The Joint Fraud Taskforce Newsletter

Welcome to the Joint Fraud Taskforce (JFT) newsletter, the first in a regular series of newsletters to keep you informed and up to date on the work of the Joint Fraud Taskforce.

A Brief Recap of the JFT

The JFT launched in February 2016 and in its first 6 months delivered work such as the Wanted Fraudsters campaign which resulted in the arrests of a number of the individuals featured in the campaign. The first 6 months also saw enhanced data sharing between banks and Law Enforcement allowing banks to close down over 2,000 accounts linked to fraudulent activity.

The Understanding the Threat group pooled together data from Cifas, City of London Police and FFA UK colleagues with the support of JFT partners to deliver a Joint Threat Assessment Matrix and Narrative companion to illustrate the key threats and attack methods fraudsters are exploiting.

The Take Five campaign was launched and the JFT helped to deliver the national rollout of the Banking Protocol (formerly Op Havering) with 12 arrests and 120 victims being prevented from handing over approx. £500K to fraudsters in the first 2 weeks of operation

The Oversight Board

In September 2016 the Home Secretary chaired the first Joint Fraud Taskforce Oversight Board attended by ministers, law enforcement and senior industry representatives. It was agreed that the JFT had begun to deliver good operational work and improved collaboration between partners, however there was a need to refocus the Joint Fraud Taskforce onto the initiatives that would 'shift the dial' on the levels of fraud in the UK.

With this thought in mind it was agreed that the Joint Fraud Taskforce would be restructured and refocused to tackle the big strategic issues that if successfully addressed would reduce fraud levels.

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Edition 1
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The Future of the Joint Fraud Taskforce

The new JFT structure will have five areas of focus – however these will be programmes of work rather than working groups that meet regularly.

1. Law Enforcement Response
2. Education and Awareness
3. Funds Repatriation
4. Card Not Present (CNP) Fraud
5. Victim and Susceptibility

These strands will be supported by the 'Understanding the Threat' group and the 'Collective Response' group.

In regards to the original strands:
- Behaviour Change is replaced by Education and Awareness campaigns.
- Tackling Systemic Vulnerabilities is closed.
- Victims and Vulnerability is renamed and will now be led by Victim Support and Trading Standards.

What these areas will cover:

The Law Enforcement Response will focus on delivering real change to the way law enforcement respond to fraud ensuring forces deliver a consistent response to fraud reports and improving the intelligence available to investigating officers.

Collective Response will be focussing on tackling fraud networks, delivering an operational response to CNP fraud and developing a standard process to assist in the apprehension of Wanted Fraudsters.

Education and Awareness will focus on using the increased funding for 'Take Five' to further develop the campaign to deliver maximum impact. There will also be a programme of work to deliver fraud education and identity awareness into schools.

Funds Repatriation will focus on implementing a technological solution to repatriating funds to victims while a concurrent piece of work will look at ensuring there is a legislative framework in place to support the technological solution.

Card Not Present will pull together industry experts to produce a strategic action plan with recommendations for industry to reduce CNP fraud. This work will focus on technological standards within authentication, tokenisation and biometrics.

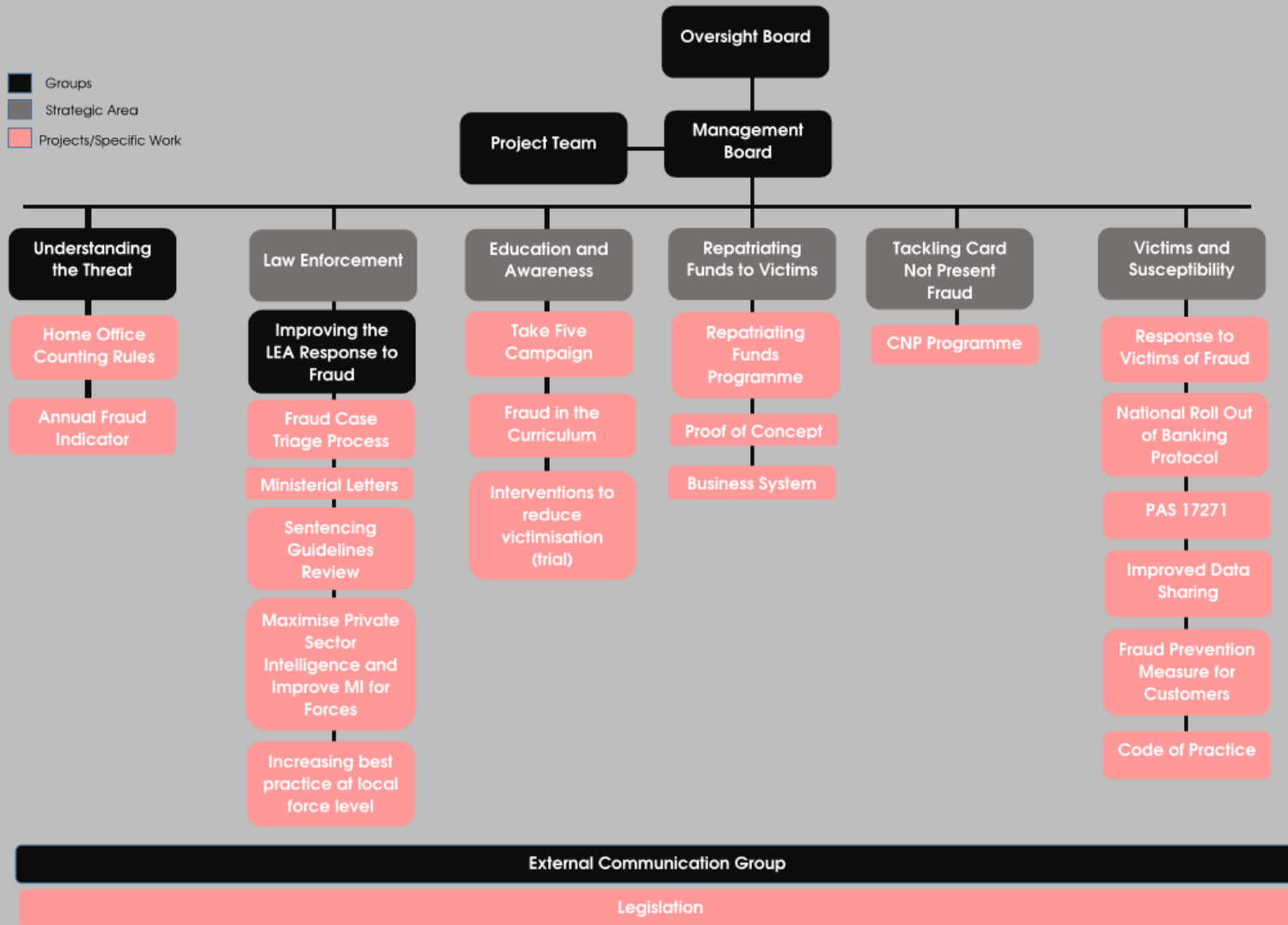Victims and Susceptibility will see Victim Support and Trading Standards bring together key partners to deliver a strategic action plan for improving the service to victims of fraud.

Understanding the Threat will be delivering two initials projects, the first will involve the review of Home Office Counting Rules and the second will see the group looking at re-introducing the Annual Fraud Indicator.

Edition 1

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JFT Delivery Framework 2017

Legend:
- Groups
- Strategic Area
- Projects/Specific Work

Oversight Board

Project Team — **Management Board**

Understanding the Threat
- Home Office Counting Rules
- Annual Fraud Indicator

Law Enforcement
- Improving the LEA Response to Fraud
- Fraud Case Triage Process
- Ministerial Letters
- Sentencing Guidelines Review
- Maximise Private Sector Intelligence and Improve MI for Forces
- Increasing best practice at local force level

Education and Awareness
- Take Five Campaign
- Fraud in the Curriculum
- Interventions to reduce victimisation (trial)

Repatriating Funds to Victims
- Repatriating Funds Programme
- Proof of Concept
- Business System

Tackling Card Not Present Fraud
- CNP Programme

Victims and Susceptibility
- Response to Victims of Fraud
- National Roll Out of Banking Protocol
- PAS 17271
- Improved Data Sharing
- Fraud Prevention Measure for Customers
- Code of Practice

External Communication Group

Legislation

What's Next?

The JFT project team is concentrating on engaging with stakeholders to get their buy in and support for the new work of the JFT.

The project team are also liaising with partners to schedule benefits identification sessions to ensure each JFT area of work has clear objective and success measures.

Next Edition: April 2017

Edition 1
January 2017