



Ministry
of Defence

Secretariat
Defence Infrastructure Organisation
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14 September 2017

Ref. FOI2017/08103

Dear [REDACTED],

Thank you for your email of 21 August 2017 requesting the following information:

"My request now stands at the following points:

1. *Why was an inspection of [REDACTED] conducted but not on [REDACTED] (the first house offered)?*

2. *Who requested the inspection of [REDACTED]?*

3. *What (if any) report was compiled about the inspection? If a report has been compiled I wish under the freedom of information act to have a copy.*

4. *Did the welfare agencies representing our interest get invited to the house inspection? If not why? As they are the Subject Matter Experts on the case.*

5. *What welfare agencies, welfare advice was sort before making this decision?*

6. *Who cancelled the move/allocation?"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below:

1. *Why was an inspection of [REDACTED] conducted but not on [REDACTED] (the first house offered)?*

The inspection was conducted to ensure that the property was in suitable condition, there is currently no policy requirement to state that all service family accommodation being considered for a welfare move are to be inspected.

2. Who requested the inspection of [REDACTED]?

The inspection was requested by the Naval Family Federation.

3. What (if any) report was compiled about the inspection? If a report has been compiled I wish under the freedom of information act to have a copy.

Information not held.

4. Did the welfare agencies representing our interest get invited to the house inspection? If not why? As they are the Subject Matter Experts on the case.

The request was made by the Naval Families Federation which is a wellbeing advisory service set up by the Government.

5. What welfare agencies, welfare advice was sort before making this decision?

The Naval Family Federation.

6. Who cancelled the move/allocation?

CarillionAmey cancelled the move/allocation in error.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note that in response to question three, there was no written report compiled following the visual inspection conducted by a senior CarillionAmey accommodation officer and a Naval Family Federation officer.

If you have any queries regarding the content of this letter, please contact this office in the first instance.

If you wish to complain about the handling of your request, or the content of this response, you can request an independent internal review by contacting the Information Rights Compliance team, Ground Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review should be made within 40 working days of the date of this response.

If you remain dissatisfied following an internal review, you may raise your complaint directly to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not normally investigate your case until the MOD internal review process has been completed. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website at <https://ico.org.uk/>.

Yours sincerely,

DIO Secretariat