motspur Park, Worcester Park, Stoneleigh, Ewell West, Epsom, Ashted and Leatherhead.
- 1.2     Limited Stops shall be made at Boxhill & Westhumble.
- 1.3     After 0645 services between London Waterloo and Dorking via Epsom (Route 9) shall be combined with off-peak services between London Waterloo and Guildford via Epsom route (Route 10) to provide a 15 minute frequency service between London Waterloo and Epsom until 1945, except as specified in Paragraph 2.1.

### **2    Service Pattern – Monday to Friday and Saturdays**

- 2.1     Between and including the Early Service and 1930, services shall be provided from Waterloo to Dorking via Epsom at half-hourly intervals, calling at stations the specified in Paragraph 1.1. Thereafter, up to and including the Late Service, an hourly frequency shall apply. Five services during the time period 1715-1930 need not call at Motspur Park, Stoneleigh and Ewell West and one of these services need not also call at Raynes Park.
- 2.2     On Monday to Friday between 1715 and 1915 four additional services shall be provided from Waterloo to Epsom at half-hourly intervals, calling at all stations.
- 2.3     Between and including the Early Service and 1930, services shall be provided from Dorking to Waterloo via Epsom at half hourly intervals, calling at the stations specified in Paragraph 1.1. Thereafter, up to and including the Late Service, an hourly frequency shall apply. Three services during the morning peak need not call at Ewell West, Stoneleigh and Motspur Park .
- 2.4     On Monday to Friday between 0715 and 0845 three additional services shall be provided from Epsom to Waterloo at half-hourly intervals, calling at all stations.
- 2.5     On Mondays to Fridays one additional service shall be provided before the Early Service, calling at stations specified in Paragraph 1.1.



**3. Service Pattern - Sundays (Waterloo – Epsom)**

- 3.1 Between and including the Early and Late Service, services shall be provided from Waterloo to Epsom at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.2 Between 0630 and 0800 three additional services shall be provided between Wimbledon and Epsom at half-hourly intervals, calling at all stations.
- 3.3 Between and including the Early and Late Services, services shall be provided from Epsom to Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1.

**4. Limited Stops**

Boxhill & Westhumble shall be served as follows:

- 4.1 On Mondays to Fridays by all departures from Waterloo to Dorking via Epsom after 1615.
- 4.2 On Mondays to Fridays by seven departures from Dorking to Waterloo via Epsom between 0530 and 0915.

**5. Early and Late Services**

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Dorking via Epsom	0715	0815	0845*
Dorking – London Waterloo via Epsom	0730	0900	0815*

*\* To/ From Epsom*

	<i>Late Service departs no earlier than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo- Dorking via Epsom	2245	2245	2300*
Dorking - London Waterloo via Epsom	2230	2230	2300*

*\* To/ From Epsom*

## 6. Maximum Journey Times

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo- Dorking via Epsom	48 minutes, with seven exceptions of up to 54 minutes after 1600 departures from Waterloo.	48 minutes, with four exceptions of up to 51 minutes after 2000 departures from Waterloo.	34 minutes*
Dorking - London Waterloo via Epsom	50 minutes, with seven exceptions of up to 56 minutes before 1000 arrival at Waterloo.	50 minutes	40 minutes*

*\* To/ From Epsom*

Journey times of trains to Dorking may be extended by up to 2 minutes during the Leaf Fall Period.

## **Route 10      LONDON WATERLOO – GUILDFORD via EPSOM**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Guildford via Epsom calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Raynes Park, Motspur Park, Worcester Park, Stoneleigh, Ewell West, Epsom, Ashted, Leatherhead, Bookham, Effingham Junction, Horsley, Clandon and London Road (Guildford).
- 1.2      Off-peak services between London Waterloo and Guildford via Epsom route (Route 10) shall be combined with off-peak services between London Waterloo and Dorking via Epsom (Route 9) to provide a 15 minute frequency service between London Waterloo and Epsom.

### **2.      Service Pattern – Mondays to Fridays**

- 2.1      Between and including the Early Service and 1659, services shall be provided from London Waterloo to Guildford via Epsom at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.2      On Mondays to Fridays one additional service shall be provided from London Waterloo to Guildford via Epsom before the Early Service, to arrive at Guildford no later than 0700. This need not call at Horsley, Clandon and London Road (Guildford).
- 2.3      Between 0645 and 0745 two additional services (which may be provided by another operator) shall be provided from Epsom to Guildford. The first of these need call only at Leatherhead, Bookham and Effingham Junction. The second need not call at Horsley and Clandon.
- 2.4      One further additional service shall be provided from London Waterloo calling at the stations specified in Paragraph 1.1, except this need not call at Raynes Park, Motspur Park, Stoneleigh or Ewell West. This service may terminate at Effingham Junction to arrive there no later than 0730.
- 2.5      Between 1930 and up to and including the Late Service, services shall be provided from London Waterloo to Guildford via Epsom at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.6      On Mondays to Fridays between 1700 and 1929, five services shall be provided from London Waterloo to Effingham Junction via Epsom at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One service may be extended to Guildford .

- 2.7 Between 1700 and 1830 three additional services (which may be provided by another operator) shall be provided from Epsom to Guildford. The first of these need not call at Horsley, Clandon and London Road (Guildford).
- 2.8 Between and including the Early Service and 1814, services shall be provided from Guildford to London Waterloo via Epsom at half hourly intervals, calling at the stations specified in Paragraph 1.1., except for two services between 0715 and 0845 which may start from Effingham Junction.
- 2.9 On Monday to Friday one additional service shall be provided from Guildford to London Waterloo via Epsom no more than one hour before the Early Service.
- 2.10 Between 0715 and 0830 two additional services (which may be provided by another operator) shall be provided from Guildford to Epsom. The first of these need not call at Clandon and Horsley.
- 2.11 Between 1730 and 1800, one additional service (which may be provided by another operator) shall be provided from Guildford to Epsom calling at Effingham Junction, Leatherhead and Ashted only.
- 2.12 Between 1930 and up to and including the Late Service, services shall be provided from Guildford to London Waterloo via Epsom at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.13 Between 1845 and 1915, one additional service shall be provided from Effingham Junction via Epsom to London Waterloo, calling at the stations specified in Paragraph 1.1.
- 2.14 On Mondays to Fridays between 1900 and 1930, one additional service shall be provided from Guildford to Epsom, calling at the stations specified in Paragraph 1.1. as far as Epsom.
- 2.15 A connection not exceeding 10 minutes shall be provided at Epsom between the additional services listed in Paragraphs 2.3, 2.7, 2.10, 2.11 and 2.14 (which may be provided by another Operator) and services from and to London Waterloo.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early Service and 1944, services shall be provided from London Waterloo to Guildford via Epsom at half-hourly intervals, calling at the stations specified in Paragraph 1.1.

- 3.2 Between 1945 and the Late Service a further four services shall be provided from London Waterloo to Guildford via Epsom at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.3 Between 0530 and 0645, three additional services shall be provided from Epsom to London Waterloo at half-hourly intervals, calling at all intermediate stations.
- 3.4 Between and including the Early Service and 1859, services shall be provided from Guildford to London Waterloo via Epsom at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.5 Between 1900 and the Late Service a further four services shall be provided from Guildford to London Waterloo via Epsom at hourly intervals, calling at stations specified in Paragraph 1.1.

#### 4. Service Pattern – Sundays

No Service is required to be provided.

#### 5. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Guildford via Epsom	0900	0800	N/A
Guildford-London Waterloo via Epsom	0715	0745	N/A

	<i>Late Service departs no earlier than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Guildford via Epsom	2330	2330	N/A
Guildford-London Waterloo via Epsom	2230	2230	N/A

**6. Maximum Journey Times**

<i><b>Route</b></i>	<i><b>Monday - Friday</b></i>	<i><b>Saturday</b></i>	<i><b>Sunday</b></i>
London Waterloo- Guildford via Epsom	1 hour 13 minutes with one exception of 1 hour 15 minutes after 2300	1 hour 11 minutes with one exception of 1 hour 15 minutes after 2300	N/A
Guildford- London Waterloo via Epsom	1 hour 15 minutes	1 hour 12 minutes	N/A

Journey times of trains to Guildford may be extended by up to 3 minutes during the Leaf Fall Period.



**Route 11      LONDON WATERLOO-GUILDFORD via Cobham & Stoke  
D'Abernon**

**1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Guildford calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Surbiton, Hinchley Wood, Claygate, Oxshott, Cobham & Stoke D'Abernon, Effingham Junction, Horsley, Clandon and London Road (Guildford).
- 1.2      Limited stops shall be made at New Malden.

**2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Guildford at half-hourly intervals calling at the stations specified in Paragraph 1.1. There may be one interval of up to 50 minutes after 2300.
- 2.2      On Mondays to Fridays an additional service shall be provided from Wimbledon to Guildford via Cobham & Stoke D'Abernon, arriving no more than 30 minutes before the Early Service and calling at all intermediate stations.
- 2.3      On Mondays to Fridays between 1830 and 1900, one additional service from London Waterloo to Guildford via Cobham & Stoke D'Abernon shall be provided. This service need not call at intermediate stations between London Waterloo and Surbiton.
- 2.4      Between and including the Early and Late Services, services shall be provided from Guildford to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.
- 2.5      On Mondays to Fridays between 0700 and 0730 an additional service shall be provided from Guildford to London Waterloo. This service need not call at intermediate stations between Surbiton and London Waterloo.
- 2.6      On Mondays to Fridays one of these services departing from Guildford between 0745 and 0815 need not call at intermediate stations between Surbiton and London Waterloo.

### 3. Service Pattern – Sundays

- 3.1 Between and including the Early and Late Services, services shall be provided at hourly intervals from London Waterloo to Guildford calling at the stations specified in Paragraph 1.1. Until 1300 such services may be provided by means of a connection within 5 minutes at Wimbledon.
- 3.2 Between and including the Early and Late Services, services shall be provided at hourly intervals from Guildford to London Waterloo calling at the stations specified in Paragraph 1.1. Until 1100 such services may be provided by means of a connection within 5 minutes at Wimbledon.

### 4. Limited Stops

#### 4.1 New Malden

On Mondays to Fridays, New Malden shall also be served as follows:

- (a) Between 0730 and 0830 by two services from Guildford.

### 5. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Guildford	0715	0745	0815
Guildford-London Waterloo	0645	0745	0900

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Guildford	2345	2345	2245
Guildford-London Waterloo	2300	2300	2230

**6<sup>4</sup>. Maximum Journey Times**

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo-Guildford	1 hour 6 minutes provided that 85% of services take 1 hour 1 minute	59 minutes	1 hour 10 minutes until 1300, thereafter 1 hour 7 minutes.
<i>Guildford-London Waterloo</i>	<i>1 hour 5 minutes provided that 80% of services take 1 hour 1 minute</i>	<i>60 minutes, with one exception of 62 minutes and one further exception of 67 minutes.</i>	<i>1 hour 8 minutes until 1100, thereafter 1 hour 5 minutes until 1300, thereafter 1 hour.</i>

Journey times may be extended by up to 3 minutes during the Leaf Fall Period.

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<sup>4</sup> Date of change 22/07/2013

## **Route 12      LONDON WATERLOO – WOKING**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Woking calling at Vauxhall, Clapham Junction, Earlsfield, Wimbledon, Surbiton, Esher, Hersham, Walton-on-Thames, Weybridge, Byfleet and New Haw & West Byfleet.
- 1.2      Limited Stops shall be provided at Worplesdon and Guildford.

### **2.      Service Pattern – Mondays to Fridays**

- 2.1      Between and including the Early and Late Services, services shall be provided from London Waterloo to Woking at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.2      One additional service shall be provided from London Waterloo to Woking before the Early Service, calling at the stations specified in Paragraph 1.1. This, and the early service may be extended to Portsmouth as part of route A2.
- 2.3      Three additional services shall be provided from London Waterloo to Woking between 1700 and 1815, calling at Surbiton then as the stations specified in Paragraph 1.1. The first of these services may be extended to Guildford, and the second service may also be extended to Guildford, calling at Worplesdon.
- 2.4      After the Late Service, one additional service shall be provided from London Waterloo to Woking, calling at the stations specified in Paragraph 1.1. This service may call to set down passengers only at stations between Esher and West Byfleet inclusive.
- 2.5      Between 0600 and 0635, two services shall be provided from Woking to London Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1. The first of these services shall be the Early Service.
- 2.6      Before the Early Service, two additional services shall be provided from Woking to London Waterloo and may originate from Guildford. The first of these shall call Surbiton, Wimbledon and Clapham Junction only. The second of these shall call at Worplesdon and the stations specified in Paragraph 1.1.
- 2.7      Between 0640 and 0830, seven services shall be provided from Woking to London Waterloo, calling at the stations specified in Paragraph 1.1, with the exception that these services shall run non-stop from Surbiton to

London Waterloo. Three of these services need not call at Byfleet and New Haw.

- 2.8 Between 0730 and 0800, one additional service shall be provided from West Byfleet to London Waterloo, calling at the stations specified in Paragraph 1.1, with the exception that this service shall run non-stop from Surbiton to London Waterloo.
- 2.9 Between 0830 and 0915, three services shall be provided from Woking to London Waterloo. The first and last of these services shall originate from Guildford and one shall call at Worplesdon, and the stations specified in Paragraph 1.1. The second service shall call at the stations specified in Paragraph 1.1, with the exception that this service shall run non-stop from Surbiton.
- 2.10 From 0930 up to and including the Late Service, services shall be provided from Woking to London Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1.

### **3. Service Pattern – Saturdays**

- 3.1 Between the Early and Late Service, services shall be provided from London Waterloo to Woking at half hourly intervals, calling at the stations specified in Paragraph 1.1.

The Early Service may be extended to Haslemere as part of Route A3.

- 3.2 Before the Early Service, one additional service shall be provided from London Waterloo to Woking, calling at the stations specified in Paragraph 1.1.
- 3.3 After the Late Service, one further additional service shall be provided from London Waterloo to Woking, calling at the stations specified in Paragraph 1.1. This service may call to set down passengers only at stations between Esher and West Byfleet inclusive.
- 3.4 Between the Early and Late Services, services shall be provided from Woking to London Waterloo at half hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.5 Before the Early Service, two additional services shall be provided from Woking to London Waterloo. These services shall originate from Guildford, the second of which shall call at Worplesdon. From Woking, the first shall call at Surbiton, Wimbledon and Clapham Junction. The second shall call at the stations specified in Paragraph 1.1.

#### **4. Service Pattern – Sundays**

- 4.1 Between and including the Early and Late Service, services shall be provided from London Waterloo to Woking at half hourly intervals, calling at the stations specified in Paragraph 1.1. These services shall also be extended to Guildford.
- 4.2 Between and including the Early and Late Service, services shall be provided from Woking to London Waterloo at half hourly intervals, calling at the stations specified in Paragraph 1.1. . These services, with the exception of the early service, shall also originate from Guildford.

#### **5. Limited Stops**

##### **5.1 Worplesdon and Guildford – Mondays to Fridays**

Guildford shall be served by the services specified in Paragraphs 2.2, 2.3, 2.6, and 2.9. Worplesdon shall be served by the services specified in Paragraphs 2.2, 2.3, 2.6 and 2.9

##### **5.2 Worplesdon and Guildford – Saturdays**

Guildford shall be served by the services specified in Paragraphs 3.2, 3.3 and 3.5. Worplesdon shall be served by the service specified in Paragraph 3.5.

##### **5.3 Guildford – Sundays**

Guildford shall be served by the services specified in Paragraphs 4.1 and 4.2., with the exception of the early service from Woking.

#### **6. Early and Late Services**

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Woking	0615	0615	0815
Woking-London Waterloo	0700	0700	0745



	<b><i>Late Service departs no earlier than:</i></b>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Woking	2300	2300	2300
Woking-London Waterloo	2300	2300	2300

7.<sup>5</sup> **Maximum Journey Times**

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Woking	53 minutes	48 minutes	50 minutes
<b><i>Woking-London Waterloo</i></b>	<b><i>52 minutes, with one exception of 54 minutes.</i></b>	<b><i>50 minutes</i></b>	<b><i>56 minutes</i></b>

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<sup>5</sup> Date of change 22/07/2013

## **Route 13      LONDON WATERLOO – ALTON**

### **1.      Route Definition**

- 1.1      Services shall be provided between London Waterloo and Alton calling at Clapham Junction (Sundays only), Wimbledon (Sundays only) Surbiton, West Byfleet (not Sundays), Woking, Brookwood, Ash Vale, Aldershot and Farnham.
- 1.2      Limited stops shall apply at Clapham Junction (Mondays to Saturdays), and Bentley.

### **2.      Service Pattern – Monday to Friday**

- 2.1      Three additional services shall be provided between 0600 and 0715 from Woking to Alton at half-hourly intervals, calling at all the intermediate stations.
- 2.2      Between and including the Early Service and 1614 and from 1945 up to and including the Late Service, services shall be provided from London Waterloo to Alton at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One of these services may terminate at Farnham.
- 2.3      Between 1615 and 1944, seven services shall be provided from London Waterloo to Alton at half-hourly intervals. Six of these services need not call at Surbiton, four need not call at West Byfleet and two need not call at Brookwood.
- 2.4      After the Late Service, one additional service shall be provided from Woking to Alton calling at intermediate stations, to arrive at Alton no later than 0130. This shall connect out of a service departing from London Waterloo no later than 0015, and may call to set down passengers only at Bentley.
- 2.5      Between and including the Early Service and 0859 seven services shall be provided departing from Alton to London Waterloo at half-hourly intervals. None of these services need call at West Byfleet. Two of these services shall call at Surbiton.
- 2.6      One additional service shall be provided from Farnham to London Waterloo, calling at the stations specified in Paragraph 1.1 and in addition shall call at Byfleet and New Haw, Weybridge, Walton-on-Thames, Hersham and Esher. This service shall arrive at London Waterloo no later than 0900.

- 2.7 Between 0900 and up to and including the Late Service, services shall be provided from Alton to London Waterloo at half-hourly intervals, calling at stations specified in Paragraph 1.1. One service may start from Farnham. After 1930, one interval may be extended to 40 minutes.
- 2.8 After the Late Service, two further additional services shall be provided. One service may terminate at Woking and one service may terminate at Farnham.

### **3 Service Pattern - Saturday**

- 3.1 One additional service shall be provided from Woking to Alton between 0645 and 0715 calling at all the intermediate stations.
- 3.2 Between and including the Early and Late Services, services shall be provided from London Waterloo to Alton at half-hourly intervals, calling at the stations specified in Paragraph 1.1
- 3.3 After the Late Service, one additional service shall be provided from Woking to Alton, calling at all the intermediate stations to arrive at Alton no later than 0130. This shall connect out of a service departing from London Waterloo no later than 0015, and may call to set down passengers only at Bentley.
- 3.4 Between and including the Early and Late Services, services shall be provided from Alton to London Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.5 After the Late Service, two further additional services shall be provided from Alton. One service may terminate at Woking and one service may terminate at Farnham.

### **4. Service Pattern - Sunday**

- 4.1 One additional service shall be provided from Woking to Alton between 0730 and 0800 calling at all the intermediate stations.
- 4.2 Between and including the Early and Late Services, services shall be provided from London Waterloo to Alton at hourly intervals calling at the stations specified in Paragraph 1.1. These services may be formed of a portion detached at Woking as part of Route B4.
- 4.3 From 1530 until 2245 an additional hourly service shall be provided from London Waterloo to Alton, calling at the stations specified in Paragraph 1.1. These services may be formed of a portion detached at Woking as part of Route B4.

- 4.4 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.
- 4.5 Between and including the Early and Late Services, services shall be provided from Alton to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. These services may attach at Woking as a portion to services on route B4.
- 4.6 From 1330 until 2300 an additional hourly service shall be provided from Alton to London Waterloo, calling at the stations specified in Paragraph 1.1. These services may attach at Woking as a portion to services on route B4.
- 4.7 After the Late Service an additional service shall be provided from Alton. This service may terminate at Woking.

## **5. Limited Stops**

### **5.1 Clapham Junction**

Clapham Junction shall be served as follows:

- (a) By services at hourly intervals on Mondays to Fridays as specified in Paragraphs 2.2 and 2.7, except that services shall call at half-hourly intervals between 0645 and 0730.
- (b) By four services specified in Paragraph 2.3 and three services specified in Paragraph 2.5 on Mondays to Fridays.
- (c) By services at hourly intervals on Saturdays as specified in Paragraphs 3.2 and 3.4
- (d) On services from Waterloo, calls may be to pick-up passengers only.

### **5.2 Bentley**

Bentley shall be served as follows:

- (a) By services at hourly intervals on Mondays to Fridays, as specified in Paragraphs 2.2, 2.4 and 2.7 at hourly intervals, except that services shall call at half-hourly intervals during each of the time periods 0630-0915 and 2100-0045 (Paragraph 2.1 and 2.2) and during each of the time periods 0915-1045 and 1730-1845 (Paragraph 2.7)
- (b) By all services specified in Paragraphs 2.3, 2.5 and 2. 8 on Mondays to Fridays.
- (c) By services at hourly intervals on Saturdays, as specified in Paragraphs 3.1, 3.2, 3.3 and 3.4, also the second service specified in 3.5, except that services shall call at half-hourly intervals during the time period 0630-0915 (Paragraph 3.2) and during the time period 0600- 1030 (Paragraph 3.4)

(d) By services at hourly intervals on Sundays, as specified in Paragraphs 4.2, 4.4 and 4.6.

**6. Early and Late Services**

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Alton	0815	0815	0945
Alton-London Waterloo	0700	0730	0945

<i>Late Service departs no earlier than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Alton	2300	2300	2300
Alton-London Waterloo	2230	2230	2200

## 7. Maximum Journey Times<sup>vii</sup>

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Alton	1 hour 18 minutes. Four services may take up to 1 hour 24 minutes. Peak hour services after 1700 shall take no longer than 1 hour 11 minutes.	<i>1 hour 17 minutes</i>	1 hour 24 minutes, with eight exceptions of 1 hour 30 minutes.
Alton – London Waterloo	1 hour 15 minutes. Four services may take up to 1 hour 18 minutes and two services may take up to 1 hour 22 minutes. Five Peak hour services shall take no longer than 1 hour 8 minutes.	<i>1 hour 15 minutes. Three services may take up to 1 hour 19 minutes.</i>	1 hour 19 minutes with fourteen exceptions of up to 1 hour 26 minutes.

Journey times of the first two services may be extended by up to 3 minutes during the Leaf Fall Period.



## **Route 14      ASCOT – GUILDFORD VIA ALDERSHOT**

### **1.      Route Definition**

- 1.1      Services shall be provided between Ascot and Guildford, calling at Bagshot, Camberley, Frimley, Ash Vale, Aldershot, Ash and Wanborough.

### **2.      Service Pattern – Mondays to Fridays and Saturdays**

- 2.1      Between and including the Early and Late Services, services shall be provided from Ascot to Guildford at half-hourly intervals calling at the stations specified in Paragraph 1.1. On Mondays to Fridays there may be three exceptions of 1 hour, two between 1700 and 1930, and one between the penultimate and Late Services. On Saturdays there may be one exception of 1 hour between the Early and second services, and one between the penultimate and Late Services.
- 2.2      On Mondays to Fridays between 1800 and 1915, two additional services shall be provided from Ascot to Aldershot at hourly intervals. These services shall be extended to start back from London Waterloo.
- 2.3      On Mondays to Fridays between 1830 and 1945, two additional services shall be provided from Aldershot to Guildford at hourly intervals, calling at Ash and Wanborough.
- 2.4      Before the Early Service, two additional services on Monday to Friday, and four on Saturdays shall be provided from Aldershot to Guildford at 30 minute intervals, calling at Ash and Wanborough. The first of these shall arrive at Guildford no earlier than 1 hour (Monday to Friday and 1 hour 30 minutes (Saturdays) before the Early Service.
- 2.5      An additional service shall be provided from Aldershot to Guildford, departing Aldershot no earlier than 30 minutes before the Late Service.
- 2.6      An additional service shall be provided from Ascot to Aldershot, departing no earlier than 1 hour after the Late Service. This service may be extended to Farnham.
- 2.7      A further additional service shall be provided from Ascot to Aldershot, departing no earlier than 2 hours after the Late Service.
- 2.8      Between and including the Early and Late Services, services shall be provided from Guildford to Ascot at half-hourly intervals calling at the stations specified in Paragraph 1.1.

- 2.9 On Mondays to Fridays before the Early Service, two additional services shall be provided from Guildford to Aldershot at 30 minute intervals, calling at Wanborough and Ash. The first of these shall arrive at Aldershot no earlier than 1 hour before the Early Service.
- 2.10 On Mondays to Fridays before the Early Service, four additional services shall be provided from Aldershot to Ascot at 30 minute intervals. The first of these shall arrive at Ascot no earlier than 2 hours before the Early Service. Three of these services shall be extended to London Waterloo.
- 2.11 After the Late Service, four additional services shall be provided from Guildford to Aldershot at hourly intervals, calling at Wanborough and Ash. The first of these shall depart from Guildford no earlier than 30 minutes after the Late Service. The last of these services may be extended to Farnham.
- 2.12 After the Late Service, three additional services shall be provided from Guildford to Ascot at hourly intervals. The first of these services shall depart from Guildford no earlier than 1 hour after the Late Service.
- 2.13 Services (except those arriving at Ascot after 2359) shall connect at Ascot with services to and from London Waterloo, and the waiting period for such connecting services shall not exceed 15 minutes.

## **2 Service Pattern - Sundays**

- 2.1 Between and including the Early and Late Services, services shall be provided from Ascot to Guildford at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.2 An additional service shall be provided from Aldershot to Guildford, arriving no later than 1 hour before the Early Service.
- 2.3 An additional service shall be provided from Ascot to Aldershot, departing no earlier than 1 hour after the Late Service. This service may be extended to Farnham.
- 2.4 Between and including the Early and Late Services, services shall be provided from Guildford to Ascot at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.5 An additional service shall be provided from Guildford to Aldershot, departing no earlier than 1 hour after the Late Service.

- 2.6 Services (except those arriving at Ascot after 2359) shall connect at Ascot with services to and from London Waterloo. The waiting period for such connecting services shall not exceed 10 minutes for connections from London Waterloo and 15 minutes for connections to London Waterloo.

#### 4. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday – Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Ascot-Guildford	0730	0800	0915
Guildford-Ascot	0845	0745	0815

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday – Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Ascot-Guildford	2215	2215	2200
Guildford-Ascot	2000	2000	2215

#### 5. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Ascot-Guildford	1 hour 2minutes	1 hour 2 minutes	54 minutes
Guildford-Ascot	1 hour with one exception of 1 hour 1 minute	1 hour with one exception of 1 hour 1 minute	50 minutes

Journey times of services which are extended to Waterloo may be extended by up to 3 minutes during the Leaf Fall Period.

## **Route A1 London Waterloo- Portsmouth Harbour FAST SERVICES**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Portsmouth Harbour, calling at Woking, Guildford, Haslemere, Petersfield, Havant, Fratton and Portsmouth & Southsea.
- 1.2 Limited stops shall be made at Clapham Junction, Worplesdon, Farncombe, Godalming, Liss and Liphook.
- 1.3 Certain services between London Waterloo and Portsmouth Harbour are specified to be provided by Route A2 (London Waterloo – Portsmouth Harbour STOPPING services).

### **2. Service Pattern – Mondays to Fridays**

- 2.1 Between and including the Early and Late Services, services shall be provided from London Waterloo to Portsmouth Harbour at half-hourly intervals calling at the stations specified in Paragraph 1.1. There may be one exception of 45 minutes after 2230. One service need not call at Woking during the evening peak.
- 2.2 Between and including the Early Service and 1529, services shall be provided from Portsmouth Harbour to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1. Two of these services departing from Portsmouth Harbour before 0800 need not call at Woking.
- 2.3 Between 1530 and 1759, services shall be provided from Portsmouth Harbour to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1. Three of these services may be provided by services specified in Route A2, Paragraph 2.11.
- 2.4 An additional service shall be provided from Havant to London Waterloo between 1630 and 1700, calling only at Petersfield, Haslemere, Guildford and London Waterloo.
- 2.5 Between 1800 and the Late Service, services shall be provided from Portsmouth Harbour to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early and Late Services, services shall be provided from London Waterloo to Portsmouth Harbour at half-hourly intervals calling at the stations specified in Paragraph 1.1. There may be one exception of 45 minutes after 2230.
- 3.2 Between and including the Early and Late Services, services shall be provided from Portsmouth Harbour to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.1. One of these services between 1630 and 1800 may be provided by services specified by Route A2.

### **4. Service Pattern – Sundays**

- 4.1 Between and including the Early Service and Late Service, services shall be provided at hourly intervals from London Waterloo to Portsmouth Harbour calling at the stations specified in Paragraph 1.1.
- 4.2 Between and including the Early Service and Late Service, services shall be provided at hourly intervals from Portsmouth Harbour to London Waterloo calling at the stations specified in Paragraph 1.1.

### **5. Limited Stops**

#### **5.1 Clapham Junction**

Clapham Junction shall also be served as follows:

- (a) By the Late Service from London Waterloo on Mondays to Fridays and Saturdays.
- (b) By all services from London Waterloo on Sundays, commencing from the Early Service and including the Late Service.
- (c) By all services from Portsmouth Harbour on Sundays, commencing from the Early Service and including the Late Service.
- (d) On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

## **5.2 Worplesdon, Mondays to Fridays**

Worplesdon shall also be served as follows:

- (a) By two services departing from London Waterloo between 1700 and 1900 inclusive.
- (b) By one service departing from Portsmouth Harbour between 0700 and 0800 inclusive.

## **5.3 Farncombe, Mondays to Fridays**

Farncombe shall also be served as follows:

- (a) By an hourly service departing from London Waterloo after 1945, up to and including the Late Service.
- (a) By one service departing from Portsmouth Harbour between 1800 and 1900 inclusive.

## **5.4 Farncombe, Saturdays**

Farncombe shall also be served as follows:

- (a) By an hourly service departing from London Waterloo after 2045, up to and including the Late Service.

## **5.5 Godalming, Mondays to Fridays**

Godalming shall also be served as follows:

- (a) By three services departing from London Waterloo between 1715 and 1900 inclusive.
- (b) By all services departing from London Waterloo after 1915, up to and including the Late Service.
- (c) By one service departing from Portsmouth Harbour between 0600 and 0700 inclusive.
- (d) By one service departing from Portsmouth Harbour between 1800 and 1900 inclusive.



### 5.6 Godalming, Saturdays

Godalming shall also be served as follows:

- (a) By all services departing from London Waterloo after 2045, up to and including the Late Service.

### 5.7 Liss, Mondays to Fridays

Liss shall also be served as follows:

- (a) By one service departing from Portsmouth Harbour between 0600 and 0700 inclusive.

### 5.8 Liphook, Mondays to Fridays

Liphook shall also be served as follows:

- (a) By one service departing from Portsmouth Harbour between 0600 and 0700 inclusive.

## 6. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Portsmouth Harbour	0915	0915	1015
Portsmouth Harbour - London Waterloo	0800	0830	0930

	<i>Late Service departs no earlier than:</i>		
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Portsmouth Harbour	2315	2315	2330
Portsmouth Harbour - London Waterloo	2030	2030	2215

## 7. Maximum Journey Times

### (a) London Waterloo-Portsmouth Harbour

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Portsmouth Harbour	1 hour 40 minutes provided that 70% of services take 1 hour 37 minutes  Maximum Journey Time may be increased by 4 minutes if services call at Godalming and Farncombe.	1 hour 40 minutes provided that 90% of services take 1 hour 37 minutes.	1 hour 41 minutes
Portsmouth Harbour - London Waterloo	1 hour 42 minutes provided that 60% of services take 1 hour 38 minutes. Two services may take up to 1 hour 47 minutes, with one further exception of 1 hour 49 minutes permitted.  Maximum Journey Time may be increased by 4 minutes if services call at Godalming and Farncombe.	1 hour 40 minutes provided that 90% of services take 1 hour 38 minutes.	1 hour 45 minutes with five exceptions of up to 1 hour 48 minutes on arrivals at Waterloo up until 1400.

Journey times of one service each day from Portsmouth Harbour may be extended by up to 3 minutes during the Leaf Fall Period.

(b) London Waterloo-Portsmouth & Southsea

<i><b>Route</b></i>	<i><b>Monday - Friday</b></i>	<i><b>Saturday</b></i>	<i><b>Sunday</b></i>
London Waterloo - Portsmouth & Southsea	80% of services to take 1 hour 32 minutes	90% of services to take 1 hour 32 minutes	N/A
Portsmouth & Southsea - London Waterloo	60% of services to take 1 hour 33 minutes	90% of services to take 1 hour 33 minutes	N/A

## **Route A2 London Waterloo- Portsmouth Harbour STOPPING SERVICES**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Portsmouth Harbour, calling at Clapham Junction, Woking, Worplesdon, Guildford, Farncombe, Godalming, Haslemere, Liphook, Liss, Petersfield, Rowlands Castle, Bedhampton, Hilsea, Havant, Fratton and Portsmouth & Southsea.
- 1.2 Limited stops shall be made at Milford, Witley and West Byfleet.

### **2. Service Pattern – Mondays to Fridays**

- 2.1 Between 0445 and the Early Service, two services shall be provided between London Waterloo and Portsmouth & Southsea. One of these services shall serve Portsmouth Harbour. One service need not call at Worplesdon. Services before the Early Service shall not be subject to Maximum Journey Time, and may be extensions of services on Route 12
- 2.2 An additional train from Guildford to Portsmouth Harbour shall be provided between 0500 and 0530, calling at Haslemere and then all stations specified in Paragraph 1.1.
- 2.3 Between and including the Early Service and 0729, services shall be provided from London Waterloo to Portsmouth Harbour at half-hourly intervals, calling at the stations specified in Paragraph 1.1
- 2.4 Between 0730 and the Late Service, services shall be provided from London Waterloo to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1. Services departing London Waterloo between 0730 and 1700 may terminate at Portsmouth and Southsea. One service departing London Waterloo between 1630 and 1830 may terminate at Havant. Services departing London Waterloo between 1900 and the Late Service may terminate at Portsmouth & Southsea.
- 2.5 Between 1500 and 1630, two additional services shall be provided from London Waterloo to Portsmouth Harbour.
- 2.6 Two additional services shall be provided at hourly intervals from London Waterloo to Fratton between 1700 and 1830. One service shall not call at Woking, Worplesdon, Farncombe or Godalming. Both services shall not call at Clapham Junction.

- 2.7 One additional service shall be provided from London Waterloo to Havant between 1900 and 1930.
- 2.8 Between and including the Early Service and 0759, five services shall be provided from Portsmouth Harbour to London Waterloo at intervals not exceeding one hour five minutes, calling at the stations specified in Paragraph 1.1. One of these services need not call at Godalming or Farncombe and another service need not call at Clapham Junction. Three of these services need not call at Worplesdon.
- 2.9 An additional service shall be provided from Hilsea to London Waterloo between 0630 and 0700. This service need not call at Clapham Junction.
- 2.10 Between 0800 and the Late Service, services shall be provided from Portsmouth Harbour to London Waterloo at hourly intervals. Services between 0800-1630 and two services between 1800-2000 may start from Portsmouth & Southsea.
- 2.11 Three additional services shall be provided between Portsmouth Harbour and London Waterloo at hourly intervals between 1530 and 1800, calling at the stations specified in Paragraph 1.1, only if three Fast services are not provided from Portsmouth Harbour to London Waterloo on Route A1 between 1500 and 1800. These additional services need not call at Hilsea, Bedhampton and Rowlands Castle. One of these additional services need not call at Liphook, Liss or Woking.
- 2.12 An additional service shall be provided between Portsmouth Harbour and Guildford between 2300 and 2330, calling at the stations specified in Paragraph 1.1.
- 2.13 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early Service and 0659, services shall be provided at hourly intervals from London Waterloo to Portsmouth Harbour calling at the stations specified in Paragraph 1.1. For the purposes of this paragraph only, hourly intervals may be extended to one hour 30 minutes. The Early Service shall not be subject to Maximum Journey Time.

- 3.2 Between 0700 and the Late Service, services shall be provided at hourly intervals from London Waterloo to Portsmouth & Southsea calling at the stations specified in Paragraph 1.1. Two services departing London Waterloo between 2030 and 2200 shall terminate at Portsmouth Harbour.
- 3.3 One additional service shall be provided between Guildford and Portsmouth Harbour between 0500 and 0530, calling at the stations specified in Paragraph 1.1. This service need not call at Farncombe or Godalming.
- 3.4 Between 0430 and the Early Service, one service shall be provided between Portsmouth Harbour and London Waterloo, calling at the stations specified in Paragraph 1.1.
- 3.5 Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from Portsmouth & Southsea to London Waterloo calling at the stations specified in Paragraph 1.1. Between (and including) the Early Service and 0630, two services shall depart from Portsmouth Harbour. One service between 1700 and 1800 shall depart from Portsmouth Harbour. Two services between 2100 up to and including the Late Service shall depart from Portsmouth Harbour.
- 3.6 An additional service shall be provided from Portsmouth & Southsea to London Waterloo between 1700 and 1730, calling at the stations specified in Paragraph 1.1. This service need not call at Godalming, Farncombe, Worpleson or Clapham Junction.
- 3.7 An additional service departing between 2300 and 2330 shall be provided from Portsmouth Harbour to Guildford calling at the stations specified in Paragraph 1.1.
- 3.8. On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction

#### **4. Service Pattern – Sundays**

- 4.1 One additional service shall be provided between Woking and Portsmouth Harbour between 0715 and 0745, to arrive at Portsmouth Harbour no earlier than one hour before the Early Service from London Waterloo to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1.
- 4.2 Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from London Waterloo to Portsmouth Harbour calling at the stations specified in Paragraph 1.1.



- 4.3 Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from Portsmouth Harbour to London Waterloo calling at the stations specified in Paragraph 1.1.
- 4.4 An additional service departing between 2200 and 2300 shall be provided from Portsmouth Harbour to Woking calling at the stations specified in Paragraph 1.1.
- 4.5 No calls need be made at Worplesdon or Hilsea on Sundays.
- 4.6 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction

## **5. Limited Stops**

### **5.1 Milford – Mondays to Fridays**

Milford shall be served as follows:

- (a) Between 0600 and 0659 by the two additional services before the Early Service from London Waterloo.
- (b) Between 0700 and 0900 by four services at half-hourly intervals from London Waterloo, including the Early Service.
- (c) Between 1600 and 2059 by eight services at half-hourly intervals from London Waterloo. Two of these services may terminate at a destination other than Portsmouth & Southsea or Portsmouth Harbour.
- (d) Between 2100 up to and including the Late Service, by services at hourly intervals from London Waterloo.
- (e) By the Early Service from Portsmouth Harbour.
- (f) Between 0800 and 0900 by two services at half-hourly intervals from Portsmouth Harbour.
- (g) Between 1630 and 1900 by three services at hourly intervals from Portsmouth Harbour.
- (h) Between 2000 up to and including the Late Service, by services at hourly intervals from Portsmouth Harbour.

## **5.2 Milford – Saturdays**

Milford shall be served as follows:

- (a) Between 2130 up to and including the Late Service, by services at hourly intervals from London Waterloo.
- (b) By the additional service from Portsmouth Harbour before the Early Service specified in Paragraph 3.4.
- (c) Between 2015 up to and including the Late Service, by services at hourly intervals from Portsmouth & Southsea.

## **5.3 Milford – Sundays**

Milford shall be served as follows:

- (a) Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from London Waterloo.
- (b) Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from Portsmouth Harbour.

## **5.4 Witley – Mondays to Fridays**

Witley shall be served as follows:

- (a) Between 0600 and 0659 by the two additional services before the Early Service from London Waterloo.
- (b) Between 0700 and 0900 by four services at half-hourly intervals from London Waterloo, including the Early Service.
- (c) Between 1600 and 2059 by eight services at half-hourly intervals from London Waterloo. Two of these services may terminate at a destination other than Portsmouth & Southsea or Portsmouth Harbour.
- (d) Between 2100 up to and including the Late Service, by services at hourly intervals from London Waterloo.
- (e) By the Early Service from Portsmouth Harbour.

- (f) Between 0800 and 0900 by two services at half-hourly intervals from Portsmouth Harbour.
- (g) Between 1630 and 1900 by three services at hourly intervals from Portsmouth Harbour.
- (h) Between 2000 up to and including the Late Service, by services at hourly intervals from Portsmouth Harbour.

### **5.5 Witley – Saturdays**

Witley shall be served as follows:

- (a) Between 2130 up to and including the Late Service, by services at hourly intervals from London Waterloo.
- (b) By the additional service from Portsmouth Harbour before the Early Service specified in Paragraph 3.3.
- (c) Between 2015 up to and including the Late Service, by services at hourly intervals from Portsmouth & Southsea.

### **5.6 Witley – Sundays**

Witley shall be served as follows:

- (a) Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from London Waterloo.
- (b) Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from Portsmouth Harbour.

### **5.7 West Byfleet – Mondays to Fridays**

West Byfleet shall be served as follows:

- (a) By one service departing London Waterloo between 1830 and 1900.

## 6. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo- Portsmouth & Southsea	0830	0745	1015
Portsmouth & Southsea London Waterloo	0645	0715	0915

<i>Late Service departs no earlier than:</i>			
<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo- Portsmouth & Southsea	2345	2345	2300
Portsmouth & Southsea - London Waterloo	2215	2215	2145

## 7. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo- Portsmouth & Southsea	2 hours 5 minutes. One service may take up to 2 hours 10 minutes.	2 hours 5 minutes	1 hour 59 minutes
Portsmouth & Southsea -London Waterloo	1 hour 54 minutes. One service may take up to 2 hours 13 minutes, two services may take up to 2 hours 10 minutes.	1 hour 54 minutes. One service may take up to 2 hours 7 minutes, one service may take up to 2 hours.	1 hour 57 minutes

Journey times of two services each day (Monday-Saturday) and one service each day (Sunday) from Portsmouth Harbour may be extended by up to 5 minutes during the Leaf Fall Period.

## **Route A3 London Waterloo - Haslemere STOPPING SERVICES**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Haslemere, calling at Woking, Guildford, Farncombe, Godalming, Milford and Witley.
- 1.2 Limited stops shall be made at Clapham Junction and Worplesdon.
- 1.3 Other services between London Waterloo and Haslemere are specified in Routes A1 (London Waterloo-Portsmouth FAST services) and A2 (London Waterloo – Portsmouth Harbour STOPPING services)

### **2. Service Pattern – Mondays to Fridays**

- 2.1 Between and including the Early Service and 1430, services shall be provided from London Waterloo to Haslemere at intervals of one hour, calling at the stations specified in Paragraph 1.1.
- 2.2 Between 1430 and 2000, services specified in Route A2 may be used to satisfy the requirement to provide calls at the stations between London Waterloo and Haslemere specified in Paragraph 1.1.
- 2.3 An additional service shall be provided from London Waterloo to Haslemere between 1800 and 1830. This service need not call at Clapham Junction.
- 2.4 A Late Service shall be provided from London Waterloo to Haslemere after 2000. Services from London Waterloo to Haslemere calling at the stations specified in Paragraph 1.1 after the Late Service on Route A3 shall be provided by services specified on Route A2.
- 2.5 Between the Early Service and 1600, services shall be provided from Haslemere to London Waterloo at intervals of one hour, calling at the stations specified in Paragraph 1.1. One interval in the Morning Peak may be extended to two hours, provided that calls are made at the specified stations in Paragraph 1.1 by services on Route A2.
- 2.6 Two additional services shall be provided from Haslemere to London Waterloo between 0630 and 0800. One of these services need not call at Woking and Clapham Junction.

- 2.7 An additional service shall be provided from Haslemere to London Waterloo shall be provided between 1615 and 1645. This service may start from Havant and call at Petersfield, but need not call at Clapham Junction.
- 2.8 Between 1630 and 1929, services specified in Route A2 may be used to satisfy the requirement to provide calls at the stations between Haslemere and London Waterloo specified in Paragraph 1.1.
- 2.9 A Late Service shall be provided from Haslemere to London Waterloo after 1930. Services from Haslemere to London Waterloo calling at the stations specified in Paragraph 1.1 after the Late Service on Route A3 shall be provided by services specified on Route A2.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early Service and the Late Service, services shall be provided from London Waterloo to Haslemere at intervals of one hour, calling at the stations specified in Paragraph 1.1.
- 3.2 Services from London Waterloo to Haslemere calling at the stations specified in Paragraph 1.1 after the Late Service on Route A3 shall be provided by services specified on Route A2.
- 3.3 Between and including the Early Service and the Late Service, services shall be provided from Haslemere to London Waterloo at intervals of one hour, calling at the stations specified in Paragraph 1.1.
- 3.4 Services from Haslemere to London Waterloo calling at the stations specified in Paragraph 1.1 after the Late Service on Route A3 shall be provided by services specified on Route A2.

### **4. Service Pattern – Sundays**

Services calling at the stations specified in Paragraph 1.1 are not required to be provided on Route A3 on Sundays and are covered by services provided on Route A2.



## 5. Limited Stops

### 5.1 Clapham Junction, Mondays to Fridays and Saturdays

- (a) On services from Waterloo, calls may be to pick-up passengers only.
- (b) Clapham Junction shall be served by services from Waterloo at hourly intervals on Mondays to Fridays as specified in paragraphs 2.1, 2.2 and 2.4. and on Saturdays as specified in Paragraph 3.1. These may be to pick-up passengers only.
- (c) Clapham Junction shall be served by services from Haslemere at hourly intervals on Mondays to Fridays as specified in paragraphs 2.5, 2.6 and 2.9. and on Saturdays as specified in Paragraph 3.3.

### 5.2 Worplesdon, Mondays to Fridays

- (a) One service departing London Waterloo between 1800 and 1830 to Haslemere shall call.
- (b) Three services departing Haslemere between 0550 and 0720 to London Waterloo shall call.

## 6. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo-Haslemere	0930	0730	Covered by Route A2
Haslemere -London Waterloo	0715	0745	Covered by Route A2

	<i>Late Service departs no earlier than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo-Haslemere	2000	2000	Covered by Route A2
Haslemere -London Waterloo	1930	1930	Covered by Route A2

## 6. Maximum Journey Times

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Haslemere	1 hour 5 minutes.	1 hour 4 minutes. The <b>Early</b> Service may exceed this journey time.	Covered by Route A2
Haslemere -London Waterloo	1 hour 4 minutes with two exceptions of 1 hour 8 minutes permitted.	1 hour 1 minute with one exception of 1 hour 3 minutes permitted.	Covered by Route A2

Journey times of two services each day (Monday-Saturday) from Haslemere may be extended by up to 3 minutes during the Leaf Fall Period.

## **Route B1 London Waterloo -Southampton - Bournemouth - Poole - Weymouth FAST SERVICES**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Weymouth, calling at Woking, Winchester, Southampton Airport Parkway, Southampton Central, Brockenhurst, Bournemouth, Branksome, Parkstone (Dorset), Poole, Hamworthy, Wareham and Dorchester South.
- 1.2 On Sundays, all services on Route B1 shall call additionally at Clapham Junction, Basingstoke, New Milton, Wool, Moreton (Dorset) and Upwey.
- 1.3 Other services between London Waterloo and Weymouth are specified in Route B2 (London Waterloo-Weymouth SEMI-FAST services). Other services London Waterloo and Poole are specified in Route B3 (London Waterloo-Poole STOPPING services).

### **2. Service Pattern – Mondays to Fridays**

#### **Towards Weymouth**

- 2.1 Prior to the Early Service, services from London Waterloo to Weymouth shall be provided on Route B2.
- 2.2 Services on Route B1 shall be combined with services from London Waterloo to Weymouth on Route B2 to provide a half-hourly service from Waterloo to Weymouth calling at Winchester, Southampton Airport Parkway, Southampton Central, Brockenhurst, Bournemouth, Poole, Hamworthy, Wareham and Dorchester South from 0730 to 2000.
- 2.3 Between and including the Early Service and 1529, services shall be provided at hourly intervals from London Waterloo to Weymouth, calling at the stations specified in Paragraph 1.1.
- 2.4 Between 1530 and 1859, four services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. These services may be used to convey a portion detached at Southampton Central which shall call at the stations specified on route B3 paragraph 1.1. between Southampton Central and Poole ( three services) or Bournemouth (one service) . One service departing London Waterloo between 1615 and 1645 shall call at Woking, only to pick-up passengers. Services departing London Waterloo between 1700 and 1859 shall not call at Woking or Brockenhurst.

- 2.5 Between 1900 and the Late Service, services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. These services shall also call at Wool, Moreton (Dorset) and Upwey.
- 2.6 An additional service shall be provided from London Waterloo to Poole not earlier than one hour after the Late Service, calling at the stations specified in Paragraph 1.1.

**Towards London Waterloo**

- 2.7 Prior to the Early Service, services from Weymouth to London Waterloo shall be provided on Route B2.
- 2.8 Services on Route B1 shall be combined with services from London Waterloo to Weymouth on Route B2 to provide two services per hour from Weymouth to London Waterloo, calling at Dorchester South Wareham, Hamworthy, Poole, Bournemouth, Brockenhurst, Southampton Central, Southampton Airport Parkway and Winchester from 0900 to 1930.
- 2.9 Between 0530 and 0559, one additional service shall be provided between Poole and London Waterloo, calling at the stations specified in Paragraph 1.1. This service shall not call at Woking.
- 2.10 Between and including the Early and Late Services, services shall be provided at hourly intervals from Weymouth to London Waterloo, calling at the stations specified in Paragraph 1.1. The Early Service shall call additionally at Upwey, Moreton (Dorset) and Wool. .
- 2.11 Not more than one hour after the late service specified in Paragraph 2.10, two additional services shall be provided at hourly intervals between Southampton Central and London Waterloo, calling at the stations specified in Paragraph 1.1. The second of these services may also call at Basingstoke and Clapham Junction.

### **3. Service Pattern – Saturdays**

#### **Towards Weymouth**

- 3.1 Prior to the Early Service, services from London Waterloo to Weymouth shall be provided on Route B2.
- 3.2 Services on Route B1 shall be combined with services from London Waterloo to Weymouth on Route B2 to provide a half-hourly service from Waterloo to Weymouth calling at Winchester, Southampton Airport Parkway, Southampton Central, Brockenhurst, Bournemouth, Poole, Hamworthy, Wareham and Dorchester South from 0730 to 1900.
- 3.3 Between and including the Early and Late Services, services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. Services after 1930 shall also call at Wool, Moreton (Dorset) and Upwey
- 3.4 An additional service shall be provided from London Waterloo to Poole not earlier than one hour after the Late Service, calling at the stations specified in Paragraph 1.1.

#### **Towards London Waterloo**

- 3.5 Between 0645 and 0715, one additional service shall be provided from Weymouth to London Waterloo, calling at the stations specified in Paragraph 1.1. This service shall also call at Upwey, Moreton (Dorset), Wool and Holton Heath..
- 3.6 Between and including the Early and Late Services, services shall be provided from Weymouth to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.7. Not more than one hour after the late service specified in Paragraph 3.6, two additional services shall be provided at hourly intervals between Southampton Central and London Waterloo, calling at the stations specified in Paragraph 1.1. The second of these services may also call at Basingstoke and Clapham Junction.

### **4. Service Pattern – Sundays**

#### **Towards Weymouth**

- 4.1 Between and including the Early and Late Service, services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1 and 1.2.

- 4.2 Between 0830 and 0945, two additional services shall be provided from Bournemouth to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. The second of these services may start from Southampton Central and call at Brockenhurst and New Milton.

#### **Towards London Waterloo**

- 4.3 Between and including the Early and Late Services, services shall be provided from Weymouth to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1 and 1.2.
- 4.4 Between 1900 and 2159, three additional services shall be provided from Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. The first two services shall operate between Bournemouth and London Waterloo as a service on route B3. The third service may terminate at Southampton Central on route B3.
- 4.5 Between 2200 and 2300, one further additional service shall be provided from Weymouth to Bournemouth, calling at the stations specified in Paragraph 1.1.
- 4.6 There is no requirement to serve Holton Heath on Sundays.
- 4.7 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

### **5. Limited Stops**

There is no requirement to provide Limited Stops on Route B1.

### **6. Early and Late Services**

	<i>Early Service arrives at destination no later than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Weymouth	1130	1130	1145
Weymouth -London Waterloo	1100	1100	1100



	<i>Late Service departs no earlier than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Weymouth	2130	2130	2130
Weymouth -London Waterloo	1900	1900	1840

**7. Maximum Journey Times**

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Weymouth	<b>2 hours 40 minutes.</b> Two services may take 2 hours 48 minutes. One service may take up to 2 hours 50 minutes.	<b>2 hours 40 minutes.</b> Two services may take 2 hours 45 minutes. One service may take up to 2 hours 50 minutes.	3 hours 2 minutes
Weymouth -London Waterloo	<b>2 hours 46 minutes.</b> Three services may take up to 2 hours 49 minutes. One further service may take up to 2 hours 54 minutes.	<b>2 hours 46 minutes.</b> Three services may take 2 hours 49 minutes. One further service may take up to 2 hours 54 minutes.	3 hours 2 minutes with four exceptions of up to 3 hours 6 minutes.

Journey times of two services each day from Weymouth may be extended by up to 5 minutes during the Leaf Fall Period.

## **Route B2 London Waterloo -Southampton - Bournemouth - Poole – Weymouth SEMI-FAST SERVICES**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Weymouth, calling at Clapham Junction, Basingstoke, Winchester, Southampton Airport Parkway, Southampton Central, Brockenhurst, New Milton, Christchurch, Pokesdown, Bournemouth, Poole, Hamworthy, Holton Heath, Wareham, Wool, Moreton (Dorset) Dorchester South, Upwey and Weymouth.
- 1.2 Other services from London Waterloo to Weymouth are provided on Route B1 (London Waterloo-Weymouth FAST services).

### **2. Service Pattern – Mondays to Fridays**

#### **Towards Weymouth**

- 2.1 Between 0530 and 0600, one additional service shall be provided from Basingstoke to Weymouth calling at all intermediate stations specified in Paragraph 1.1, also Micheldever, Eastleigh, Swaythling, St. Denys, Totton, Ashurst (New Forest), Sway, New Milton, Hinton Admiral, Christchurch Pokesdown, Branksome and Parkstone (Dorset).
- 2.2 Between 0600 and 0630, one additional service shall be provided from Bournemouth to Weymouth, calling at all intermediate stations.
- 2.3 Between 0600 and 0630, one additional service shall be provided from Brockenhurst to Weymouth, calling at all intermediate stations.
- 2.4 Between 0700 and 0730, one additional service shall be provided from Southampton Central to Weymouth, calling at all intermediate stations specified in Paragraph 1.1., also at Millbrook, Redbridge, Totton, Ashurst (New Forest), Beaulieu Road, Sway and Hinton Admiral, but need not call at Hamworthy and Holton Heath.
- 2.5 Between 0515 and 0745, three services shall be provided at hourly intervals from London Waterloo to Weymouth, including the Early Service, calling at the stations specified in Paragraph 1.1. These services shall also call at Wimbledon (first service only), Woking, Eastleigh, Totton, Sway, Hinton Admiral, Branksome and Parkstone (Dorset). The second service need not call at Holton Heath, and the third service need not call at Clapham Junction, Holton Heath, Wool, Moreton or Upwey.

- 2.6 Between 0800 and 1629, services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. Services after 1500 may also call at Sway and Hinton Admiral to cater for local peak flows.
- 2.7 Between 1630 and 1829, two services shall be provided from London Waterloo to Weymouth at hourly intervals, calling at the stations specified in Paragraph 1.1. The first service shall not call at Clapham Junction, Basingstoke, Brockenhurst, New Milton, Christchurch and Pokesdown but shall call additionally at Branksome and Parkstone (Dorset). The second service shall not call at Clapham Junction or Basingstoke but shall call additionally at Totton, Sway, Hinton Admiral, Branksome and Parkstone (Dorset). The first service may be used to detach a portion at Southampton Central, calling at stations specified from Southampton Central to Poole on Route B3.
- 2.8 The Late Service from London Waterloo to Weymouth on Route B2 shall be provided at least one hour after the second service specified in Paragraph 2.7, calling at the stations specified in Paragraph 1.1. except Holton Heath.
- 2.9 After the Late Service, between 2000 and 2359, four additional services shall be provided at hourly intervals between London Waterloo and Poole, calling at the stations specified in Paragraph 1.1. All of these services (except for the first service departing London Waterloo between 2000 and 2059) shall call additionally at Woking and Eastleigh.
- 2.10 The first service shall also call at Totton, Ashurst (New Forest), Sway, Hinton Admiral, Branksome and Parkstone (Dorset).
- 2.11 The second and third services (departing London Waterloo between 2100 and 2259) shall also call at Totton, Ashurst (New Forest), Sway, Hinton Admiral, Branksome and Parkstone.
- 2.12 The fourth service (departing Waterloo between 2300 and 2359) shall also call at Micheldever, St. Denys, Totton, Branksome and Parkstone (Dorset) and calls at St. Denys, Totton, Brockenhurst, New Milton, Christchurch, Pokesdown, Branksome and Parkstone may be to set-down passengers only.
- 2.13 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction

#### **Towards London Waterloo**

- 2.14 Between 0445 and 0515, one additional service shall be provided from Poole to London Waterloo, calling at the stations specified in Paragraph 1.1 and additionally at Parkstone (Dorset), Branksome, Totton, Eastleigh and Woking.

- 2.15 Between 0600 and 0615, one additional service shall be provided from Poole to London Waterloo, calling at Parkstone (Dorset), Branksome, Bournemouth and Southampton Central, and may be provided as a portion attaching at Southampton Central to a service from Bournemouth on route B3.
- 2.16 Between 0545 and 0659, three services shall be provided at half-hourly intervals between Weymouth and London Waterloo, calling at the stations specified in Paragraph 1.1 and additionally at Parkstone (Dorset) and Branksome.. The first of these services may be provided as a portion attaching at Southampton Central to a service from Bournemouth on Route B3 and need not call at Pokesdown, Christchurch, New Milton, Brockenhurst, Basingstoke or Clapham Junction. The second of these services may be provided as a portion attaching at Southampton Central to a service from Bournemouth on route B3 and need not call at Holton Heath, Pokesdown (Dorset), Christchurch, New Milton or Brockenhurst, but shall call additionally at Woking. The third service need not call at Pokesdown, Christchurch, New Milton or Basingstoke, but shall call additionally at Woking.
- 2.17 Between 0630 and 0700, one additional service shall be provided from Southampton Airport Parkway to London Waterloo, calling at Eastleigh, Winchester and Woking.
- 2.18 One additional service shall be provided between 0715 and 0745 from Weymouth to Brockenhurst, calling at all intermediate stations.
- 2.19 One additional service shall be provided between 0900 and 0930 from Poole to Southampton Central, calling at all intermediate stations up to and including Brockenhurst, then Southampton Central.
- 2.20 Before the Early Service from Weymouth, one additional service shall be provided between 0745 and 0815 from Poole to London Waterloo, calling at the stations as specified in Paragraph 1.1. This service shall also call at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst (New Forest), Totton and Woking.
- 2.21 Between 0900 and 1959, including the Early and Late Services, services shall be provided at hourly intervals from Weymouth to London Waterloo, calling at the stations specified in Paragraph 1.1. except for the late service which need not call at Holton Heath.

- 2.22 Between 2000 and 2059, one additional service shall be provided calling at the stations specified in Paragraph 1.1. It need not call at Holton Heath, but shall call additionally at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst (New Forest), Totton and Woking. This service shall not be subject to Maximum Journey Time.
- 2.23 Between 2100 and 2159, one additional service shall be provided between Weymouth and London Waterloo. This service shall call at all stations specified in Paragraph 1.1 and additionally at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst (New Forest), Totton, Eastleigh, Shawford, Micheldever and Woking. This service need not call at Holton Heath, and may be used to provide a service at the stations specified in Route B4 and also at Wimbledon, and shall not be subject to Maximum Journey Time.
- 2.24 Between 2200 and 2315, two additional services shall be provided from Weymouth. The first service shall terminate at Eastleigh and need not call at Holton Heath, and shall also call at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst New Forest, Totton, St. Denys and Swaythling. The second service shall terminate at Bournemouth and need not call at Holton Heath, Parkstone (Dorset) and Branksome.



## **5. Service Pattern – Saturdays**

### **Towards Weymouth**

- 3.1 Between 0600 and 0630, one additional service shall be provided from Bournemouth to Weymouth, calling at all intermediate stations.
- 3.2 Between 0615 and 0645, one additional service shall be provided from Brockenhurst to Weymouth, calling at all intermediate stations.
- 3.3 Between 0615 and 0845, three additional services shall be provided at hourly intervals from Southampton Central to Weymouth, calling at the stations specified in Paragraph 1.1. and also Totton, Ashurst New Forest, Sway, Hinton Admiral, Branksome and Parkstone (Dorset).
- 3.4 Between 0515 and 0745, three services shall be provided at hourly intervals from London Waterloo to Weymouth, including the Early Service, calling at the stations specified in Paragraph 1.1. All of these services shall call additionally at Woking, Eastleigh, Totton, Sway, Hinton Admiral, Branksome and Parkstone (Dorset).  
The first service shall call additionally at Wimbledon and Micheldever, but need not call at Holton Heath. The second service need not call at Holton Heath. The third service need not call at Clapham Junction, Holton Heath, Wool, Moreton and Upwey.
- 3.5 Between 0800 up to and including the Late Service, services shall be provided at hourly intervals from London Waterloo to Weymouth, calling at the stations specified in Paragraph 1.1. The late service need not call at Holton Heath.
- 3.6 After the Late Service, between 2000 and 2329, four additional services shall be provided at hourly intervals between London Waterloo and Poole, calling at the stations specified in Paragraph 1.1. All of these services (except for the first service departing London Waterloo between 2000 and 2059) shall call additionally at Woking and Eastleigh.
- 3.7 The first three services (departing London Waterloo between 2000 and 2259) shall also call at Totton, Ashurst (New Forest), Sway, Hinton Admiral, Branksome and Parkstone (Dorset).
- 3.8 The fourth service (departing London Waterloo between 2300 and 2359) shall also call at Micheldever, St. Denys, Totton, Branksome and Parkstone. The calls at St. Denys, Totton, Brockenhurst, New Milton, Christchurch, Pokesdown, Branksome and Parkstone (Dorset) may be to set-down passengers only.
- 3.9 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.



### **Towards London Waterloo**

- 3.10 Between 0500 and 0715, three additional services shall be provided at hourly intervals from Southampton Central to London Waterloo, calling at the stations specified in Paragraph 1.1. The first of these shall also call at Eastleigh and from Basingstoke may be used to provide a service at the stations specified in route B4. The second service shall also call at Eastleigh and Woking. The third service shall also call at Eastleigh, Shawford, Fleet, Farnborough and Woking.
- 3.11 Between 0515 and 0730, one additional service shall be provided between 0515 and 0545 and a further service between 0700 and 0730 from Poole to London Waterloo, calling at the stations in Paragraph 1.1. Both services shall call additionally at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Totton and Woking and need not call at Basingstoke. The first of these services shall also call at Eastleigh, and the second of these services shall also call at Ashurst (New Forest).
- 3.12 Between 0600 and 0630, one service shall be provided from Wareham to London Waterloo, calling at the stations in Paragraph 1.1.
- 3.13 Between and including the Early and Late Services, services shall be provided at hourly intervals between Weymouth and London Waterloo, calling at the stations specified in Paragraph 1.1, except for the late service which need not call at Holton Heath.
- 3.14 Between 2000 and 2059, one additional service shall be provided between Weymouth and London Waterloo calling at the stations specified in Paragraph 1.1. This service need not call at Holton Heath, but shall call additionally at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst (New Forest), Totton and Woking. This service shall not be subject to Maximum Journey Time.
- 3.15 Between 2100 and 2159, one additional service shall be provided between Weymouth and London Waterloo. This service shall call at all stations specified in Paragraph 1.1 and additionally at Parkstone (Dorset), Branksome, Hinton Admiral, Sway, Ashurst (New Forest), Totton, Eastleigh, Shawford, Micheldever and Woking. This service need not call at Holton Heath, and may be used to provide a service at stations specified in Route B4 and also at Wimbledon, and shall not be subject to Maximum Journey Time.
- 3.16 Between 2200 and 2315, two additional services shall be provided from Weymouth. The first service shall terminate at Eastleigh and need not call at Holton Heath, and shall also call at Hinton Admiral, Sway, Ashurst (New Forest), Totton, St. Denys and Swaythling. The second service shall terminate at Bournemouth and need not call at Holton Heath, Parkstone (Dorset) and Branksome.

**4. Service Pattern – Sundays**

There is no requirement for services to be provided on Route B2 on Sundays, provided that services run on Route B1.

**5. Limited Stops**

There is no requirement for Limited Stops on Route B2.

**6. Early and Late Services**

	<i>Early Service arrives at destination no later than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo-Weymouth	0900	0900	Covered by Route B1
Weymouth – London Waterloo	1130	1030	Covered by Route B1

	<i>Late Service departs no earlier than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo-Weymouth	1900	1900	Covered by Route B1
Weymouth – London Waterloo	1915	1915	Covered by Route B1

**7. Maximum Journey Times**

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo- Weymouth	<b>3 hours 0 minutes.</b> One service may take up to 3 hours 1 minute, with two further exceptions of 3 hours 9 and 3 hours 17 minutes.	<b>3 hours 0 minutes.</b> One service may take up to 3 hours 9 minutes, with one further extension of 3 hours 26 minutes.	Covered by Route B1
Weymouth - London Waterloo	<b>3 hours 2 minutes.</b> One service may take 3 hours 5 minutes,	<b>3 hours 2 minutes.</b>	Covered by Route B1

Journey times of three services each day from Weymouth/Poole may be extended by up to 5 minutes during the Leaf Fall Period.

## **Route B3 London Waterloo - Poole STOPPING SERVICES SLC 2**

### **1. Route Definition**

- 1.1 On Monday to Fridays and Saturdays, services shall be provided between London Waterloo and Poole, calling at Clapham Junction, Farnborough (Main), Fleet, Basingstoke, Winchester, Shawford, Eastleigh, Southampton Airport Parkway, Southampton Central, Totton, Ashurst (New Forest), Brockenhurst, Sway, New Milton, Hinton Admiral, Christchurch, Pokesdown, Bournemouth, Branksome and Parkstone (Dorset).
- 1.2 On Sundays, services shall be provided between London Waterloo and Bournemouth, calling at Clapham Junction, Woking, Basingstoke, Micheldever, Winchester, Eastleigh, Southampton Airport Parkway, Southampton Central, Totton, Ashurst (New Forest), Beaulieu Road, Brockenhurst, Sway, New Milton, Hinton Admiral, Christchurch and Pokesdown.
- 1.3 Limited stops shall be made at Micheldever, Shawford (Sundays only) and Beaulieu Road.
- 1.4 Other services between London Waterloo and Poole are specified in Route B1 (London Waterloo-Weymouth FAST services and Route B2 (London Waterloo – Weymouth SEMI-FAST services)

### **2. Service Pattern – Mondays to Fridays**

- 2.1 Between 0645 and 0715, one additional service shall be provided from Basingstoke to Southampton Central, calling at Winchester, Shawford, Eastleigh, Southampton Airport Parkway, Swaythling and St.Denys.
- 2.2 One additional service shall be provided from Winchester to Southampton Central in each of the time periods 1630-1700 and 1845-1915, calling at all intermediate stations.
- 2.3 Between 0600 and 0630, one additional service shall be provided from London Waterloo to Weymouth, which may be used to provide a service at the stations specified on route B4 between Waterloo and Basingstoke, then call at all intermediate stations specified in Paragraph 1.1. and also at Micheldever, Swaythling, St. Denys, Millbrook, Redbridge then at all intermediate stations between Totton and Weymouth. This service shall not be subject to the maximum journey times specified in Table 7.
- 2.4 Between and including the Early Service and 1559, services shall be provided from London Waterloo to Poole at hourly intervals, calling at the stations specified in Paragraph 1.1. One service departing Brockenhurst after 1600 may exceed the hourly interval up to a maximum interval of 75 minutes to cater for students from Brockenhurst College. Services

departing Waterloo between 1400 and 1600 may terminate at Brockenhurst, provided that a connecting service or through portion is provided from Southampton for intermediate stations to Bournemouth as specified on route B1, Paragraph 2.4, and does not exceed the maximum interval between these points.

- 2.5 Between 1600 and 1859, calls at stations specified in Route B3 by services from London Waterloo may be provided:
  - (a) for stations from London Waterloo to Eastleigh and Southampton Central, by a combination of additional services specified on Route D as far as Eastleigh or by the extra service from London Waterloo to Southampton Central specified in Paragraph 2. 6.
  - (b) by services detaching at Southampton Central from services to Weymouth (Routes B1 and B2) and then calling at stations specified in Paragraph 1.1 between Southampton Central and Bournemouth (one service) and Poole (three services).
- 2.6 One additional service shall be provided from London Waterloo to Southampton Central between 1730 and 1800, calling at Woking, Basingstoke, Winchester, Eastleigh, Southampton Airport Parkway and Southampton Central.
- 2.7 Between 1900 and 2245, services shall be provided from London Waterloo to Southampton Central at hourly intervals, calling at the stations specified in Paragraph 1.1. The service departing London Waterloo between 2100 and 2159 may also call at Micheldever to set-down passengers only, and the service departing London Waterloo between 2200 and 2259 the call at Shawford may be to set-down passengers only.
- 2.8 An additional service shall be provided from London Waterloo to Southampton Central not earlier than 55 minutes after the Late Service, calling at the stations specified in Paragraph 1.1. This service shall also call at Woking, and need not call at Shawford.
- 2.9 An additional service shall be provided from Basingstoke to Southampton Central between 1715 and 1745, calling at the stations specified in Paragraph 1.1. This service shall also call at Micheldever, Swaythling and St. Denys.
- 2.10 Between 0430 and 0759, four additional services shall be provided from Southampton Central to London Waterloo, calling at the stations specified in Paragraph 1.1. The first of these services shall call at Micheldever. The last of these services need not call at Shawford. Three of these services need not call at Clapham Junction. These services may be used to provide services specified in Route B4.
- 2.11 Between 0600 and 0715, three services shall be provided from Bournemouth to London Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1. The first two of these services may be



attached at Southampton Central to services from Weymouth or Poole specified in Route B2, and shall not call at Eastleigh, Shawford, Basingstoke, Fleet, Farnborough (Main) or Clapham Junction. The third service shall not call at Eastleigh, Shawford, Fleet or Farnborough (Main) but shall also call at Woking.

- 2.12 Between the Early and Late Services, services shall be provided from Poole to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. One interval of 1 hour 30 minutes is permitted between services departing from Poole before 0900. One service departing Southampton Central between 1630 and 1730 may also call at St. Denys and Swaythling. Services after 1830 from Poole shall also call at Woking.
- 2.13 One additional service shall be provided departing Southampton Central between 2145 and 2215, calling at the stations specified in Paragraph 1.1. and shall also call at Woking.
- 2.14 Between 0515 and 0545, one additional service shall be provided between Poole and Brockenhurst, calling at all intermediate stations.
- 2.15 Between 1800 and 1830, one additional service shall be provided between Southampton Central and Winchester, calling at all intermediate stations except need not call at Shawford.
- 2.16 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early Service and the Late Service, services shall be provided from London Waterloo to Poole at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.2<sup>viii</sup> An additional service shall be provided from Southampton Central to Basingstoke between 1715 and 1745, calling at the stations specified in Paragraph 1.1. This service shall also call at St Denys, Swaythling and Micheldever.
- 3.3 After the Late Service, five additional services shall be provided at hourly intervals between 1900 and 2359 from London Waterloo to Southampton Central, calling at the stations specified in Paragraph 1.1. The service departing Waterloo between 2100 and 2159 shall also call at Micheldever to set-down only, and the service departing Waterloo between 2200 and 2259 the call at Shawford may be to set-down passengers only. . The service departing Waterloo after 2330 shall also call at Woking, and need not call at Shawford. This service may also depart Waterloo not earlier than 55 minutes after the previous service.
- 3.4 Between 0530 and 0600, one additional service shall be provided between



Southampton Central and London Waterloo, calling at the stations specified in Paragraph 1.1. and may also call at St. Denys, Swaythling and Micheldever, and from Basingstoke, may be used to provide a service at the stations specified in route B4. This service need not call at Clapham Junction

- 3.5 Between and including the Early Service and the Late Service, services shall be provided from Poole to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. Services after 1830 from Poole shall also call at Woking.
- 3.6 One additional service shall be provided departing Southampton Central between 2145 and 2215, calling at the stations specified in Paragraph 1.1. and shall also call at Woking.
- 3.7 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

#### **4. Service Pattern – Sundays**

*(between London Waterloo and Bournemouth, unless otherwise specified)*

- 4.1 One additional service shall be provided from Basingstoke to Bournemouth between 0730 and 0800, calling at the stations specified in Paragraph 1.2.
- 4.2 Between and including the Early and Late Services, services shall be provided from London Waterloo to Bournemouth at hourly intervals, calling at the stations specified in Paragraph 1.2. The Late Service shall be extended to terminate at Poole, also calling at Branksome and Parkstone (Dorset), but need not call at Ashurst (New Forest). Services from London Waterloo to Bournemouth and Poole specified in this Paragraph may be used to convey a portion from London Waterloo to Portsmouth Harbour separating at Eastleigh and calling at stations specified in Route D.
- 4.3 One additional service shall be provided from London Waterloo not earlier than one hour after the Late Service, calling at the stations specified in Paragraph 1.2. This service shall be extended to Poole, and shall also call at St. Denys (to set-down passengers only) and shall also call at Branksome and Parkstone (Dorset) to set-down passengers only. This service need not call at Ashurst (New Forest), Beaulieu Road, Sway or Hinton Admiral and the stops at Totton, Brockenhurst, New Milton, Christchurch and Pokesdown, Branksome and Parkstone may also be to set-down passengers only. This service may be used to convey a portion from London Waterloo to Portsmouth Harbour, separating at Eastleigh and calling at stations specified in Route D (except Hilsea).
- 4.4 One additional service shall be provided from Southampton Central to London Waterloo between 0645 and 0715, calling at the stations specified

in Paragraph 1.2.

- 4.5 One additional service from Poole shall be provided not earlier than one hour before the Early Service from Bournemouth to London Waterloo, calling at the stations specified in Paragraph 1.2, also at Parkstone (Dorset) and Branksome. This service need not call at Beaulieu Road. This service may be used to convey a portion from Portsmouth Harbour to London Waterloo, calling at stations specified in Route D and attaching at Eastleigh.
- 4.6 Between and including the Early and Late Services, services shall be provided from Bournemouth to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.2. The Early Service shall start from Poole, also calling at Parkstone (Dorset) and Branksome. Services from Bournemouth and Poole to London Waterloo specified in this Paragraph may be used to convey a portion from Portsmouth Harbour to London Waterloo, calling at stations specified in Route D and attaching at Eastleigh.
- 4.7 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

## **5. Limited Stops**

### **5.1 Micheldever – Mondays to Fridays**

Micheldever shall be served as follows:

- (a) By the additional service from London Waterloo to Weymouth specified in Paragraph 2.3.
- (b) By the Late Service from London Waterloo
- (c) By the first of the additional services from Southampton Central to London Waterloo specified in Paragraph 2. 10.

### **5.2 Micheldever – Saturdays**

Micheldever shall be served as follows:

- (a) By the additional service from Basingstoke to Southampton Central specified in Paragraph 3.2.
- (b) By one service departing London Waterloo to Southampton Central between 2100 and 2200, as specified in Paragraph 3.3.

### **5.3 Shawford - Sundays**

Shawford shall be served as follows:

- (a) By a minimum of four services departing from London Waterloo to Bournemouth between 0830 and 1800, at intervals of three hours or less.
- (b) By a minimum of four services departing from Bournemouth to London Waterloo between 1000 and 1930, at intervals of three hours or less.

### **5.4 Beaulieu Road – Mondays to Fridays**

Beaulieu Road shall be served as follows:

- (a) By one service departing from London Waterloo between 0600 and 0630 to Weymouth, as specified in paragraph 2.3.
- (b) By one service departing from London Waterloo between 1515 and 1545 to Brockenhurst.
- (c) By one service departing from Poole between 0700 and 0800 to London Waterloo.
- (d) By a service departing from Poole or Bournemouth between 1630 and 1715 to London Waterloo, specified in Paragraph 2.13

## 5.5 Beaulieu Road – Saturdays

Services shall call at Beaulieu Road, to provide to leisure opportunities in the New Forest and the needs of walkers, as follows:

- (a) By three services departing from London Waterloo to Poole between 0730 and 1600, at intervals of four hours.
- (b) By three services departing from Poole to London Waterloo between 0830 and 1730, at intervals of four hours.

## 5.6 Beaulieu Road – Sundays

Services shall call at Beaulieu Road, to provide to leisure opportunities in the New Forest and the needs of walkers, as follows:

- (a) By the additional service from Basingstoke to Bournemouth specified in Paragraph 4.1.
- (b) By all services from London Waterloo to Bournemouth between and including the Early Service and 2100.
- (c) By all services from Poole and Bournemouth to London Waterloo between and including the Early and Late Services (specified in Paragraph 4.6).

## 6. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Poole	1100	1100	1030*
Poole - London Waterloo	1045	0945	1100*

**\* On Sundays, services run to and from Bournemouth**

	<i>Late Service departs no earlier than:</i>		
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Poole	1830 +	1830	2145*
Poole - London Waterloo	1945	1945	2150*

**+ On Mondays to Fridays, the Late Service need not call at Farnborough (Hants) and Fleet**

**\* On Sundays, services run to and from Bournemouth**

7. **Maximum Journey Times**

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Poole	<b>3 hours 16 minutes.</b> Two services may take 3 hours 18 minutes and one further service may take 3 hours 28 minutes.	<b>3 hours 16 minutes.</b>	2 hours 34 minutes*
Poole -London Waterloo	<b>2 hours 44 minutes.</b> One service may take up to 2 hours 48 minutes, two services may take up to 2 hours 53 minutes. . One further service before the early service may take 3 hours 14 minutes.	<b>2 hours 44 minutes.</b> Two services may take up to 2 hours 48 minutes.	2 hours 42 minutes*

**\* On Sundays, services run to and from Bournemouth to which this Journey Time applies.**

Journey times of one service each day (Monday-Friday) from Poole may be extended by up to 5 minutes during the Leaf Fall Period.

The Franchisee shall prepare a special contingency Leaf Fall Period timetable for the Waterloo-Poole and Poole-Waterloo services for implementation on a weekly basis as weather conditions dictate. Under this contingency timetable, there shall be no requirement for these services to operate west of Bournemouth and journey times may be extended by up to 5 minutes.



## **Route B4    Waterloo – Basingstoke**

### **1.    Route Definition**

- 1.1    Services shall be provided between Waterloo and Basingstoke, calling at Clapham Junction, Wimbledon (**Sundays only**), Surbiton Walton-on-Thames, Weybridge, Woking, Brookwood, Farnborough (Main), Fleet, Winchfield and Hook.
- 1.2    Limited stops shall be made at Vauxhall, Esher, Hersham, and West Byfleet.

### **2.    Service Pattern – Mondays to Fridays**

- 2.1    Between and including the Early and Late Services, services shall be provided from Waterloo to Basingstoke at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One train in each hour need not call at Clapham Junction; and between 1700 and 1930, services need not call at Clapham Junction, Surbiton, Walton-on-Thames, Weybridge or Woking. One service may be extended to Weymouth as part of route B3; Two services may be extended to Portsmouth Harbour as part of Route D.
- 2.2    Between and including the Early Service and Late Services, services shall be provided from Basingstoke to Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One train in each hour need not call at Clapham Junction; and between 0615 and 0845, services need not call at Weybridge, Walton-on-Thames, Surbiton or Clapham Junction. One service may start from Southampton as part of route B3. Two services may start from Portsmouth Harbour as part of Route D.
- 2.3    Between 0600 and 0630, an additional service shall be provided from Woking to Basingstoke, calling at the stations specified in Paragraph 1.1. This service may be extended to Portsmouth Harbour as part of Route D.
- 2.4    Between 1700 and 1830, three additional services shall be provided from Waterloo to Basingstoke at half-hourly intervals, calling at Surbiton, Woking, Brookwood, Farnborough (Main), Fleet, Winchfield and Hook.
- 2.5    Between 1830 and 1900, one additional service shall be provided from Waterloo to Basingstoke, calling at Surbiton, Esher, Hersham, Walton-on-Thames, Weybridge, Byfleet & New Haw, West Byfleet, Woking, Farnborough (Main), Fleet, Winchfield and Hook.



- 2.6 An additional service shall be provided from Waterloo to Basingstoke, calling at the stations specified in Paragraph 1.1, departing Waterloo not earlier than 35 minutes after the late service, and calls at Winchfield and Hook may be to set-down passengers only.
- 2.7 Two additional services shall be provided from Basingstoke to Waterloo at hourly intervals, calling at Hook, Winchfield, Fleet, Farnborough (Main), Brookwood, Woking, Surbiton, Wimbledon and Clapham Junction. The second of these services shall depart Basingstoke no later than 30 minutes before the Early Service.
- 2.8 Between 0700 and 0830, three additional services shall be provided from Basingstoke to Waterloo at an interval not exceeding 30 minutes, calling at Hook, Winchfield, Fleet, Farnborough (Main) and Woking. One of these services need not call at Woking. Two services may start from Southampton Central as part of Route B2.
- 2.9 An additional service shall be provided from Basingstoke to Woking, calling at the stations specified in Paragraph 1.1, departing Basingstoke no earlier than 30 minutes after the Late Service. This service may be extended to Waterloo as part of Route 12.
- 2.10 An additional service shall be provided from Basingstoke to Waterloo, calling at Hook, Winchfield, Fleet, Farnborough (Main), Brookwood, Woking, West Byfleet, Weybridge, Walton-on-Thames, Surbiton, Wimbledon and Clapham Junction. This service shall depart Basingstoke no earlier than 2330, and may start from Weymouth as part of route B2.
- 2.11 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early and Late Services, services shall be provided from Waterloo to Basingstoke at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One train in each hour need not call at Clapham Junction. Two services may be extended to Portsmouth Harbour as part of Route D.
- 3.2 Between and including the Early and Late Services, services shall be provided from Basingstoke to Waterloo at half-hourly intervals, calling at the stations specified in Paragraph 1.1. One train in each hour need not call at Clapham Junction. Three services may start from Portsmouth Harbour as part of Route D.

- 3.3 Between 0600 and 0630, an additional service shall be provided from Woking to Basingstoke, calling at the stations specified in Paragraph 1.1. This service may be extended to Portsmouth Harbour as part of Route D.
- 3.4 An additional service shall be provided from Waterloo to Basingstoke, calling at the stations specified in Paragraph 1.1, departing Waterloo no earlier than 35 minutes after the Late Service, and calls at Winchfield and Hook may be to set-down passengers only.
- 3.5 Including the Early Service, two services shall be provided at hourly intervals from Basingstoke to Waterloo, calling at Hook, Winchfield, Fleet, Farnborough (Main), Brookwood, Woking, Surbiton, Wimbledon (first service only) and Clapham Junction. The second of these services may start from Southampton as part of route B2.
- 3.6 An additional service shall be provided from Basingstoke to Woking, calling at the stations specified in Paragraph 1.1, departing Basingstoke no earlier than 30 minutes after the Late Service. This service may be extended to Waterloo as part of Route 12.
- 3.7. An additional service shall be provided from Basingstoke to Waterloo, calling at Hook, Winchfield, Fleet, Farnborough (Main), Brookwood, Woking, West Byfleet, Weybridge, Walton-on-Thames, Surbiton, Wimbledon and Clapham Junction. This service shall depart Basingstoke no earlier than 2340, and may start from Weymouth as part of route B2.
- 3.8 On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

#### **4. Service Pattern – Sundays**

- 4.1 Between and including the Early and Late Services, services shall be provided from Waterloo to Basingstoke at hourly intervals, calling at the stations specified in Paragraph 1.1. These services need not call at Walton-on-Thames and Weybridge. These services may detach a portion for Alton at Woking as part of Route 13.
- 4.2 Between and including the Early and Late Services, services shall be provided from Basingstoke to Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. These services need not call at Weybridge and Walton-on-Thames. These services may attach a portion from Alton at Woking as part of Route 13.
- 4.3 An additional service shall be provided from Woking to Basingstoke, calling at the stations specified in Paragraph 1.1, departing no later than 1 hour before the Early Service.

- 4.4 Between 1530 and 2300, 8 additional services shall be provided from Waterloo to Basingstoke at hourly intervals, calling at the stations specified in Paragraph 1.1. These services need not call at Winchfield and Hook, and in combination with services specified in Paragraph 4.1, shall provide a half-hourly interval service between Waterloo and Basingstoke. These services may detach portion for Alton at Woking as part of Route 13.
- 4.5 Between 1330 and 2200, 9 additional services shall be provided from Basingstoke to Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. These services need not call at Hook and Winchfield, and in combination with services specified in Paragraph 4.2, shall provide a half hourly interval service between Woking and Waterloo. These services may attach a portion from Alton at Woking as part of Route 13.
- 4.6 An additional service shall be provided from Basingstoke to Woking, calling at the stations specified in Paragraph 1.1, departing Basingstoke no earlier than 1 hour after the Late Service.
- 4.7. On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.

## **5. Limited Stops**

Vauxhall shall be served by one of the services specified in Paragraph 2.7 and by one of the additional service specified in Paragraph 3.5.

- 5.2 Esher and Hersham shall be served by the service specified in Paragraph 2.5.
- 5.3 West Byfleet shall be served by one of the services specified in Paragraphs 2.4 and by the services specified in Paragraphs 2.5, 2.10 and 3.7.

## 6. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Basingstoke	0730	0730	0930
Basingstoke-Waterloo	0745	0715	0900

<i>Late Service departs no earlier than:</i>			
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Basingstoke	2300	2300	2300
Basingstoke-Waterloo	2215	2215	2200

## 7. Maximum Journey Times

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Basingstoke	1 hour 16 minutes, with three exceptions of up to 1 hour 21 minutes, and one further exception of 1 hour 28 minutes when calling additionally as specified.	1 hour 16 minutes, with two exceptions of 1 hour 21 minutes.	1 hour 15 minutes, with 8 exceptions of 1 hour 17 minutes
Basingstoke-Waterloo	1 hour 15 minutes, with one exception of 1 hour 18 minutes	1 hour 13 minutes, with one exception of 1 hour 18 minutes.	1 hour 24 minutes

Journey times of two services each day from Basingstoke may be extended by up to 3 minutes during the Leaf Fall Period.

## **Route C1 London Waterloo – Salisbury - Yeovil Junction – Exeter St Davids**

### **1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Exeter St Davids, calling at Clapham Junction, Woking, Basingstoke, Andover, Salisbury, Tisbury, Gillingham (Dorset), Templecombe, Sherborne, Yeovil Junction, Crewkerne, Axminster, Honiton, Cranbrook (subject to the opening of this new station) and Exeter Central.
- 1.2 Services shall be provided between London Waterloo and Salisbury, calling at Woking, Basingstoke, Overton, Whitchurch (Hants), Andover and Grateley.
- 1.3 Limited stops shall be made at Feniton, Whimple and Pinhoe. For clarity, the complete specification for stops at Feniton, Whimple and Pinhoe is shown in Section 5 (Limited Stops).
- 1.4 Calls at Clapham Junction may be to pick-up only (services towards Salisbury and Exeter St Davids) and set-down only (towards London Waterloo)

### **2. Service Pattern – Mondays to Fridays**

#### **Towards Salisbury and Exeter St Davids**

- 2.1 One additional service shall be provided from Basingstoke to Salisbury between 0700 and 0730, calling at the stations specified in Paragraph 1.2. This service may be extended to Gillingham calling at Tisbury.
- 2.2 Two additional services shall be provided from Salisbury to Exeter St Davids, one between 0600 and 0630, and one between 0730 and 0800, calling at the stations specified in Paragraph 1.1.
- 2.3 One additional service shall be provided from Yeovil Junction to Exeter St Davids, to arrive at Exeter St Davids between 0730 and 0800, calling at the stations specified in Paragraph 1.1.
- 2.4 One additional service shall be provided from Honiton to Exeter St Davids between 0600 and 0630, calling at Feniton, Whimple, Cranbrook, Pinhoe and Exeter Central.
- 2.5 Between and including the Early and Late Services, services shall be provided from London Waterloo to Exeter St Davids at hourly intervals, calling at the stations specified in Paragraph 1.1. The Early Service and services departing Waterloo between 1600 and the Late Service shall call additionally at Overton, Whitchurch (Hants), and Grateley. One service departing London Waterloo during the evening peak may call at Woking



to pick-up passengers only, and one service need not call at Clapham Junction. One service departing London Waterloo between 1900 and 2000 may terminate at Honiton on Mondays to Thursdays inclusive.

- 2.6 One additional service shall be provided after the Late Service from Waterloo to Yeovil Junction, calling at the stations specified in Paragraph 1.1. and also at Overton, Whitchurch and Grateley. This service may call to set-down passengers only at stations beyond Salisbury.
- 2.7 13 additional services shall be provided from London Waterloo to Salisbury between 0730 and 1959, calling at the stations specified in Paragraph 1.2. These shall be combined with services from London Waterloo to Exeter St Davids and services from London Waterloo to Yeovil Junction to provide a half-hourly service from London Waterloo to Salisbury between 0730 and 2029, calling at Woking, Basingstoke and Andover. Services departing London Waterloo between 0730-0800 and 1530-1700 shall also call at Clapham Junction.
- 2.8 Two of the services from London Waterloo to Salisbury between 1330 and 1600 calling at the stations specified in Paragraph 1.2 shall be extended to Gillingham (Dorset). One of these services extended to Gillingham (Dorset) need not call at Tisbury and may be provided by an extension of a service in route F. Two services departing Waterloo between 1630 and 1830 shall be extended to Yeovil Junction, calling at Tisbury, Gillingham (Dorset), Templecombe and Sherborne. The first of these services may call at Woking to pick-up passengers only, and the second service need not call at Woking.
- 2.9 Between 1600 and 2029, services shall be provided from London Waterloo to Salisbury at half-hourly intervals, calling at the stations specified in Paragraph 1.2, by a combination of the services specified in Paragraphs 2.5 and 2.7.
- 2.10 Between 2030 and 2345, services shall be provided from London Waterloo to Salisbury at hourly intervals, calling at the stations specified in Paragraph 1.2, except that the interval between the last two services may be extended to 1 hour 20 minutes. The last of these services from London Waterloo to Salisbury may call only to set-down at Overton, Whitchurch and Grateley.

#### **Towards London Waterloo**

- 2.11 Between 0500 and 0659, two services shall be provided from Exeter St Davids to London Waterloo, departing from Exeter at an interval not exceeding 1 hour 40 minutes and calling at the stations specified in Paragraph 1.1. These services shall also call at Grateley, Whitchurch (Hants) and Overton. The first of these services need not call at Clapham Junction.



- 2.12 Between and including the Early Service and the Late Service, services shall be provided from Exeter St Davids to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. Services departing Exeter St Davids after 1700 shall also call at Grateley, Whitchurch (Hants) and Overton.
- 2.13 One additional service shall be provided between Honiton and London Waterloo between 0600 and 0630, calling at the stations specified in Paragraph 1.1. This service shall also call at Grateley, Whitchurch (Hants) and Overton, but need not call at Clapham Junction..
- 2.14 Between 0500 and 0759, three additional services shall be provided from Yeovil Junction to London Waterloo, calling at the stations specified in Paragraph 1.1. These services shall be combined with services from Exeter St Davids to London Waterloo and the additional service from Honiton to London Waterloo specified in Paragraph 2.13 to provide a half-hourly service from Yeovil Junction to London Waterloo. These additional services shall also call at Grateley, Whitchurch (Hants) and Overton and may be used to provide the half-hourly services from Salisbury to London Waterloo specified in Paragraph 2.16. The first and second of these services need not call at Woking. The second service need not call at Clapham Junction.
- 2.15 Between 0500 and 0559, two additional services shall be provided at half-hourly intervals from Salisbury to London Waterloo, calling at the stations specified in Paragraph 1.2. The first of these services shall call additionally at Clapham Junction.

Between 0500 and 0859, services shall be provided from Salisbury to London Waterloo at half-hourly intervals calling at the stations specified in Paragraph 1.2 and may be provided by services specified in paragraphs 2.11, 2.13 and 2.14.. One interval may be extended to up to 40 minutes between 0600 and 0700 from Salisbury.

- 2.16 Between 0900 and the Late Service, 10 additional services shall be provided at hourly intervals from Salisbury to London Waterloo, calling at the stations specified in Paragraph 1.2. One of these services shall start from Gillingham (Dorset) in each of the time periods 0900-0930 and 1600-1630, may be provided by the extension of services in route F and both shall call at Tisbury. These services shall be combined with services from Exeter St Davids to London Waterloo to provide a service at intervals not exceeding 40 minutes from Salisbury to London Waterloo between 0900 and 1859, calling at Andover, Basingstoke and Woking.
- 2.17 One additional service shall be provided from Exeter St Davids to Axminster between 1730 and 1800, calling at Exeter Central, Pinhoe, Cranbrook, Whimple, Feniton and Honiton.

- 2.18 One additional service shall be provided from Exeter St Davids to Basingstoke between 2000 and 2030 and not earlier than one hour after the Late Service, calling at the stations specified in Paragraph 1.1. This service shall also call at Grateley, Whitchurch (Hants) and Overton.
- 2.19 Two additional services shall be provided from Exeter St Davids to Salisbury, between 2100 and 2300, calling at the stations specified in Paragraph 1.1. The first of these additional services shall be provided not earlier than 45 minutes after the service specified in Paragraph 2.18. The second service shall depart Exeter St Davids no earlier than 2230 and need not call at intermediate stations between Yeovil Junction and Salisbury.

### **3. Service Pattern – Saturdays**

#### **Towards Salisbury and Exeter St Davids**

- 3.1 One additional service shall be provided from Basingstoke to Salisbury between 0700 and 0730, calling at the stations specified in Paragraph 1.1. This service shall call additionally at Overton, Whitchurch (Hants) and Grateley.
- 3.2 Two additional services shall be provided from Salisbury to Exeter St Davids, one between 0600 and 0630, and one between 0730 and 0800, calling at the stations specified in Paragraph 1.1.
- 3.3 One additional service shall be provided from Honiton to Exeter St Davids between 0600 and 0630, calling at Feniton, Whimble, Cranbrook and Exeter Central.
- 3.4 One additional service shall be provided from Yeovil Junction to Exeter St Davids between 0600 and 0700, calling at the stations specified in Paragraph 1.1.
- 3.5 Between and including the Early Service and Late Service, services shall be provided from London Waterloo to Exeter St Davids at hourly intervals, calling at the stations specified in Paragraph 1.1. The Early Service shall also call at Overton, Whitchurch (Hants) and Grateley.
- 3.6 Two additional services shall be provided from London Waterloo to Yeovil Junction at hourly intervals after the Late Service calling at the stations specified in Paragraph 1.1 and also at Overton, Whitchurch (Hants) and Grateley.. The second service may call to set-down passengers only at stations beyond Salisbury.

- 3.7 **13** additional services shall be provided from London Waterloo to Salisbury at hourly intervals between 0730 and 1959, calling at the stations specified in Paragraph 1.2. These additional services shall be combined with services from London Waterloo to Exeter St Davids and the first of the services from London Waterloo to Yeovil Junction specified in Paragraph 3.6, to provide a half-hourly service from London Waterloo to Salisbury between 0730 and 2029, calling at Woking, Basingstoke and Andover. The first service shall also call at Clapham Junction.
- 3.8 Between 2000 and 2345, services shall be provided from London Waterloo to Salisbury at hourly intervals, calling at the stations specified in Paragraph 1.2, except that the interval between the last two services may be extended to 1 hour 20 minutes. The last of these services from London Waterloo to Salisbury may call only to set-down at Overton, Whitchurch and Grateley.

#### **Towards London Waterloo**

- 3.9 Between 0500 and 0659, two services shall be provided from Exeter St Davids to London Waterloo, departing from Exeter at an interval not exceeding 1 hour 40 minutes and calling at the stations specified in Paragraph 1.1. The second of these services shall also call at Grateley, Whitchurch (Hants) and Overton, but need not call at Clapham Junction.
- 3.10 Between and including the Early Service and the Late Service, services shall be provided from Exeter St Davids to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1. Services departing Exeter St Davids after 1700 shall also call at Grateley, Whitchurch (Hants) and Overton.
- 3.11 One additional service shall be provided from Honiton to London Waterloo between 0600 and 0630, calling at the stations specified in Paragraph 1.1. This service shall also call at Grateley, Whitchurch (Hants) and Overton, but need not call at Clapham Junction.
- 3.12 Between 0500 and 0700, 4 additional services shall be provided from Salisbury to London Waterloo, calling at the stations specified in Paragraph 1.2. The first of these services shall also call at Clapham Junction and the third of these services need not call at Grateley, Whitchurch (Hants) and Overton but shall also call at Clapham Junction.

A further additional service shall be provided between 0800 and 0830 from Salisbury to London Waterloo calling at the stations specified in Paragraph 1.1.

Between 0900 and 1859, 10 additional services shall be provided from Salisbury to London Waterloo, calling at the stations specified in Paragraph 1.2. These services shall be combined with services from

Exeter St Davids to London Waterloo to provide a service at intervals not exceeding 40 minutes from Salisbury to London Waterloo between 0900 and 1859, calling at Andover, Basingstoke and Woking.

- 3.13 One additional service shall be provided from Exeter St Davids to Basingstoke, between 2000 and 2030 and not earlier than one hour after the Late Service, calling at the stations specified in Paragraph 1.1. This service shall call also at Pinhoe, Whimple, Feniton, Grateley, Whitchurch (Hants) and Overton.
- 3.14 Two additional services shall be provided from Exeter St Davids to Salisbury, between 2100 and 2300, calling at the stations specified in Paragraph 1.1. The second service shall depart Exeter St Davids no earlier than 2230 and need not call at intermediate stations between Yeovil Junction and Salisbury.

#### **4. Service Pattern – Sundays**

##### **Towards Salisbury and Exeter St Davids**

- 4.1 One additional service shall be provided from Salisbury to Exeter St Davids between 0700 and 0730, calling at the stations specified in Paragraph 1.1.
- 4.2 One additional service shall be provided from Basingstoke to Exeter St Davids, calling at the stations specified in Paragraph 1.1. This service shall be timed to depart Basingstoke not earlier than one hour before the Early Service from London Waterloo to Exeter St Davids. This service shall also call at Overton, Whitchurch (Hants) and Grateley.
- 4.3 Between and including the Early Service and Late Service, services shall be provided at hourly intervals from London Waterloo to Exeter St Davids, calling at the stations specified in Paragraph 1.1. Services shall also call at Overton, Whitchurch (Hants) and Grateley so as to provide each of these stations with a service interval not exceeding two hours. The penultimate service may terminate at Yeovil Junction and the Late Service need not call at Exeter Central.
- 4.4 Two extra services shall be provided from London Waterloo to Salisbury between 2200 and 2345, calling at the stations specified in Paragraph 1.2. The interval between these services may be extended to one hour 20 minutes. The second service shall also call at Farnborough (Main) and Fleet, and also call only to set-down passengers at Overton, Whitchurch and Grateley.



### **Towards London Waterloo**

- 4.5 Between and including the Early Service and the Late Service, services shall be provided at hourly intervals from Exeter St Davids to London Waterloo, calling at the stations specified in Paragraph 1.1. Services shall also call at Grateley, Whitchurch (Hants) and Overton so as to provide each of these stations with a service every two hours.
- 4.6 One additional service shall be provided from Honiton to London Waterloo between 0845 and 0915, calling at the stations specified in Paragraph 1.1. This service shall be timed to depart from Yeovil Junction not earlier than one hour before the Early Service from Exeter St Davids to London Waterloo.
- 4.7 One additional service shall be provided from Yeovil Junction to Waterloo departing no earlier than two hours before the service from Honiton to London Waterloo specified in Paragraph 4.6, calling at the stations specified in Paragraph 1.1.
- 4.8 Three additional services shall be provided from Salisbury to London Waterloo before 0930, calling at the stations specified in Paragraph 1.1. so as to provide four services from Salisbury to London Waterloo between 0630 and 0930. The last of these services may start from Gillingham (Dorset). These services shall call at Grateley, Whitchurch (Hants) and Overton so as to provide each of these stations with two services prior to 1000. All of these services shall call at Clapham Junction.
- 4.9 One additional service shall be provided from Exeter St Davids to Basingstoke no earlier than one hour after the Late Service between Exeter St Davids and London Waterloo, and shall call at the stations specified in Paragraph 1.1.
- 4.10 Two additional services shall be provided from Exeter St Davids to Salisbury between 2100 and 2330. The first of these additional services shall call at all stations specified in Paragraph 1.1 and shall be timed to depart no earlier than one hour after the service between Exeter St Davids and Basingstoke specified in Paragraph 4.9. The second service shall be provided not earlier than 2300 and may call only at Cranbrook, Honiton, Axminster, Crewkerne and Yeovil Junction, to set-down passengers only.

## 5. Limited Stops

### Feniton, Whimble, Pinhoe

For clarity, the complete specification for stops at Feniton, Whimble and Pinhoe is shown in tables 5.1, 5.2 and 5.3 below.

Feniton, Whimble and Pinhoe shall each be served as follows:

<b>5.1 Mondays to Fridays</b>		
<b>Towards Exeter St Davids</b>		
Para 5.1 part	Number of services	Service Requirement
(a)	1	service departing Honiton 0600-0630, calling at Feniton and Whimble
(b)	1	service departing Yeovil Junction 0600-0630, calling at all stations
(c)	2	One service departing Salisbury in each of the time periods 0600-0630 and 0730-0800, calling at all stations
(d)	6	services departing London Waterloo between and including the Early Service and 1829, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period.
(e)	2	services departing London Waterloo between 1830 and 2030, calling at all stations.
<b>From Exeter St Davids</b>		
Para 5.1 part	Number of services	Service Requirement
(f)	2	services to London Waterloo departing between 0500 and 0659, calling at all stations.
(g)	Pinhoe – 8 services; Feniton / Whimble – 6 services	services to London Waterloo departing between and including the Early and Late Services, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period. One service departing Exeter St Davids between 0800 and 0900 shall call at all stations.
(h)	1	service to Axminster departing 1730-1800, calling at all stations
(i)	1	service to Basingstoke departing 2000-2030. This service need not call at Pinhoe.
(j)	2	services to Salisbury departing 2100-2300. The first of these services need not call at Whimble and Feniton.



## 5.2 Saturdays

### Towards Exeter St Davids

Para 5.2 part	Number of services	Service Requirement
(a)	1	service departing Honiton 0600-0630, calling at all stations except Pinhoe
(b)	1	service departing Yeovil Junction 0600-0630, calling at all stations
(c)	2	One service departing Salisbury in each of the time periods 0600-0630 and 0730-0800, calling at all stations
(d)	6	services departing London Waterloo between and including the Early Service and 1829, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period.
(e)	1	service departing London Waterloo between 1830 and 1930, calling at all stations.

### From Exeter St Davids

Para 5.2 part	Number of services	Service Requirement
(f)	2	services to London Waterloo departing between 0500 and 0659, calling at all stations.
(g)	Pinhoe – 8 services; Feniton / Whimple – 6 services	services to London Waterloo departing between and including the Early and Late Services, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period. One service departing Exeter St Davids between 0800 and 0900 shall call at all stations.
(h)	1	service to Basingstoke departing 2000-2030. This service need not call at Pinhoe.
(i)	2	services to Salisbury departing 2100-2300. The first of these services need not call at Whimple and Feniton.

### **5.3 Sundays**

#### **Towards Exeter St Davids**

Para 5.3 part	Number of services	Service Requirement
(a)	1	service departing Salisbury 0700-0730. This service need not call at Pinhoe.
(b)	1	service departing Basingstoke one hour before the Early Service. This service need not call at Feniton and Whimple.
(c)	Feniton / Whimple – 8 services; Pinhoe – 6 services	services departing London Waterloo between and including the Early and Late Services, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period. One service departing London Waterloo between 1900 and 2000 shall call at all stations.

#### **From Exeter St Davids**

Para 5.3 part	Number of services	Service Requirement
(d)	6	services to London Waterloo departing between and including the Early and Late Services, calling at two-hourly intervals. Services need not call at all stations, provided that the specified number of services at each station is met during this period. The Early Service shall call at all stations.
(g)	1	service to Basingstoke departing 2000-2030. This service need not call at Pinhoe.
(h)	1	service to Salisbury departing 2100-2200, calling at all stations.

## 6. Early and Late Services

	<i>Early Service arrives at destination no later than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo – Exeter St Davids	1100	1100	1200
Exeter St Davids – London Waterloo	1100	1100	1315

	<i>Late Service departs no earlier than:</i>		
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo – Exeter St Davids	2015	1915	2110
Exeter St Davids – London Waterloo	1915	1915	1915

7.<sup>ix6</sup> **Maximum Journey Times** [Note that these times reflect the additional allowance made for calls at the new station at Cranbrook from December 2008]

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo - Exeter St Davids	<i>3 hours 23 minutes, with three exceptions of up to 3 hours 26 minutes and one exception of up to 3 hours 27 minutes and two of up to 3 hours 41 minutes</i>	<i>3 hours 23 minutes, with one exception of up to 3 hours 25 minutes and one exception of up to 3 hours 33 minutes.</i>	<i>3 hours 32 minutes. <u>with two exceptions of up to 3 hours 34 minutes.</u></i>

Exeter St Davids - London Waterloo	<i>3 hours 26 minutes, with five exceptions of up to 3 hours 39 minutes.</i>	<i>3 hours 26 minutes, with two exceptions of up to 3 hours 38 minutes and three of up to 3 hours 41 minutes.</i>	<i>3 hours 35 minutes. with one exception of up to 3 hours 39 minutes.</i>
London Waterloo – Salisbury (applies to stopping service)	1 hour 30 minutes. Four services may take up to 1 hour 35 minutes.	1 hour 30 minutes. Three services may take up to 1 hour 35 minutes.	1 hour 32 minutes. One service may take up to 1 hour 35 minutes and one further service may take up to 1 hour 47 minutes.
Salisbury -London Waterloo (applies to stopping service)	1 hour 35 minutes. Four services may take up to 1 hour 39 minutes.	1 hour 35 minutes. Two services may take up to 1 hour 41 minutes.	1 hour 34 minutes. Two services may take up to one hour 38 minutes and three services may take up to 1 hour 43 minutes.

Journey times of the first three services each day Mondays to Saturdays and the first two services on Sundays from Yeovil Jn/Salisbury may be extended by up to 3 minutes during the Leaf Fall Period.

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<sup>6</sup> Date of change 22/07/2013

**Route C2 London Waterloo - Salisbury – Bristol Temple Meads**  
**EXTENSION OF SERVICES ON ROUTE C1**  
**Applicable for full length of South Western Franchise**

**1. Route Definition**

- 1.1 Services shall be provided between London Waterloo and Bristol Temple Meads, calling at Clapham Junction, Woking, Basingstoke, Andover, Salisbury, Warminster, Westbury, Trowbridge, Bradford-on-Avon and Bath Spa.
- 1.2 Services on Route C2 shall be provided as a portion working attaching to or separating from services between London Waterloo and Exeter St Davids (Route C1) at Salisbury, except where specified below.

**2. Service Pattern – Mondays to Fridays**

- 2.1 One service shall be provided from London Waterloo to Bristol Temple Meads during each of the time periods 1200-1230 and 1915-1945, calling at the stations specified in Paragraph 1.1. The second service shall be provided as a portion separating from a service from London Waterloo to Honiton on Mondays to Thursdays (London Waterloo to Exeter St Davids on Fridays), as specified in Route C1, Paragraph 2.7. One additional service shall be provided from Salisbury to Bristol Temple Meads during the time period 0630-0700, calling at the stations specified in Paragraph 1.1 and may also call at Oldfield Park and Keynsham to cater for morning peak traffic into Bristol.
- 2.2 One service shall be provided from Bristol Temple Meads to London Waterloo during each of the time periods 0845-0915 and 1545-1600, calling at the stations specified in Paragraph 1.1. One additional service shall be provided from Bristol Temple Meads to Salisbury during the time period 2215-2245, calling at the stations specified in Paragraph 1.1.

**3. Service Pattern – Saturdays**

- 3.1 One service shall be provided from London Waterloo to Bristol Temple Meads during each of the time periods 1200-1230 and 1915-1945, calling at the stations specified in Paragraph 1.1. One additional service shall be provided from Salisbury to Bristol Temple Meads during the time period 0630-0700, calling at the stations specified in Paragraph 1.1 and may also call at Oldfield Park and Keynsham to cater for morning peak traffic into Bristol.

- 3.2 One service shall be provided from Bristol Temple Meads to London Waterloo during each of the time periods 0845-0915 and 1545-1600, calling at the stations specified in Paragraph 1.1. One additional service shall be provided from Bristol Temple Meads to Salisbury during the time period 2215-2245, calling at the stations specified in Paragraph 1.1.

**4. Service Pattern – Sundays**

- 4.1 One service shall be provided from London Waterloo to Bristol Temple Meads during each of the time periods 1200-1230 and 1800-1830, calling at the stations specified in Paragraph 1.1.
- 4.2 One service shall be provided from Bristol Temple Meads to London Waterloo between 1545 and 1615, calling at the stations specified in Paragraph 1.1. One additional service shall be provided from Bristol Temple Meads to Salisbury between 2115 and 2145, calling at the stations specified in Paragraph 1.1.

**4. Limited Stops**

There is no requirement for Limited Stops on Route C2.

**5. Early and Late Services**

There is no requirement for Early and Late Services on Route C2.

**6. Maximum Journey Times**

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
London Waterloo – Bristol Temple Meads	2 hours 45 minutes.	2 hours 45 minutes.	3 hours 1 minute.
Bristol Temple Meads –London Waterloo	2 hours 59 minutes.	2 hours 59 minutes.	2 hours 59 minutes.



## **Route D     London Waterloo – Portsmouth Harbour via Eastleigh**

### **1.     Route Definition**

- 1.1 Services shall be provided between London Waterloo and Portsmouth Harbour, calling at Woking, Farnborough (Main), Basingstoke, Micheldever, Winchester, Eastleigh, Hedge End, Botley, Fareham, Portchester, Cosham, Hilsea, Fratton and Portsmouth & Southsea.
- 1.2 Limited stops shall be made at Clapham Junction, Fleet and Shawford.

### **2.     Service Pattern – Mondays to Fridays**

- 2.1 Between and including the Early and Late Services, services shall be provided from London Waterloo to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1. Between 1700 and 1900, services need not call at Farnborough (Main).
- 2.2 Between and including the Early Service and Late Services, services shall be provided from Portsmouth Harbour to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.3 Between 0545 and 0745, four additional services shall be provided from Eastleigh to Portsmouth Harbour at half-hourly intervals calling at the stations specified in Paragraph 1.1. One of these services may start from Winchester, calling at Shawford; and one of these services may start from Woking as part of Route B4. The first of these services shall depart Eastleigh no later than 0600.
- 2.4 An additional service shall be provided from Basingstoke to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Basingstoke no later than 0800. This service may start from Waterloo as part of Route B4.
- 2.5 Between 1600 and 1800, two additional services shall be provided from London Waterloo to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1. One of these services may terminate at Fratton. One of these services may call at Clapham Junction and Fleet. One of these services need not call at Woking, Micheldever and Hilsea; and one of these services need not call at Farnborough (Main).

- 2.6 An additional service shall be provided from Basingstoke to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Basingstoke no earlier than 1 hour 15 minutes after the late service. This service may start from Waterloo, and may call at Shawford.
- 2.7 An additional service shall be provided from Basingstoke to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Basingstoke no earlier than 2300. This service may start from London Waterloo as part of Route B4, and may call at Shawford.
- 2.8 An additional service shall be provided from Eastleigh to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Eastleigh no earlier than 0030. This service shall call to set down only at intermediate stations, and need not call at Hilsea.
- 2.9 Between 0630 and 0900, five additional services shall be provided from Portsmouth Harbour to London Waterloo, calling at the stations specified in Paragraph 1.1. These services shall provide a half-hourly interval service from Eastleigh. Four of these services may call at Shawford, and one of these services may call at Fleet and Clapham Junction. Three of these services need not call at Farnborough (Main), two of these services need not call at Woking, and one of these services need not call at Micheldever.
- 2.10 Between 0500 and 0530, one additional service shall be provided from Portsmouth Harbour to Basingstoke, calling at the stations specified in Paragraph 1.1. This service may be extended to Waterloo.
- 2.11 Between 1900 and 2100, two additional services shall be provided from Portsmouth Harbour to Basingstoke, calling at the stations specified in Paragraph 1.1. These services may call at Shawford, and may be extended to London Waterloo as part of route B4.
- 2.12 An additional service shall be provided from Portsmouth Harbour to Eastleigh, calling at all stations, departing Portsmouth Harbour no earlier than one hour after the second of the services specified in 2.11.
- 2.13 An additional service shall be provided from Portsmouth Harbour to Winchester, calling at all stations as specified in Paragraph 1.1., departing Portsmouth Harbour no earlier than 2320.

### **3. Service Pattern – Saturdays**

- 3.1 Between and including the Early and Late Services, services shall be provided from London Waterloo to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1.

- 3.2 Between and including the Early and Late Services, services shall be provided from Portsmouth Harbour to London Waterloo at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.3 Between 0630 and 0930, three additional services shall be provided between Eastleigh and Portsmouth Harbour, at hourly intervals, calling at the stations specified in Paragraph 1.1. The last of these shall depart Eastleigh no later than 1 hour before the Early Service. One of these services may start from Woking as part of Route B4; and one of these services may start from Waterloo as Part of Route B4.
- 3.4 Two additional services shall be provided from Basingstoke to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1. The first of these shall depart Basingstoke no earlier than 1 hour after the late service. These services may call at Shawford. Both services may start from Waterloo as part of Route B4.
- 3.5 An additional service shall be provided from Eastleigh to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Eastleigh no earlier than 0030. This service shall call to set down only at intermediate stations, and need not call at Hilsea.
- 3.6 An additional service shall be provided from Portsmouth Harbour to Basingstoke, calling at the stations specified in Paragraph 1.1, departing Eastleigh no later than 55 minutes before the Early Service. This service may call at Shawford, and may be extended to Waterloo as part of Route B4.
- 3.7 Between 1900 and 2100, two additional services shall be provided from Portsmouth Harbour to Basingstoke, calling at the stations specified in Paragraph 1.1. These services may call at Shawford, and may be extended to London Waterloo as part of route B4.
- 3.8 An additional service shall be provided from Portsmouth Harbour to Eastleigh, calling at all stations, departing Portsmouth Harbour no earlier than one hour after the second of the services specified in Paragraph 3.7.
- 3.9 An additional service shall be provided from Portsmouth Harbour to Winchester, calling at all stations as specified in Paragraph 1.1., departing Portsmouth Harbour no earlier than 2320.

#### **4. Service Pattern – Sundays**

- 4.1 One additional service shall be provided from Basingstoke to Portsmouth Harbour no earlier than one hour before the Early Service from London Waterloo, calling at the intermediate stations specified in Paragraph 1.1.
- 4.2 Between and including the Early and Late Services, services shall be provided from Eastleigh to Portsmouth Harbour at hourly intervals, calling at the stations specified in Paragraph 1.1. These services may be extended to start from London Waterloo as part of Route B3.
- 4.3 An additional service shall be provided from Eastleigh to Portsmouth Harbour, calling at the stations specified in Paragraph 1.1, departing Eastleigh no earlier than 0030. This service shall call to set down only at intermediate stations, and need not call at Hilsea.
- 4.4 Between and including the Early and Late Services, services shall be provided from Portsmouth Harbour to Eastleigh at hourly intervals, calling at the stations specified in Paragraph 1.1. These services may be extended to London Waterloo as part of Route B3.
- 4.5 An additional service shall be provided from Portsmouth Harbour to Eastleigh, calling at all stations, departing Portsmouth Harbour no earlier than 2300.

#### **5. Limited Stops**

- 5.1 Clapham Junction and Fleet shall be served as specified in Paragraphs 2.5 and 2.9 on Mondays to Fridays. On services from Waterloo, calls may be to pick-up passengers only at Clapham Junction.
- 5.2 Shawford shall be served as follows:
  - (a) as specified in Paragraphs 2.3, 2.6, 2.7 and 2.9 on Mondays to Fridays.
  - (b) One service departing between 1700 and 1800 from Waterloo,
  - (c) as specified in Paragraphs 3.4, and 3.6 on Saturdays.

## 6. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Portsmouth Harbour via Eastleigh	1030	1030	1030
Portsmouth Harbour-Waterloo via Eastleigh	1115	0915	1000

<i>Late Service departs no earlier than:</i>			
<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Portsmouth Harbour via Eastleigh	2000	2000	2145
Portsmouth Harbour-Waterloo via Eastleigh	1845	1845	2200

## 7. Maximum Journey Times

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Waterloo-Portsmouth Harbour via Eastleigh	2 hours 16 minutes# provided that 80% of trains shall take 2 hours 11 minutes	2 hours 15 minutes# provided that 80% of trains shall take 2 hours 11 minutes	50 minutes*
Portsmouth Harbour – Waterloo via Eastleigh	2 hours 20 minutes with one exception of 2 hours 25 minutes before 1000 arrival#	2 hours 20 minutes#	47 minutes*

\* Eastleigh – Portsmouth Harbour & return only.

# those services that operate between Waterloo and Basingstoke on route B4 shall not be subject to these journey times.

Journey times of may be extended during the Leaf Fall Period as follows:

- One morning service each day (Mondays-Fridays) from Portsmouth by up to 4 minutes; and
- One morning service each day (Mondays-Fridays) from Portsmouth by up to 3 minutes.



## **Route E      Southampton Central – Portsmouth & Southsea**

### **1.      Route Definition**

- 1.1      Services shall be provided between Southampton Central and Portsmouth and Southsea calling at St Denys, Bitterne, Woolston, Sholing, Netley, Hamble, Bursledon, Swanwick, Fareham, Portchester, Cosham, Havant, Hilsea and Fratton.

### **2.      Service Pattern – Monday to Friday**

- 2.1      Between and including the Early and Late Services, services shall be provided from Southampton Central to Portsmouth and Southsea at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.2      Two additional services shall be provided before the Early Service from Southampton Central, calling at the stations specified in Paragraph 1.1..
- 2.3      Between and including the Early and Late Services, services shall be provided from Portsmouth and Southsea to Southampton Central at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 2.4      Two additional services shall be provided from Portsmouth and Southsea to Southampton Central before the Early Service, calling at the stations specified in Paragraph 1.1.

### **3.      Service Pattern – Saturdays**

- 3.1      Between and including the Early and Late Services, services shall be provided from Southampton Central to Portsmouth and Southsea at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.2      Between and including the Early and Late Service, services shall be provided from Portsmouth and Southsea to Southampton Central at hourly intervals, calling at the stations specified in Paragraph 1.1.
- 3.3      Before the Early Service, one additional service shall be provided from Portsmouth and Southsea to Southampton Central, calling at the stations specified in Paragraph 1.1.

### **4.      Service Pattern – Sundays**

- 4.1      Between and including the Early and Late Service, services shall be provided from Southampton Central to Portsmouth and Southsea at hourly intervals, calling at the stations specified in Paragraph 1.1.



- 4.2 Between and including the Early and Late Service, services shall be provided from Portsmouth and Southsea to Southampton Central at hourly intervals, calling at the stations specified in Paragraph 1.1.

## 5. Limited Stops

- 5.1 There are no limited stops on this Route E.

## 6. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Southampton Central - Portsmouth & Southsea	0900	0700	0800
Portsmouth & Southsea – Southampton Central	0900	0800	0800

<i>Late Service departs no earlier than:</i>			
<b>Route</b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Southampton Central – Portsmouth & Southsea	2230	2230	2230
Portsmouth & Southsea - Southampton Central	2230	2230	2230

## 7. Maximum Journey Times

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
Southampton Central - Portsmouth & Southsea	1 hour	1 hour	1 hour with one exception of 1 hour 2 minutes
Portsmouth & Southsea - Southampton Central	1 hour	1 hour	1 hour with one exception of 1 hour 1 minute

## **Route F Salisbury – Romsey (via Southampton Central, Eastleigh and Chandlers Ford)**

### **1. Route Definition**

1.1 Services shall be provided between Salisbury, Chandlers Ford and Romsey in the form of a Loop Pattern of service, calling at: Romsey, Redbridge, Millbrook (Hants), Southampton Central, St Denys, Swaythling, Southampton Airport Parkway, Eastleigh and Chandler's Ford.

1.2 Limited Stops shall be provided at Dean and Mottisfont & Dunbridge.

### **2. Service Pattern - Monday to Friday**

2.1 Between and including the Early and Late Service, services shall be provided from Salisbury to Romsey at hourly intervals, calling at the stations specified in Paragraph 1.1.

2.2 The Early Service from Salisbury may start from Totton and call at Redbridge, Millbrook, Southampton Central and then at the stations as specified in Paragraph 1.1., provided that the early service from Salisbury specified in Paragraph 2.6. is provided.

2.3 An additional service shall be provided from Romsey to Romsey via Southampton Central and Chandler's Ford, calling at the stations specified in Paragraph 1.1. and shall depart Southampton Central no earlier than 2315.

2.4 Between and including the Early and Late Services, services shall be provided from Romsey to Salisbury at hourly intervals, calling at the stations specified in Paragraph 1.1. The Early Service detailed in Paragraph 2.6 may operate up to 80 minutes prior to the second service operating, in order to facilitate connections for London at Eastleigh.

2.5 The penultimate service from Romsey to Salisbury via Chandler's Ford and Southampton Central may terminate at Romsey.

2.6 The Early Service from Romsey may start from Salisbury and call at Dean and Mottisfont & Dunbridge.

### **3. Service Pattern – Saturday**

3.1 Between and including the Early and Late Service, services shall be provided from Salisbury to Romsey at hourly intervals, calling at the stations specified in Paragraph 1.1

- 3.2 The Early Service from Romsey may start from Totton and call at Redbridge, Millbrook, Southampton Central and then at the stations as specified in Paragraph 1.1., provided that the early service from Salisbury specified in Paragraph 3.6. is provided.
- 3.3 An additional service shall be provided from Romsey to Romsey via Southampton Central and Chandler's Ford, calling at the stations specified in Paragraph 1.1. and shall depart Southampton Central no earlier than 23.15.
- 3.4 Between and including the Early and Late Service, services shall be provided from Romsey to Salisbury at hourly intervals, calling at the stations specified in Paragraph 1.1
- 3.5 The penultimate service from Romsey to Salisbury via Chandler's Ford and Southampton Central may terminate at Romsey.
- 3.6 The Early Service may start from Salisbury and call at Dean and Mottisfont & Dunbridge.

#### **4. Service Pattern - Sundays**

- 4.1 Between and including the Early and Late Service, services shall be provided from Salisbury to Romsey at hourly intervals, calling at the stations specified in Paragraph 1.1
- 4.2 Before the Early Service, one additional service shall be provided from Salisbury to Romsey calling at Dean, Mottisfont & Dunbridge. This service will then call at all stations in Paragraph 1.1 routed via Chandlers Ford, Eastleigh and Southampton Central then back to Salisbury, arriving by 1000.
- 4.3 An additional service shall be provided from Romsey to Romsey via Southampton Central and Chandler's Ford, calling at the stations specified in Paragraph 1.1 and shall depart Southampton Central no earlier than 2255.
- 4.4 Between and including the Early and Late Service, services shall be provided from Romsey to Salisbury at hourly intervals, calling at the stations specified in Paragraph 1.1
- 4.5 The penultimate service from Romsey to Salisbury via Chandler's Ford and Southampton Central may terminate at Romsey.

## 5. Limited Stops

Dean and Mottisfont & Dunbridge shall be provided with calls by services that enable commuting and leisure opportunities as follows:

### 5.1 Mondays to Fridays and Saturdays

- (a) Services arriving in Southampton Central between 0715 and 0930.
- (b) Services arriving in Salisbury between 0700 and 0930.
- (c) Services departing Salisbury between 1630 and 1915.
- (d) Services departing Southampton Central between 1615 and 1900.
- (e) The Late Service from Romsey via Southampton Central.
- (f) The Late Service from Salisbury via Southampton Central.
- (g) At least two other off-peak services departing Salisbury and Romsey between 0945 and 1545, in both directions.

### 5.2 Sundays

- (a) At least six services shall call in both directions, to include the Late Services from Salisbury and Romsey (via Chandlers Ford and Southampton Central).

## 6. Early and Late Services

<i>Early Service arrives at destination no later than:</i>			
Route	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Salisbury - Romsey	0715	0715	0930
Romsey - Salisbury	0730	0730	1100

<i>Late Service departs no earlier than:</i>			
Route	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Salisbury - Romsey	2130	2130	2100
Romsey – Salisbury	2230	2230	2215

## 7. Maximum Journey Times

<i>Route</i>	<i>Monday - Friday</i>	<i>Saturday</i>	<i>Sunday</i>
Salisbury – Southampton Central	32 minutes. (38 minutes, if calling at Dean and Mottisfont & Dunbridge, with two exceptions of up to 39 minutes)	32 minutes (38 minutes, if calling at Dean and Mottisfont & Dunbridge)	32 minutes (37 minutes, if calling at Dean and Mottisfont & Dunbridge)
Southampton Central – Romsey via Eastleigh	28 minutes with two exceptions of 29 minutes	28 minutes with two exceptions of 29 minutes	29 minutes with one exception of 32 minutes
Romsey – Southampton Central via Eastleigh	30 minutes, with one exception of up to 34 minutes	30 minutes, with one exception of up to 34 minutes	34 minutes
Southampton Central - Salisbury	32 minutes with one exception of 39 minutes, (38 minutes, if calling at Dean and Mottisfont & Dunbridge) with one exception of 41 minutes and one of up to 46 minutes.	32 minutes with one exception of 39 minutes, (38 minutes, if calling at Dean and Mottisfont & Dunbridge) with three exceptions of up to 46 minutes.	33 minutes. ( 40 minutes, if calling at Dean and Mottisfont & Dunbridge)

## Route G      Brockenhurst – Lymington Pier

### 1. Route Definition and Calling Pattern for all services (unless specified otherwise below)

1.1 Services shall be provided between Brockenhurst and Lymington Pier, calling at Lymington Town.

### Service Specification

<b>2. Towards Lymington Pier</b>					
Clause	Requirement on:	(i) Monday-Friday	(ii) Saturday	(iii) Sunday	Notes and Exceptions
(a)	Number of Services	33	33	27	
(b)	Frequency (trains per hour) OR Service Interval	Half-hourly	Half-hourly	Half-hourly	
(c)	Maximum Interval Exceptions	1 interval of up to 45 minutes 0920-1020; 1 interval of up to 40 minutes 1800-1900	1 interval of up to 40 minutes 2100-2200	Not applicable	
(d)	Early Service to arrive at Lymington Pier by	0615	0630	0915	
(e)	Late Service to depart Brockenhurst no earlier than	2200	2200	2145	
(f)	Maximum Journey Time	11 minutes	10 minutes	10 minutes	
<b>3. Towards Brockenhurst</b>					
Clause	Requirement on:	(i) Monday-Friday	(ii) Saturday	(iii) Sunday	Notes and Exceptions
(a)	Number of Services	33	33	27	
(b)	Frequency (trains per hour) OR Service Interval	Half-hourly	Half-hourly	Half-hourly	
(c)	Maximum Interval Exceptions	1 interval of up to 45 minutes 0930-1030; 1 interval of up to 40 minutes 1815-1915	1 interval of up to 40 minutes 2115-2215	Not applicable	
(d)	Early Service to arrive at Brockenhurst by	0630	0645	0930	
(e)	Late Service to depart Lymington Pier no earlier than	2215	2215	2200	
(f)	Maximum Journey Time	11 minutes	10 minutes	10 minutes	
<b>4. Additional Requirements</b>					
(a)	The Franchise Operator shall use reasonable endeavours to ensure that Connections to and from Southampton, Waterloo and Bournemouth exist at Brockenhurst; and that Connections exist at Lymington Pier with the Isle of Wight Ferry services; and that such Connections are as short as possible.				



## Route H Ryde Pier Head – Shanklin (“Island Line”)

### 1. Route Definition and Calling Pattern for all services (unless specified below)

- 1.1 Services shall be provided between Ryde Pier Head and Shanklin, calling at Ryde Esplanade, Ryde St.John’s Road, Brading, Sandown, Lake and Shanklin.
- 1.2 Limited Stops shall be made at Smallbrook Junction. See note 4(b).

### Service Specification

2. Towards Shanklin					
Clause	Requirement on:	(i) Monday-Friday	(ii) Saturday	(iii) Sunday	Notes and Exceptions
(a)	Number of Services	32	32	22	
(b)	Frequency (trains per hour) OR Service Interval	2 trains per hour until 2100	2 trains per hour until 2100	Hourly until 1300 and from 2000 (Note 2(b)( iv)	(iv) On Sundays between Easter and the last Sunday in September each year ,, one additional service shall be provided per hour between 0900-1300 and between 1900- 2000
(c)	Maximum Interval Exceptions	45 minutes	45 minutes	45 minutes, when taken with services specified in 2(b)(iv)	
(d)	Early Service to arrive at Shanklin by	0615	0615	0715	
(e)	Late Service to depart Ryde Pier Head no earlier than	2145	2145	2145	One additional service shall be provided from Ryde Pier Head to Ryde St Johns Road not more than one hour after the late service has departed on all days.
(f)	Maximum Journey Time	24(a) minutes	24(a) minutes	24 minutes	(a) one exception of 28 minutes

<b>3. Towards Ryde Pier Head</b>					
<b>Clause</b>	<b>Requirement on:</b>	<b>(i) Monday-Friday</b>	<b>(ii) Saturday</b>	<b>(iii) Sunday</b>	<b>Notes and Exceptions</b>
<b>(a)</b>	Number of Services	31	31	21	
<b>(b)</b>	Frequency (trains per hour) OR Service Interval	2 trains per hour	2 trains per hour	Hourly until 1300 and from 2000 <i>(Note 3(b)(iv))</i>	(iv) On Sundays, between Easter and the last Sunday in September each year, one additional service shall be provided per hour between 0830-1300 (v) On Sundays, between October and Easter each year, one service departing between 1800-1900 may terminate at Ryde St John's Road
<b>(c)</b>	Maximum Interval Exceptions	45 minutes	45 minutes	45 minutes, when taken with services specified in 3(b)(iv)	
<b>(d)</b>	Early Service to arrive at Ryde Pier Head by	0645	0645	0745	
<b>(e)</b>	Late Service to depart Shanklin no earlier than	2215	2215	2215	
<b>(f)</b>	Maximum Journey Time	24 minutes	24 minutes	24 minutes	
<b>4. Additional Requirements and Limited Stops</b>					
<b>(a)</b>	Services specified above shall be timed to offer connections with ferry services between Ryde and Portsmouth. The Franchise Operator shall use reasonable endeavours to offer such connections within 15 minutes.				
<b>(b)</b>	Services shall call at Smallbrook Junction to provide connections in both directions to services on the days and times that they are operated by the Isle of Wight Steam Railway.				

<sup>i</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a Christmas Eve 2012 derogation against paragraph 7.

Start date: 24/12/2012      End Date: 24/12/2012

<sup>ii</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a New Years Eve derogation against paragraph 7.

Start date: 01/01/2013      End Date: 01/01/2013

<sup>iii</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against route 2B Kingston to London Waterloo via New Malden to increase maximum journey times by one minute Mondays to Saturdays.

Start date: 19/05/2013      End Date: 17/05/2014

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<sup>iv</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against Route 4 (London Waterloo – Reading) for journey time to be extended by two minutes when services call at Longcross.

Start date: 07/03/2014      End Date: 04/02/2017

<sup>v</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against route 6 Shepperton to London Waterloo to increase maximum journey times by one minute Mondays to Saturdays.

Start date: 19/05/2013      End Date: 17/05/2014

<sup>vi</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against route 8 to increase the maximum journey times from London Waterloo to Chessington South by one minute on Mondays to Sundays; and to increase the maximum journey times from Chessington South to London Waterloo by one minute on Mondays to Saturdays.

Start date: 19/05/2013      End Date: 17/05/2014

<sup>vii</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against Route 13 (London Waterloo – Alton) (Alton – London Waterloo) Saturday service maximum journey time.

Start date: 07/03/2014      End Date: 04/02/2017

<sup>viii</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against Route B3 to provide an additional service from Southampton Central to Basingstoke between 17.15 and 17.45.

Start date: 07/03/2014      End Date: 04/02/2017

<sup>ix</sup> By virtue of a derogation the Secretary of State has granted the Franchise Operator a derogation against route C1 section 7, exceptions to maximum journey times for the duration of the December 2013 timetable ending at 0159 on Sunday 18 May 2014 on the London Waterloo – Exeter St Davids and Exeter St Davids – London Waterloo services as follows:

**Maximum Journey Times Exceptions**

<b><i>Route</i></b>	<b><i>Monday - Friday</i></b>	<b><i>Saturday</i></b>	<b><i>Sunday</i></b>
London Waterloo - Exeter St Davids	three exceptions of up to 3 hours 26 minutes, one of up to 3 hours 27 minutes and two of up to 3 hours 41 minutes	one exception of up to 3 hours 25 minutes and one of up to 3 hours 33 minutes.	two exceptions of up to 3 hours 34 minutes.
Exeter St Davids - London Waterloo	five exceptions of up to 3 hours 39 minutes.	two exceptions of up to 3 hours 38 minutes and three of up to 3 hours 41 minutes..	<b><i>with one exception of up to 3 hours 39 minutes.</i></b>

Start date: 08/12/2013      End Date: 18/05/2014