Title: hardware maintenance and costs

Response to an FOI requesting information about hardware maintenance and costs

**Detail:** Reply to Freedom of Information request 14/139 dated July 2014

### FOI/14/143

<u>Title</u>: disclosure log policy

Response to an FOI requesting information about the department's disclosure log policy

Detail: Reply to Freedom of Information request 14/143 dated August 2014

# FOI/14/144

<u>Title</u>: unpublished prepared media statements
Response to an FOI requesting information about

**<u>Detail</u>**: Reply to Freedom of Information request 14/144 dated August 2014

## FOI/14/145

**Title:** Departmental spend on consultants

Response to an FOI requesting information about departmental spend on consultants

**Detail:** Reply to Freedom of Information request 14/145 dated August 2014

### FOI/14/146

Title: number of visits to NIO home page on gov.uk

Response to an FOI requesting information about the number of visits to NIO home page on

gov.uk

**Detail:** Reply to Freedom of Information request 14/146 dated August 2014

<u>Title</u>: departments IT system to record incidents and manage investigations.

Response to an FOI requesting information about the departments IT system to record incidents and manage investigations.

Detail: Reply to Freedom of Information request 14/147 dated August 2014

#### FOI/14/148

Title: special advisor travel costs

Response to an FOI requesting information about special advisor travel costs

**<u>Detail</u>**: Reply to Freedom of Information request 14/148 dated August 2014

## FOI/14/149

**Title:** copy of report in relation to Kincora children's home

Response to an FOI requesting a copy of report in relation to Kincora children's home

Detail: Reply to Freedom of Information request 14/149 dated August 2014

#### FOI/14/150

<u>Title</u>: Software solutions purchased by department

Response to an FOI requesting information about software solutions purchased by department

**Detail:** Reply to Freedom of Information request 14/150 dated August 2014

## FOI/14/151

Title: correspondence between NIO and SNP or Yes Scotland

Response to an FOI requesting a copy of correspondence between NIO and SNP or Yes Scotland

Detail: Reply to Freedom of Information request 14/151 dated August 2014

Title: number of stop and search under Customs & Excise Management Act 1979

Response to an FOI requesting information about the number of stop and search under Customs & Excise Management Act 1979

Detail: Reply to Freedom of Information request 14/152 dated August 2014

### FOI/14/154

Title: number of requests to Google to remove links from searches

Response to an FOI requesting information about the number of requests to Google to remove links from searches

Detail: Reply to Freedom of Information request 14/154 dated September 2014

# FOI/14/155

Title: amount department has paid to CBI

Response to an FOI requesting information about the amount department has paid to CBI

Detail: Reply to Freedom of Information request 14/155 dated August 2014

### FOI/14/157

Title: number of contracts over £10,000 that have been cancelled

Response to an FOI requesting information about the number of contracts over £10,000 that have been cancelled

**<u>Detail</u>**: Reply to Freedom of Information request 14/157 dated September 2014

Title: do Irish citizens receive the same benefits as British citizens when residing in UK

Response to an FOI requesting information about whether Irish citizens receive the same benefits as British citizens when residing in UK

Detail: Reply to Freedom of Information request 14/158 dated August 2014

### FOI/14/159

Title: total number of contracts

Response to an FOI requesting information about the total number of the departments contracts

Detail: Reply to Freedom of Information request 14/159 dated September 2014

#### FOI/14/161

**<u>Title</u>**: female prisoners and early release

Response to an FOI requesting information about female prisoners and early release

**<u>Detail</u>**: Reply to Freedom of Information request 14/161 dated September 2014

#### FOI/14/163

Title: software information

Response to an FOI requesting information about software

Detail: Reply to Freedom of Information request 14/163 dated September 2014

### FOI/14/166

Title: Department spend on IT

Response to an FOI requesting information about the department's spend on IT

Detail: Reply to Freedom of Information request 14/166 dated September 2014

Title: How many staff are employed in Communications Team

Response to an FOI requesting information about the number of staff who are employed in Communications Team

**Detail:** Reply to Freedom of Information request 14/168 dated September 2014

#### FOI/14/170

Title: How many incidents of Malware 01 March 2014 - August 2014

Response to an FOI requesting information about Malware incidents 01 March 2014 - August 2014

**<u>Detail</u>**: Reply to Freedom of Information request 14/170 dated October 2014

# FOI/14/172

Title: number of Twitter accounts blocked or muted by NIO Twitter account

Response to an FOI requesting information about the number of Twitter accounts blocked or muted by NIO Twitter account

**Detail:** Reply to Freedom of Information request 14/172 dated October 2014

### FOI/14/173

**Title:** Number of staff signed up to support charity from pay

Response to an FOI requesting information about the number of staff signed up to support charity from pay

**<u>Detail</u>**: Reply to Freedom of Information request 14/173 dated October 2014



T 020 7210 0840 E <u>foi@nio.x.gsi.gov.uk</u>

www.gov.uk/nio @niopressoffice

**July 2014** 

REFERENCE: 14/139

You requested the following information from the Northern Ireland Office (NIO):

I would like to request the following breakdown of the hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

The NIO receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland. The provision of this service is covered by a Service Level Agreement. The information requested is, therefore, not held by this Department. This information may be available from the Department of Finance and Personnel, Northern Ireland who can be contacted at <a href="mailto:info.csd@dfpni.gov.uk">info.csd@dfpni.gov.uk</a>





T 020 7210 0840 E foi@nio.x.gsi.gov.uk

www.gov.uk/nio @niopressoffice

1 August 2016

REFERENCE: 14/143

You requested that the Northern Ireland Office (NIO) provide you with the following information:

I am writing to you under the Freedom of Information Act 2000 to request the following:

Any/all internal guidance/policy for staff relating to the addition/uploading of FOI requests to the department's disclosure log on its website.

I look forward to your response in accordance with the time limits set out by the Act.

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

The department's information disclosure procedures are managed in accordance with HM Government's transparency policies. The department does not hold any specific guidance or policies relating to the NIO FOI disclosure log. However, you may wish to note the following principles guiding the department's selection of material below:

- subject matters that are frequently covered under FOI requests, where publishing the information will make answering subsequent repeat requests simpler, or that serve a wider public interest;
- requests that touch on departmental expenditure, resource or staffing matters these areas cover a significant proportion of FOI requests received and are matters of significant public interest; and
- would demonstrate our commitment to openness and transparency in our work



T 020 7210 0840 E foi@nio.x.gsi.gov.uk

www.gov.uk/nio @niopressoffice

August 2014

REFERENCE: 14/144

You requested the following information from the Northern Ireland Office (NIO):

Please would you attach, with a response, any and all prepared media statements or press releases that were not made public, or published, within the last 12 months.

This would include any press releases, statements from officials, and responses to anticipated media enquiries that were preprepared, and any other sort of statement that would fall under the category of 'media release' that was never released into the public domain for any reason, for example, because the media enquiry was never made.

I would appreciate if the information be sent to me with the date of the individual release, and the particular individual that the statements or any quotes should be attributed to.

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold any copies of media statements or press releases that have not already been released into the public domain.





T 020 7210 0840 E foi@nio.x.gsi.gov.uk

www.gov.uk/nio @niopressoffice

August 2014

REFERENCE: 14/144

You requested the following information from the Northern Ireland Office (NIO):

Please would you attach, with a response, any and all prepared media statements or press releases that were not made public, or published, within the last 12 months.

This would include any press releases, statements from officials, and responses to anticipated media enquiries that were preprepared, and any other sort of statement that would fall under the category of 'media release' that was never released into the public domain for any reason, for example, because the media enquiry was never made.

I would appreciate if the information be sent to me with the date of the individual release, and the particular individual that the statements or any quotes should be attributed to.

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold any copies of media statements or press releases that have not already been released into the public domain.





T 020 7210 0840 E foi@nio.x.gsi.gov.uk

www.gov.uk/nio @niopressoffice

August 2014

REFERENCE: 14/146

You requested the following information from the Northern Ireland Office (NIO):

Please tell me how many visits to the Northern Ireland Office home page on the gov.uk website have been recorded for each month since 1<sup>st</sup> January 2014?

Your request has been handled under the Freedom of Information Act 2000.

I have provided a monthly breakdown of visits to the NIO homepage on GOV.UK. The figures below represent pageviews and unique pageviews. A pageview is an instance of a page being loaded by a browser. The pageviews metric is the total number of pages viewed; so repeated views of a single page are counted multiple times. A unique pageview represents the number of sessions during which that page was viewed one or more times.

| Views           | Month (2014) |      |      |       |      |      |                            |
|-----------------|--------------|------|------|-------|------|------|----------------------------|
|                 | Jan          | Feb  | Mar  | April | May  | June | July (to 27 <sup>th)</sup> |
| Pageview        | 3776         | 3663 | 3866 | 3214  | 3288 | 4198 | 3748                       |
| Unique pageview | 2847         | 2642 | 2853 | 2448  | 2578 | 3057 | 2744                       |





T 020 7210 0840 E foi@nio.x.gsi.gov.uk

www.gov.uk/nio

@niopressoffice

August 2014

REFERENCE: 14/147

You requested information relating to the departments IT system to record incidents and manage investigations.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

I note that your interpretation of 'incident' relates to any type of security breach, H&S incident, fraudulent and criminal activity, and any other activity that needs to be recorded, stored and/or investigated. E.g, injury, burglary, theft, assault, cyber-attack, scam letter, benefit fraud etc. You are requesting contractual details relating to the system that records these incidents.

I can confirm that the Northern Ireland Office does not use any specific system or type of software to record any of the incidents listed above.





T 020 7210 0840 E <u>foi@nio.x.gsi.gov.uk</u>

www.gov.uk/nio @niopressoffice

August 2014

REFERENCE: 14/148

Thank you for your email dated 28 July 2014, in which you requested the following information from the Northern Ireland Office:

Please provide me with the following information:

- 1. How much did your department spend on travel for special advisors in each of the following years:
- 2010/11
- 2011/12
- 2012/13
- 2013/14
- 2. Please provide me with all electronically-held details available for each item of expenditure: e.g. destination, method of travel, standard/business class, reason for trip.

Your request has been handled under the Freedom of Information Act 2000.

# Question 1:

Travel spend for the departments Special Advisor broken down by financial year is as follows:

- 2010/11 £17,705.43
- 2011/12 £26,268.27
- 2012/13 £24,528.94
- 2013/14 £26,142.34

# **Question 2:**

Electronically held information relating to the departments Special Advisor's travel details has been provided at Annex A. This information has been extracted from a spreadsheet that facilitates the administration of travel and subsistence. You should be aware that information relating to the use of the departmental car pool and taxi services is not recorded electronically. The information provided at Annex A does not present a full itemised account of travel undertaken by the department's Special Advisor.

Travel is undertaken by the Special Advisor to carry out official business to assist and advise the Secretary of State.

# Destination

| Date                   |            |            |           |                   |
|------------------------|------------|------------|-----------|-------------------|
|                        | Departure  | Arrival    |           |                   |
| 01-Jun-10              | LHR        | DUB        |           |                   |
| 02-Jun-10              | DUB        | LHR        | WAS       | 02/06 @ 2010      |
| 02-Jun-10              | DUB        | LHR        | CHANGED   | 02/06 @ 1900      |
| 07-Jun-10              | LHR        | BHD        |           |                   |
| 08-Jun-10              | BHD        | LHR        | CHANGED   | 09/06 @ 0645      |
| 09-Jun-10              | BHD        | LHR        | WAS       | 08/06 @ 1735      |
| 20-Jun-10              | LHR        | BHD        |           |                   |
| 22-Jun-10              | BHD        | LHR        |           |                   |
| 27-Jun-10              | LGW        | BHD        | CHANGED   | 25/07 @ 1625      |
| 27-Jun-10              | LHR        | BHD        |           |                   |
| 28-Jun-10              | BHD        | LHR        |           |                   |
| 29-Jun-10              | BHD        | LGW        | CHANGED   | 27/07 @ 0650      |
| 08-Jul-10              | LHR        | BHD        |           |                   |
| 09-Jul-10              | BHD        | LHR        |           |                   |
| 25-Jul-10              | LGW        | BHD        | CHANGED   | 22/08 @ 1625      |
| 26-Jul-10              | LHR        | BHD        |           |                   |
| 27-Jul-10              | BHD        | LGW        | CHANGED   | 24/08 @ 0650      |
| 28-Jul-10              | BHD        | LHR        |           |                   |
| 03-Aug-10              | LHR        | BHD        |           |                   |
| 05-Aug-10              | BHD        | LHR        |           |                   |
| 18-Aug-10              | LGW        | BHD        | WAS       | 29/06 @ 0650 & 27 |
| 19-Aug-10              | BHD        | LGW        | WAS       | 27/06 @ 1625 & 25 |
| 22-Aug-10              | LGW        | BHD        | CHANGED   | 18/08 @ 0855      |
| 24-Aug-10              | BHD        | LGW        | CHANGED   | 19/08 @ 1735      |
| 02-Sep-10              | LHR        | BHD        |           |                   |
| 02-Sep-10              | BHD        | LHR        |           |                   |
| 16-Sep-10              | LHR        | BHD        |           |                   |
| 17-Sep-10              | BHD        | LHR        |           |                   |
| 22-Sep-10              | LHR        | BHD        |           |                   |
| 23-Sep-10              | BHD        | LHR        |           |                   |
| 27-Sep-10              | LHR        | BHD        |           |                   |
| 28-Sep-10              | BHD        | LHR        |           |                   |
| 07-Oct-10              | LHR        | BHD        |           |                   |
| 08-Oct-10              | BHD        | LHR        |           |                   |
| 11-Oct-10              | LHR        | BHD        |           |                   |
| 12-Oct-10<br>14-Oct-10 | BHD<br>LHR | LHR<br>BHD |           |                   |
| 15-Oct-10              | BHD        | LHR        |           |                   |
| 17-Nov-10              | LHR        | BHD        |           |                   |
| 19-Nov-10              | BHD        | LHR        |           |                   |
| 23-Nov-10              | LHR        | BHD        |           |                   |
| 24-Nov-10              | BHD        | LHR        |           |                   |
| 02-Dec-10              | LHR        | BHD        |           |                   |
| 04-Dec-10              | BHD        | LHR        |           |                   |
| 20-Dec-10              | LHR        | BHD        | CANCELLED |                   |
|                        |            |            |           |                   |

| 00.5                   | DUD        | LUB        | OANIOELLED.    |                                     |
|------------------------|------------|------------|----------------|-------------------------------------|
| 20-Dec-10              | BHD        | LHR        | CANCELLED      |                                     |
| 10-Jan-11              | LHR        | BHD        |                |                                     |
| 10-Jan-11              | BHD        | LHR        |                |                                     |
| 13-Jan-11              | LHR        | BHD        |                |                                     |
| 13-Jan-11              | BHD        | LHR        |                |                                     |
| 16-Jan-11              | LHR        | BHD        |                |                                     |
| 17-Jan-11              | BHD        | LHR        |                |                                     |
| 20-Jan-11              | LHR        | DUB        |                |                                     |
| 21-Jan-11              | DUB        | LHR        |                |                                     |
| 21-Jan-11              | DUB        | LHR        |                |                                     |
| 30-Jan-11              | LHR        | BHD        |                |                                     |
| 31-Jan-11              | BHD        | LHR        |                |                                     |
| 03-Feb-11              | LHR        | BHD        |                |                                     |
| 03-Feb-11              | BHD        | LHR        |                |                                     |
| 10-Feb-11              | LHR        | BHD        |                |                                     |
| 10-Feb-11              | BHD        | LHR        | WAS            | 11/02 @ 09:30                       |
| 11-Feb-11              | BHD        | LHR        | CHANGED        | 10/02 @ 20:25                       |
| 15-Feb-11              | LHR        | BHD        | OHANGED        | 10/02 @ 20.23                       |
|                        |            |            |                |                                     |
| 16-Feb-11              | BHD        | LHR        |                |                                     |
| 08-Mar-11              | LHR        | BHD        |                |                                     |
| 09-Mar-11              | BHD        |            |                |                                     |
| 13-Mar-11              | LHR        | ORD        |                |                                     |
| 14-Mar-11              | ORD        | JFK        |                |                                     |
| 17-Mar-11              | IAD        | LHR        |                |                                     |
| 21-Mar-11              | LHR        | BHD        |                |                                     |
| 22-Mar-11              | BHD        | LHR [      |                |                                     |
| 24-Mar-11              | LHR        | BHD        |                |                                     |
| 24-Mar-11              | BHD        | LHR [      |                |                                     |
| 27-Mar-11              | LHR        | BHD        |                |                                     |
| 28-Mar-11              | LHR        | BHD        |                |                                     |
| 06-Apr-11              | LHR        | DUB        | CANCELLED      | NON-REFUNDABL                       |
| 06-Apr-11              | DUB        | LHR        | CANCELLED      | NON-REFUNDABL                       |
| 12-Apr-11              | LHR        | BHD        |                |                                     |
| 13-Apr-11              | BHD        | LHR        | CHANGED        | 13/04 @ 20:40                       |
| 13-Apr-11              | BHD        | LHR        | WAS            | 13/04 @ 15:15                       |
| 18-Apr-11              | LHR        | DUB        | 1              |                                     |
| 19-Apr-11              | DUB        | LHR        |                |                                     |
| 19-Apr-11              | BHD        | LHR        |                |                                     |
| 08-May-11              | LHR        | BHD        |                |                                     |
| 09-May-11              | BHD        | LHR        |                |                                     |
| 31-May-11              | LHR        | BHD        |                |                                     |
| 01-Jun-11              | BHD        | LHR        |                |                                     |
| 05-Jun-11              | LHR        | BHD        |                |                                     |
| 06-Jun-11              | BHD        | LHR        | CHANCED        | 40/00 @ 44-00                       |
| 08-Jun-11              | LHR        | BHD        | CHANGED        | 16/06 @ 11:00                       |
| 09-Jun-11              | BHD        | LHR        | CHANCED        | 17/06 @ 00·E0                       |
| 10-Jun-11<br>15-Jun-11 | BHD<br>LHR | LHR<br>BHD | CHANGED<br>WAS | 17/06 @ 08:50<br>16/06 @ 11:00 08/( |
| 16-Jun-11              | LHR        | BHD        | CHANGED        | 15/06 @ 13:00 08/(                  |
| 17-Jun-11              | BHD        | LHR        | CHANGED        | 17/06 @ 18:00 10/(                  |
| 17-Jun-11<br>17-Jun-11 | BHD        | LHR        | WAS            | 17/06 @ 18:50 10/C                  |
| 28-Jun-11              | LHR        | BHD        | VVAO           | 1.700 @ 00.00 10/0                  |
| 20 Juli 11             | Linx       | טווט       |                |                                     |

| 29-Jun-11<br>03-Jul-11<br>05-Jul-11<br>07-Jul-11<br>08-Jul-11<br>14-Sep-11 | BHD<br>LHR<br>BHD<br>LHR<br>BHD<br>LHR | LHR<br>BHD<br>LHR<br>BHD<br>LHR<br>BHD | CHANCED   | 40/00 @ 45/45      |
|--|--|--|-----------|--------------------|
| 16-Sep-11  | BHD                                    | LHR                                    | CHANGED   | 16/09 @ 15:15      |
| 16-Sep-11  | BHD                                    | LHR                                    | WAS       | 16/09 @ 08:50      |
| 19-Sep-11  | LHR                                    | BHD                                    |           |                    |
| 19-Sep-11  | BHD                                    | LHR                                    |           |                    |
| 22-Sep-11  | LHR                                    | BHD                                    |           |                    |
| 23-Sep-11  | LHR                                    | BHD                                    |           |                    |
| 05-Oct-11  | MAN                                    | DUB                                    |           |                    |
| 06-Oct-11  | DUB                                    | MAN                                    |           |                    |
| 24-Oct-11  | LHR                                    | BOS                                    | CHANGED   | 25/10 LHR-IAD @ *  |
| 25-Oct-11  | LHR                                    | IAD                                    | WAS       | 24/10 LHR-BOS @    |
| 27-Oct-11  | JFK                                    | LHR                                    |           |                    |
| 04-Nov-11  | LHR                                    | BFS                                    |           |                    |
| 04-Nov-11  | BHD                                    | LHR                                    |           |                    |
| 10-Nov-11  | LHR                                    | BHD                                    |           |                    |
| 11-Nov-11  | BHD                                    | LHR                                    |           |                    |
| 13-Nov-11  | LHR                                    | BHD                                    |           |                    |
| 14-Nov-11  | BHD                                    | LHR                                    |           |                    |
| 27-Nov-11  | LHR                                    | DUB                                    | CANCELLED | REFUND REQUES      |
|  |  |  |           |                    |
| 28-Nov-11<br>17-Dec-11   | DUB<br>LHR                             | LHR<br>BHD                             | CANCELLED | REFUND REQUES      |
| 19-Dec-11  | BHD                                    | LHR                                    |           |                    |
| 12-Jan-12  | LHR                                    | BHD                                    |           |                    |
| 13-Jan-12  | DUB                                    | LHR                                    |           |                    |
| 16-Jan-12  | LHR                                    | BHD                                    |           |                    |
| 16-Jan-12  | BHD                                    | LHR                                    |           |                    |
| 30-Jan-12  | LHR                                    | BHD                                    |           |                    |
| 31-Jan-12  | BHD                                    | LHR                                    |           |                    |
| 02-Feb-12  | LHR                                    | DUB                                    |           |                    |
| 02-Feb-12  | DUB                                    | LHR                                    |           |                    |
| 14-Feb-12  | LHR                                    | ROME                                   |           |                    |
| 15-Feb-12  | ROME                                   | LHR                                    |           |                    |
| 26-Feb-12  | LHR                                    | BHD                                    |           |                    |
| 28-Feb-12<br>29-Feb-12   | BHD                                    | LHR<br>BHD                             |           |                    |
| 01-Mar-12  | LHR<br>BHD                             | LHR                                    |           |                    |
| 16-Mar-12  | LHR                                    | JFK                                    |           |                    |
| 17-Mar-12  | JFK                                    | RDU                                    |           |                    |
| 18-Mar-12  | RDU                                    | IAD                                    |           |                    |
| 20-Mar-12  | IAD                                    | JFK                                    |           |                    |
| 22-Mar-12  | JFK                                    | LHR                                    | CHANGED   | 22/03 @ 20:30      |
| 22-Mar-12  | JFK                                    | LHR                                    | WAS       | 22/03 @ 19:35      |
| 02-Apr-12  | LHR                                    | BHD                                    |           |                    |
| 03-Apr-12  | BHD                                    | LHR                                    | CHANGED   | 03/04 @ 20:25 03/0 |
| 03-Apr-12  | BHD                                    | LHR                                    | WAS       | 03/04 @ 17:55 03/  |
| 26-Apr-12  | LHR                                    | DUB                                    |           |                    |
| 27-Apr-12  | DUB                                    | LHR                                    | WAS       | 27/04 @ 19:00      |

| 27-Apr-12   | DUB   | LHR   | CHANGED   | 27/04 @ 15:50   |
|---|---|---|---|---|
| 09-May-12   | LHR   | BHD   | CHANGED   | 09/05 @ 19:50 09/(  |
| 09-May-12   | LHR   | BHD   | CHANGED   | 09/05 @ 17:40   |
| 09-May-12   | LHR   | BHD   | WAS   | 09/05 @ 17:40 09/   |
| 10-May-12   | BHD   | LHR   |   |   |
| 13-May-12   | LHR   | DUB   |   |   |
| 14-May-12   | DUB   | LHR   |   |   |
| 28-May-12   | LHR   | BHD   |   |   |
| 29-May-12   | BHD   | LHR   |   |   |
| 14-Jun-12<br>14-Jun-12  | LHR   | BHD<br>LHR  |   |   |
| 14-Jun-12<br>17-Jun-12  | BHD<br>LHR  | BHD   |   |   |
| 18-Jun-12   | BHD   | LHR   |   |   |
| 21-Jun-12   | LHR   | EDI   |   |   |
| 22-Jun-12   | EDI   | LHR   |   |   |
| 24-Jun-12   | LGW   | BHD   |   |   |
| 28-Jun-12   | BHD   | LGW   |   |   |
| 02-Jul-12   | LGW   | BHD   |   |   |
| 02-Jul-12   | BHD   | LGW   |   |   |
| 08-Jul-12   | LHR   | BHD   | CHANGED   | 15/07 @ 17:40   |
| 09-Jul-12   | BHD   | LHR   | CHANGED   | 16/7 @ 17:55  |
| 15-Jul-12   | LHR   | BHD   | CHANGED   | 15/09 @ 17:40 08/0  |
| 16-Jul-12   | BHD   | LHR   | CHANGED   | 16/09 @ 17:55 09/0  |
| 18-Jul-12   | LHR   | DUB   |   |   |
| 19-Jul-12   | DUB   | LHR   |   |   |
|   |   |   | 1444.0  | 45/07 0 47 40 00/6  |
| 31-JUI-12   | LHR   | BHD   | WAS   | 15/07 (a) 17:40 08/C  |
| 31-Jul-12<br>01-Aug-12  | LHR<br>BHD  | BHD<br>LHR  | WAS<br>CHANGED  | 15/07 @ 17:40 08/(<br>01/08 @ 17:55 16/(  |
|   |   |   |   | _   |
| 01-Aug-12<br>01-Aug-12  | BHD   | LHR   | CHANGED   | 01/08 @ 17:55 16/0  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12   | BHD<br>BHD  | LHR<br>LHR  | CHANGED   | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12  | BHD<br>BHD<br>LHR   | LHR<br>LHR<br>BHD   | CHANGED<br>WAS  | 01/08 @ 17:55 16/0  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12   | BHD<br>BHD<br>LHR<br>BHD  | LHR<br>LHR<br>BHD<br>LHR  | CHANGED<br>WAS  | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55   |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12  | BHD<br>BHD<br>LHR<br>BHD<br>BHD<br>LHR  | LHR<br>LHR<br>BHD<br>LHR<br>LHR<br>BHD  | CHANGED<br>WAS  | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55   |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12   | BHD<br>BHD<br>LHR<br>BHD<br>BHD<br>LHR<br>BHD   | LHR LHR BHD LHR LHR BHD LHR   | CHANGED<br>WAS<br>WAS<br>CHANGED                            | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55<br>20/08 @ 20:25  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12  | BHD BHD LHR BHD LHR BHD LHR BHD   | LHR LHR BHD LHR BHD LHR BHD   | CHANGED<br>WAS<br>WAS<br>CHANGED                            | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40   |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12  | BHD<br>BHD<br>LHR<br>BHD<br>BHD<br>LHR<br>BHD<br>LHR<br>LHR   | LHR LHR BHD LHR BHD LHR BHD BHD   | CHANGED<br>WAS<br>WAS<br>CHANGED                            | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55<br>20/08 @ 20:25  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12   | BHD BHD LHR BHD LHR BHD LHR BHD LHR BHD   | LHR LHR BHD LHR BHD LHR BHD LHR BHD LHR   | CHANGED WAS CHANGED WAS CHANGED                             | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>12-Sep-12<br>13-Sep-12  | BHD BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR LHR LHR   | LHR LHR BHD LHR BHD LHR BHD LHR BHD BHD LHR   | CHANGED WAS CHANGED WAS CHANGED CHANGED                     | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12  | BHD BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR LHR BHD   | LHR LHR BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR   | CHANGED WAS CHANGED WAS CHANGED                             | 01/08 @ 17:55 16/(<br>01/07 @ 15:15 16/(<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12  | BHD BHD LHR BHD LHR BHD LHR BHD LHR LHR BHD LHR BHD LHR BHD LHR   | LHR LHR BHD   | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED          | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0                  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>16-Sep-12<br>17-Sep-12   | BHD BHD LHR BHD   | LHR LHR BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR   | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12  | BHD BHD LHR BHD BHD   | LHR LHR BHD LHR BHD LHR BHD LHR BHD LHR BHD LHR LHR LHR   | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED          | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0                  |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12<br>25-Sep-12   | BHD BHD LHR   | LHR LHR BHD   | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12<br>25-Sep-12<br>29-Sep-12  | BHD BHD LHR BHD BHD BHD   | LHR LHR BHD LHR                                 | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12<br>25-Sep-12<br>29-Sep-12<br>01-Oct-12                           | BHD BHD LHR   | LHR LHR BHD LHR | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12<br>25-Sep-12<br>29-Sep-12<br>01-Oct-12<br>02-Oct-12                           | BHD BHD LHR   | LHR LHR BHR BHR BHR BHR BHR BHR BHR BHR BHR B   | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>16-Sep-12<br>17-Sep-12<br>25-Sep-12<br>29-Sep-12<br>01-Oct-12<br>02-Oct-12<br>24-Oct-12              | BHD BHD LHR   | LHR LHR BHD LHR BHR LHR BHR LHR BHR LHR BHR BHR BHR BHR BHR BHR BHR BHR BHR B           | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>17-Sep-12<br>18-Sep-12<br>25-Sep-12<br>29-Sep-12<br>01-Oct-12<br>02-Oct-12<br>24-Oct-12<br>27-Oct-12 | BHD BHD LHR | LHR<br>LHR<br>BHR<br>BHR<br>BHR<br>BHR<br>BHR<br>BHR<br>BHR<br>BHR<br>BHR<br>B  | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |
| 01-Aug-12<br>01-Aug-12<br>20-Aug-12<br>20-Aug-12<br>21-Aug-12<br>06-Sep-12<br>07-Sep-12<br>12-Sep-12<br>13-Sep-12<br>15-Sep-12<br>16-Sep-12<br>16-Sep-12<br>17-Sep-12<br>25-Sep-12<br>29-Sep-12<br>01-Oct-12<br>02-Oct-12<br>24-Oct-12              | BHD BHD LHR   | LHR LHR BHD LHR BHR LHR BHR LHR BHR LHR BHR BHR BHR BHR BHR BHR BHR BHR BHR B           | CHANGED WAS CHANGED  WAS CHANGED  CHANGED  CHANGED  CHANGED | 01/08 @ 17:55 16/0<br>01/07 @ 15:15 16/0<br>21/08 @ 10:55<br>20/08 @ 20:25<br>12/09 @ 17:40<br>12/09 @ 15:30<br>15/07 @ 17:40 08/0<br>16/07 @ 17:55 09/0<br>18/09 @ 12:55 |

| 15-Nov-12 | LHR | BHD | CHANGED | 19/11 @ 19:05      |
|-----------|-----|-----|---------|--------------------|
| 16-Nov-12 | BHD | LHR | CHANGED | 20/11 @ 18:05 16/1 |
| 16-Nov-12 | BHD | LHR | CHANGED | 16/11 @ 14:45      |
| 19-Nov-12 | LHR | BHD | CHANGED | 15/11 @ 09:50 26/1 |
| 20-Nov-12 | BHD | LHR | CHANGED | 16/11 @ 14:45 16/1 |
| 24-Nov-12 | LHR | BHD | WAS     | 26/11 @ 12:50 15/1 |
| 24-Nov-12 | BHD | LHR | WAS     | 26/11 @ 18:05 16/1 |
|           |     |     |         | _                  |
| 26-Nov-12 | LHR | BHD | CHANGED | 24/11 @ 11:45 15/1 |
| 26-Nov-12 | BHD | LHR | CHANGED | 24/11 @ 18:05 16/1 |
| 06-Dec-12 | LHR | BHD |         |                    |
| 07-Dec-12 | BHD | LHR |         |                    |
| 18-Dec-12 | LHR | BHD |         |                    |
| 19-Dec-12 | BHD | LHR |         |                    |
| 10-Jan-13 | LHR | BHD |         |                    |
| 10-Jan-13 | BHD | LHR |         |                    |
| 25-Jan-13 | LGW | BHD |         |                    |
| 25-Jan-13 | BHD | LGW |         |                    |
| 10-Feb-13 | LHR | DUB |         |                    |
| 11-Feb-13 | DUB | LHR |         |                    |
| 13-Feb-13 | LHR | BHD | CHANGED | 13/02 @ 16:00      |
| 13-Feb-13 | LHR | BHD | WAS     | 13/02 @ 12:50      |
| 14-Feb-13 | BHD | LHR |         |                    |
| 02-Mar-13 | LHR | BHD |         |                    |
| 02-Mar-13 | BHD | LHR |         |                    |
| 13-Mar-13 | LHR | BHD |         |                    |
| 14-Mar-13 | BHD | LHR |         |                    |
| 17-Mar-13 | LHR | IAD |         |                    |
| 22-Mar-13 | JFK | LHR |         |                    |
| 27-Mar-13 | LHR | BHD | CHANGED | 27/03 @ 12:50      |
| 27-Mar-13 | LHR | BHD | WAS     | 27/03 @ 09:50      |
| 28-Mar-13 | BHD | LHR |         |                    |
| 09-Apr-13 | LHR | BHD |         |                    |
| 10-Apr-13 | BHD | LHR |         |                    |
| 17-Apr-13 | LHR | BHD |         |                    |
| 18-Apr-13 | BHD | LHR |         |                    |
| 24-Apr-13 | LHR | BHD |         |                    |
| 25-Apr-13 | BHD | LHR |         |                    |
| 28-Apr-13 | LHR | BHD |         |                    |
| 29-Apr-13 | BHD | LHR |         |                    |
| 01-May-13 | LHR | BHD | CHANGED | 07/05 @ 13:00      |
| 02-May-13 | BHD | LHR | CHANGED | 9/05 @ 13:25       |
| 07-May-13 | LHR | BHD | WAS     | 1/05/13 @ 13:00    |
| 08-May-13 | BHD | LHR | WAS     | 09/05 @ 13:25 02/  |
| 09-May-13 | BHD | LHR | CHANGED | 8/05 @ 10:05 02/05 |
| 13-May-13 | LHR | BHD | CHANGED | 29/05 @ 11:25      |
| 14-May-13 | BHD | LHR | CHANGED | 30/05 @ 19:05      |
| 29-May-13 | LHR | BHD | WAS     | 13/05 @ 13:00      |
| 30-May-13 | BHD | LHR | WAS     | 14/05 @ 19:05      |
| 03-Jun-13 | LHR | BHD |         | _                  |
| 03-Jun-13 | BHD | LHR |         |                    |
| 11-Jun-13 | LHR | BHD | CHANGED | 20/06 @ 13:00      |
| 12-Jun-13 | BHD | LHR | CHANGED | 21/06 @ 19:05      |
| 15-Jun-13 | LHR | BHD | CHANGED | 05/12 @ 19:45      |
|           |     |     |         | _                  |

| 4= 1 40                |             | 5115        |           | 011 0111           |
|------------------------|-------------|-------------|-----------|--------------------|
| 15-Jun-13              | LHR         | BHD         | 14/40     | ON CALL            |
| 18-Jun-13              | BHD         | LHR         | WAS       | 18/06 @ 19:05      |
| 18-Jun-13              | BHD         | LHR         | CHANGED   | 18/06 @ 13:25      |
| 20-Jun-13              | LHR         | BHD         | WAS       | 20/06 @ 13:0011/0  |
| 20-Jun-13              | LHR         | BHD         | CHANGED   | 20/06 @ 11:2511/0  |
| 21-Jun-13              | BHD         | LHR         | \A/A C    | 12/06 @ 10:05      |
| 21-Jun-13              | BHD         | LHR<br>BHD  | WAS       | 12/06 @ 19:05      |
| 27-Jun-13              | LHR         |             | \A/A C    | 21-Jun             |
| 30-Jun-13<br>08-Jul-13 | BHD<br>LHR  | LHR<br>BHD  | WAS       | Z I-Juli           |
| 09-Jul-13              | BHD         | LHR         |           |                    |
| 09-Jul-13              | BHD         | LHR         | CHANGED   | 08/08 @ 18:00      |
| 17-Jul-13              | LHR         | BHD         | CHANGED   | 00/00 @ 10.00      |
| 17-Jul-13              | BHD         | LHR         |           |                    |
| 23-Jul-13              | LHR         | DUB         | CHANGED   | 23/07 @ 17:25 23/( |
| 23-Jul-13              | LHR         | DUB         | WAS       | 23/07 @ 13:30 23/0 |
| 24-Jul-13              | DUB         | LHR         | CHANGED   | 24/07 @ 18:00      |
| 24-Jul-13              | DUB         | LHR         | WAS       | 24/07 @ 17:00      |
| 02-Aug-13              | LHR         | BHD         | WAO       | 24/07 @ 17.00      |
| 02-Aug-13              | BHD         | LHR         | WAS       | 8/08 @ 18:00 09/07 |
| 08-Aug-13              | LHR         | BHD         | WAO       | 0/00 @ 10.00 05/07 |
| •                      |             |             | CHANCED   | 00/00 @ 40:0500/0  |
| 08-Aug-13              | BHD         | LHR         | CHANGED   | 02/08 @ 19:0509/0  |
| 09-Aug-13              | BHD         | LHR         |           |                    |
| 12-Aug-13              | LHR         | BHD         |           |                    |
| 13-Aug-13              | BHD         | LHR         |           |                    |
| 03-Oct-13              | LEEDS       | BHD         | CANCELLED |                    |
| 03-Oct-13              | EMA         | BHD         |           |                    |
| 04-Oct-13              | BHD         | LEEDS       | CANCELLED |                    |
| 04-Oct-13              | BHD         | EMA         |           |                    |
| 09-Oct-13              | LHR         | BHD         |           |                    |
| 11-Oct-13              | BHD         | LHR         |           |                    |
| 21-Oct-13              | LHR         | IAD         | CANCELLED |                    |
| 22-Oct-13              | DCA         | BOS         | CANCELLED |                    |
| 24-Oct-13              | BOS         | LHR         | CANCELLED |                    |
|                        |             |             | CANCELLED |                    |
| 10-Nov-13              | LHR         | BHD £332.20 |           |                    |
| 11-Nov-13              | BHD         | LHR         |           |                    |
| 13-Nov-13              | LHR         | BHD         |           | 27/11 @17:35       |
| 14-Nov-13              | BHD         | LHR         | CHANGED   | 28/11 @ 18:20      |
| 18-Nov-13              | LHR         | IAD         |           |                    |
| 20-Nov-13              | LGA         | BOS         |           |                    |
| 22-Nov-13              | BOS         | LHR         |           |                    |
| 27-Nov-13              | LHR         | BHD         | WAS       | 13/11 @ 17:35      |
| 28-Nov-13              | BHD         | LHR         | WAS       | 14/11 @ 18:20      |
| 04-Dec-13              | LHR         | BHD         | CHANGED   | 10/12 @ 12:50      |
| 05-Dec-13              | BHD         | LHR         | CHANGED   | 11/12 @ 18:20      |
| 05-Dec-13              | LHR         | BHD         | CHANGED   | 15/06 @ 19:20 14/0 |
| 10-Dec-13              | LHR         | BHD         | WAS       | 14/12 @ 12:50      |
| 11-Dec-13              | BHD         | LHR         | WAS       | 11/12 @ 18:20 05/1 |
| 11-Dec-13              | BHD         | LHR         | CHANGED   | 11/12 @ 12:4505/1  |
| 18-Dec-13              | LHR £265.93 | DUB         |           |                    |
| 18-Dec-13              | DUB         | LHR         |           |                    |
|                        |             |             |           |                    |

| 08-Jan-14 | LHR         | BHD         |         |                    |
|-----------|-------------|-------------|---------|--------------------|
| 09-Jan-14 | BHD         | LHR         |         |                    |
| 14-Jan-14 | LHR         | BHD         | CHANGED | 18/02 @ 19:45 15/0 |
| 16-Jan-14 | LHR         | BHD         |         |                    |
| 17-Jan-14 | BHD         | LHR         |         |                    |
| 22-Jan-14 | LHR         | BHD £332.20 |         |                    |
| 23-Jan-14 | BHD         | LHR         |         |                    |
| 28-Jan-14 | LHR         | BHD £332.20 |         |                    |
| 29-Jan-14 | BHD         | LHR         |         |                    |
| 06-Feb-14 | LHR         | DUBLIN      | WAS     | 06/02 @ 15:35      |
| 06-Feb-14 | LHR         | DUBLIN      | CHANGED | 06/02 @ 12:35      |
| 07-Feb-14 | BHD         | LEEDS       |         |                    |
| 12-Feb-14 | LHR         | BHD         |         |                    |
| 13-Feb-14 | BHD         | LHR         |         |                    |
| 18-Feb-14 | LHR         | BHD         | CHANGED | 18/03 @ 19:45 14/( |
| 26-Feb-14 | LHR £338.20 | BHD         |         |                    |
| 26-Feb-14 | LHR £338.20 | BHD         | WAS     | 26/02 @16:00       |
| 27-Feb-14 | BHD         | LHR         | CHANGED | 28/02 @ 14:45      |
| 28-Feb-14 | BHD         | LHR         | WAS     | 27/02 @ 18:20      |
| 05-Mar-14 | LHR         | BHD         | CHANGED | 06/03 @ 09:55      |
| 06-Mar-14 | LHR         | BHD         | WAS     | 05/03@ 09:55       |
| 07-Mar-14 | BHD         | LHR         |         |                    |
| 07-Mar-14 | BHD         | LHR         | CHANGED | 07/04 @ 18:55      |
| 12-Mar-14 | LHR         | IAD         |         |                    |
| 16-Mar-14 | JFK         | LHR         |         |                    |
| 18-Mar-14 | LHR         | BHD         | CHANGED | 18/02 @ 19:4514/0  |
| 19-Mar-14 | LHR         | BHD         | CHANGED | 19/04 @ 20:00      |
| 20-Mar-14 | BHD         | LHR         | CHANGED | 20/04 @ 18:55      |
| 30-Mar-14 | LHR         | DUB         |         |                    |

| Reason for travel | Cost               |         |         |
|-------------------|--------------------|---------|---------|
| Official business | £148.70            |         |         |
| Official business | £148.70<br>£263.30 |         |         |
|                   | £203.30            |         |         |
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August 2014

REFERENCE: 14/149

You requested the following information from the Northern Ireland Office:

I am writing in relation to Kincora children's home in East Belfast. I wish to apply for a full disclosure of the following information under the Freedom of Information Act 2000.

You may be aware this Home, where dozens of children were allegedly abused in the 1970s and 1980s, is once again the subject of significant media interest.

I am seeking the following information:

Please provide copies of the Harrison and Flenley reports carried out by the then RUC into Kincora Boys' Home. I suspect the NIO may have been provided with copies of these.

The Harrison report was written by Detective Superintendent Gordon Harrison then of the Sussex Force. I believe it was commissioned by Sir John Herman Chief Constable RUC. I understand the Flenley Report may have been written by a Supt Richard Flenley.

Your request has been handled under the Freedom of Information Act 2000.

A thorough search of departmental records has been conducted. The Northern Ireland Office does not hold any information falling within the scope of your request.





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August 2014

REFERENCE: 14/150

You requested the following information from the Northern Ireland Office (NIO):

- How many software solutions have been purchased by your department since 1<sup>st</sup> April 2013 up to the date of this request?
- Of these solutions, how many were open source solutions and how many were proprietary?

Your request has been handled as a request for information under the provisions of the Freedom of Information Act 2000 (FOIA).

I can confirm that the Department has not purchased any software solutions since 1<sup>st</sup> April 2013 up to the date of this request.





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August 2014

REFERENCE: FOI - 14/151

You requested the following information from the Northern Ireland Office:

Please could you send me a copy of all correspondence (see note A) between the Northern Ireland office (see note B) and Yes Scotland from 18.12.2013 to present?

Please could you send me a copy of all correspondence between the Northern Ireland office and the Scottish National Party (SNP) from 18.12.2013 to present?

Note A: Correspondence includes but is not limited to: memos, emails, letters, minutes from meetings, and recordings of and notes taken about phone conversations.

It also includes all documents which directly or indirectly discuss such correspondence e.g. notes from a meeting in which correspondence with SNP or Yes Scotland was discussed.

Note B: This includes all permanent and temporary staff at the Northern Ireland office.

Your request was handled under the Freedom of Information Act 2000 (FOIA).

Following a trawl of the office records I can confirm that the department does not hold any information falling within the scope of your request.



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August 2014

REFERENCE: 14/152

You requested the following information from the Northern Ireland Office:

I would like to submit an FoI request asking for a breakdown of all stop and search procedures under the Customs and Excise Management Act 1979 carried out in Northern Ireland over the last 12 months. I would like a spreadsheet breakdown of each instance with the following headings.

- Date of when it was used;
- Location/port of entry;
- Age of person it was used on;
- Gender of person it was used on;
- What part of the legislation was used e.g. Section 78 or Section 163;
- If the person was found to have anything on them that warranted further investigation

Your request has been handled under the Freedom of Information Act 2000 ("FOIA"):

The Northern Ireland Office does not hold any information falling within the scope of your request. The department does not carry out any stop and search procedures under the Customs and Excise Management Act 1979.

You may wish to contact HM Revenue & Customs (HMRC) as they may hold information that you are interested in. I have provided the following link to the HMRC website: <a href="http://www.hmrc.gov.uk/">http://www.hmrc.gov.uk/</a> and the HMRC FOI page:

https://www.gov.uk/government/organisations/hm-revenue-customs/about/publication-scheme





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1 August 2016

REFERENCE: 14/155

You requested the following information from the Northern Ireland Office (NIO):

I am writing to obtain information about the amount your organisation pays to the CBI and its subsidiaries.

Please provide the amount paid to the CBI (and its regional subsidiaries)

- (a) in membership fees
- (b) fees for one off conferences or other events and
- (c) fees paid to the CBI for any other services.

Please make clear if the response includes payments from any Non-Departmental Public Bodies, Executive Agencies etc which fall under the department and please provide a breakdown of what payments came from which agency/body.

Please provide this information for the period 2009-2014 set out by calendar or financial year.

If you are unable to provide all of this information within the time/cost limit please work up to the limit focusing on membership fees."

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold any information falling within the scope of your request. The NIO has not made any payments to CBI or any of its subsidiaries.





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August 2014

REFERENCE: 14/154

You requested the following information from the Northern Ireland Office (NIO):

Under the Freedom of Information Act I would like to be provided with the following information:

- How many times have Ministers in your department, or staff from your department on those Ministers' behalf, applied to Google or other search engines to have links removed from searches under the 'right to be forgotten' following the EU ruling earlier this year?
- Please break this figure down by minister.
- Please detail the web pages run by your department which have been served a notice by Google that they will not be appearing in certain search results as a result of the right to be forgotten.
- How many person-hours have been spent by your staff dealing with the 'right to be forgotten' (e.g. writing to or liaising with Google about removal requests)

Your request has been handled under the Freedom of Information Act 2000.



The department does not hold any information falling within the scope of your request. The department has not submitted any applications to search engines to remove links to published NIO material nor has any notices been received from Google in relation to NIO material.

Departmental staff have not been engaged in any work relating to the 'right to be forgotten' ruling.





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August 2014

REFERENCE: 14/157

You requested the following information from the Northern Ireland Office (NIO):

I am writing to request information under the Freedom of Information Act 2000. In order to assist you with this request, I am outlining my query as specifically as possible. I would like to be provided with:

1) Information concerning the cost of contracts over £10,000 in value cancelled by your department over the last five financial years, broken down by financial year.

For each cancelled contract, please provide:

- the name or title of the contract
- the date the original contract was signed
- the date the contract was cancelled
- the value of the contract at the time it was cancelled
- the total amount that had been spent on the contract by the time it was cancelled
- total costs associated with the cancellation of the contract

If this information is held by an outside contractor then it is your responsibility under the FOIA to obtain that information. If it is held by another public body then please can you inform me of this and, if possible, transfer the request to that public body.

I would be interested in any information held by your organisation regarding my request. I understand that I do not have to specify particular files or documents and that it is the department's responsibility to provide the information I require.

If you need further clarification, or if I can provide any information that would enable the request to be answered positively, please contact me on 0203 353 2858 or 07723 813897.



If my request is denied in whole or in part, I ask that you justify all deletions by reference to specific exemptions of the Act. I will also expect you to release all non-exempt material. I reserve the right to appeal your decision to withhold any information or to charge excessive fees.

I would be grateful if you could confirm in writing that you have received this request. I look forward to your response within 20 working days, as outlined by the statute.

Your request has been handled under the Freedom of Information Act 2000.

As you may be aware, the devolution of policing and justice powers to the Northern Ireland Assembly took place on 12 April 2010. The following information therefore relates to the period from 12 April 2010 onwards:

From 12 April 2010, no contracts over £10,000 have been cancelled by the Department.





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August 2014

REFERENCE: 14/158

You requested the following information from the Northern Ireland Office:

I am hoping you can provide me with the following information, and if you can't, that you can direct my query towards the relevant government department.

Is there a provision under UK social welfare/health care that Irish citizens receive the same benefits as British citizens while residing in the UK and that such benefits continue to be available to them once they return to live in Ireland?

Is it true that Irish citizens who live in the UK for more than 20 years are entitled to free healthcare (at the expense of the British government) in their home country upon their return to Ireland? (If 20 years is incorrect - what is the correct number of years?)

How much does the British government pay the Irish government every year for the provision of health services and other social services for such citizens?

Can you provide annual figures in tabular form, outlining the specific amounts paid to the Irish government by the UK government since the inception of the scheme until now?

Is there a reciprocal agreement with the Irish government, for British residents who have lived in the Irish state for an extended period?

Can you provide invoices/receipts/statements issued by the HSE/Irish government to the NHS/British government and vice versa, which indicate the costs, the procedures, the locations and the total amount of people entitled to and availing of this scheme/provision?

Does the same scheme/provision exist for citizens who live in other countries in the EU, the Commonwealth and Internationally?

Your request has been handled under the Freedom of Information Act 2000.



The department does not hold any information falling within the scope of your request. These are not matters for which the Northern Ireland Office has policy responsibility.

You may wish to contact the Department of Health in London in respect of England (and your queries in respect of the EU, the Commonwealth and the rest of the world), the Department of Health, Social Services and Children in Cardiff in respect of Wales, the department of Health, Social Services and Public Safety in Belfast in respect of Northern Ireland and the Scottish Government Health and Social Care Directorate in Edinburgh in respect of the information you are seeking





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September 2014

REFERENCE: FOI - 14/159

You requested the release of the following information from the Northern Ireland Office;

Under the Freedom of Information Act I would like to request the following information about the issuance of contracts:

- 1. Could you please provide me with the total number of contracts put out for tender by your organisation during the following two periods:
- a) January 1, 2010 December 31, 2010 (or the nearest available 12-month period please specify), and
- b) January 1, 2013 December 31, 2013 (or the nearest available 12-month period please specify)
- 2. For each of these two periods, please state how many of these contracts were awarded after a tendering process in which only one contractor submitted a bid.

I would prefer to receive this information electronically as a reply to this email.

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

As you may be aware, the devolution of policing and justice powers to the Northern Ireland Assembly took place on 12 April 2010. The following information therefore relates to the period from 12 April 2010 onwards.

During the 12 month period 12 April 2010 -11 April 2011, the Department put four contracts out to tender. Of these four contracts, two were awarded after a tendering process in which only one contractor submitted a bid.

During the 12 month period 1 January 2013 – 31 December 2013, the Department did not put any contracts out to tender.





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September 2014

REFERENCE: 14/161

You requested the following information from the Northern Ireland Office (NIO):

## Can I please request the following:

- (i) the number of female prisoners eligible for early release under the Northern Ireland Sentences Act 1998 scheme broken down by institution at the time of the legislations passing
- (ii) the number of female prisoners released as part of the early release scheme broken down by year and prison institution

Your request has been handled under the Freedom of Information Act 2000.

The department holds information falling within the scope of your request. I have provided the following information in response to each question below:

- i) Seven
- ii) Seven. Six in 1998 and one in 1989. All seven females were housed in Mourne House, HMP Maghaberry.





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September 2014

REFERENCE: 14/163

You requested the following information:

- 1. Since 1 January 2013, has any software company exercised their contractual rights to, or otherwise requested, an audit of the use of their software in your organisation?
- 2. Was the request made in 2013 or 2014?
- 3. Did they use an external consultant or license management company to carry out such audit?

If so, which company:

- a. License Management Services
- b. Other (please specify)
- 4. Did the audit result in a demand in respect of:
  - a. Under-licensing; and/or
  - b. Arrears of support and maintenance?
- 5. Did your organisation negotiate with the software vendor to reduce the figure?
- 6. If so, what %ge reduction was obtained from the vendor's first demand:



|     | b.  | SAP                            |
|-----|---|--------------------------------|
|     | c.  | SAS                            |
|     | d.  | PeopleSoft;                    |
|     | e.  | IBM                            |
|     | f.  | Microsoft;                     |
|     | g.  | Sybase                         |
|     | h.  | Adobe                          |
|     | i.  | Other? (please specify)        |
| 9.  | In dealing with the software vendor, did your organisation rely on: |                                |
|     | a.  | In-house counsel               |
|     | b.  | External solicitors;           |
|     | C.  | A firm of accountants;         |
|     | d.  | License management specialists |
|     | e.  | Other consultants              |
|     | f.  | None of the above.             |
| 10. | What is:  |                                |
|     |   |                                |

None

1-10%;

11-25%

26-50%

Zero

More than 50%?

Less than £50,000

£50,000 to £100,000 £100,00 to £250,000

£250,000 to £500,000

Was the software vendor involved:

£500,000 to £1m;

£1m to £2m;

£2m to £5m

Above £5m?

Oracle

If any payment was made to regularise the situation, was the amount:

a. b.

C.

d.

e.

a.

b. C.

d.

e. f.

g.

h. i.

a.

7.

8.

9.



- a. The name of your CTO/CIO; and
- b. The email address of your CTO/CIO?

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

The NIO receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland. The provision of this service is covered by a Service Level Agreement. The information requested is, therefore, not held by this Department. This information may be available from the Department of Finance and Personnel, Northern Ireland who can be contacted at <a href="mailto:info.csd@dfpni.gov.uk">info.csd@dfpni.gov.uk</a>





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September 2014

REFERENCE: 14/166

Thank you for your email dated 3<sup>rd</sup> September, 2014, in which you requested the following information:

- 1) How much did your council/department/authority spend in total on IT technologies and services during the 2013/2014 fiscal year?
- 2) Who were the top-25 (if applicable) IT product and services suppliers with whom the council spent the most money during 2013/2014 fiscal year?
- 3) Of that spend (in 2013/2014) what was the breakdown in spend on a) IT products b) IT software c) IT services d) other IT (please specify)?
- 4) For comparison, how much did your council/department/authority spend in total on IT technologies and services during the 2012/2013 fiscal year?
- 5) And, who were the top-25 (if applicable) IT product and services suppliers with whom the council spent the most money during 2012/2013 fiscal year?
- 6) Finally, of that spend (in 2012/2013) what was the breakdown in spend on a) IT products b) IT software c) IT services d) other IT (please specify)?

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

The NIO receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland (DFPNI). The provision of this service is covered by a Service Level Agreement.

1) In 2013/14 the Department spent £353712.07 in total on IT Technologies and services.



- 2) The top suppliers with whom the Department spent most money with during 2013/14 were DFPNI and MISCO UK Ltd.
- 3) The provision of service provided by DFPNI in 2013/14 included b) IT software, c) IT services and d) other IT. £345,400.00 was spent on the provision of this service. The department does not hold a breakdown for the spend in each of these areas. As the provision of service is provided by DFPNI, you may wish to approach DFPNI direct as they may hold some of the information that you are interested in.

Separately, £8312.07 was spent on a) IT products.

- 4) In 2012/13 the Department spent £341,093.00 in total on IT Technologies and services.
- 5) The top supplier with whom the Department spent most money with during 2012/13 was DFPNI.
- 6) The provision of service provided by DFPNI in 2012/13 included a) IT products, b) IT software, c) IT services and d) other IT. £341,093.00 was spent on the provision of this service. As per question 3, a breakdown for the spend in each of these areas is not held by the department.





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September 2014

REFERENCE: 14/168

You requested the following information from the Northern Ireland Office (NIO):

How many people are employed in the communications department of your department? How many of these employees are considered press officers?

Please provide any guidance the department has for press officers and communications staff dealing with journalists.

Your request has been handled under the Freedom of Information Act 2000.

The NIO employs 4 communications staff members, all of whom are also considered to be press officers.

The NIO does not provide any departmental guidance for its communications staff. However, guidance for all government Press Officers is contained in the Government Communication Service Handbook, which is accessible at:

https://gcn.civilservice.gov.uk/wp-content/uploads/2014/04/GCS-Handbook April14.pdf"

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October 2014

REFERENCE: 14/170

You requested the following information:

- 1. How many incidences of malware were found on your department's IT infrastructure between March 1st 2014 and August 31st 2014?
- 2. What was the average length of time taken to identify these incidences?

Your request has been handled under the Freedom of Information Act 2000 (FOIA).

The NIO receives managed ICT services from IT Assist Confidential (ITAC), which is a service provided by Enterprise Shared Services, a body within the Department of Finance and Personnel, Northern Ireland. The provision of this service is covered by a Service Level Agreement. The information requested is, therefore, not held by this Department. This information may be available from the Department of Finance and Personnel, Northern Ireland who can be contacted at <a href="mailto:info.csd@dfpni.gov.uk">info.csd@dfpni.gov.uk</a>





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October 2014

REFERENCE: 14/172

You requested the following information from the Northern Ireland Office (NIO):

Under the Freedom of Information Act, I would like to request details of the Twitter accounts that have been 'blocked' or 'muted' by your Twitter account.

'Blocked' accounts are no longer be able to follow or message an account, while 'mute' allows you to remove an account's tweets from a timeline without unfollowing or blocking it.

## Please disclose the following:

- The total number of Twitter accounts that have been blocked
- The total number of Twitter accounts that have been muted
- A list of the Twitter accounts (e.g. @accountname) that have been blocked; and a list of those accounts that have been muted
- If possible a copy of all available correspondence sent and received (redacted if necessary) through the 'direct message' feature of Twitter using the account.

Your request has been handled under the Freedom of Information Act 2000.

The department does not hold any information falling within the scope of your request. No Twitter accounts have been 'blocked' or 'muted' by the NIO Twitter account.





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October 2014

REFERENCE: 14/173

You requested the following information from the Northern Ireland Office:

How many staff you currently employ and the number of these staff that are signed up to support a charity from pay, via a Payroll Giving/ Give As You Earn scheme.

Your request has been handled under the Freedom of Information Act 2000.

The number of staff employed by the Northern Ireland Office as of October is 99. The number of staff supporting a charity from pay is 11.

