



Ministry
of Defence

Secretariat
Defence Infrastructure Organisation
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www.gov.uk/DIO

[REDACTED]
[REDACTED]
7 August 2017

Ref. FOI2017/06814

Dear [REDACTED]

Thank you for your further email of 7 July 2017 requesting the following information:

'I wish to narrow the scope of my request.

I am writing to request information in relation to the Wattisham Married Quarters PFI project.

For the most recent full year available, please could you provide an itemised list of any charges incurred under the contract over and above the fixed components of the Unitary Charge Payments.

For each item in the list, please include the following information:

- description of the goods or services rendered*
- date*
- quantity if applicable*
- amount of charge incurred*
- any other available details.'*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that some information in scope of your request is held.

The information you have requested can be found attached at annex A and annex B, but some of the information falls entirely within the scope of the qualified exemptions provided for at sections 43 (commercial) of the FOIA and has been redacted.

Section 43 is a qualified exemption and is subject to public interest testing which means that the information requested can only be withheld if the public interest in doing so outweighs the public interest in disclosure.

Section 43 has been applied because the balance of public interest was found to be in favour of withholding the information given that, overall, the public interest is best served in the Department abiding by the terms within the contract with the third party.

If you have any queries regarding the content of this letter, please contact this office in the first instance

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat

PFI
 Financial
 Year
 March
 2016 to
 March
 2017

Date	Description of service	Qty	Charge	Other Details
Apr-16 OGD (Occupant generated Damage)	Replace Carpets	7	[REDACTED]	x 3 Properties
	Kitchen Worktop	1	[REDACTED]	
	Cleaning	3	[REDACTED]	this can include full house, cooker or carpets
	Emulsion/gloss	2	[REDACTED]	
	Wardrobe door handle	1	[REDACTED]	
	Test Electric Fire	1	[REDACTED]	
	Refix curtain batten	2	[REDACTED]	
	Replace light bulbs		[REDACTED]	This cost covers from 1 bulb to many
	Grass cut	1	[REDACTED]	
	Agreed Adjustment	Flurescent tube replacement	1	[REDACTED]
Grass cut		1	[REDACTED]	
Replace locks			[REDACTED]	
Total addition costs after deductions (excluding unitary charge)			[REDACTED]	
May-16 OGD	Replace store door	1	[REDACTED]	
	Light Bulb		[REDACTED]	
	Cleaning	2	[REDACTED]	

Agreed Adjustments

Power flush drain down

Clean (dust bust)

Cut Grass

Florescent Tube

1

1

Total addition costs after deductions (excluding unitary charge)

Jun-16 OGD

Replace Carpets/Vnil

Emulsion/gloss

Garage Light

5

11

3

Turf

Cecurity Chain

Worktop

clean

replace hall shelves

Refurbish doors

Replace kitchen units

6 sqm

1

1

5

2

4

2

4

pairs

1

Agreed Adjustments

Aborted call

grass cut

1

2

This was a void property and the meter was changed to card meter following non payment of bill DIO

This was a aborted move in so extra charge incurred to re clean

Contact Welfare House

Not part of maintenance contract

2 x properties

Occupant no show for appt booked

Contact Welfare House

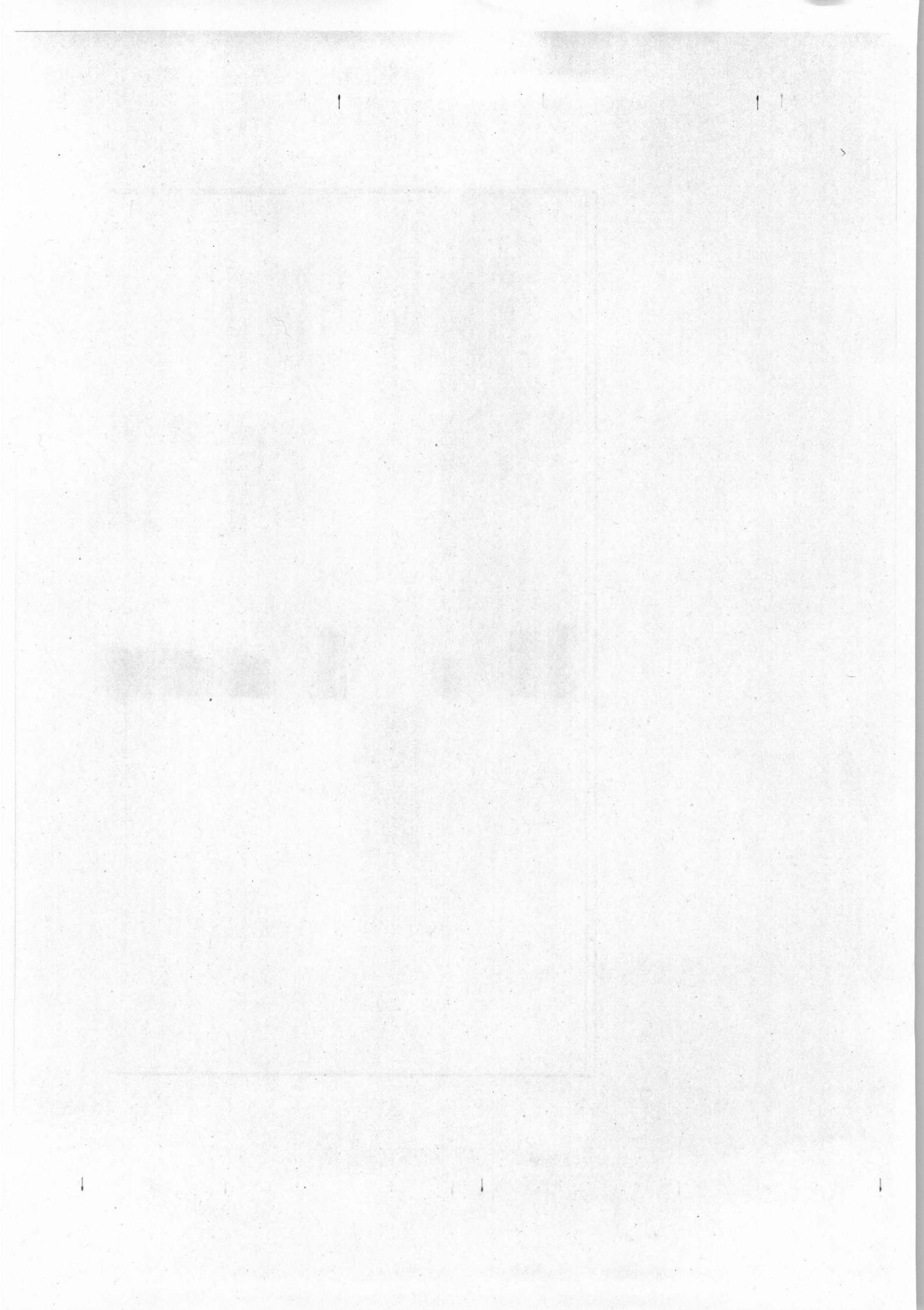
		Total addition costs after deductions (excluding unitary charge)			
Jul-16	OGD	Refix Radiator			
	Agreed Adjustments	Stair gate battens			
		Grass cut	2		Contact Welfare house
		Total addition costs after deductions (excluding unitary charge)			
Aug-16	OGD	Replace socket	1		
		Refix Radiator	1		
		Replace Carpets	6		
	Agreed Adjustments	Grass cut	2		
		Total addition costs after deductions (excluding unitary charge)			
Sep-16	OGD	Cleaning	16		includes, full house, cooker, curtains, descale, refuse bins
		Emulsion	10		
		Replace Carpets	9		
		Replace Curtains	1 Pair		
		Replace Rotary	1		
		Replace Lights	3		

	Replace sockets/switch	3	████████	
	Replace wash hand basin	1	████████	
Agreed Adjustments	Grass cut	2	████████	
Total addition costs after deductions (excluding unitary charge)			████████	
Oct-16 OGD	Replace kitchen units/panel	3	████████	
	Replace carpets/vynil	15	████████	
	Replace cooker hob	2	████████	
	Cleaning		████████	Inlcuding full house, cooker and carpets, descale
	Replace curtains	3 pairs	████████	
	Emulsion/gloss	4	████████	
	Replace double glazed unit	1	████████	
	Bulbs		████████	
	Turf	2sqm	████████	
	Replace socket	1	████████	
	Bathroom shower pole	1	████████	
Agreed Adjustments	Grass cut	2	████████	
	50% cost to drainage works		████████	occupant had drainage issues from design of garden extra drainage had to be authorised DIO met 50% of the total cost

		Total addition costs after deductions (excluding unitary charge)		
Nov-16 OGD	Replace double glazed unit	1		
	Replace cooker hob	1		
	Replace carpet	1		
	Cleaning	4		full house, cooker, carpets, refuse bins
	Emulsion	1		
	Bulbs			
	Replace rotary line security chain sockets	1		
		1		
	Curtains	1 pair		
Agreed Adjustments	Pressure wash walls	3		3 x properties had graffitte from occupants
		Total addition costs after deductions (excluding unitary charge)		
Dec-16 OGD	Replace Carpets	4		
	Cleaning	10		full house, cooker, carpets, curtains, and remove rubbish
	Emulsion	1		
		2		
	Replace curtains	pairs		
	Replace shower curtains	3		

	Cut grass, turf, and remove feaces	6	
	Agreed Adjustments		
	Total addition costs after deductions (excluding unitary charge)		
Jan-17 OGD	Replace kitchen units/panels	5	
	Cleaning	6	full house, cooker, cooker hood, carpets
	Emulsion/gloss	3	
	Replace Carpets/vynil	5	
	Replace wash hand basin	2	
	Replace doors		
	UPVC/Stoor doors	3	
	Refix Elect Fire	1	
	Cut grass	1	
	Agreed Adjustments		
	Total addition costs after deductions (excluding unitary charge)		
Feb-17 OGD	Replace Carpets	15	
	Cleaning	8	full house, cooker, refuse bins, rubbish removal
	Emulsion/gloss	4	
	Replace sockets/switches	6	
	Replace bathroom items	3	Cistern, Wc seat etc

	Replace light/bulbs	3	██████	bulkhead light fittings
	Replace Cooker hob	2	██████	
		14sq		
	Replace Turf	m	██████	
	Rotary	1	██████	
Agreed Adjustments	install stair gate battens	2	██████	
	Florescent Tube	1	██████	
Total addition costs after deductions (excluding unitary charge)			██████	
<p>OGD (hand back of 40 Mar-17 properties)</p> <p>March was the hand back of 40 Properties the OGD includes, changing internal doors, garage doors, Patio glazed items, stoor doors, cooker hobs.</p>				
Agreed Adjustments	install stair gate battens	1	██████	
Total addition costs after deductions (excluding unitary charge)			██████	
Total			██████	



Replace carpets
Cleaning to property
Partial cleaning
Replace bathroom shower pole
Replace sockets/switches
Replace bathroom cabinet
Replace light fittings
Replace lamps
Wardrobe magnets
Replace cooker hob
Replace turf
Rotary washing line
Install stair gate battens
Florescent tube replacement
Replace kitchen units/panels
Replace garage doors
Apply emulsion/gloss to walls and skirting boards
Replace vinyl flooring
Replace wash hand basin
Replace external UPVC store doors
Refix electric fire
Cut grass
Replace curtains
Replace shower curtains
Cut grass, turf, and remove faeces
Replace double glazed unit
Pressure wash walls
Replace security chain
Replace worktop
Replace shower cubicle
Replace hall shelves
Refurbish doors
Replace garage light
Refix radiators

