

## Latest quarterly (A1, A3, A5, A7, A8) and in-year (A2, A4, A6) tables

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## Symbols and conventions

-	Not applicable
0	Nil
#	Figures supplied by these departments of state count non-routine information requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details

TABLE A1

Number of non-routine information requests received from 1 April - 30 June 2016, and their status at time of monitoring

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs <sup>2</sup>
		Processed	On hold' or lapsed <sup>1</sup>	Still being processed	
<b>TOTAL for all monitored bodies</b>	<b>11,037</b>	<b>10,480</b>	<b>24</b>	<b>533</b>	<b>470</b>
<b>TOTAL for Departments of State only</b>	<b>7,349</b>	<b>7,021</b>	<b>0</b>	<b>328</b>	<b>255</b>
<b>TOTAL for other monitored bodies</b>	<b>3,688</b>	<b>3,459</b>	<b>24</b>	<b>205</b>	<b>215</b>
<b><i>Departments of State</i></b>					
Attorney General's Office	57	57	0	0	0
Cabinet Office#	423	403	0	20	0
Communities and Local Government	200	195	0	5	66
Department for Business, Innovation and Skills	224	201	0	23	9
Department for Culture, Media and Sport	143	138	0	5	1
Department for Education#	476	464	0	12	7
Department for Environment, Food and Rural Affairs	126	123	0	3	45
Department for International Development	84	81	0	3	4
Department for Transport#	517	502	0	15	17
Department for Work and Pensions	901	874	0	27	0
Department of Energy and Climate Change#	170	153	0	17	97
Department of Health	382	382	0	0	0
Foreign and Commonwealth Office#	270	242	0	28	2
HM Treasury#	202	194	0	8	1
Home Office	882	789	0	93	0
Ministry of Defence#	1,085	1,045	0	40	5
Ministry of Justice#	1,105	1,078	0	27	0
Northern Ireland Office	30	30	0	0	0
Scotland Office	30	29	0	1	0
UK Export Finance	20	19	0	1	1
Wales Office	22	22	0	0	0

**TABLE A1 continued**

**Number of non-routine information requests received from 1 April - 30 June 2016 and their status at time of monitoring**

Government body	Total requests received	Request status at time of monitoring			Number handled under EIRs <sup>2</sup>
		Processed	On hold' or lapsed <sup>1</sup>	Still being processed	
<b><i>Other bodies included in monitoring</i></b>					
Charity Commission	161	156	0	5	0
Competition and Markets Authority	25	25	0	0	0
Crown Prosecution Service	185	183	0	2	0
Debt Management Office	13	13	0	0	0
Food Standards Agency	30	29	0	1	0
Government Legal Department	103	103	0	0	0
HM Land Registry	97	96	1	0	0
HM Revenue and Customs	526	513	0	13	2
Health and Safety Executive	1,136	1,117	0	19	50
National Archives	742	560	23	159	0
National Savings and Investments	17	17	0	0	0
Office for National Statistics	96	96	0	0	0
Office for Standards in Education	148	146	0	2	0
Office of Gas and Electricity Markets	146	144	0	2	44
Office of Rail and Road	30	30	0	0	1
Ordnance Survey	24	24	0	0	0
Royal Mint	7	7	0	0	0
Rural Payments Agency	109	109	0	0	95
Serious Fraud Office	46	44	0	2	0
Water Services Regulation Authority	47	47	0	0	23

**Notes**

1 - Requests 'on hold' are those where a fee has been charged but no payment has been received at the time of monitoring. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. Where a fee is charged and the deadline for payment expires, the request is deemed to have 'lapsed' as no further action is required from the public authority.

2 - The amended Environmental Information Regulations 2004 (EIRs) came into force on 1 January 2005 to coincide with the FoI Act. For further information on the EIRs, see the main notes section of this publication.

3 - UK Export Finance is the operating name of the Export Credits Guarantee Department.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A2

Number of non-routine information requests received by monitored bodies, by quarter, since 1 Apr 2014

Government body	2014			2015				20
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<b>TOTAL for all monitored bodies</b>	<b>11,689</b>	<b>11,067</b>	<b>10,749</b>	<b>12,884</b>	<b>11,499</b>	<b>11,971</b>	<b>11,039</b>	<b>12,791</b>
<b>TOTAL for Departments of State only</b>	<b>7,811</b>	<b>7,239</b>	<b>6,973</b>	<b>8,715</b>	<b>7,692</b>	<b>8,138</b>	<b>7,211</b>	<b>8,723</b>
<b>TOTAL for other monitored bodies</b>	<b>3,878</b>	<b>3,828</b>	<b>3,776</b>	<b>4,169</b>	<b>3,807</b>	<b>3,833</b>	<b>3,828</b>	<b>4,068</b>
<b>Departments of State</b>								
Attorney General's Office	41	53	45	62	69	49	41	59
Cabinet Office#	473	346	313	439	404	478	423	471
Communities and Local Government	171	210	202	302	209	210	212	283
Department for Business, Innovation and Skills	230	251	221	280	217	220	229	270
Department for Culture, Media and Sport	152	109	125	157	146	137	113	164
Department for Education#	443	370	414	554	510	484	461	552
Department for Environment, Food and Rural Affairs	214	196	189	275	174	183	153	224
Department for International Development	111	85	96	143	115	148	93	103
Department for Transport#	673	602	694	828	524	621	605	677
Department for Work and Pensions	1,065	1,104	1,082	1,248	1,271	1,322	988	1,181
Department of Energy and Climate Change#	153	141	158	189	155	183	165	185
Department of Health	490	451	293	443	407	383	389	470
Foreign and Commonwealth Office#	275	271	235	334	323	324	281	370
HM Treasury#	449	330	285	275	248	285	258	281
Home Office	741	736	692	906	798	899	772	905
Ministry of Defence#	856	781	831	1,049	920	973	909	1,226
Ministry of Justice#	1,133	1,062	992	1,036	979	1,086	988	1,149
Northern Ireland Office	58	40	33	65	61	58	49	50
Scotland Office	39	37	33	61	76	37	35	44
UK Export Finance	21	31	16	18	32	17	20	21
Wales Office	23	33	24	51	54	41	27	38

TABLE A2 continued

Number of non-routine information requests received by monitored bodies, by quarter, since 1 Apr 2014

Government body	2015								20
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	
<b>Other bodies included in monitoring</b>									
Charity Commission	156	126	162	161	162	163	151	175	
Competition and Markets Authority	20	32	40	50	34	38	28	40	
Crown Prosecution Service	182	173	165	173	181	166	192	193	
Debt Management Office	15	17	9	18	23	20	22	17	
Food Standards Agency	41	38	41	54	38	34	36	40	
Government Legal Department	94	99	66	108	147	113	103	129	
Health and Safety Executive	1,246	1,243	1,236	1,338	1,200	1,215	1,189	1,272	
HM Land Registry	96	87	104	83	111	112	94	125	
HM Revenue and Customs	565	515	592	545	474	596	575	565	
National Archives	830	783	716	825	736	713	819	834	
National Savings and Investments	32	41	23	36	37	8	24	18	
Office for National Statistics	65	71	75	106	86	85	78	99	
Office for Standards in Education	184	159	176	216	255	191	138	174	
Office of Gas and Electricity Markets	90	115	106	126	103	102	100	145	
Office of Rail and Road	37	41	33	52	39	40	29	37	
Ordnance Survey	11	25	15	28	24	22	39	27	
Royal Mint	8	6	4	5	8	5	14	13	
Rural Payments Agency	126	141	116	174	91	107	133	92	
Serious Fraud Office	25	28	17	35	26	29	34	33	
Water Services Regulation Authority	55	88	80	36	32	74	30	40	

**Notes**

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A3

Timeliness of response to non-routine information requests received by monitored bodies from 1 Apr - 30 June 2016

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension <sup>2</sup> to 20-day deadline	Late response (i.e. 20-day deadline missed)		
<b>TOTAL for all monitored bodies</b>	<b>11,013</b>	<b>9,386</b>	<b>593</b>	<b>1,034</b>	<b>85%</b>	<b>91%</b>
<b>TOTAL for Departments of State only</b>	<b>7,349</b>	<b>6,142</b>	<b>406</b>	<b>801</b>	<b>84%</b>	<b>89%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,664</b>	<b>3,244</b>	<b>187</b>	<b>233</b>	<b>89%</b>	<b>94%</b>
<b>Departments of State</b>						
Attorney General's Office	57	51	2	4	89%	93%
Cabinet Office#	423	348	32	43	82%	90%
Communities and Local Government	200	175	23	2	88%	99%
Department for Business, Innovation and Skills	224	126	20	78	56%	65%
Department for Culture, Media and Sport	143	123	4	16	86%	89%
Department for Education#	476	405	13	58	85%	88%
Department for Environment, Food and Rural Affairs	126	100	16	10	79%	92%
Department for International Development	84	76	6	2	90%	98%
Department for Transport#	517	476	18	23	92%	96%
Department for Work and Pensions	901	698	8	195	77%	78%
Department of Energy and Climate Change#	170	126	19	25	74%	85%
Department of Health	382	378	3	1	99%	100%
Foreign and Commonwealth Office#	270	179	70	21	66%	92%
HM Treasury#	202	160	15	27	79%	87%
Home Office	882	646	111	125	73%	86%
Ministry of Defence#	1,085	962	44	79	89%	93%
Ministry of Justice#	1,105	1,023	1	81	93%	93%
Northern Ireland Office	30	27	1	2	90%	93%
Scotland Office	30	23	0	7	77%	77%
UK Export Finance	20	19	0	1	95%	95%
Wales Office	22	21	0	1	95%	95%

TABLE A3 continued

Timeliness of response to non-routine information requests received by monitored bodies from 1 Apr - 30 June 2016

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Timeliness of response			Percentage of requests meeting 20-day deadline	Percentage of requests 'in time' (i.e. meeting deadline or with permitted extension)
		20-day deadline met	Permitted extension <sup>2</sup> to 20-day deadline	Late response (i.e. 20-day deadline missed)		
<b>Other bodies included in monitoring</b>						
Charity Commission	161	139	0	22	86%	86%
Competition and Markets Authority	25	24	0	1	96%	96%
Crown Prosecution Service	185	173	0	12	94%	94%
Debt Management Office	13	13	0	0	100%	100%
Food Standards Agency	30	29	1	0	97%	100%
Government Legal Department	103	102	0	1	99%	99%
HM Land Registry	96	92	0	4	96%	96%
HM Revenue and Customs	526	470	0	56	89%	89%
Health and Safety Executive	1,136	1,085	14	37	96%	97%
National Archives	719	490	156	73	68%	90%
National Savings and Investments	17	15	0	2	88%	88%
Office for National Statistics	96	91	0	5	95%	95%
Office for Standards in Education	148	143	4	1	97%	99%
Office of Gas and Electricity Markets	146	140	3	3	96%	98%
Office of Rail and Road	30	26	3	1	87%	97%
Ordnance Survey	24	24	0	0	100%	100%
Royal Mint	7	3	0	4	43%	43%
Rural Payments Agency	109	99	2	8	91%	93%
Serious Fraud Office	46	39	4	3	85%	93%
Water Services Regulation Authority	47	47	0	0	100%	100%

**Notes**

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made. They are therefore excluded from the calculation of timeliness measures.

2 - Permitted extensions include: extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request.

3 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A4

Percentage of non-routine information requests received since 1 Apr 2014 that were answered 'in time', by quarter'

Government body	2014			2015				20
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<b>TOTAL for all monitored bodies</b>	<b>91%</b>	<b>91%</b>	<b>90%</b>	<b>90%</b>	<b>90%</b>	<b>89%</b>	<b>89%</b>	<b>92%</b>
<b>TOTAL for Departments of State only</b>	<b>90%</b>	<b>89%</b>	<b>87%</b>	<b>89%</b>	<b>89%</b>	<b>87%</b>	<b>86%</b>	<b>91%</b>
<b>TOTAL for other monitored bodies</b>	<b>93%</b>	<b>95%</b>	<b>94%</b>	<b>92%</b>	<b>93%</b>	<b>94%</b>	<b>94%</b>	<b>93%</b>
<b>Departments of State</b>								
Attorney General's Office	90%	100%	100%	100%	100%	96%	98%	97%
Cabinet Office#	90%	94%	88%	94%	90%	91%	85%	91%
Communities and Local Government	82%	72%	73%	94%	100%	100%	100%	100%
Department for Business, Innovation and Skills	97%	96%	96%	99%	87%	87%	87%	81%
Department for Culture, Media and Sport	96%	96%	93%	71%	84%	92%	100%	94%
Department for Education#	91%	91%	92%	86%	83%	91%	85%	86%
Department for Environment, Food and Rural Affairs	92%	62%	58%	79%	83%	74%	80%	87%
Department for International Development	98%	99%	98%	100%	99%	99%	99%	98%
Department for Transport#	96%	97%	96%	96%	98%	98%	96%	97%
Department for Work and Pensions	91%	90%	91%	94%	93%	84%	83%	91%
Department of Energy and Climate Change#	92%	93%	94%	93%	93%	92%	92%	92%
Department of Health	100%	100%	100%	100%	100%	99%	100%	100%
Foreign and Commonwealth Office#	93%	90%	90%	88%	90%	89%	87%	94%
HM Treasury#	96%	92%	93%	92%	96%	93%	90%	92%
Home Office	84%	87%	90%	86%	87%	84%	81%	87%
Ministry of Defence#	87%	88%	84%	87%	91%	91%	91%	93%
Ministry of Justice#	83%	81%	73%	76%	70%	65%	73%	85%
Northern Ireland Office	88%	95%	91%	89%	85%	98%	98%	90%
Scotland Office	95%	92%	94%	90%	86%	84%	74%	61%
UK Export Finance	90%	90%	88%	100%	84%	88%	90%	100%
Wales Office	100%	100%	100%	94%	100%	100%	96%	97%



TABLE A4 continued

Percentage of non-routine information requests received since 1 Apr 2014 that were answered 'in time', by quarter<sup>1</sup>

Government body	2015							20
	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar	Q2: Apr–Jun	Q3: Jul–Sep	Q4: Oct–Dec	Q1: Jan–Mar
<b>Other bodies included in monitoring</b>								
Charity Commission	95%	93%	90%	92%	94%	94%	93%	93%
Competition and Markets Authority	100%	97%	98%	96%	91%	89%	100%	93%
Crown Prosecution Service	97%	94%	96%	91%	94%	96%	94%	92%
Debt Management Office	100%	100%	100%	100%	100%	100%	100%	100%
Food Standards Agency	98%	100%	100%	96%	97%	100%	100%	100%
Government Legal Department	99%	98%	100%	95%	97%	100%	99%	98%
Health and Safety Executive	92%	95%	94%	93%	95%	95%	96%	96%
HM Land Registry	98%	100%	99%	100%	99%	99%	94%	98%
HM Revenue and Customs	86%	90%	87%	80%	83%	91%	91%	85%
National Archives	97%	98%	98%	98%	95%	96%	96%	93%
National Savings and Investments	97%	100%	100%	94%	100%	63%	46%	44%
Office for National Statistics	100%	99%	95%	96%	97%	79%	88%	93%
Office for Standards in Education	99%	99%	97%	95%	97%	93%	100%	98%
Office of Gas and Electricity Markets	91%	90%	95%	83%	75%	91%	100%	99%
Office of Rail and Road	92%	95%	100%	96%	97%	88%	97%	97%
Ordnance Survey	100%	96%	100%	100%	100%	100%	100%	100%
Royal Mint	100%	67%	100%	80%	88%	100%	43%	77%
Rural Payments Agency	100%	94%	99%	95%	93%	91%	90%	97%
Serious Fraud Office	72%	93%	76%	89%	92%	97%	97%	91%
Water Services Regulation Authority	100%	99%	96%	94%	100%	72%	73%	98%

**Notes**

1 - A request is 'in time' if it was answered within the statutory response deadline, or within a permitted extension to this deadline. Permitted extensions include extensions under the FOI Act to allow for consideration of the balance of the public interest, and extensions under the EIR because of the complexity or volume of the request. Requests 'on hold' or 'lapsed' are excluded from the calculation of timeliness measures. These requests are those where a fee has been charged but no payment has been received and so public authorities are not obliged to respond until payment has been made.

2 - Although the standard statutory deadline for responding to an information request is 20 working days, a 30-day deadline applies where requests relate wholly or partly to archived information. The National Archives' timeliness figures are therefore reported on this basis.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A5

Initial outcomes of non-routine information requests received by monitored bodies from 1 April - 30 June 2016

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total 'resolvable' requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>		
<b>TOTAL for all monitored bodies</b>	<b>11,013</b>	<b>867</b>	<b>2,106</b>	<b>8,040</b>	<b>3,546</b>	<b>1,022</b>	<b>2,939</b>	<b>533</b>	<b>44%</b>	<b>37%</b>
<b>TOTAL for Departments of State only</b>	<b>7,349</b>	<b>633</b>	<b>1,361</b>	<b>5,355</b>	<b>2,391</b>	<b>610</b>	<b>2,026</b>	<b>328</b>	<b>45%</b>	<b>38%</b>
<b>TOTAL for other monitored bodies</b>	<b>3,664</b>	<b>234</b>	<b>745</b>	<b>2,685</b>	<b>1,155</b>	<b>412</b>	<b>913</b>	<b>205</b>	<b>43%</b>	<b>34%</b>
<b>Departments of State</b>										
Attorney General's Office	57	0	24	33	14	1	18	0	42%	55%
Cabinet Office#	423	20	148	255	72	17	146	20	28%	57%
Communities and Local Government	200	7	45	148	71	32	40	5	48%	27%
Department for Business, Innovation and Skills	224	14	53	157	37	25	72	23	24%	46%
Department for Culture, Media and Sport	143	12	44	87	35	13	34	5	40%	39%
Department for Education#	476	56	60	360	228	48	72	12	63%	20%
Department for Environment, Food and Rural Affairs	126	28	30	68	21	23	21	3	31%	31%
Department for International Development	84	1	4	79	41	4	31	3	52%	39%
Department for Transport#	517	0	93	424	273	37	99	15	64%	23%
Department for Work and Pensions	901	130	53	718	429	23	239	27	60%	33%
Department of Energy and Climate Change#	170	10	19	141	26	32	66	17	18%	47%
Department of Health	382	8	97	277	85	36	156	0	31%	56%
Foreign and Commonwealth Office#	270	12	52	206	42	59	77	28	20%	37%
HM Treasury#	202	26	70	106	33	12	53	8	31%	50%
Home Office	882	124	157	601	199	68	241	93	33%	40%
Ministry of Defence#	1,085	89	229	767	460	97	170	40	60%	22%
Ministry of Justice#	1,105	96	148	861	279	76	479	27	32%	56%
Northern Ireland Office	30	0	10	20	10	3	7	0	50%	35%
Scotland Office	30	0	14	16	14	0	1	1	88%	6%
UK Export Finance	20	0	2	18	12	1	4	1	67%	22%
Wales Office	22	0	9	13	10	3	0	0	77%	0%

TABLE A5 continued

Initial outcomes of non-routine information requests received by monitored bodies from 1 April - 30 June 2016

Government body	Total requests received (excluding on-hold and lapsed <sup>1</sup> )	Requests where advice and assistance <sup>2</sup> provided	Requests where information not held	Total 'resolvable' requests <sup>3</sup>	Initial outcome of request				Percentage of resolvable requests granted in full	Percentage of resolvable requests withheld in full
					Granted in full	Partially withheld	Fully withheld <sup>4</sup>	Response not yet provided <sup>5</sup>		
<b>Other bodies included in monitoring</b>										
Charity Commission	161	5	28	128	51	35	37	5	40%	29%
Competition and Markets Authority	25	2	4	19	9	3	7	0	47%	37%
Crown Prosecution Service	185	9	16	160	60	20	78	2	38%	49%
Debt Management Office	13	0	4	9	4	2	3	0	44%	33%
Food Standards Agency	30	0	5	25	13	7	4	1	52%	16%
Government Legal Department	103	2	15	86	22	15	49	0	26%	57%
Health and Safety Executive	1,136	5	420	711	313	179	200	19	44%	28%
HM Land Registry	96	6	14	76	58	11	7	0	76%	9%
HM Revenue and Customs	526	62	48	416	113	19	271	13	27%	65%
National Archives	719	56	70	593	259	51	124	159	44%	21%
National Savings and Investments	17	0	4	13	11	0	2	0	85%	15%
Office for National Statistics	96	5	28	63	56	3	4	0	89%	6%
Office for Standards in Education	148	19	13	116	23	23	68	2	20%	59%
Office of Gas and Electricity Markets	146	16	29	101	80	5	14	2	79%	14%
Office of Rail and Road	30	7	3	20	6	9	5	0	30%	25%
Ordnance Survey	24	2	3	19	8	8	3	0	42%	16%
Royal Mint	7	0	0	7	5	0	2	0	71%	29%
Rural Payments Agency	109	33	25	51	25	9	17	0	49%	33%
Serious Fraud Office	46	5	4	37	17	1	17	2	46%	46%
Water Services Regulation Authority	47	0	12	35	22	12	1	0	63%	3%

**Notes**

1 - Requests 'on hold' or 'lapsed' are those where a fee has been charged but no payment has been received. These requests are effectively suspended since public authorities are not obliged to respond until payment has been made.

2 - 'Advice and assistance' would be provided to a requester when the body 'reasonably requires further information in order to identify and locate the information requested'. See section 1(3) of the Freedom of Information Act for further details.

3 - 'Resolvable requests' are all those where it is possible to make a substantive decision on whether to release the requested information. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance since in each of these cases it would not have been possible to resolve the request in the form it was asked.

4 - 'Fully withheld' requests include those which were refused because it was estimated that the cost of complying with the request would exceed the appropriate limit.

5 - This table counts as 'resolvable' all requests where a response has not yet been provided. This assumption is likely to be generally true but may be incorrect in a small number of cases.

It should also be noted that requests where a response has not yet been provided are more likely to involve considerations which are complex and finely balanced. As a result, it cannot be assumed that these requests will be granted and refused in the same proportions as 'resolvable' requests in general.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

TABLE A6

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Apr 2014<sup>1</sup>

Government body	2014			2015				20
	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar
<b>TOTAL for all monitored bodies</b>	<b>50%</b>	<b>49%</b>	<b>47%</b>	<b>48%</b>	<b>46%</b>	<b>45%</b>	<b>45%</b>	<b>44%</b>
<b>TOTAL for Departments of State only</b>	<b>51%</b>	<b>50%</b>	<b>49%</b>	<b>49%</b>	<b>48%</b>	<b>46%</b>	<b>46%</b>	<b>44%</b>
<b>TOTAL for other monitored bodies</b>	<b>49%</b>	<b>47%</b>	<b>45%</b>	<b>46%</b>	<b>41%</b>	<b>44%</b>	<b>44%</b>	<b>44%</b>
<b>Departments of State</b>								
Attorney General's Office	50%	29%	7%	21%	68%	31%	36%	39%
Cabinet Office#	22%	29%	16%	24%	17%	21%	24%	13%
Communities and Local Government	58%	53%	48%	56%	57%	47%	59%	40%
Department for Business, Innovation and Skills	31%	31%	29%	32%	32%	28%	22%	24%
Department for Culture, Media and Sport	60%	71%	47%	51%	52%	55%	46%	34%
Department for Education#	59%	68%	66%	64%	57%	59%	64%	64%
Department for Environment, Food and Rural Affairs	68%	48%	34%	41%	46%	33%	39%	24%
Department for International Development	60%	60%	56%	52%	49%	57%	50%	58%
Department for Transport#	77%	77%	77%	77%	68%	69%	68%	63%
Department for Work and Pensions	65%	65%	63%	64%	62%	58%	62%	61%
Department of Energy and Climate Change#	44%	38%	24%	35%	36%	38%	34%	31%
Department of Health	42%	19%	37%	53%	52%	56%	32%	43%
Foreign and Commonwealth Office#	31%	27%	30%	27%	26%	22%	20%	15%
HM Treasury#	54%	47%	42%	30%	24%	23%	28%	23%
Home Office	37%	38%	38%	34%	35%	31%	34%	37%
Ministry of Defence#	52%	52%	52%	50%	53%	55%	54%	52%
Ministry of Justice#	36%	37%	34%	29%	32%	33%	32%	30%
Northern Ireland Office	40%	56%	50%	74%	85%	58%	55%	59%
Scotland Office	74%	88%	94%	82%	62%	55%	80%	76%
UK Export Finance	50%	60%	38%	69%	62%	35%	89%	79%
Wales Office	57%	50%	100%	86%	95%	83%	81%	81%

TABLE A6 continued

Percentage of resolvable non-routine information requests received that were granted in full, by quarter, since 1 Apr 2014

Government body	2014			2015				20
	Q2:	Q3:	Q4:	Q1:	Q2:	Q3:	Q4:	Q1:
	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar	Apr–Jun	Jul–Sep	Oct–Dec	Jan–Mar
<b>Other bodies included in monitoring</b>								
Charity Commission	45%	47%	50%	39%	40%	40%	43%	40%
Competition and Markets Authority	19%	48%	48%	61%	50%	59%	57%	40%
Crown Prosecution Service	36%	34%	38%	38%	29%	30%	29%	37%
Debt Management Office	69%	50%	63%	44%	50%	45%	56%	33%
Food Standards Agency	67%	68%	55%	57%	70%	53%	64%	46%
Government Legal Department	50%	48%	41%	36%	27%	20%	15%	17%
Health and Safety Executive	53%	52%	52%	47%	41%	45%	45%	47%
HM Land Registry	67%	75%	91%	94%	85%	83%	88%	86%
HM Revenue and Customs	27%	31%	18%	31%	32%	26%	25%	28%
National Archives	59%	45%	51%	45%	44%	45%	52%	45%
National Savings and Investments	83%	90%	75%	87%	61%	63%	42%	56%
Office for National Statistics	84%	82%	83%	80%	79%	82%	86%	86%
Office for Standards in Education	22%	30%	20%	27%	17%	33%	25%	23%
Office of Gas and Electricity Markets	59%	43%	49%	54%	51%	77%	62%	74%
Office of Rail and Road	35%	48%	50%	57%	30%	41%	50%	39%
Ordnance Survey	60%	78%	50%	81%	53%	33%	44%	50%
Royal Mint	14%	17%	75%	60%	29%	60%	100%	92%
Rural Payments Agency	68%	51%	46%	47%	70%	51%	45%	52%
Serious Fraud Office	44%	36%	43%	70%	43%	50%	46%	46%
Water Services Regulation Authority	68%	86%	48%	69%	69%	99%	64%	86%

**Notes**

1 - 'Resolvable requests' are all those where it would have been possible to provide a substantive response. They exclude requests which are 'lapsed' or 'on-hold', where the information was not held, and where it was necessary to provide advice and assistance to the requester, since in each of these cases it would not have been possible to resolve the request in the form it was asked.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.

Note: The Competition and Markets Authority took over the functions of the Office of Fair Trading on 1st April 2014

TABLE A7

Exemptions and exceptions<sup>1</sup> applied by monitored bodies when withholding non-routine information requests received from 1 Apr - 30 June 2016

Exemption / Exceptions <sup>1</sup>	Number of requests where exemption used		
	Departments of State only	Other monitored bodies	TOTAL
<b>Total number of requests where one or more exemptions or exceptions were applied</b>	<b>1,550</b>	<b>1,110</b>	<b>2,660</b>
<b>Number of requests where each exemption (listed in Part II of Fol Act<sup>2</sup>) was applied</b>			
S(21) - Information available by other means <sup>2</sup>	-	-	-
S(22) - Information intended for future publication	187	35	222
S(22A) - Research intended for future publication	1	0	1
S(23) - Information supplied by, or relating to, bodies dealing with security matters	61	14	75
S(24) - National security	109	2	111
S(26) - Defence	24	1	25
S(27) - International relations	87	10	97
S(28) - Relations within the United Kingdom	1	0	1
S(29) - The economy	2	0	2
S(30) - Investigations and proceedings conducted by public authorities	9	154	163
S(31) - Law enforcement	175	158	333
S(32) - Court records, etc.	135	13	148
S(33) - Audit functions	1	13	14
S(34) - Parliamentary privilege	1	0	1
S(35) - Formulation of Government policy, etc.	127	2	129
S(36) - Prejudice to effective conduct of public affairs	116	5	121
S(37) - Communications with Her Majesty, etc. and honours	21	2	23
S(38) - Health and Safety	19	12	31
S(39) - Environmental information <sup>3</sup>	-	-	-
S(40) - Personal information	675	507	1,182
S(41) - Information provided in confidence	54	95	149
S(42) - Legal professional privilege	28	16	44
S(43) - Commercial interests	189	32	221
S(44) - Prohibitions on disclosure	61	171	232
<b>Number of requests where each exception (listed in Part 3 of EIRs) was applied</b>			
3(a) - Exempt personal data	42	38	80
4(a) - Information not available	18	6	24
4(b) - Manifestly unreasonable	19	3	22
4(c) - Too general	6	0	6
4(d) - Work in progress / incomplete data	13	1	14
4(e) - Internal communications	16	2	18
5(a) - Adverse effect on international relations, defence, national security, public safety	2	5	7
5(b) - Adverse effect on course of justice or conduct of enquiries	2	7	9
5(c) - Adverse effect on intellectual property rights	0	3	3
5(d) - Impinges on confidentiality of a public authority's work	2	3	5
5(e) - Impinges on confidentiality of commercial or industrial information	16	10	26
5(f) - Adverse effect on interests of person who provided the information	4	0	4
5(g) - Adverse effect on protection of environment to which information relates	0	0	0
<b>Environmental Exceptions</b>	<b>140</b>	<b>78</b>	<b>218</b>

#### Notes

1 - 'Exemptions' refers to the provisions in Part 2 of the Freedom of Information Act (and the similar 'exceptions' in Part 3 of the Environmental Information Regulations) which classify certain types of information as exempt from the release obligations. More than one exemption or exception can apply to a single information request.

2 - The exemption described in section 21 of the Act ('Information accessible ... by other means') is not listed here, because requests falling under this exemption do not meet the formal definition of a 'non-routine' request and therefore are not counted in these monitoring statistics. Figures for Section 21 exemptions can be found in Table A8

3 - The exemption listed at section 39 of the Freedom of Information Act ('Environmental Information') effectively states that information requests which fall within the scope of the Environmental Information Regulations (EIRs) should be handled as these Regulations specify. Requests for environmental information which are refused should apply one of the EIR exceptions listed above.

**TABLE A8**Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 Apr - 30 June 2016

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b>TOTAL for all monitored bodies</b>	<b>576</b>	<b>539</b>	<b>37</b>	<b>94%</b>
<b>TOTAL for Departments of State only</b>	<b>464</b>	<b>430</b>	<b>34</b>	<b>93%</b>
<b>TOTAL for other monitored bodies</b>	<b>112</b>	<b>109</b>	<b>3</b>	<b>97%</b>
<b>Departments of State</b>				
Attorney General's Office	2	2	0	100%
Cabinet Office#	56	52	4	93%
Communities and Local Government	2	2	0	100%
Department for Business, Innovation and Skills	7	3	4	43%
Department for Culture, Media and Sport	12	11	1	92%
Department for Education#	39	38	1	97%
Department for Environment, Food and Rural Affairs	5	4	1	80%
Department for International Development	1	1	0	100%
Department for Transport#	53	53	0	100%
Department for Work and Pensions	7	4	3	57%
Department of Energy and Climate Change#	5	5	0	100%
Department of Health	39	39	0	100%
Foreign and Commonwealth Office#	5	4	1	80%
HM Treasury#	28	25	3	89%
Home Office	61	51	10	84%
Ministry of Defence#	52	49	3	94%
Ministry of Justice#	83	80	3	96%
Northern Ireland Office	3	3	0	100%
Scotland Office	1	1	0	100%
UK Export Finance	0	0	0	-
Wales Office	3	3	0	100%

**TABLE A8 Continued**

**Section 21 exemptions<sup>1</sup> applied by monitored bodies when dealing with routine information requests received from 1 Apr - 30 June 2016**

Government body	Number of requests where a Section 21 exemption was applied	Timeliness of response		Percentage of requests meeting 20-day deadline
		20-day deadline met	Late response (i.e. 20-day deadline missed)	
<b>Other bodies included in monitoring</b>				
Charity Commission	3	3	0	100%
Competition and Markets Authority	0	0	0	-
Crown Prosecution Service	3	3	0	100%
Debt Management Office	0	0	0	-
Food Standards Agency	0	0	0	-
Government Legal Department	21	21	0	100%
Health and Safety Executive	4	4	0	100%
HM Land Registry	20	20	0	100%
HM Revenue and Customs	11	11	0	100%
National Archives	4	4	0	100%
National Savings and Investments	0	0	0	-
Office for National Statistics	19	18	1	95%
Office for Standards in Education	6	6	0	100%
Office of Gas and Electricity Markets	16	16	0	100%
Office of Rail and Road	1	1	0	100%
Ordnance Survey	1	1	0	100%
Royal Mint	2	0	2	0%
Rural Payments Agency	0	0	0	-
Serious Fraud Office	0	0	0	-
Water Services Regulation Authority	1	1	0	100%

**Notes**

1 - A section 21 exemption is defined as information available by other means.

These tables cover requests that were exempted either fully or in part under Section 21, where a Section 21 was the only exemption used. Section 21 is an absolute exemption, which means that no consideration of the public interest test is required to withhold information.

# - Figures supplied by these bodies count requests received by one or more of their agencies, as well as those received by the departments themselves. Annex C of the Annual Bulletin gives full details.