



CHARITY COMMISSION
FOR ENGLAND AND WALES

Annual return 2018 consultation – survey and email respondents

360 Giving
8th Wakefield (Horbury Bridge) scouts
Age UK
Age UK Shropshire and Telford
All We Can
Amazing Grace Ministries (Kingdom Centre)
Anston Parish Council Recreation Ground
Army Families Federation
Army Museums Ogilby Trust
Ashford Family Nursery
Assemblies of God Incorporated
Association of Accounting Technicians
Association of British Spectroscopists Trust
Association of Charitable Foundations (ACF)
Association of Chartered Certified Accountants (ACCA)
Association of Chief Executives of Voluntary Organisations (ACEVO)
Association of Church Accountants and Treasurers (ACAT)
Badley Memorial Trust
Baptist Union of Great Britain
Beyond Profit UK
Big Lottery Fund
Bircham Dyson Bell
Bluebell Railway Trust
Bolton Council
Bolton CVS
Bond
Bramley Elderly Action
Breast Cancer Haven
Brighton Lions Club
Bristol Area Quaker Meeting
British Institute of Archaeology at Ankara
British Wireless for the Blind Fund
Broomfield & Alexander
Bulphan Village Hall CIO
Calibre Audio Library
Cam Sight
Cancer Research UK
CAPlus Community Accounting
Castle Cavendish foundation

Central England Law Centre
Centre for Mental Health
Chaldean Catholic Mission
Charities Aid Foundation (CAF)
Charity Finance Group (CFG)
Charity For Civil Servants
Charity Tax Group
Charmouth Heritage Coast Centre
Chartered Institution of Building Services Engineers (CIBSE)
CHASE Africa
Children England
Christian Solidarity Worldwide
Churches' Legislation Advisory Services (CLAS)
Citizens UK
Community Action MK
Concern Worldwide (UK)
Connect in the North
Cople Village Trust
CPRE Kent
Cranstoun
Crohn's and Colitis UK
Croydon Neighbourhood Care Association
Crying Out Loud
Cumbria Family History Society
Cumbria Rungwe Community Link
Department for International Development
Derbyshire Mental Health Forum
Destitute Asylum Seekers Huddersfield (DASH)
Directory of Social Change
Down's Heart Group
Dr W E Ripper Memorial Hall
Dunchurch and Thurlaston Educational Foundation
East Riding Voluntary Action Services (ERVAS) Ltd
Education Development Trust
Esperanto-Asocio de Britio
Essex Association of Change Ringers
Festival Medical Services
Foundation for Social Improvement
Framework Housing Association
Free UK Genealogy
Friends of Basingstoke Area Youth Orchestras and Choirs
Friends of Benson Library
Fundrers' Initiative for Civil Society
GAIN Gift Aid Consultants
Gonville & Caius College
Goring Little Fishes Playgroup
Hand in Hand for Aid & Development
Hart First Response

Haven
Haven Hospices
Here 4 u
Herrick Homes
Higher Denham Community CIO
ICSA: The Governance Institute
Independent Schools Council
Institute of Fundraising
Integration Support Services
International Christian Media Commission
International Rescue Committee UK
Involve
Ipswich & East Suffolk Beekeepers' Association
James and Sylvia Bendy Trust
JDRF
John Grant Davies Trust
Keep Wales Tidy
Kholat Kernot
Kent, Surrey and Sussex Air Ambulance Trust
Kerseys Playing Field Association
King George's Field - Woodhouse Eaves
Kingsley Village Hall
Lankelly Chase
League of Friends Musgrove Park Hospital
Leominster Museum CIO
Lepra
London Councils
Lucy Cavendish College
Macmillan Cancer Support
Magdalene College
Amesbury Area Community Trust
Malvern Hills Trust
Manchester Care & Repair
Mary Stevens Hospice
Meningitis Research Foundation
Mere worth Village Hall
MHA McIntyre Hudson
Mid Cheshire Riding for the Disabled
Mid-Hants Railway Preservation Society Ltd
Milan Multicultural Day Centre
Mission Aviation Fellowship UK (MAF UK)
Meld congregation of Jehovah's Witnesses
Money Advice Trust
National Council for Voluntary Organisations (NCVO)
National Trust
Neath Port Talbot CVS
New Philanthropy Capital
Newcastle CVS

Norfolk Guide Association
Normandy Village Hall
North Yorkshire Moors Association
Nursing and Midwifery Council
Oliver's Battery Pre-school
Oscars
Oxfam
Oxford Bridge Club CIO
Paddocks Pre-school Playgroup
Pembroke College Cambridge
Pinyin New Hall
People's Dispensary for Sick Animals
Pestalozzi International Village Trust
Pit Pony Sanctuary
Playability
Prostate Cancer UK Limited
Quartet Community Foundation
Queens' College
Redbook Community association
Release International
Robinson College
Rock Community Church
Rotting dean & Salt dean Lions Club Charitable Trust Fund
Royal College of Anaesthetists
Royal Marines Band Portsmouth
Safer Champneys LLP
Salford CVS
Sayer Vincent LLP
Seaford U3A
Second Thoughts East Yorkshire
Seed field Trust
Selwyn College Cambridge
Shelton Mallet United Charities
Sheringham and Cromer Choral Society
Small Charities Coalition
Somerset Community Foundation
Southend Association of Voluntary Services
Sovereign House GH
St Annes-on-Sea Parish Church
St Ann's Hospice
St Bride's Church
St Clare Hospice
St Francis' Children's Society
St John's College, Cambridge
St Luke's Parochial Trust
St Marys Hospital Charities
Stewardship Services (UKET) Limited
Streets2homes

Suffolk Poetry Society
Tadcaster Volunteer Cars & Services Association
Tapestry Innovation Ltd
The Amber Trust
The Byfleet United Charity
The Civic, Stourport
The Cyrenians Ltd
The Gwyl Llanfyllin Festival Association
The Institute of Chartered Accountants in England and Wales (ICAEW)
The Institute of Leadership & Management
The National Museum of the Royal Navy (NMRN)
The Olive Branch (Faith in Action)
The Order of the British Empire Chapel Maintenance Fund
The President and Fellows of Murray Edwards College, founded as New Hall, in the University of Cambridge
The Roger & Douglas Turner Charitable Trust
The Rotary Club of Fareham Meon Charitable Trust Fund
The Royal National Lifeboat Institution (RNLI)
The Scout Association
The Thoresby Society
The Tudor Trust
Tisbury Halls
Trinity College Cambridge
Trinity Hall Cambridge
Trust for Africa's Orphans
Trust for London
Turn2Us
United Bible Societies
Verwood Memorial Hall Trust
Volunteer Centre West Berkshire
Wakefield & Tetley Trust
Wales Council for Voluntary Action
Ward Goodman
Waveney Light Opera Group
Wayout in Gateshead
WDT
Wellcome Trust
Welsh Institute of Therapeutic Horsemanship
Wessex Children's Hospice Trust
Wetherby Choral Society
William Batley Almshouse Charity
William Ronsley (for the benefit of Fulwood Chapel)
Wilmslow Green Room Society
Wiltshire Forum of Community Area Partnerships
Winterton Disabled Club
Women Without Roofs - Nepal
World Horse Welfare
World Vision UK
Yate & District Heritage Centre Trust

YMCA North Tyneside
York Museum Trust
Young Lancashire

Organisations we met with during the consultation period

Association of Charitable Foundations (ACF)
Association of Church Accountants and Treasurers (ACAT)
Big Lottery Fund
Bond
Charities Aid Foundation (CAF)
Charity Finance Group (CFG)
Charity Law Association (CLA)
Directory of Social Change (DSC)
ICSA : The Governance Institute
Institute of Chartered Accountants in England and Wales (ICAEW)
Islamic Relief Worldwide
Mother HelpAge UK
National Council for Voluntary Organisations (NCVO)
New Philanthropy Capital (NPC)
Oxfam
Syria Relief

User testing

During the period of the consultation we held 16 sessions in:

Portsmouth
Leeds
Bristol
London
Liverpool
Cardiff
Surrey
Newcastle
Birmingham
Oxford
Milton-Keynes
Gloucester
Hereford
Bath

This involved testing with 69 individuals who collectively represented 86 charities, which is the highest number of people we have tested a service with to date. The majority of the charities we tested with expressed interest in testing with us and had not previously tested any of our services. The individuals who participated on behalf of the charities were the individuals who completed the annual return for their charity in their capacity as either a trustee, employee or professional advisor.

The types of charities we tested with included those that operate overseas and in high risk areas, expenditure and receive income from overseas, in the following income bands:

Number of charities tested with	Income by charity band
10	Under £10,000
6	£10,001 - £25,000
11	£25,001 - £100,000
10	£100,001 - £250,000
10	£250,001 - £499,999
4	£500,000 - £1,000,000
16	£1,000,001 - £5,000,000
17	£5,000,001 - £10,000,000+
2	Newly registered

We categorised feedback as follows:

- content/questions
- guidance
- regulatory burden
- usability

There were only a relatively small number of charities that expressed concern over some of the new questions being asked and the manner in which we are asking them to provide the information, because they currently do not capture the information in that format. However overall the feedback has been quite positive and the majority of the comments related to providing additional guidance to support the questions we are asking and/or making the questions being asked clearer.

We will continue testing the digital return service to ensure that the annual and the accompanying guidance is as clear as possible. This user testing may result in some alterations to the wording of the questions to make them clearer, but will not result in any changes to the meaning or intent of the questions.