



Ministry
of Defence Police

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Our Ref: eCase: FOI 2017/02220 RFI: 47/17
Date: 13 March 2017

[REDACTED]
By email – [REDACTED]

Dear [REDACTED]

FREEDOM OF INFORMATION ACT 2000: MINISTRY OF DEFENCE POLICE: INSTANT MESSAGE CILENTS

We refer to your email dated 13 February 2017 which was acknowledged on the 14 February 2017.

We are treating your email as a request for information in accordance with the Freedom of Information Act 2000 (FOIA 2000).

In your email of the 13 February 2017 you requested the following information:

“Could you please provide the following information:

- Do you make use of any Instant Messaging clients/systems, such as group clients like Yammer, Slack, Whatsapp groups, Facebook or Twitter message groups or user-to-user Google Chat type services etc?

If yes, please provide a list with details of each with its use, membership (to the extent it is disclosable, such as categories) and service as well as any 'service tier' information held and cost where applicable. This would include personal chat groups used in a way that would bring them into scope of the Freedom of Information Act.

The following questions are conditional on the answer being yes:

- For each of the above, are you the data controller? Is it a shared service (e.g. use of something like the cross-govt <https://ukgovernmentdigital.slack.com/>, if policing equivalents exist) or your own system?

- Where one of the above is a Slack or similar 'cloud' chatroom with a unique URL, please provide this link.

- Where one of the above has a specific membership criteria, please provide this.

- For each of the above, how long is information retained for and in what form?

- For each of the above, please provide copies of any relevant policies or procedures regarding records management, retention or FOI/EIR/DPA compliance.”

A search for information has now been completed and I can confirm that some information in scope of your request is held by the Ministry of Defence Police.

The Ministry of Defence Police (MDP) has internal instant messaging capability via Microsoft Communicator. Currently we have no outward facing instant messaging systems in place.

If you are not satisfied with this response or wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, London SW1A 2HB (email CIO-FOI-IR@mod.uk).

Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end. If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate the case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website (<http://www.ico.org.uk>).

Yours sincerely

MDP Sec Data Protection and Freedom of Information Office