

List of funeral directors in Mali

Prepared by British Embassy Bamako

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The following list of funeral directors has been prepared by the British Embassy Bamako for the convenience of British Nationals who may require this service and assistance in Mali. It is provided on the understanding that we British Embassy Bamako do not assume or undertake any legal responsibility, to you, or those affected, if you choose to take it into account when instructing a local funeral director.

Further and alternatively, we cannot accept any liability to any person or company for any financial loss or damage arising from the use of this information or from any failure to give information.

Our aim is to provide our customers with as much relevant information to enable them to make better informed decisions but our lists are <u>not</u> recommendations and should not be treated as such.

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List of funeral directors in Mali Updated: 22/03/2017

Pompes Funèbres Keita

Bamako Coura / Bolibana, Avenue Soundjata Keita p 257, Tel (00223) 66 74 61 14 / (00223) 76 23 86 98, babakeita14@yahoo.fr

This company has told us the following things:

- they have English speaking staff
- specialisations are in coffin manufacturing, funerals, burying, air chartering, exhumation
- they have experience of representing British nationals (partners with Rowland brothers International)
- staff speak French bambara
- they can't offer repayment plans
- they provide services for all the country + Niger

Repeat for additional providers as required.

Feedback Form for Customers

If you do decide to use any of the funeral directors on this list, we would like to hear from you. While there is no obligation on your part to provide feedback on the services you receive, **any feedback you can give us is helpful.**

Once completed, please return the form to the [Embassy/Consulate] by post to [ADDRESS] or by email to [EMAIL ADDRESS]. Thank you for your help.

1. Name of firm:

Name of funeral director:

2. Date of contact:

Are any of the details on our list regarding this provider wrong? (e.g. address, telephone number, etc.)

Please circle the appropriate boxes below:

(a) If the service provided English speaking services, how would you rate the standard of English?

Excellent	Good	Average	Poor	Very Poor

(b) How would you rate the professionalism of the staff?

Excellent Good Average Poor Very Poor

(c) How would you rate the overall service received?

Excellent Good Average Poor Very Poor

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3. Do you have any other comments?

We would like to share this information with other customers but if you would prefer it not to be seen by others please tick the box 🗆

Feedback provider's name:	Tel. No.:
Email:	Date:

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