

Our ref: CRS 752,853  
Your ref:

Highways England  
Second Floor  
Woodlands  
Manton Lane  
Bedford MK41 7LW

Via email

Direct Line:

1 August 2017

Dear

**FREEDOM OF INFORMATION REQUEST  
A14 JUNCTION 41 – MAINTENANCE AND INSPECTION RECORDS**

Thank you for your email of 28 June requesting information about the inspection, maintenance and repair history of the A14 in the vicinity of junction 41 for period 1 February 2015 to the 4 July 2017. We have now completed our search for information.

Please find attached at Annexes A and B, our safety inspection records. The inspection records appear different in Annex B as our service provider changed on 1 April.

All safety inspections of the A14 are carried out with one driver and one observer present in the vehicle. The vehicle is driven at traffic flow speed at that time so not to cause any danger to other road users. Observations are predominantly carried out from lane 1 which generally moves at the slowest speed, the hard shoulder, refuge areas and overbridges may be used should they need to stop for closer observation. .

If you are unhappy with the way we have handled your request you may ask for an internal review within 2 months of the date of this response. Our internal review process is available at: <https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>. If you require a print copy, please phone the Information Line on 0300 123 5000; or email [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 752,853 in any future communications.

Yours sincerely

Business Management Team Leader  
Network Delivery and Development (East)  
Email: