

## Freedom of Information Request

FOI/AH/16/36

OISC CASEWORKER POLICY DOCUMENTS

30 November 2016

Can I please also have the internal working guidances for caseworkers and your staff?'

### RESPONSE

16 December 2016

Dear [REDACTED]

In your email to the OISC on 30 November 2016 you requested 'internal guidances (all of them for caseworkers and your staff) dealing with this type of case? Can I please also have the internal working guidances for caseworkers and your staff?'

I am the Commissioner's Information Officer and it is my responsibility to reply to enquiries such as yours.

I am unable to disclose the requested information to you under section 31(1)(g) of the Freedom of Information Act 2000 (as amended). This is because disclosure of this information would prejudice the exercise by the OISC of its functions for ascertaining the fitness and/or competence of immigration advisers.

I have considered whether it is in the public interest to disclose this information. However, I maintain refusal on the basis that disclosure of this information would undermine our statutory duty to ensure that those registered are fit and competent to provide immigration advice and/or services.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original request. Please quote the above reference number in any request for an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Details on how to do this are on his website at <http://ico.org.uk/>

Kind regards,

For and on behalf of the Office of the Immigration Services Commissioner