

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 1
Q.1 What is your role in the charity?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Executive/ Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Chair	299 27%	299 100%	-	-	-	147 31%	55 30%	50 24%	23 15%	3 5%	27 20%	35 18%	41 26%	41 26%	46 22%	48 23%	71 26%	75 23%	59 24%	25 20%	12 16%	11 17%	35 23%
Trustee	593 53%	-	593 100%	-	-	280 60%	106 58%	103 50%	70 47%	14 20%	57 43%	103 54%	66 43%	74 46%	97 46%	104 49%	117 44%	186 56%	121 48%	58 48%	32 42%	28 42%	69 45%
Chief Executive/ Director	98 9%	-	-	98 100%	-	15 3%	6 3%	21 10%	27 19%	30 43%	22 16%	26 13%	23 15%	22 14%	31 15%	28 13%	33 12%	30 9%	32 13%	20 16%	18 23%	15 22%	20 13%
Senior manager	138 12%	-	-	-	138 100%	26 6%	15 8%	32 16%	28 19%	22 32%	28 21%	28 15%	25 16%	22 14%	35 17%	31 15%	47 17%	41 12%	38 15%	20 16%	14 18%	13 19%	27 18%
Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

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Table 2
Q.2 What is the annual income of your charity?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
£0 - £10,000	468 41%	147 49%	280 47%	15 15%	26 19%	468 100%	-	-	-	-	42 32%	65 34%	44 28%	61 38%	76 36%	85 40%	90 33%	122 37%	90 36%	42 35%	21 28%	20 30%	50 33%
£10,001 - £25,000	182 16%	55 18%	106 18%	6 6%	15 11%	-	182 100%	-	-	-	12 9%	26 14%	19 12%	21 13%	26 13%	29 14%	34 13%	52 16%	34 13%	18 14%	7 10%	8 12%	20 13%
£25,001 - £100,000	205 18%	50 17%	103 17%	21 21%	32 23%	-	-	205 100%	-	-	30 23%	38 20%	33 21%	34 22%	38 18%	39 19%	51 19%	71 22%	54 22%	23 19%	14 19%	13 19%	28 18%
£100,001 - £500,000	148 13%	23 8%	70 12%	27 28%	28 21%	-	-	-	148 100%	-	26 19%	28 15%	30 19%	22 14%	30 14%	27 13%	45 17%	44 13%	36 14%	18 15%	17 23%	13 19%	25 16%
£500,001 - £1,000,000	23 2%	2 1%	7 1%	9 9%	6 4%	-	-	-	-	23 33%	6 5%	7 4%	6 4%	6 4%	7 4%	7 3%	11 4%	10 3%	7 3%	7 6%	3 4%	2 4%	4 2%
£1,000,001 - £5,000,000	34 3%	1 *	6 1%	16 16%	11 8%	-	-	-	-	34 50%	12 9%	16 8%	12 8%	11 7%	13 6%	12 6%	17 6%	12 4%	18 7%	10 8%	10 13%	8 12%	8 5%
£5,000,000 plus	11 1%	* *	1 *	5 5%	5 4%	-	-	-	-	11 17%	4 3%	4 2%	4 3%	4 2%	4 2%	4 2%	7 3%	6 2%	4 2%	4 3%	2 3%	3 4%	3 2%
Not yet known	57 5%	21 7%	21 4%	-	14 10%	-	-	-	-	-	7 4%	7 5%	-	14 7%	7 3%	14 5%	14 4%	7 3%	-	-	-	-	14 9%

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Table 3
Q.3 For how many years has your charity been operating, approximately?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
0-5 years	198 18%	66 22%	97 16%	13 13%	23 16%	73 16%	30 17%	42 21%	13 9%	3 5%	13 10%	34 18%	29 19%	18 11%	37 18%	35 17%	54 20%	51 15%	27 11%	15 12%	7 9%	6 9%	39 25%
6-10 years	142 13%	36 12%	79 13%	15 15%	11 8%	70 15%	18 10%	27 13%	20 14%	7 10%	19 14%	28 14%	22 14%	22 14%	25 12%	24 12%	36 13%	53 16%	24 10%	21 17%	11 14%	9 13%	31 20%
11-15 years	135 12%	43 15%	65 11%	16 16%	11 8%	57 12%	25 14%	23 11%	21 14%	9 13%	14 11%	17 9%	8 5%	18 11%	15 7%	18 9%	28 10%	31 9%	28 11%	15 12%	4 6%	4 7%	17 11%
16-20 years	145 13%	35 12%	76 13%	8 9%	25 18%	68 15%	27 15%	26 13%	15 10%	9 13%	19 15%	21 11%	18 12%	17 11%	22 10%	29 14%	31 11%	40 12%	28 11%	17 14%	8 11%	8 13%	19 12%
21-30 years	144 13%	29 10%	74 12%	19 19%	22 16%	56 12%	18 10%	24 12%	24 16%	8 12%	21 16%	19 10%	20 13%	25 16%	40 19%	24 11%	33 12%	39 12%	44 18%	15 12%	13 17%	12 17%	16 10%
31-40 years	87 8%	28 9%	38 6%	8 9%	13 9%	40 9%	16 9%	14 7%	11 7%	6 9%	14 10%	21 11%	17 11%	21 13%	19 9%	19 9%	24 9%	35 11%	31 12%	13 10%	11 15%	11 17%	9 6%
41-50 years	86 8%	16 5%	57 10%	4 4%	9 6%	35 7%	18 10%	14 7%	16 10%	4 6%	10 7%	12 6%	14 9%	12 7%	12 6%	15 7%	18 7%	16 5%	18 7%	6 5%	5 6%	3 6%	6 4%
51+ years	192 17%	45 15%	108 18%	16 16%	24 17%	68 15%	31 17%	35 17%	29 20%	21 31%	24 18%	40 21%	27 17%	26 16%	39 19%	46 22%	46 17%	66 20%	49 20%	21 17%	17 22%	13 19%	15 10%
Mean	38.09	32.62	39.69	37.71	43.35	34.37	34.14	40.21	49.94	56.89	38.84	36.52	37.31	35.12	32.07	41.78	34.31	39.12	38.57	30.16	35.76	33.68	21.92
Standard deviation	65.49	50.03	68.17	61.64	83.47	51.99	46.65	82.08	93.81	75.01	79.29	46.01	55.44	46.25	33.23	64.12	50.35	67.46	46.81	31.32	31.79	28.91	26.62
Standard error	1.95	2.98	2.82	5.70	6.91	2.68	3.09	5.13	7.37	7.54	6.52	3.23	4.30	3.54	2.29	4.34	3.00	3.63	2.90	2.69	3.47	3.34	2.17

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Table 4
Q.4 Where does your charity operate?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior man-ager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
North East	133 12%	27 9%	57 10%	22 22%	28 20%	42 9%	12 7%	30 15%	26 17%	23 33%	133 100%	95 49%	91 59%	92 58%	91 44%	91 43%	94 35%	92 28%	91 37%	82 67%	70 93%	67 100%	48 32%
North West	192 17%	35 12%	103 17%	26 26%	28 21%	65 14%	26 14%	38 19%	28 19%	27 40%	95 71%	192 100%	93 60%	93 59%	91 43%	93 44%	97 36%	92 28%	93 37%	84 68%	71 94%	67 100%	53 35%
Yorkshire and the Humber	155 14%	41 14%	66 11%	23 24%	25 18%	44 9%	19 11%	33 16%	30 20%	22 33%	91 69%	93 48%	155 100%	92 58%	91 44%	91 43%	92 34%	91 27%	89 36%	83 68%	73 97%	66 98%	49 32%
East Midlands	158 14%	41 14%	74 12%	22 22%	22 16%	61 13%	21 11%	34 17%	22 15%	20 30%	92 69%	93 48%	92 59%	158 100%	98 47%	97 46%	96 36%	95 29%	92 37%	83 68%	70 93%	65 97%	49 32%
West Midlands	209 19%	46 15%	97 16%	31 32%	35 26%	76 16%	26 14%	38 18%	30 20%	25 36%	91 69%	91 47%	91 59%	98 62%	209 100%	96 46%	102 38%	98 30%	99 40%	84 68%	72 95%	65 97%	60 40%
East of England	211 19%	48 16%	104 18%	28 29%	31 22%	85 18%	29 16%	39 19%	27 19%	23 34%	91 68%	93 48%	91 59%	97 61%	96 46%	211 100%	109 41%	99 30%	94 38%	84 68%	72 95%	66 98%	51 34%
London	269 24%	71 24%	117 20%	33 34%	47 34%	90 19%	34 18%	51 25%	45 30%	35 51%	94 70%	97 51%	92 59%	96 61%	102 49%	109 52%	269 100%	125 38%	101 41%	84 69%	71 94%	65 98%	80 52%
South East	331 29%	75 25%	186 31%	30 31%	41 30%	122 26%	52 29%	71 35%	44 30%	28 41%	92 69%	92 48%	91 59%	95 60%	98 47%	99 47%	125 46%	331 100%	100 40%	86 70%	71 94%	67 100%	65 43%
South West	249 22%	59 20%	121 20%	32 32%	38 27%	90 19%	34 18%	54 26%	36 24%	29 43%	91 68%	93 48%	89 57%	92 58%	99 47%	94 45%	101 38%	100 30%	249 100%	84 69%	71 94%	67 100%	51 34%
Wales	122 11%	25 8%	58 10%	20 20%	20 14%	42 9%	18 10%	23 11%	18 12%	21 31%	82 62%	84 44%	83 53%	83 52%	84 40%	84 40%	84 31%	86 26%	84 34%	122 100%	69 92%	65 97%	44 29%
Scotland	76 7%	12 4%	32 5%	18 18%	14 10%	21 5%	7 4%	14 7%	17 12%	16 23%	70 53%	71 37%	73 47%	70 44%	72 35%	72 34%	71 27%	71 21%	71 29%	69 57%	76 100%	63 95%	43 29%
Northern Ireland	67 6%	11 4%	28 5%	15 15%	13 9%	20 4%	8 4%	13 6%	13 9%	13 20%	67 50%	67 35%	66 42%	65 41%	65 31%	66 31%	65 24%	67 20%	67 27%	65 53%	63 83%	67 100%	36 24%
Overseas	152 13%	35 12%	69 12%	20 21%	27 20%	50 11%	20 11%	28 14%	25 17%	15 22%	48 36%	53 28%	49 32%	49 31%	60 29%	51 24%	80 30%	65 20%	51 21%	44 36%	43 57%	36 54%	152 100%

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Table 5
Q.5 What does your charity do?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Education/ training	428 38%	97 32%	208 35%	53 53%	71 51%	159 34%	74 41%	78 38%	54 36%	34 50%	57 43%	82 43%	68 44%	61 38%	86 41%	93 44%	115 43%	128 39%	88 36%	50 41%	37 49%	29 44%	99 65%
General charitable purposes	322 29%	87 29%	178 30%	29 29%	29 21%	144 31%	45 25%	45 22%	41 28%	19 27%	44 33%	71 37%	43 27%	50 31%	65 31%	65 31%	91 34%	78 24%	78 31%	30 24%	26 34%	21 31%	52 34%
Religious activities	228 20%	63 21%	125 21%	18 18%	23 16%	62 13%	36 20%	50 24%	61 41%	19 28%	25 19%	42 22%	32 21%	31 19%	42 20%	35 17%	66 25%	61 18%	50 20%	18 15%	10 14%	10 14%	39 26%
The prevention or relief of poverty	213 19%	42 14%	114 19%	39 39%	19 14%	75 16%	38 21%	41 20%	36 24%	17 25%	28 21%	43 22%	30 19%	33 21%	48 23%	45 21%	61 23%	53 16%	48 19%	25 21%	17 22%	11 17%	69 46%
The advancement of health or saving of lives	211 19%	42 14%	105 18%	35 36%	29 21%	70 15%	30 17%	34 17%	38 26%	17 24%	36 27%	45 23%	34 22%	37 23%	50 24%	47 22%	66 24%	69 21%	58 23%	30 24%	22 29%	18 27%	56 37%
Arts/ culture/ heritage/ science	188 17%	37 12%	95 16%	21 21%	35 25%	87 19%	36 20%	28 14%	16 11%	14 20%	30 23%	43 23%	29 19%	38 24%	43 20%	37 18%	69 26%	71 21%	54 22%	34 28%	22 29%	20 29%	30 20%
Recreation	173 15%	56 19%	94 16%	11 11%	12 9%	96 20%	33 18%	26 13%	14 9%	5 8%	14 11%	28 14%	17 11%	24 15%	33 16%	29 14%	28 10%	40 12%	26 11%	11 9%	4 6%	3 5%	13 8%
Disability	154 14%	46 15%	73 12%	23 23%	12 9%	61 13%	21 11%	22 11%	22 15%	14 20%	24 18%	27 14%	28 18%	26 17%	28 13%	29 14%	35 13%	43 13%	43 17%	18 15%	8 11%	9 13%	15 10%
Economic/ community development/ employment	108 10%	18 6%	57 10%	22 22%	12 8%	34 7%	11 6%	22 11%	26 17%	9 13%	14 11%	18 9%	13 8%	15 10%	26 12%	17 8%	27 10%	26 8%	20 8%	14 11%	7 9%	3 4%	33 22%
Environment/ conservation/ heritage	108 10%	27 9%	59 10%	13 13%	9 7%	51 11%	20 11%	18 9%	11 7%	8 12%	19 14%	20 10%	19 12%	23 15%	30 14%	24 11%	25 9%	32 10%	23 9%	18 15%	11 14%	8 12%	19 13%
Overseas aid/famine relief	101 9%	19 6%	65 11%	5 5%	13 9%	34 7%	19 11%	12 6%	18 12%	4 5%	11 8%	19 10%	12 8%	13 8%	26 12%	16 8%	33 12%	31 9%	20 8%	11 9%	8 11%	5 7%	55 36%
Accommodation/ housing	72 6%	20 7%	31 5%	12 12%	10 7%	15 3%	7 4%	17 8%	9 6%	10 14%	6 4%	8 4%	5 3%	7 5%	13 6%	9 4%	8 3%	24 7%	15 6%	3 3%	1 1%	* 1%	14 9%
Human rights/ religious or racial harmony/ equality or diversity	69 6%	19 6%	27 4%	9 9%	14 10%	19 4%	11 6%	8 4%	18 12%	5 8%	5 4%	16 8%	6 4%	8 5%	11 5%	9 4%	26 10%	14 4%	11 4%	5 4%	2 2%	2 3%	23 15%

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Absolutes/col percents

Table 5
Q.5 What does your charity do?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Amateur sport	64 6%	20 7%	35 6%	7 7%	2 1%	29 6%	11 6%	13 6%	5 3%	6 9%	7 5%	8 4%	8 5%	5 3%	9 4%	11 5%	8 3%	9 3%	13 5%	4 3%	1 1%	* 1%	6 4%
Animals	30 3%	12 4%	12 2%	3 3%	3 2%	9 2%	6 3%	9 4%	5 4%	1 1%	9 7%	8 4%	9 6%	9 6%	9 4%	7 4%	12 4%	15 4%	10 4%	9 7%	8 11%	4 6%	7 5%
Armed forces/ emergency service efficiency	18 2%	5 2%	7 1%	1 1%	5 3%	12 3%	2 1%	2 1%	1 1%	1 1%	5 4%	4 2%	5 3%	6 4%	7 3%	6 3%	6 2%	7 2%	5 2%	4 4%	4 5%	4 5%	3 2%
Other charitable purposes	179 16%	44 15%	95 16%	18 18%	22 16%	70 15%	28 15%	31 15%	26 17%	10 14%	22 17%	26 13%	16 11%	24 15%	48 23%	32 15%	37 14%	55 17%	37 15%	18 15%	10 13%	7 11%	23 15%

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Table 6
Q.6 Who does your charity help?
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Children/ young people	618 55%	155 52%	323 54%	56 57%	83 60%	230 49%	107 59%	119 58%	102 69%	38 55%	62 46%	87 45%	67 43%	81 51%	104 50%	104 49%	140 52%	159 48%	124 50%	56 46%	31 41%	26 38%	97 64%
The general public/ mankind	614 54%	138 46%	348 59%	50 51%	77 56%	247 53%	100 55%	113 55%	87 59%	38 55%	79 59%	121 63%	89 57%	84 53%	134 64%	104 49%	145 54%	177 53%	132 53%	69 56%	46 61%	39 58%	86 57%
Elderly/ old people	461 41%	121 40%	250 42%	43 43%	48 35%	157 34%	75 41%	89 43%	78 52%	27 39%	45 34%	73 38%	55 35%	58 36%	84 40%	71 34%	85 31%	118 36%	96 39%	36 30%	23 30%	16 24%	55 36%
People with disabilities	356 32%	94 31%	188 32%	39 39%	35 25%	119 26%	55 30%	68 33%	59 40%	25 36%	47 35%	63 33%	49 32%	48 30%	72 34%	62 30%	75 28%	87 26%	86 34%	35 29%	21 28%	16 24%	48 31%
Other charities/ voluntary bodies	292 26%	65 22%	160 27%	27 27%	40 29%	91 19%	43 24%	52 25%	59 40%	19 28%	42 32%	61 32%	44 28%	54 34%	74 35%	62 29%	88 33%	82 25%	62 25%	36 30%	25 33%	20 30%	63 42%
Other defined groups	188 17%	44 15%	95 16%	23 24%	26 19%	71 15%	30 16%	41 20%	28 19%	12 17%	33 25%	49 26%	35 23%	39 25%	42 20%	50 24%	57 21%	72 22%	51 20%	35 28%	22 30%	21 32%	29 19%
People of a particular ethnic or racial origin	97 9%	26 9%	42 7%	15 15%	14 10%	30 6%	18 10%	21 10%	23 15%	5 7%	12 9%	20 11%	7 5%	13 8%	12 6%	14 7%	33 12%	14 4%	17 7%	5 4%	3 4%	2 3%	23 15%

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Absolutes/col percents

Table 7

Q.7 Approximately, how many full time-equivalent employees does your charity have?

Base: All respondents

	Role					Annual Income						Region											
	Total	Chair	Trus-tee	Chief Executive/ Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ireland	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
None	770 68%	240 80%	452 76%	26 26%	53 38%	429 92%	156 86%	115 56%	30 20%	4 6%	81 61%	124 64%	99 64%	105 66%	130 62%	147 70%	162 60%	229 69%	165 66%	80 66%	44 58%	41 61%	90 59%
1-5	242 21%	49 16%	103 17%	41 41%	49 36%	29 6%	24 13%	83 41%	89 60%	10 15%	28 21%	42 22%	34 22%	33 21%	38 18%	38 18%	73 27%	72 22%	54 22%	25 21%	18 24%	16 23%	36 24%
6+	117 10%	11 4%	38 6%	32 33%	36 26%	10 2%	2 1%	7 4%	29 20%	54 79%	25 19%	27 14%	23 15%	21 13%	41 20%	26 12%	34 13%	30 9%	30 12%	17 14%	14 18%	11 16%	25 17%
Mean	5.55	1.32	2.29	20.55	18.02	0.81	0.46	1.14	4.31	68.23	16.94	14.37	14.41	12.20	13.51	11.23	11.67	8.87	9.80	17.16	18.37	21.11	12.20
Standard deviation	46.00	7.84	23.69	88.70	94.17	7.30	2.39	2.50	7.20	174.80	101.96	95.57	94.51	83.59	82.79	81.68	75.05	68.44	68.52	106.29	111.94	122.64	85.43
Standard error	1.37	0.47	0.98	8.20	7.79	0.38	0.16	0.16	0.57	17.57	8.38	6.71	7.34	6.39	5.70	5.53	4.48	3.68	4.24	9.11	12.21	14.16	6.95

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 8

Q.8 Approximately, how many volunteers does your charity have?**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North-ern Ireland	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
None	142 13%	33 11%	73 12%	8 8%	29 21%	65 14%	16 9%	18 9%	12 8%	11 16%	26 20%	41 21%	30 20%	32 20%	27 13%	44 21%	60 22%	49 15%	33 13%	25 21%	16 22%	15 22%	24 16%
1-5	202 18%	74 25%	87 15%	21 21%	20 15%	107 23%	35 19%	27 13%	27 18%	6 9%	25 19%	35 18%	25 16%	32 20%	36 17%	37 17%	56 21%	54 16%	48 19%	26 21%	16 22%	17 25%	44 29%
6-10	285 25%	87 29%	152 26%	15 15%	31 22%	162 35%	44 24%	39 19%	20 14%	6 8%	23 17%	32 16%	27 17%	32 20%	48 23%	46 22%	54 20%	79 24%	52 21%	23 19%	11 15%	10 15%	30 20%
11-15	107 9%	33 11%	57 10%	5 5%	12 9%	44 9%	26 14%	26 13%	9 6%	3 5%	6 5%	16 8%	15 10%	12 8%	18 8%	24 11%	16 6%	30 9%	22 9%	9 7%	7 9%	5 8%	9 6%
16-20	94 8%	21 7%	55 9%	9 9%	10 7%	30 6%	20 11%	25 12%	11 7%	9 12%	13 10%	18 9%	12 8%	14 9%	14 7%	15 7%	17 6%	22 7%	23 9%	8 7%	5 7%	3 5%	6 4%
21-30	97 9%	19 6%	58 10%	6 6%	15 11%	21 5%	18 10%	29 14%	11 7%	4 6%	10 7%	15 8%	13 8%	10 6%	19 9%	16 8%	19 7%	32 10%	24 10%	10 8%	3 4%	3 4%	8 5%
31-50	87 8%	14 5%	49 8%	14 14%	10 7%	17 4%	9 5%	22 11%	25 17%	8 11%	12 9%	12 6%	9 8%	28 5%	14 13%	14 7%	18 7%	23 7%	19 8%	8 7%	7 9%	4 7%	15 10%
51+	114 10%	18 6%	62 10%	22 22%	11 8%	22 5%	15 8%	20 10%	34 23%	22 32%	18 14%	24 12%	20 13%	17 11%	20 9%	14 7%	28 10%	43 13%	27 11%	13 11%	10 13%	9 14%	15 10%
Mean	144.37	19.07	32.31	63.59	956.00	283.14	36.14	30.61	40.71	158.88	1029.92	724.00	885.93	866.82	663.60	653.39	520.85	430.26	559.65	1113.35	1754.52	1981.97	874.79
Standard deviation	3320.7	45.4	130.5	167.0	9486.1	5155.2	206.0	63.1	54.0	453.9	9655.7	8035.0	8942.7	8851.8	7711.0	7681.8	6801.9	6124.6	7064.3	10069.6	12783.9	13598.1	9042.1
Standard error	98.83	2.70	5.40	15.44	785.08	265.86	13.64	3.94	4.24	45.62	793.70	563.95	694.09	676.92	530.85	520.28	405.77	329.74	437.27	863.46	1394.84	1570.18	735.84

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 9

Q.9 Before today, have you ever heard of the Charity Commission?**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Executive/ Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Yes	1129 100%	299 100%	593 100%	98 100%	138 100%	468 100%	182 100%	205 100%	148 100%	68 100%	133 100%	192 100%	155 100%	158 100%	209 100%	211 100%	269 100%	331 100%	249 100%	122 100%	76 100%	67 100%	152 100%
No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 10

Q.10 How well, if at all, do you feel you know the Charity Commission and what it does?**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior man-a-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Well	973 86%	252 84%	513 86%	84 85%	124 90%	385 82%	163 89%	183 89%	133 90%	66 96%	117 88%	172 89%	138 89%	134 85%	172 82%	180 85%	236 88%	285 86%	218 88%	107 88%	65 85%	59 88%	129 85%
Very well	(4) 291 26%	83 28%	145 24%	25 25%	38 27%	108 23%	47 26%	48 23%	40 27%	26 38%	38 28%	56 29%	47 30%	45 29%	56 27%	54 26%	94 35%	92 28%	63 25%	34 28%	22 30%	20 30%	49 32%
Fairly well	(3) 682 60%	169 56%	367 62%	59 60%	86 62%	277 59%	116 64%	135 66%	92 62%	40 58%	79 59%	116 60%	90 58%	89 56%	116 55%	126 60%	141 53%	193 58%	155 62%	73 60%	42 56%	38 57%	80 53%
Not very well	(2) 146 13%	44 15%	78 13%	14 15%	10 8%	77 16%	17 9%	22 11%	15 10%	1 2%	14 10%	18 9%	15 9%	22 14%	35 17%	26 12%	31 11%	41 12%	28 11%	13 10%	9 12%	7 11%	19 13%
Not at all	(1) 3 *	1 *	2 *	- -	- -	1 *	2 1%	- -	- -	- -	- -	- -	- -	- -	- -	1 *	- -	2 1%	- -	- -	- -	- -	- -
NET: Not well	149 13%	44 15%	80 13%	14 15%	10 8%	78 17%	18 10%	22 11%	15 10%	1 2%	14 10%	18 9%	15 9%	22 14%	35 17%	27 13%	31 11%	43 13%	28 11%	13 10%	9 12%	7 11%	19 13%
Don't know	7 1%	2 1%	1 *	- -	4 3%	4 1%	1 *	1 *	1 1%	1 1%	2 2%	2 1%	3 2%	2 1%	2 1%	3 2%	2 1%	3 1%	3 1%	2 2%	2 3%	1 2%	3 2%
Mean	3.12	3.13	3.11	3.11	3.20	3.06	3.15	3.13	3.17	3.37	3.18	3.20	3.22	3.15	3.10	3.13	3.24	3.14	3.14	3.18	3.18	3.20	3.20
Standard deviation	0.62	0.65	0.62	0.62	0.57	0.64	0.61	0.57	0.59	0.53	0.60	0.59	0.60	0.64	0.66	0.62	0.64	0.64	0.59	0.60	0.63	0.62	0.65
Standard error	0.02	0.04	0.03	0.06	0.05	0.03	0.04	0.04	0.05	0.05	0.05	0.04	0.05	0.05	0.05	0.04	0.04	0.03	0.04	0.05	0.07	0.07	0.05

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 11

Q.11 On a scale of 0-10 where 10 means you trust it completely and 0 means you don't trust it at all, how much trust and confidence do you have in the Charity Commission?

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Trust it completely	(10)	318 28%	82 28%	186 31%	15 15%	34 25%	157 34%	58 32%	48 23%	25 17%	8 12%	35 26%	54 28%	36 23%	40 25%	49 24%	55 26%	73 27%	91 28%	74 30%	35 29%	20 26%	18 27%	43 29%
	(9)	252 22%	59 20%	136 23%	20 20%	38 27%	98 21%	42 23%	50 24%	46 31%	17 25%	27 20%	38 20%	35 22%	38 24%	47 22%	46 22%	54 20%	82 25%	61 25%	26 21%	19 25%	16 24%	29 19%
	(8)	267 24%	82 28%	127 21%	29 30%	28 20%	107 23%	38 21%	42 20%	42 28%	16 24%	31 24%	48 25%	42 27%	36 22%	40 19%	54 26%	67 25%	64 19%	50 20%	23 19%	11 15%	10 15%	36 24%
	(7)	112 10%	28 9%	58 10%	9 9%	17 12%	44 9%	19 11%	22 11%	14 9%	6 9%	14 11%	19 10%	14 9%	12 7%	24 12%	22 10%	28 10%	34 10%	26 10%	11 9%	7 9%	8 12%	10 7%
	(6)	48 4%	12 4%	22 4%	8 8%	6 5%	16 3%	3 2%	12 6%	8 6%	8 12%	9 7%	10 5%	9 6%	11 7%	8 4%	10 5%	14 5%	21 6%	16 6%	8 7%	7 9%	7 11%	5 3%
	(5)	50 4%	10 3%	27 5%	6 6%	7 5%	14 3%	10 5%	10 5%	4 2%	6 9%	7 5%	8 4%	7 5%	8 5%	19 9%	10 5%	13 5%	18 5%	9 4%	10 8%	5 7%	4 6%	15 10%
	(4)	19 2%	4 1%	10 2%	3 3%	2 2%	7 2%	2 1%	6 3%	3 2%	2 3%	5 1%	3 3%	3 2%	5 2%	6 3%	5 2%	6 2%	3 2%	3 1%	2 1%	3 3%	2 3%	3 2%
	(3)	15 1%	5 2%	6 1%	4 4%	- -	5 1%	2 1%	6 3%	2 1%	1 1%	2 1%	3 2%	3 2%	5 3%	4 2%	4 2%	3 1%	3 1%	3 1%	2 1%	1 1%	1 2%	3 2%
	(2)	8 1%	2 1%	3 1%	2 2%	1 1%	1 *	2 1%	2 1%	3 2%	1 1%	* 1%	1 1%	1 1%	* *	2 1%	* *	4 2%	1 *	1 1%	* *	1 2%	* 1%	3 2%
	(1)	6 *	3 1%	1 *	- -	2 1%	2 1%	- -	1 -	1 1%	2 1%	2 1%	1 1%	1 1%	1 *	1 *	2 1%	1 *	1 *	1 1%	- -	- -	- -	
Don't trust it at all	(0)	2 *	1 *	1 *	- -	- -	- -	- -	1 1%	1 1%	- -	- -	- -	- -	1 *	- -	- -	- -	- -	- -	1 1%	- -	- -	1 1%
NET: 8-10		837 74%	224 75%	449 76%	64 65%	100 72%	362 77%	138 76%	140 68%	113 76%	42 61%	93 70%	140 73%	112 72%	113 71%	136 65%	155 73%	194 72%	237 71%	185 74%	84 69%	50 66%	44 66%	108 71%
NET: 4-7		229 20%	54 18%	117 20%	26 26%	32 23%	81 17%	34 18%	50 24%	28 19%	22 33%	32 24%	42 22%	34 22%	34 21%	57 27%	48 23%	59 22%	79 24%	53 21%	32 26%	22 29%	21 31%	33 22%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 11

Q.11 On a scale of 0-10 where 10 means you trust it completely and 0 means you don't trust it at all, how much trust and confidence do you have in the Charity Commission?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	30 3%	10 3%	11 2%	6 6%	3 2%	9 2%	5 3%	7 4%	6 4%	3 5%	4 3%	6 3%	6 4%	6 4%	8 4%	5 2%	10 4%	4 1%	5 2%	3 3%	2 3%	1 2%	6 4%
Don't know	33 3%	11 4%	16 3%	3 3%	3 2%	16 3%	6 3%	9 4%	1 1%	1 2%	4 3%	4 2%	3 2%	6 4%	8 4%	3 2%	6 2%	11 3%	6 2%	3 3%	2 2%	1 1%	4 3%
Mean	8.25	8.23	8.38	7.59	8.21	8.48	8.39	8.05	8.02	7.47	8.08	8.13	8.04	8.12	7.91	8.17	8.11	8.26	8.37	8.08	7.98	8.06	8.00
Standard deviation	1.80	1.84	1.73	2.01	1.81	1.68	1.80	1.87	1.88	2.09	1.90	1.90	1.89	1.86	2.03	1.77	1.92	1.72	1.67	1.97	2.00	1.87	2.09
Standard error	0.05	0.11	0.07	0.19	0.15	0.09	0.12	0.12	0.15	0.21	0.16	0.14	0.15	0.15	0.14	0.12	0.12	0.09	0.11	0.17	0.22	0.22	0.17

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 12

Q.12 Have you had any contact with the Charity Commission in the past 12 months?**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior man-a-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Yes/ others in charity	902 80%	243 81%	472 80%	74 75%	113 82%	367 78%	146 80%	164 80%	116 78%	52 77%	100 75%	153 79%	122 78%	119 75%	163 78%	162 77%	210 78%	264 80%	200 80%	92 75%	56 74%	47 70%	111 73%
Yes, I have personally had contact with the Charity Commission	786 70%	196 66%	438 74%	58 59%	94 68%	323 69%	130 71%	142 69%	98 66%	42 62%	89 67%	133 69%	107 69%	106 67%	135 65%	144 68%	178 66%	228 69%	177 71%	80 65%	49 65%	41 61%	98 65%
No, I have not had any contact with the Charity Commission, but others in my charity have	116 10%	47 16%	34 6%	16 16%	19 14%	44 9%	15 8%	22 11%	18 12%	10 15%	11 8%	20 10%	15 10%	13 8%	28 13%	18 8%	31 12%	36 11%	23 9%	11 9%	7 9%	6 9%	13 8%
No, our charity has not had any contact with the Charity Commission	212 19%	54 18%	109 18%	25 25%	24 17%	93 20%	34 19%	39 19%	29 20%	16 23%	30 23%	37 19%	32 21%	37 23%	44 21%	46 22%	56 21%	63 19%	47 19%	29 24%	19 24%	19 28%	39 26%
Don't know	15 1%	2 1%	12 2%	- -	1 1%	7 2%	2 1%	2 1%	3 2%	- -	3 2%	2 1%	1 1%	2 1%	2 1%	3 2%	3 1%	4 1%	2 1%	2 2%	1 2%	1 2%	1 1%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 13

Q.13 You mentioned you or your charity have had contact with the Charity Commission, what contact did you or your charity have in the past 12 months?

Base: All respondents whose charity have had contact with the Charity Commission in the past 12 months

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	893	225	464	87	117	295	182	204	127	77	111	161	130	130	163	167	217	275	210	104	63	54	108
Weighted base	902	243	472	74	113	367	146	164	116	52	100	153	122	119	163	162	210	264	200	92	56	47	111
Submitted the charity's annual return	783 87%	199 82%	417 88%	64 87%	103 91%	321 87%	132 91%	144 88%	104 90%	46 89%	93 93%	139 91%	107 88%	113 95%	145 89%	144 89%	182 87%	236 89%	178 89%	83 90%	54 97%	45 96%	93 83%
Changed or updated charity details	549 61%	135 56%	285 60%	50 67%	79 70%	208 57%	80 55%	104 64%	90 77%	39 74%	63 63%	101 66%	75 62%	79 67%	98 60%	101 62%	125 60%	174 66%	138 69%	61 66%	36 65%	31 67%	66 59%
Received information by email	432 48%	94 38%	236 50%	39 53%	64 57%	160 44%	60 41%	81 50%	72 62%	30 57%	56 56%	85 56%	66 54%	64 53%	90 55%	76 47%	102 49%	121 46%	110 55%	44 48%	31 55%	27 58%	60 54%
Looked for advice or guidance on the website	311 35%	56 23%	159 34%	38 51%	59 52%	80 22%	48 33%	67 41%	54 46%	34 64%	47 47%	61 40%	47 38%	54 46%	75 46%	69 43%	90 43%	108 41%	88 44%	42 45%	26 46%	22 47%	53 47%
Registered my charity	94 10%	39 16%	38 8%	11 16%	5 5%	29 8%	14 9%	19 12%	7 6%	4 7%	7 7%	9 6%	16 13%	5 5%	14 9%	18 11%	23 11%	18 7%	14 7%	5 6%	1 3%	1 2%	15 14%
Applied for legal consent for a change that our trustees do not have the power to make themselves	30 3%	6 2%	16 3%	4 5%	5 4%	7 2%	5 3%	7 4%	5 4%	6 12%	7 7%	9 6%	8 6%	7 6%	6 3%	11 7%	8 4%	11 4%	10 5%	4 4%	5 9%	4 8%	5 5%
Because an operational case/ investigation has involved my charity	22 2%	9 4%	9 2%	2 2%	3 2%	7 2%	1 1%	7 4%	2 2%	5 10%	5 5%	6 4%	4 3%	5 4%	6 4%	8 5%	7 3%	5 2%	7 4%	5 6%	2 4%	2 5%	4 4%
General advice sought	16 2%	3 1%	9 2%	3 5%	1 1%	2 1%	1 1%	6 3%	4 3%	3 7%	2 2%	2 2%	2 2%	4 3%	2 1%	1 1%	5 2%	4 2%	5 3%	2 2%	1 3%	1 3%	1 1%
Been to an event or seminar with a representative from the Charity Commission	15 2%	2 1%	9 2%	2 2%	3 3%	2 1%	2 1%	2 1%	3 2%	6 12%	4 4%	5 3%	4 3%	4 3%	4 2%	3 2%	8 4%	5 2%	4 2%	3 3%	2 3%	1 3%	3 3%
Converted to a CIO	4 *	1 *	3 1%	1 1%	-	1 *	1 1%	1 *	1 1%	1 1%	-	-	-	-	1 *	1 1%	1 *	2 1%	-	-	-	-	-
Enquiry about my charity accounts	2 *	-	1 *	-	1 1%	-	1 1%	-	-	1 2%	1 1%	1 1%	1 1%	1 1%	1 1%	1 1%	1 *	1 *	1 1%	1 1%	-	-	1 1%
Requested information about another charity	2 *	-	1 *	-	1 1%	-	-	-	1 1%	1 1%	-	1 1%	-	-	-	-	1 *	1 *	-	-	-	-	1 1%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 13

Q.13 You mentioned you or your charity have had contact with the Charity Commission, what contact did you or your charity have in the past 12 months?

Base: All respondents whose charity have had contact with the Charity Commission in the past 12 months

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Weighted base	902	243	472	74	113	367	146	164	116	52	100	153	122	119	163	162	210	264	200	92	56	47	111
Been to an event or seminar with a representative from the Charity Commission	1*	1*	-	-	-	-	-	-	1	-	-	-	-	-	-	-	1*	-	-	-	-	-	-
Reported fraud	1*	1*	-	-	-	-	-	1*	-	-	1%	1%	1%	1%	1*	1*	1*	1*	1*	1%	-	-	-
Telephone guidance	1*	-	1*	-	-	-	1	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-
N/A	1*	1	-	-	-	1*	-	-	-	-	-	1	-	-	-	-	-	-	-	-	-	-	-
		1%										1%											

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 14

Q.14 Thinking back over the past 12 months, has your trust and confidence in the Charity Commission increased, decreased or stayed the same?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior man-a-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Increased	60 5%	17 6%	28 5%	6 7%	8 6%	22 5%	12 7%	17 8%	4 2%	5 8%	7 5%	9 5%	8 5%	7 4%	7 3%	11 5%	23 9%	11 3%	14 6%	8 7%	3 3%	2 3%	9 6%
Stayed the same	994 88%	264 88%	532 90%	83 84%	115 83%	427 91%	163 89%	167 81%	132 89%	56 82%	113 85%	169 88%	136 88%	139 88%	180 86%	186 88%	226 84%	295 89%	222 89%	103 84%	68 90%	60 89%	132 87%
Decreased	60 5%	15 5%	29 5%	8 8%	7 5%	16 3%	5 3%	18 9%	13 9%	7 11%	13 10%	14 7%	10 6%	10 6%	15 7%	13 6%	20 7%	22 7%	12 5%	11 9%	5 7%	5 8%	11 7%
Don't know	15 1%	3 1%	4 1%	1 1%	8 6%	2 1%	2 1%	3 2%	- -	- -	- -	1 *	1 1%	2 1%	7 3%	- -	- -	3 1%	1 *	- -	- -	- -	- -

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 15
Q.15 How much do you agree or disagree with the following statements?

Summary

Base: All respondents

	Statements					
	The Charity Commission takes action against charities which break the rules	The Charity Commission is consistent in how it regulates charities	The Charity Commission is accountable for what it does	The Charity Commission should be more proactive in speaking out on charity issues	The Charity Commission should do more to regulate and control charities to ensure they are working for the public benefit	I trust the Charity Commission to be fair and impartial when assessing charities
Unweighted base	1129	1129	1129	1129	1129	1129
Weighted base	1129	1129	1129	1129	1129	1129
NET: Agree	777 69%	663 59%	800 71%	662 59%	687 61%	896 79%
Strongly agree (+2)	292 26%	249 22%	402 36%	310 27%	346 31%	477 42%
Tend to agree (+1)	485 43%	414 37%	398 35%	352 31%	342 30%	419 37%
Neither agree or disagree (0)	119 11%	175 16%	130 12%	312 28%	271 24%	113 10%
Tend to disagree (-1)	72 6%	64 6%	56 5%	63 6%	85 8%	48 4%
Strongly disagree (-2)	15 1%	20 2%	24 2%	8 1%	17 1%	34 3%
NET: Disagree	88 8%	84 7%	81 7%	70 6%	101 9%	82 7%
Don't know	146 13%	206 18%	118 10%	84 7%	69 6%	38 3%
Mean	0.98	0.88	1.08	0.86	0.86	1.15
Standard deviation	0.92	0.96	0.98	0.94	1.01	0.99
Standard error	0.03	0.03	0.03	0.03	0.03	0.03

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 16

Q.15 How much do you agree or disagree with the following statements?
The Charity Commission takes action against charities which break the rules
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	777 69%	210 70%	410 69%	63 64%	93 68%	308 66%	126 69%	140 68%	104 70%	48 70%	92 69%	135 70%	119 77%	114 72%	149 71%	148 70%	199 74%	229 69%	168 67%	90 74%	55 72%	49 73%	104 69%
Strongly agree (+2)	292 26%	75 25%	162 27%	23 23%	32 23%	112 24%	48 26%	55 27%	40 27%	15 23%	34 26%	53 27%	45 29%	40 25%	58 28%	56 27%	70 26%	79 24%	70 28%	29 24%	21 27%	17 25%	38 25%
Tend to agree (+1)	485 43%	135 45%	248 42%	40 41%	61 44%	196 42%	78 43%	85 41%	64 43%	32 47%	58 44%	82 43%	74 48%	74 47%	91 43%	92 44%	129 48%	150 45%	97 39%	61 50%	34 45%	32 47%	66 43%
Neither agree or disagree (0)	119 11%	34 12%	62 10%	12 12%	11 8%	47 10%	23 13%	18 9%	17 12%	6 9%	13 10%	14 7%	10 6%	15 9%	20 10%	22 11%	23 9%	36 11%	23 9%	10 9%	3 4%	4 6%	17 11%
Tend to disagree (-1)	72 6%	15 5%	30 5%	15 15%	12 8%	20 4%	9 5%	22 11%	12 8%	10 15%	8 6%	13 7%	12 8%	11 7%	16 7%	14 7%	19 7%	24 7%	14 5%	8 7%	9 12%	6 8%	15 10%
Strongly disagree (-2)	15 1%	6 2%	7 1%	1 1%	2 1%	5 1%	1 *	6 3%	2 1%	1 2%	3 2%	3 2%	3 2%	2 1%	2 1%	5 2%	5 2%	3 1%	3 2%	1 2%	1 2%	1 2%	1 1%
NET: Disagree	88 8%	21 7%	37 6%	16 16%	13 10%	25 5%	10 5%	28 14%	14 9%	11 17%	11 8%	16 8%	15 9%	13 8%	18 8%	19 9%	24 9%	30 9%	16 7%	11 9%	10 14%	7 10%	15 10%
Don't know	146 13%	33 11%	84 14%	8 8%	21 15%	87 19%	23 13%	20 10%	13 9%	3 4%	17 13%	28 14%	12 8%	17 11%	23 11%	22 10%	23 9%	36 11%	42 17%	11 9%	7 10%	7 11%	15 10%
Mean	0.98	0.97	1.04	0.76	0.94	1.03	1.03	0.86	0.95	0.77	0.97	1.02	1.02	0.99	1.01	0.95	0.98	0.93	1.06	0.95	0.93	0.97	0.93
Standard deviation	0.92	0.92	0.90	1.04	0.94	0.86	0.85	1.08	0.95	1.05	0.96	0.95	0.94	0.91	0.92	0.97	0.93	0.94	0.92	0.93	1.03	0.96	0.94
Standard error	0.03	0.06	0.04	0.10	0.08	0.05	0.06	0.07	0.08	0.11	0.08	0.07	0.08	0.07	0.07	0.07	0.06	0.05	0.06	0.08	0.12	0.12	0.08

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 17

Q.15 How much do you agree or disagree with the following statements?

The Charity Commission is consistent in how it regulates charities

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	663 59%	174 58%	344 58%	55 56%	90 65%	292 63%	111 61%	110 54%	83 56%	38 56%	76 57%	114 59%	88 57%	90 57%	120 58%	116 55%	148 55%	190 57%	141 57%	73 60%	38 51%	36 54%	81 54%
Strongly agree (+2)	249 22%	71 24%	135 23%	16 16%	27 20%	113 24%	50 27%	37 18%	31 21%	11 16%	27 21%	50 26%	33 21%	35 22%	44 21%	43 21%	55 21%	74 22%	59 24%	26 22%	18 23%	16 24%	25 17%
Tend to agree (+1)	414 37%	103 34%	210 35%	39 40%	62 45%	179 38%	62 34%	73 36%	52 35%	27 40%	49 36%	64 33%	56 36%	55 35%	77 37%	72 34%	92 34%	116 35%	82 33%	47 38%	21 27%	20 31%	56 37%
Neither agree or disagree (0)	175 16%	48 16%	93 16%	20 20%	14 10%	63 14%	29 16%	34 16%	22 15%	13 19%	20 15%	22 12%	23 15%	22 14%	32 15%	34 16%	35 13%	53 16%	39 16%	16 13%	13 17%	12 18%	30 20%
Tend to disagree (-1)	64 6%	13 4%	33 6%	8 9%	10 7%	16 3%	7 4%	22 11%	13 9%	6 9%	10 8%	12 6%	13 8%	13 8%	18 9%	14 7%	21 8%	25 7%	12 5%	10 8%	8 11%	7 11%	9 6%
Strongly disagree (-2)	20 2%	7 2%	8 1%	2 2%	3 2%	5 1%	4 2%	4 2%	5 3%	2 3%	3 3%	6 3%	3 2%	2 2%	5 2%	4 2%	8 3%	4 1%	4 2%	3 3%	3 3%	1 2%	4 3%
NET: Disagree	84 7%	19 6%	42 7%	10 11%	12 9%	21 5%	11 6%	26 13%	17 12%	9 12%	13 10%	18 9%	16 10%	15 10%	23 11%	18 9%	28 11%	29 9%	17 7%	13 11%	11 14%	8 12%	14 9%
Don't know	206 18%	58 19%	114 19%	13 13%	22 16%	91 19%	31 17%	36 18%	26 17%	9 12%	24 18%	38 20%	28 18%	32 20%	34 16%	43 20%	57 21%	59 18%	52 21%	20 16%	14 19%	10 15%	27 18%
Mean	0.88	0.91	0.89	0.68	0.88	1.01	0.96	0.69	0.75	0.64	0.80	0.91	0.80	0.85	0.77	0.82	0.79	0.84	0.91	0.81	0.70	0.76	0.71
Standard deviation	0.96	0.97	0.95	0.97	0.94	0.87	0.98	1.03	1.07	1.02	1.02	1.06	1.02	1.00	1.03	0.99	1.05	0.98	0.97	1.03	1.15	1.06	0.99
Standard error	0.03	0.06	0.04	0.10	0.09	0.05	0.07	0.07	0.09	0.11	0.09	0.08	0.09	0.09	0.08	0.07	0.07	0.06	0.07	0.10	0.14	0.13	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 18
Q.15 How much do you agree or disagree with the following statements?
The Charity Commission is accountable for what it does
Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	800 71%	209 70%	428 72%	63 64%	100 72%	361 77%	130 71%	129 63%	99 67%	45 66%	89 67%	139 72%	103 66%	111 70%	136 65%	152 72%	179 67%	235 71%	175 70%	88 72%	51 67%	46 69%	102 67%
Strongly agree (+2)	402 36%	121 40%	215 36%	29 29%	37 27%	194 41%	65 36%	57 28%	50 34%	14 21%	40 30%	70 37%	49 31%	54 34%	61 29%	70 33%	84 31%	116 35%	89 36%	39 32%	22 29%	20 30%	41 27%
Tend to agree (+1)	398 35%	89 30%	213 36%	34 34%	63 45%	167 36%	66 36%	72 35%	49 33%	31 45%	49 37%	68 35%	54 35%	57 36%	76 36%	83 39%	96 36%	119 36%	86 35%	49 40%	29 38%	26 38%	61 40%
Neither agree or disagree (0)	130 12%	27 9%	73 12%	17 17%	14 10%	41 9%	18 10%	34 17%	16 11%	14 20%	17 12%	18 9%	18 12%	16 10%	33 16%	17 8%	30 11%	35 11%	28 11%	10 9%	9 12%	8 13%	25 16%
Tend to disagree (-1)	56 5%	21 7%	23 4%	7 7%	6 4%	21 5%	5 3%	17 8%	8 6%	5 8%	8 6%	9 5%	8 5%	8 5%	13 6%	14 6%	17 6%	23 7%	11 4%	8 6%	5 7%	4 5%	8 5%
Strongly disagree (-2)	24 2%	8 3%	12 2%	2 2%	2 2%	6 1%	6 3%	6 3%	5 3%	2 4%	4 3%	6 3%	4 2%	4 3%	5 2%	5 2%	9 3%	4 1%	6 3%	3 2%	2 3%	2 3%	4 2%
NET: Disagree	81 7%	29 10%	35 6%	9 9%	8 6%	27 6%	10 6%	22 11%	13 9%	8 11%	12 9%	15 8%	12 8%	12 8%	17 8%	18 9%	26 10%	28 8%	18 7%	11 9%	7 10%	6 9%	12 8%
Don't know	118 10%	34 12%	58 10%	10 10%	15 11%	39 8%	24 13%	19 9%	20 14%	2 3%	15 11%	21 11%	22 14%	19 12%	22 10%	23 11%	33 12%	34 10%	28 11%	13 11%	9 12%	7 10%	13 9%
Mean	1.08	1.11	1.11	0.92	1.03	1.21	1.13	0.85	1.03	0.74	0.96	1.10	1.02	1.07	0.94	1.06	0.97	1.07	1.09	1.04	0.94	0.96	0.92
Standard deviation	0.98	1.06	0.95	1.01	0.89	0.91	0.97	1.05	1.05	1.01	1.03	1.02	1.01	1.00	1.00	0.99	1.06	0.98	1.00	0.99	1.04	1.03	0.97
Standard error	0.03	0.07	0.04	0.10	0.08	0.05	0.07	0.07	0.09	0.10	0.09	0.08	0.08	0.08	0.07	0.07	0.07	0.06	0.07	0.09	0.12	0.13	0.08

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 19

Q.15 How much do you agree or disagree with the following statements?**The Charity Commission should be more proactive in speaking out on charity issues****Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	662 59%	183 61%	336 57%	67 69%	77 56%	259 55%	102 56%	119 58%	101 68%	39 57%	69 52%	107 55%	83 53%	81 51%	129 62%	120 57%	166 62%	167 50%	126 50%	67 55%	39 51%	34 51%	81 53%
Strongly agree (+2)	310 27%	86 29%	152 26%	30 31%	42 30%	116 25%	45 25%	53 26%	45 30%	24 35%	40 30%	57 30%	50 32%	45 28%	72 35%	54 26%	84 31%	78 24%	46 18%	36 29%	21 28%	20 30%	40 27%
Tend to agree (+1)	352 31%	96 32%	183 31%	37 38%	35 25%	143 31%	58 32%	66 32%	56 38%	15 23%	28 21%	50 26%	32 21%	36 22%	57 27%	66 31%	82 30%	89 27%	80 32%	31 26%	18 23%	14 21%	40 27%
Neither agree or disagree (0)	312 28%	83 28%	166 28%	21 22%	42 30%	141 30%	55 30%	51 25%	32 22%	20 29%	40 30%	48 25%	48 31%	49 31%	51 24%	59 28%	71 26%	110 33%	76 30%	35 29%	22 29%	19 28%	50 33%
Tend to disagree (-1)	63 6%	14 5%	42 7%	3 3%	4 3%	25 5%	9 5%	17 8%	6 4%	6 9%	12 9%	18 9%	12 8%	12 8%	10 5%	17 8%	14 5%	25 7%	18 7%	8 7%	8 11%	8 12%	10 6%
Strongly disagree (-2)	8 1%	2 1%	2 *	2 2%	2 1%	1 *	2 1%	2 1%	1 1%	1 2%	1 1%	1 1%	1 1%	3 2%	2 1%	1 1%	2 1%	3 1%	2 1%	2 2%	1 2%	1 2%	1 1%
NET: Disagree	70 6%	16 5%	44 7%	6 6%	5 4%	26 6%	10 6%	19 9%	7 5%	7 11%	14 10%	20 10%	13 9%	15 9%	12 6%	18 9%	16 6%	28 8%	20 8%	11 9%	9 13%	9 14%	11 7%
Don't know	84 7%	18 6%	48 8%	4 4%	14 10%	42 9%	14 8%	17 8%	8 6%	2 3%	11 8%	18 9%	11 7%	14 9%	16 8%	13 6%	16 6%	27 8%	28 11%	9 7%	6 8%	5 7%	11 7%
Mean	0.86	0.89	0.81	0.96	0.90	0.82	0.80	0.80	0.98	0.82	0.77	0.82	0.82	0.75	0.97	0.78	0.92	0.70	0.67	0.80	0.70	0.70	0.78
Standard deviation	0.94	0.93	0.94	0.95	0.95	0.91	0.93	0.99	0.89	1.09	1.06	1.03	1.04	1.05	0.98	0.97	0.95	0.97	0.93	1.04	1.09	1.13	0.96
Standard error	0.03	0.06	0.04	0.09	0.08	0.05	0.06	0.06	0.07	0.11	0.09	0.08	0.08	0.08	0.07	0.07	0.06	0.05	0.06	0.09	0.12	0.14	0.08

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 20

Q.15 How much do you agree or disagree with the following statements?**The Charity Commission should do more to regulate and control charities to ensure they are working for the public benefit****Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	687 61%	181 60%	362 61%	61 62%	83 60%	282 60%	109 60%	117 57%	89 60%	41 59%	84 63%	125 65%	93 60%	96 61%	138 66%	128 61%	189 70%	201 61%	144 58%	81 66%	50 66%	46 68%	97 64%
Strongly agree (+2)	346 31%	96 32%	182 31%	35 36%	33 24%	147 31%	48 26%	58 28%	40 27%	25 36%	48 36%	66 34%	60 38%	58 37%	74 35%	63 30%	92 34%	99 30%	69 28%	44 36%	31 41%	30 45%	51 34%
Tend to agree (+1)	342 30%	85 28%	180 30%	26 27%	50 36%	136 29%	61 33%	59 29%	49 33%	16 23%	36 27%	59 31%	34 22%	38 24%	64 31%	65 31%	98 36%	102 31%	75 30%	38 31%	19 24%	16 24%	46 30%
Neither agree or disagree (0)	271 24%	72 24%	142 24%	24 24%	33 24%	118 25%	43 24%	47 23%	38 26%	18 26%	28 21%	37 19%	36 23%	30 19%	39 19%	49 23%	40 15%	74 22%	53 21%	24 19%	12 16%	9 14%	30 20%
Tend to disagree (-1)	85 8%	22 7%	51 9%	5 5%	6 5%	31 7%	14 7%	22 11%	11 7%	7 10%	10 8%	16 8%	13 8%	17 10%	17 8%	17 8%	16 6%	25 7%	23 9%	6 5%	5 6%	5 7%	12 8%
Strongly disagree (-2)	17 1%	6 2%	6 1%	3 3%	2 1%	6 1%	3 2%	4 2%	3 2%	* 1%	4 3%	4 2%	4 2%	5 3%	4 2%	5 2%	7 3%	9 3%	6 2%	4 3%	4 5%	4 6%	3 2%
NET: Disagree	101 9%	28 9%	57 10%	8 8%	8 6%	37 8%	17 9%	26 13%	14 9%	7 10%	14 10%	19 10%	16 10%	21 14%	21 10%	21 10%	23 9%	34 10%	28 11%	10 8%	8 11%	8 13%	15 10%
Don't know	69 6%	19 6%	32 5%	5 5%	14 10%	30 6%	14 7%	15 7%	7 5%	3 5%	7 6%	11 6%	10 6%	11 7%	10 5%	12 6%	16 6%	23 7%	23 9%	8 6%	5 7%	3 5%	10 7%
Mean	0.86	0.87	0.86	0.91	0.86	0.88	0.81	0.76	0.80	0.88	0.91	0.92	0.92	0.87	0.95	0.83	0.99	0.83	0.79	0.97	0.98	1.00	0.92
Standard deviation	1.01	1.04	1.01	1.07	0.92	1.00	1.00	1.08	1.01	1.06	1.09	1.05	1.11	1.16	1.04	1.04	1.02	1.06	1.07	1.05	1.18	1.21	1.04
Standard error	0.03	0.06	0.04	0.10	0.08	0.05	0.07	0.07	0.08	0.11	0.09	0.08	0.09	0.09	0.07	0.07	0.06	0.06	0.07	0.09	0.13	0.14	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 21

Q.15 How much do you agree or disagree with the following statements?

I trust the Charity Commission to be fair and impartial when assessing charities

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	896 79%	236 79%	476 80%	72 73%	113 82%	379 81%	150 82%	152 74%	117 79%	55 80%	105 79%	158 82%	125 81%	125 79%	159 76%	161 77%	210 78%	266 80%	203 82%	97 79%	57 76%	53 79%	115 76%
Strongly agree (+2)	477 42%	132 44%	264 44%	28 29%	53 38%	219 47%	81 44%	67 33%	57 38%	25 36%	49 37%	82 42%	66 43%	66 42%	75 36%	90 43%	101 38%	139 42%	107 43%	49 40%	28 37%	27 40%	59 39%
Tend to agree (+1)	419 37%	104 35%	212 36%	43 44%	60 43%	160 34%	70 38%	84 41%	60 41%	30 44%	56 42%	76 40%	59 38%	59 37%	84 40%	71 34%	109 41%	127 38%	97 39%	48 39%	29 38%	26 39%	56 37%
Neither agree or disagree (0)	113 10%	34 11%	55 9%	16 16%	8 6%	50 11%	11 6%	28 14%	13 9%	4 6%	12 9%	13 7%	13 9%	11 7%	15 7%	31 15%	28 10%	31 9%	22 9%	12 10%	9 12%	6 9%	13 9%
Tend to disagree (-1)	48 4%	8 3%	30 5%	4 5%	6 4%	10 2%	6 4%	13 6%	8 6%	3 5%	4 3%	5 3%	4 3%	5 3%	17 8%	7 3%	9 3%	12 3%	9 4%	4 4%	3 4%	3 5%	11 7%
Strongly disagree (-2)	34 3%	11 4%	15 2%	2 2%	5 4%	11 2%	6 4%	6 3%	6 4%	3 5%	6 5%	9 5%	7 4%	7 5%	7 4%	5 3%	11 4%	11 3%	7 3%	5 4%	4 6%	3 4%	6 4%
NET: Disagree	82 7%	19 6%	45 8%	6 7%	11 8%	21 5%	13 7%	19 9%	15 10%	7 10%	10 8%	14 7%	11 7%	12 8%	25 12%	12 6%	20 8%	22 7%	15 6%	9 7%	7 10%	6 8%	18 12%
Don't know	38 3%	10 3%	18 3%	4 4%	6 4%	17 4%	8 4%	6 3%	4 2%	2 4%	6 5%	8 4%	6 4%	10 6%	11 5%	6 3%	11 4%	12 4%	8 3%	4 4%	2 3%	2 3%	6 4%
Mean	1.15	1.17	1.18	0.97	1.13	1.26	1.22	0.97	1.06	1.06	1.08	1.17	1.17	1.16	1.02	1.14	1.08	1.16	1.19	1.12	1.00	1.11	1.03
Standard deviation	0.99	1.01	0.98	0.93	1.00	0.92	0.98	1.02	1.05	1.05	1.02	1.02	1.01	1.04	1.07	0.97	1.01	0.98	0.94	1.01	1.10	1.03	1.09
Standard error	0.03	0.06	0.04	0.09	0.08	0.05	0.07	0.06	0.08	0.11	0.09	0.07	0.08	0.08	0.08	0.07	0.06	0.05	0.06	0.09	0.12	0.12	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 22

Q.16 On a scale of 0 - 10 where 10 is very easy and 0 is very difficult, how would you rate how easy or difficult it is to deal with the Charity Commission?

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trus-tee	Chief Executive/ Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	York-shire and the Humber	East Midlands	West Midlands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very easy	(10)	159 14%	46 15%	84 14%	9 9%	20 15%	88 19%	30 17%	21 10%	9 6%	3 4%	23 17%	32 17%	17 11%	20 12%	30 14%	26 12%	34 13%	47 14%	36 15%	18 15%	10 14%	10 14%	18 12%
	(9)	156 14%	32 11%	95 16%	7 7%	21 15%	77 16%	29 16%	21 10%	21 14%	8 11%	8 6%	18 9%	15 10%	16 10%	22 10%	21 10%	30 11%	41 12%	31 12%	10 8%	6 8%	5 8%	17 11%
	(8)	267 24%	68 23%	142 24%	19 19%	38 28%	116 25%	44 24%	45 22%	43 29%	12 18%	32 24%	44 23%	38 24%	40 25%	45 21%	48 23%	71 26%	77 23%	56 22%	25 20%	18 24%	15 22%	45 29%
	(7)	180 16%	53 18%	86 15%	16 16%	25 18%	58 13%	32 18%	34 17%	26 17%	15 23%	25 19%	33 17%	26 17%	30 19%	37 18%	48 23%	46 17%	53 16%	35 14%	23 19%	14 18%	12 19%	20 13%
	(6)	95 8%	23 8%	49 8%	13 13%	10 8%	36 8%	15 8%	18 9%	8 6%	11 16%	9 7%	17 9%	15 10%	15 9%	17 8%	17 8%	23 9%	27 8%	25 10%	13 11%	7 10%	8 12%	11 7%
	(5)	122 11%	31 10%	63 11%	15 16%	12 9%	46 10%	14 8%	32 16%	21 14%	8 12%	18 14%	22 12%	20 13%	21 13%	23 11%	27 13%	31 12%	44 13%	38 15%	19 15%	10 13%	8 12%	15 10%
	(4)	53 5%	16 5%	27 5%	8 8%	3 2%	16 3%	7 4%	10 5%	8 6%	4 7%	6 5%	8 4%	13 8%	5 3%	11 5%	9 4%	12 5%	14 4%	12 5%	5 4%	4 5%	5 7%	8 5%
	(3)	28 3%	5 2%	17 3%	5 5%	2 1%	9 2%	2 1%	10 5%	5 3%	3 4%	3 2%	5 3%	2 1%	3 2%	7 3%	5 2%	7 3%	5 2%	4 1%	3 2%	2 3%	1 2%	4 2%
	(2)	27 2%	12 4%	6 1%	3 3%	5 4%	5 1%	4 2%	7 4%	2 1%	2 2%	3 3%	4 2%	3 2%	3 2%	5 2%	5 2%	8 3%	12 4%	5 2%	2 2%	3 4%	1 2%	4 3%
	(1)	28 3%	8 3%	16 3%	4 5%	-	9 2%	2 1%	5 2%	4 2%	2 2%	2 2%	4 2%	3 2%	1 1%	10 5%	4 2%	4 1%	5 2%	4 1%	3 2%	* 1%	* 1%	8 5%
Very difficult	(0)	14 1%	6 2%	8 1%	-	-	7 2%	2 1%	3 2%	2 1%	-	3 2%	4 2%	2 2%	4 3%	3 2%	2 1%	2 1%	7 2%	4 1%	2 2%	2 2%	2 2%	3 2%
NET: 8-10		581 51%	146 49%	321 54%	34 35%	80 58%	281 60%	103 57%	87 42%	73 49%	23 34%	63 47%	94 49%	70 45%	76 48%	97 46%	95 45%	135 50%	165 50%	123 49%	52 43%	34 45%	30 44%	80 52%
NET: 4-7		450 40%	122 41%	225 38%	52 53%	51 37%	157 34%	69 38%	94 46%	63 43%	39 57%	59 44%	80 42%	75 48%	71 45%	87 42%	100 48%	113 42%	137 41%	110 44%	60 49%	35 46%	33 49%	54 36%
NET: 0-3		98 9%	31 10%	47 8%	12 12%	7 5%	30 6%	10 6%	25 12%	12 8%	6 9%	12 9%	18 9%	10 7%	11 7%	25 12%	16 7%	20 8%	29 9%	16 6%	10 8%	7 9%	4 6%	18 12%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 22

Q.16 On a scale of 0 - 10 where 10 is very easy and 0 is very difficult, how would you rate how easy or difficult it is to deal with the Charity Commission?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Mean	7.04	6.89	7.13	6.32	7.46	7.41	7.39	6.57	6.83	6.49	6.91	6.97	6.79	6.98	6.76	6.95	7.03	6.95	7.02	6.82	6.83	6.89	6.79
Standard deviation	2.35	2.49	2.33	2.34	1.96	2.29	2.16	2.40	2.20	2.05	2.42	2.44	2.26	2.26	2.55	2.20	2.21	2.40	2.26	2.34	2.34	2.28	2.54
Standard error	0.07	0.15	0.10	0.22	0.16	0.12	0.14	0.15	0.17	0.21	0.20	0.17	0.18	0.17	0.18	0.15	0.13	0.13	0.14	0.20	0.26	0.26	0.21

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 23

Q.17 Thinking about the Charity Commission's role, is it clearer, less clear, or no different from a year ago?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/ Dir-ector	Senior man-a-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Clearer	120 11%	36 12%	58 10%	8 8%	18 13%	47 10%	26 14%	22 11%	16 10%	10 15%	15 11%	11 6%	17 11%	17 11%	22 10%	23 11%	40 15%	27 8%	27 11%	11 9%	7 9%	5 7%	15 10%
No different	828 73%	210 70%	450 76%	70 71%	97 71%	353 76%	134 73%	148 72%	110 74%	47 69%	97 73%	150 78%	116 75%	119 75%	141 67%	161 76%	188 70%	260 78%	185 74%	95 77%	59 77%	53 79%	106 70%
Less clear	77 7%	16 5%	37 6%	14 14%	10 7%	17 4%	8 4%	16 8%	12 8%	9 13%	11 9%	17 9%	10 6%	16 10%	26 12%	14 7%	21 8%	17 5%	20 8%	8 7%	7 9%	6 8%	18 12%
Don't know	104 9%	37 12%	48 8%	6 7%	13 9%	50 11%	15 8%	19 9%	11 7%	2 3%	10 7%	14 7%	13 8%	7 4%	20 10%	12 6%	20 7%	28 8%	16 6%	8 7%	4 5%	4 5%	12 8%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 24

Q.18 During the last three years, the Charity Commission's strategic priorities have been to develop the compliance, accountability and self-reliance of the charity sector. Since 2012, how do you think the charity sector has changed in each of these areas?

Summary**Base: All respondents**

		Areas		
		Compliance	Accountability	Self-reliance
Unweighted base		1129	1129	1129
Weighted base		1129	1129	1129
NET: Improved		398 35%	425 38%	348 31%
Improved a lot	(+2)	104 9%	126 11%	98 9%
Improved slightly	(+1)	294 26%	298 26%	250 22%
Not changed	(0)	237 21%	238 21%	267 24%
Worsened slightly	(-1)	36 3%	31 3%	32 3%
Worsened a lot	(-2)	1 *	2 *	3 *
NET: Worsened		37 3%	33 3%	35 3%
Don't know		456 40%	433 38%	479 42%
Mean		0.69	0.74	0.63
Standard deviation		0.80	0.81	0.81
Standard error		0.03	0.03	0.03

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 25

Q.18 During the last three years, the Charity Commission's strategic priorities have been to develop the compliance, accountability and self-reliance of the charity sector. Since 2012, how do you think the charity sector has changed in each of these areas?

Compliance

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Improved	398 35%	110 37%	200 34%	37 38%	52 37%	148 32%	74 41%	80 39%	53 36%	36 52%	47 35%	66 34%	55 36%	57 36%	66 31%	76 36%	128 48%	113 34%	68 27%	48 39%	24 32%	21 31%	60 39%
Improved a lot (+2)	104 9%	28 9%	49 8%	9 9%	19 14%	35 7%	20 11%	18 9%	16 10%	9 12%	11 8%	14 7%	15 10%	13 8%	22 10%	14 7%	47 17%	32 10%	21 8%	9 8%	7 9%	6 9%	24 16%
Improved slightly (+1)	294 26%	82 27%	151 25%	29 29%	32 23%	113 24%	54 30%	62 30%	38 25%	27 40%	35 27%	52 27%	40 26%	44 28%	44 21%	61 29%	81 30%	82 25%	47 19%	39 32%	18 23%	15 23%	36 24%
Not changed (0)	237 21%	84 28%	97 16%	24 24%	32 23%	95 20%	29 16%	35 17%	33 22%	17 25%	34 25%	49 25%	41 26%	30 19%	41 20%	51 24%	47 17%	71 21%	62 25%	27 22%	19 25%	17 25%	35 23%
Worsened slightly (-1)	36 3%	5 2%	20 3%	5 5%	6 4%	12 3%	2 1%	4 2%	6 4%	5 7%	3 2%	2 1%	2 2%	6 4%	15 7%	5 2%	7 3%	7 2%	4 2%	2 2%	-	*	7 5%
Worsened a lot (-2)	1 *	1 *	-	-	-	-	-	1 *	-	-	-	-	-	-	-	-	1 *	-	-	-	-	-	-
NET: Worsened	37 3%	6 2%	20 3%	5 5%	6 4%	12 3%	2 1%	5 2%	6 4%	5 7%	3 2%	2 1%	2 2%	6 4%	15 7%	5 2%	8 3%	7 2%	4 2%	2 2%	-	*	7 5%
Don't know	456 40%	100 33%	276 47%	32 32%	48 35%	213 45%	78 43%	85 41%	56 38%	11 16%	50 37%	76 39%	56 36%	65 41%	87 42%	79 37%	86 32%	140 42%	115 46%	45 37%	32 43%	29 43%	50 33%
Mean	0.69	0.65	0.72	0.61	0.73	0.67	0.89	0.77	0.67	0.69	0.66	0.66	0.69	0.68	0.60	0.65	0.91	0.72	0.63	0.71	0.72	0.69	0.75
Standard deviation	0.80	0.76	0.80	0.82	0.88	0.77	0.72	0.77	0.84	0.83	0.76	0.71	0.76	0.80	0.92	0.72	0.84	0.78	0.78	0.72	0.73	0.75	0.90
Standard error	0.03	0.06	0.05	0.09	0.09	0.05	0.06	0.06	0.08	0.09	0.08	0.06	0.07	0.08	0.08	0.06	0.06	0.06	0.07	0.08	0.10	0.11	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 26

Q.18 During the last three years, the Charity Commission's strategic priorities have been to develop the compliance, accountability and self-reliance of the charity sector. Since 2012, how do you think the charity sector has changed in each of these areas?

Accountability**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Improved	425 38%	119 40%	214 36%	41 41%	51 37%	154 33%	72 39%	81 39%	54 36%	35 51%	42 32%	63 33%	58 37%	53 34%	65 31%	78 37%	127 47%	114 34%	75 30%	45 37%	20 26%	18 27%	57 38%
Improved a lot (+2)	126 11%	36 12%	54 9%	14 14%	22 16%	46 10%	22 12%	22 11%	18 12%	12 17%	13 10%	14 7%	18 11%	18 11%	24 11%	19 9%	46 17%	40 12%	20 8%	10 9%	8 10%	5 8%	24 16%
Improved slightly (+1)	298 26%	83 28%	160 27%	27 27%	30 21%	108 23%	50 28%	59 29%	36 24%	23 34%	30 22%	49 26%	40 26%	35 22%	41 20%	59 28%	81 30%	73 22%	56 22%	35 28%	12 16%	13 19%	34 22%
Not changed (0)	238 21%	77 26%	106 18%	21 21%	34 25%	103 22%	31 17%	42 21%	34 23%	20 29%	38 28%	49 26%	40 26%	34 22%	48 23%	51 24%	47 18%	79 24%	58 23%	29 24%	22 29%	19 28%	39 26%
Worsened slightly (-1)	31 3%	6 2%	16 3%	5 5%	4 3%	10 2%	3 2%	3 2%	6 4%	1 2%	4 3%	3 2%	3 2%	7 4%	10 5%	5 2%	6 2%	10 3%	5 2%	3 2%	2 2%	2 2%	7 5%
Worsened a lot (-2)	2 *	2 1%	-	-	-	-	-	1 *	1 1%	-	-	-	-	-	1 *	-	1 *	-	-	-	-	-	-
NET: Worsened	33 3%	7 2%	16 3%	5 5%	4 3%	10 2%	3 2%	4 2%	7 5%	1 2%	4 3%	3 2%	3 2%	7 4%	11 5%	5 2%	7 3%	10 3%	5 2%	3 2%	2 2%	2 2%	7 5%
Don't know	433 38%	96 32%	257 43%	32 32%	48 35%	200 43%	76 42%	78 38%	53 36%	12 18%	49 37%	77 40%	54 35%	64 41%	85 40%	76 36%	88 33%	128 39%	110 44%	45 37%	32 43%	29 43%	48 32%
Mean	0.74	0.72	0.75	0.74	0.77	0.71	0.85	0.77	0.67	0.81	0.61	0.64	0.72	0.69	0.62	0.69	0.91	0.71	0.65	0.68	0.59	0.57	0.71
Standard deviation	0.81	0.82	0.78	0.89	0.87	0.79	0.77	0.78	0.90	0.80	0.80	0.73	0.79	0.87	0.91	0.76	0.83	0.84	0.77	0.76	0.82	0.78	0.90
Standard error	0.03	0.06	0.04	0.10	0.09	0.05	0.07	0.06	0.09	0.09	0.08	0.06	0.08	0.08	0.08	0.06	0.06	0.06	0.06	0.08	0.12	0.12	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 27

Q.18 During the last three years, the Charity Commission's strategic priorities have been to develop the compliance, accountability and self-reliance of the charity sector. Since 2012, how do you think the charity sector has changed in each of these areas?

Self-reliance

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Improved	348 31%	97 33%	172 29%	37 38%	42 31%	124 27%	64 35%	67 33%	41 28%	30 44%	42 32%	50 26%	39 25%	45 28%	53 25%	59 28%	113 42%	102 31%	70 28%	40 33%	18 23%	18 27%	45 30%
Improved a lot (+2)	98 9%	30 10%	43 7%	9 9%	16 11%	35 7%	20 11%	19 9%	11 7%	6 9%	8 6%	8 4%	11 7%	13 8%	22 10%	12 5%	38 14%	33 10%	17 7%	9 8%	5 6%	4 6%	21 14%
Improved slightly (+1)	250 22%	67 22%	129 22%	28 28%	26 19%	90 19%	44 24%	48 23%	30 20%	24 35%	34 26%	42 22%	29 19%	32 20%	32 15%	47 23%	75 28%	69 21%	53 21%	31 25%	13 17%	14 22%	24 16%
Not changed (0)	267 24%	84 28%	128 22%	21 21%	34 25%	113 24%	37 20%	47 23%	33 22%	23 33%	33 24%	54 28%	46 29%	33 21%	48 23%	55 26%	48 18%	86 26%	58 23%	30 25%	18 24%	14 21%	37 24%
Worsened slightly (-1)	32 3%	6 2%	15 3%	6 7%	4 3%	10 2%	2 1%	3 2%	5 4%	4 6%	4 3%	7 4%	5 3%	8 5%	14 7%	8 4%	9 3%	6 2%	5 2%	5 4%	5 6%	4 5%	13 8%
Worsened a lot (-2)	3 *	1 *	2 *	- -	- -	- -	1 *	1 *	1 1%	- -	- -	- -	- -	- -	1 *	- -	1 *	1 *	- -	- -	- -	- -	- -
NET: Worsened	35 3%	7 2%	17 3%	6 7%	4 3%	10 2%	3 2%	4 2%	6 4%	4 6%	4 3%	7 4%	5 3%	8 5%	15 7%	8 4%	10 4%	6 2%	5 2%	5 4%	5 6%	4 5%	13 8%
Don't know	479 42%	110 37%	277 47%	34 35%	57 42%	220 47%	78 43%	87 42%	68 46%	12 18%	54 41%	82 42%	66 42%	73 46%	93 45%	89 42%	98 37%	137 41%	117 47%	47 39%	35 46%	31 47%	57 37%
Mean	0.63	0.63	0.62	0.62	0.67	0.60	0.77	0.69	0.56	0.56	0.59	0.46	0.50	0.58	0.51	0.51	0.82	0.66	0.61	0.59	0.43	0.51	0.56
Standard deviation	0.81	0.81	0.80	0.85	0.85	0.78	0.81	0.80	0.86	0.78	0.74	0.72	0.77	0.85	0.95	0.76	0.85	0.81	0.76	0.79	0.85	0.82	0.98
Standard error	0.03	0.06	0.05	0.10	0.09	0.06	0.07	0.07	0.09	0.09	0.08	0.07	0.08	0.09	0.09	0.07	0.06	0.06	0.06	0.09	0.13	0.13	0.10

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 28

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Summary**Base: All respondents**

		Areas					
		Complaints handling	Protecting the public from harm	Protecting charities from harm	Adding value to your organisation by supporting good governance, and accountability to the public	Consulting with charities before introducing changes to regulatory approach	Contributing to debate on charity regulation
Unweighted base		1129	1129	1129	1129	1129	1129
Weighted base		1129	1129	1129	1129	1129	1129
Very well	(10)	66 6%	82 7%	87 8%	105 9%	79 7%	71 6%
	(9)	55 5%	99 9%	99 9%	131 12%	70 6%	76 7%
	(8)	196 17%	240 21%	224 20%	218 19%	173 15%	184 16%
	(7)	144 13%	168 15%	173 15%	163 14%	137 12%	172 15%
	(6)	124 11%	114 10%	114 10%	120 11%	142 13%	125 11%
	(5)	448 40%	332 29%	330 29%	268 24%	321 28%	352 31%
	(4)	31 3%	29 3%	40 4%	36 3%	64 6%	49 4%
	(3)	19 2%	31 3%	23 2%	29 3%	42 4%	31 3%
	(2)	15 1%	15 1%	14 1%	28 2%	44 4%	28 2%
	(1)	18 2%	13 1%	12 1%	22 2%	25 2%	22 2%
Very poorly	(0)	12 1%	6 1%	13 1%	8 1%	32 3%	20 2%
NET: 8-10		317 28%	421 37%	410 36%	455 40%	322 29%	330 29%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 28

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Summary**Base: All respondents**

	Areas					
	Complaints handling	Protecting the public from harm	Protecting charities from harm	Adding value to your organisation by supporting good governance, and accountability to the public	Consulting with charities before introducing changes to regulatory approach	Contributing to debate on charity regulation
Weighted base	1129	1129	1129	1129	1129	1129
NET: 4-7	747 66%	643 57%	657 58%	587 52%	664 59%	698 62%
NET: 0-3	64 6%	65 6%	62 5%	87 8%	143 13%	101 9%
Mean	6.15	6.56	6.53	6.63	5.95	6.15
Standard deviation	1.96	2.00	2.05	2.19	2.34	2.16
Standard error	0.06	0.06	0.06	0.07	0.07	0.06

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 29

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Complaints handling

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	66 6%	22 7%	33 6%	6 6%	5 4%	32 7%	13 3%	6 2%	3 2%	4 7%	9 7%	16 8%	7 4%	10 6%	11 5%	13 6%	15 5%	17 5%	15 6%	8 6%	5 6%	4 6%	10 7%
	(9)	55 5%	13 4%	33 6%	4 4%	6 4%	20 4%	12 7%	6 3%	8 6%	2 3%	5 4%	5 2%	6 4%	11 7%	7 3%	6 3%	10 4%	12 4%	19 8%	4 3%	3 4%	1 1%	8 6%
	(8)	196 17%	55 18%	100 17%	14 14%	27 20%	93 20%	34 19%	38 18%	26 17%	6 8%	21 16%	35 18%	32 21%	33 21%	38 18%	38 18%	47 18%	59 18%	40 16%	24 20%	16 21%	16 23%	24 16%
	(7)	144 13%	24 8%	87 15%	13 13%	21 15%	57 12%	34 18%	22 11%	21 14%	10 15%	14 11%	28 14%	20 13%	15 9%	22 10%	26 12%	34 13%	37 11%	34 14%	16 13%	9 12%	6 9%	16 10%
	(6)	124 11%	25 8%	65 11%	15 15%	19 14%	50 11%	14 7%	25 12%	16 11%	12 17%	17 12%	23 12%	15 10%	20 12%	29 14%	23 11%	30 11%	39 12%	22 9%	15 12%	9 12%	9 13%	15 10%
	(5)	448 40%	133 44%	228 38%	35 35%	52 38%	178 38%	64 35%	90 44%	63 43%	25 36%	54 40%	67 35%	64 41%	55 35%	77 37%	86 41%	110 41%	144 43%	99 40%	45 37%	27 36%	27 41%	56 37%
	(4)	31 3%	14 5%	7 1%	9 9%	2 1%	14 3%	3 2%	5 2%	5 3%	5 7%	4 3%	5 2%	2 1%	6 3%	4 2%	8 4%	7 3%	6 2%	7 3%	2 2%	1 2%	2 3%	4 3%
	(3)	19 2%	3 1%	14 2%	1 1%	1 1%	7 2%	3 2%	6 3%	1 1%	2 2%	1 1%	3 2%	1 1%	2 1%	3 2%	1 *	2 1%	7 2%	3 1%	1 1%	1 1%	- -	2 1%
	(2)	15 1%	5 2%	6 1%	2 2%	2 1%	6 1%	2 1%	3 2%	2 1%	1 2%	2 2%	2 1%	3 2%	2 1%	3 2%	3 2%	7 3%	6 2%	2 1%	2 2%	1 2%	1 2%	5 3%
	(1)	18 2%	2 1%	15 2%	- -	2 1%	4 1%	2 1%	3 2%	3 2%	- -	3 2%	5 2%	3 2%	3 2%	13 6%	3 1%	6 2%	3 1%	5 2%	3 2%	3 5%	1 1%	10 6%
Very poorly	(0)	12 1%	4 1%	5 1%	- -	2 2%	6 1%	2 1%	2 1%	1 1%	2 2%	3 2%	4 2%	2 1%	4 3%	4 2%	3 1%	2 1%	2 1%	3 1%	2 2%	- -	- -	2 1%
NET: 8-10		317 28%	90 30%	166 28%	24 24%	38 27%	145 31%	59 32%	50 24%	37 25%	12 18%	36 27%	56 29%	45 29%	53 33%	55 26%	57 27%	72 27%	88 27%	74 30%	36 30%	23 31%	21 31%	42 28%
NET: 4-7		747 66%	195 65%	387 65%	72 73%	94 68%	298 64%	114 63%	142 69%	105 71%	52 76%	89 67%	123 64%	101 65%	95 60%	131 63%	143 68%	180 67%	225 68%	163 65%	78 64%	47 62%	44 66%	91 60%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 29

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Complaints handling

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	64 6%	15 5%	40 7%	3 3%	7 5%	24 5%	9 5%	14 7%	6 4%	5 7%	9 7%	14 7%	9 6%	11 7%	23 11%	10 5%	16 6%	18 5%	12 5%	8 7%	6 7%	2 3%	18 12%
Mean	6.15	6.11	6.18	6.12	6.18	6.27	6.45	5.93	6.04	5.85	6.03	6.18	6.13	6.20	5.85	6.11	6.07	6.10	6.25	6.16	6.17	6.23	5.87
Standard deviation	1.96	2.01	1.99	1.78	1.86	1.97	1.95	1.82	1.77	1.97	2.09	2.13	1.96	2.16	2.21	1.94	1.96	1.83	2.00	2.07	2.07	1.81	2.33
Standard error	0.06	0.12	0.08	0.16	0.15	0.10	0.13	0.11	0.14	0.20	0.17	0.15	0.15	0.17	0.15	0.13	0.12	0.10	0.12	0.18	0.23	0.21	0.19

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 30

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Protecting the public from harm

Protecting the public from harm

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	82 7%	26 9%	43 7%	6 6%	8 5%	42 9%	16 4%	8 4%	5 4%	3 4%	8 6%	18 9%	6 4%	10 6%	11 5%	17 6%	20 6%	18 7%	8 6%	4 5%	3 4%	11 8%	
	(9)	99 9%	20 7%	56 10%	7 8%	15 11%	41 9%	18 10%	18 9%	14 9%	2 2%	10 8%	14 7%	16 10%	20 13%	22 10%	19 9%	24 9%	23 7%	26 11%	12 10%	8 11%	6 9%	10 7%
	(8)	240 21%	72 24%	126 21%	12 13%	30 21%	112 24%	42 23%	38 18%	34 23%	7 11%	26 20%	40 21%	32 21%	29 18%	42 20%	41 19%	46 17%	80 24%	56 22%	25 20%	16 21%	16 23%	30 19%
	(7)	168 15%	38 13%	86 14%	19 19%	25 18%	67 14%	25 14%	30 15%	22 15%	16 24%	21 15%	33 17%	27 18%	21 13%	27 13%	38 18%	51 19%	38 12%	27 11%	19 15%	9 12%	7 11%	22 14%
	(6)	114 10%	31 10%	59 10%	12 13%	11 8%	51 11%	19 11%	20 10%	10 7%	13 20%	14 11%	19 10%	15 9%	21 13%	22 10%	25 12%	31 11%	34 10%	23 9%	12 10%	9 13%	9 14%	9 6%
	(5)	332 29%	88 29%	174 29%	30 30%	41 30%	126 27%	51 28%	71 34%	47 31%	17 25%	42 32%	52 27%	49 31%	44 28%	58 28%	59 28%	74 28%	109 33%	80 32%	34 28%	22 29%	23 34%	49 32%
	(4)	29 3%	9 3%	12 2%	5 5%	3 2%	9 2%	3 2%	7 4%	5 4%	4 6%	3 2%	3 2%	2 1%	3 2%	3 1%	5 2%	6 2%	7 2%	5 2%	3 2%	- -	- -	1 1%
	(3)	31 3%	8 3%	16 3%	5 5%	2 1%	11 2%	5 3%	6 3%	6 4%	3 4%	3 2%	3 2%	3 2%	5 3%	7 3%	4 2%	10 4%	12 4%	6 2%	3 3%	2 3%	1 1%	7 5%
	(2)	15 1%	2 1%	10 2%	2 2%	1 1%	5 1%	2 1%	4 2%	2 1%	2 2%	4 3%	4 2%	2 2%	2 2%	3 2%	4 2%	4 2%	6 2%	4 2%	2 2%	2 2%	2 3%	2 1%
	(1)	13 1%	2 1%	10 2%	- -	2 1%	1 *	- -	3 2%	2 1%	- -	3 2%	3 2%	3 2%	3 2%	12 6%	3 2%	4 2%	3 1%	3 1%	3 2%	3 3%	- -	10 1%
Very poorly	(0)	6 1%	3 1%	2 *	* *	- -	2 1%	1 *	1 *	1 1%	1 1%	* 1%	2 1%	* *	* 1%	2 1%	2 1%	* *	* *	* *	1 1%	* 1%	* 1%	2 1%
NET: 8-10		421 37%	118 39%	226 38%	25 26%	52 38%	195 42%	76 42%	63 31%	53 36%	12 18%	44 33%	72 37%	54 35%	59 37%	75 36%	71 34%	87 33%	123 37%	101 40%	45 36%	28 37%	25 37%	51 34%
NET: 4-7		643 57%	166 55%	330 56%	66 67%	81 59%	252 54%	98 54%	128 63%	84 57%	51 74%	80 60%	108 56%	92 59%	89 56%	110 53%	128 61%	162 60%	188 57%	135 54%	68 56%	41 54%	39 58%	80 53%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 30

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Protecting the public from harm

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	65 6%	16 5%	37 6%	7 7%	5 3%	20 4%	8 4%	14 7%	11 7%	5 8%	9 7%	13 7%	9 6%	11 7%	24 11%	12 6%	19 7%	21 6%	14 5%	9 8%	7 9%	3 5%	20 13%
Mean	6.56	6.58	6.56	6.24	6.68	6.78	6.77	6.25	6.36	6.02	6.37	6.58	6.49	6.57	6.26	6.47	6.47	6.45	6.60	6.47	6.38	6.49	6.12
Standard deviation	2.00	2.03	2.03	1.92	1.85	1.93	1.93	1.95	1.99	1.85	2.01	2.14	1.91	2.03	2.31	1.97	1.98	1.93	2.02	2.11	2.16	1.86	2.39
Standard error	0.06	0.12	0.08	0.18	0.15	0.10	0.13	0.12	0.16	0.19	0.17	0.15	0.15	0.16	0.16	0.13	0.12	0.10	0.12	0.18	0.24	0.21	0.19

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 31

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Protecting charities from harm

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	87 8%	26 9%	48 8%	6 6%	8 5%	46 10%	19 11%	6 3%	5 4%	4 6%	10 7%	19 10%	10 7%	14 9%	13 6%	17 8%	20 8%	25 7%	19 8%	8 6%	6 8%	5 8%	14 9%
	(9)	99 9%	24 8%	59 10%	6 6%	11 8%	39 8%	18 10%	20 10%	13 9%	2 3%	8 6%	12 6%	12 8%	18 11%	17 8%	13 6%	19 7%	25 8%	25 10%	12 10%	7 9%	5 7%	8 5%
	(8)	224 20%	55 18%	116 20%	17 17%	37 27%	103 22%	34 19%	34 17%	33 22%	12 17%	27 20%	37 19%	32 21%	29 18%	42 20%	43 20%	46 17%	61 18%	54 22%	24 20%	14 18%	14 21%	26 17%
	(7)	173 15%	52 17%	84 14%	16 16%	21 15%	62 13%	33 18%	32 16%	27 18%	13 18%	22 17%	36 19%	28 18%	22 14%	26 13%	39 18%	49 18%	46 14%	34 14%	23 19%	12 15%	10 14%	22 15%
	(6)	114 10%	29 10%	69 12%	8 9%	8 6%	55 12%	18 10%	22 11%	11 7%	8 12%	15 11%	18 9%	17 11%	15 10%	19 9%	23 11%	29 11%	44 13%	20 8%	14 11%	10 13%	9 13%	15 10%
	(5)	330 29%	87 29%	168 28%	30 30%	45 32%	132 28%	46 25%	69 34%	43 29%	19 28%	35 26%	47 24%	42 27%	44 27%	58 28%	55 26%	75 28%	101 30%	75 30%	27 22%	19 25%	19 29%	45 29%
	(4)	40 4%	13 4%	15 3%	8 8%	4 3%	14 3%	6 3%	9 4%	6 4%	5 7%	6 4%	8 4%	6 4%	7 4%	8 4%	8 4%	14 5%	11 3%	8 3%	5 4%	3 4%	2 3%	4 3%
	(3)	23 2%	5 2%	10 2%	5 5%	2 2%	7 2%	2 1%	6 3%	4 2%	4 6%	5 4%	6 3%	5 3%	6 4%	9 4%	5 2%	8 3%	11 3%	6 3%	5 4%	4 5%	2 3%	5 3%
	(2)	14 1%	3 1%	9 1%	2 2%	1 1%	4 1%	3 2%	4 2%	2 1%	1 2%	2 2%	5 2%	1 1%	1 1%	2 1%	3 2%	3 1%	3 1%	3 1%	1 1%	1 1%	1 1%	3 2%
	(1)	12 1%	3 1%	7 1%	1 1%	1 1%	2 1%	2 1%	4 2%	4 2%	- 2%	3 2%	3 2%	3 2%	5 3%	4 2%	6 2%	5 1%	5 2%	3 3%	2 2%	- 2%	- 2%	1 2%
Very poorly	(0)	13 1%	3 1%	9 2%	- -	1 1%	4 1%	1 *	- -	1 1%	1 1%	2 1%	- -	- -	8 4%	1 1%	- -	- -	- -	1 1%	- -	- -	- -	9 6%
NET: 8-10		410 36%	104 35%	222 37%	29 29%	55 40%	188 40%	72 39%	60 29%	51 35%	18 26%	45 34%	68 35%	54 35%	60 38%	73 35%	73 35%	84 31%	110 33%	98 39%	44 36%	26 35%	24 36%	48 32%
NET: 4-7		657 58%	181 61%	336 57%	62 63%	78 56%	262 56%	102 56%	132 64%	87 59%	45 66%	77 58%	108 56%	92 60%	88 55%	111 53%	124 59%	167 62%	202 61%	137 55%	68 56%	43 57%	40 60%	86 57%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 31

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Protecting charities from harm

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	62 5%	14 5%	35 6%	8 8%	5 4%	17 4%	8 4%	14 7%	10 7%	6 8%	11 8%	16 9%	9 6%	10 6%	25 12%	14 6%	17 6%	19 6%	14 6%	10 8%	6 8%	3 5%	17 11%
Mean	6.53	6.55	6.55	6.20	6.61	6.72	6.79	6.21	6.37	6.13	6.37	6.48	6.53	6.60	6.15	6.49	6.40	6.45	6.60	6.50	6.45	6.58	6.12
Standard deviation	2.05	2.02	2.10	2.00	1.90	1.98	2.02	1.92	2.01	1.95	2.11	2.19	1.94	2.07	2.40	2.04	2.01	1.95	2.02	2.11	2.09	1.87	2.46
Standard error	0.06	0.12	0.09	0.19	0.16	0.10	0.13	0.12	0.16	0.20	0.17	0.15	0.15	0.16	0.17	0.14	0.12	0.10	0.13	0.18	0.23	0.22	0.20

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 32

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Adding value to your organisation by supporting good governance, and accountability to the public

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	105 9%	26 9%	61 10%	8 8%	10 7%	47 10%	20 11%	15 7%	10 7%	5 8%	9 7%	19 10%	10 6%	13 8%	12 6%	17 8%	23 9%	32 10%	21 8%	9 8%	5 7%	5 7%	15 10%
	(9)	131 12%	39 13%	68 11%	8 8%	16 12%	51 11%	23 13%	24 12%	22 15%	4 5%	12 9%	21 11%	17 11%	20 13%	19 9%	21 10%	21 8%	35 14%	14 11%	7 9%	5 8%	13 8%	
	(8)	218 19%	52 17%	107 18%	23 23%	36 26%	108 23%	36 20%	30 15%	31 21%	13 18%	32 24%	36 19%	35 23%	31 20%	41 20%	48 23%	54 20%	69 21%	49 20%	29 24%	18 23%	17 25%	29 19%
	(7)	163 14%	41 14%	96 16%	12 12%	14 11%	76 16%	23 13%	30 14%	23 15%	12 17%	27 20%	38 20%	25 16%	27 17%	35 19%	40 19%	54 20%	51 15%	48 19%	24 19%	16 22%	16 25%	26 17%
	(6)	120 11%	50 17%	48 8%	9 9%	13 10%	40 9%	18 10%	19 9%	8 6%	6 9%	7 5%	14 7%	17 11%	10 6%	19 9%	16 7%	22 8%	28 9%	13 5%	4 3%	1 2%	1 2%	5 3%
	(5)	268 24%	56 19%	162 27%	18 18%	32 23%	113 24%	41 22%	53 26%	32 22%	15 22%	37 19%	29 19%	35 19%	49 23%	44 21%	60 22%	86 26%	55 22%	24 20%	14 19%	12 18%	42 28%	
	(4)	36 3%	8 3%	19 3%	6 6%	2 2%	6 1%	6 4%	12 6%	8 6%	3 4%	7 5%	8 4%	10 6%	9 6%	9 4%	7 3%	12 5%	15 4%	8 3%	6 5%	3 4%	4 7%	3 2%
	(3)	29 3%	7 2%	11 2%	7 7%	4 3%	7 2%	7 4%	6 3%	4 2%	5 7%	2 1%	1 *	2 1%	3 2%	9 4%	3 1%	6 2%	7 2%	4 2%	2 2%	1 2%	- 1%	5 3%
	(2)	28 2%	11 4%	10 2%	3 4%	2 2%	9 2%	4 2%	7 4%	5 3%	3 4%	5 4%	7 4%	3 2%	4 3%	6 3%	7 3%	7 3%	5 1%	6 2%	3 3%	3 4%	2 3%	5 3%
	(1)	22 2%	6 2%	7 1%	4 4%	5 4%	7 2%	2 1%	8 4%	4 2%	1 2%	7 5%	8 4%	6 4%	5 3%	7 3%	8 4%	9 3%	10 3%	10 4%	6 5%	6 8%	3 5%	6 4%
Very poorly	(0)	8 1%	3 1%	4 1%	* *	2 1%	2 1%	2 1%	1 *	2 1%	2 2%	* *	4 2%	* *	* *	3 1%	* *	* *	2 1%	1 1%	* 1%	* 1%	2 1%	
NET: 8-10		455 40%	117 39%	236 40%	39 39%	62 45%	206 44%	79 43%	70 34%	63 43%	22 32%	53 40%	76 39%	62 40%	64 41%	73 35%	86 41%	99 37%	130 39%	104 42%	52 43%	30 40%	27 40%	57 38%
NET: 4-7		587 52%	155 52%	325 55%	45 46%	62 45%	235 50%	89 49%	114 55%	71 48%	36 52%	66 49%	97 50%	81 52%	81 51%	111 53%	107 51%	148 55%	180 54%	124 50%	58 47%	35 46%	34 51%	77 51%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 32

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Adding value to your organisation by supporting good governance, and accountability to the public

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/ Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	87 8%	27 9%	32 5%	15 15%	14 10%	26 6%	14 8%	22 11%	14 9%	11 16%	14 11%	20 10%	12 7%	13 8%	25 12%	18 9%	22 8%	22 7%	21 8%	13 10%	10 14%	6 9%	18 12%
Mean	6.63	6.62	6.72	6.27	6.58	6.85	6.75	6.27	6.57	6.07	6.48	6.53	6.56	6.59	6.26	6.61	6.53	6.59	6.68	6.55	6.35	6.53	6.40
Standard deviation	2.19	2.23	2.10	2.39	2.31	2.07	2.21	2.31	2.31	2.43	2.34	2.45	2.18	2.25	2.31	2.22	2.17	2.15	2.28	2.37	2.53	2.31	2.41
Standard error	0.07	0.13	0.09	0.22	0.19	0.11	0.15	0.14	0.18	0.24	0.19	0.17	0.17	0.16	0.15	0.13	0.12	0.14	0.20	0.28	0.27	0.20	

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 33

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Consulting with charities before introducing changes to regulatory approach

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	79 7%	14 5%	55 9%	4 4%	7 5%	32 7%	15 8%	7 4%	6 4%	4 6%	11 9%	17 9%	12 8%	11 7%	14 6%	16 7%	17 6%	19 6%	23 9%	11 9%	8 10%	6 9%	12 8%
	(9)	70 6%	13 4%	42 7%	6 6%	8 6%	29 6%	16 9%	9 4%	8 6%	10 8%	11 6%	11 7%	12 7%	15 7%	13 6%	16 6%	19 6%	17 7%	7 6%	6 8%	3 5%	9 6%	
	(8)	173 15%	56 19%	78 13%	14 14%	25 18%	86 18%	34 19%	26 13%	18 12%	8 11%	21 16%	27 14%	28 18%	24 15%	27 13%	33 16%	44 16%	50 15%	40 16%	21 17%	12 16%	13 19%	23 15%
	(7)	137 12%	40 13%	63 11%	12 12%	22 16%	61 13%	22 12%	26 13%	20 14%	8 12%	13 10%	26 14%	18 12%	19 12%	19 9%	32 15%	31 12%	43 13%	34 13%	18 14%	8 11%	6 9%	17 11%
	(6)	142 13%	43 15%	64 11%	12 12%	22 16%	55 12%	16 9%	31 15%	10 7%	8 12%	16 12%	22 12%	19 12%	22 14%	26 12%	29 14%	38 14%	40 12%	24 10%	14 12%	6 9%	7 10%	14 9%
	(5)	321 28%	71 24%	185 31%	30 30%	36 26%	126 27%	54 30%	62 30%	55 37%	17 25%	34 26%	52 27%	37 24%	40 25%	56 27%	51 24%	71 26%	102 31%	68 27%	28 23%	18 23%	17 26%	42 27%
	(4)	64 6%	22 7%	33 6%	5 5%	4 3%	20 4%	8 4%	14 7%	11 7%	4 6%	8 6%	7 4%	11 7%	9 6%	10 5%	9 4%	15 5%	18 5%	12 5%	4 3%	2 3%	2 3%	2 2%
	(3)	42 4%	15 5%	20 3%	5 5%	2 2%	15 3%	7 4%	10 5%	5 4%	4 6%	5 3%	5 3%	6 4%	14 7%	7 3%	12 5%	10 3%	13 5%	7 5%	3 5%	4 4%	5 5%	9 6%
	(2)	44 4%	10 3%	23 4%	6 6%	5 3%	21 5%	5 3%	7 4%	7 5%	3 5%	5 4%	11 6%	4 3%	7 4%	7 4%	9 4%	11 4%	15 5%	5 2%	5 4%	4 6%	3 5%	6 4%
	(1)	25 2%	5 2%	13 2%	3 3%	4 3%	14 3%	1 3%	6 3%	3 2%	1 1%	6 5%	8 4%	6 4%	6 4%	7 4%	8 4%	7 2%	11 3%	6 2%	5 4%	6 8%	3 5%	4 3%
Very poorly	(0)	32 3%	8 3%	18 3%	3 3%	3 2%	10 2%	4 2%	6 3%	4 2%	2 2%	4 3%	6 3%	4 2%	5 3%	14 7%	6 3%	8 3%	4 1%	8 3%	4 3%	3 4%	3 4%	14 9%
NET: 8-10		322 29%	83 28%	175 29%	24 24%	41 29%	147 31%	66 36%	42 21%	33 22%	20 29%	43 32%	55 29%	51 33%	47 29%	56 27%	61 29%	77 28%	88 26%	80 32%	39 32%	26 34%	22 33%	44 29%
NET: 4-7		664 59%	178 59%	345 58%	58 59%	84 61%	261 56%	100 55%	133 65%	96 65%	38 56%	71 53%	108 56%	85 55%	89 56%	110 53%	121 57%	155 58%	203 61%	137 55%	64 52%	34 45%	33 49%	75 49%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 33

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Consulting with charities before introducing changes to regulatory approach

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/ Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	143 13%	39 13%	74 12%	17 17%	13 10%	60 13%	17 9%	30 14%	19 13%	10 15%	19 14%	29 15%	19 12%	23 14%	42 20%	29 14%	38 14%	40 12%	32 13%	20 16%	16 21%	12 18%	33 22%
Mean	5.95	5.90	5.98	5.63	6.15	6.05	6.33	5.61	5.65	5.97	5.97	5.92	6.08	5.92	5.55	6.01	5.90	5.90	6.12	6.04	5.85	5.84	5.58
Standard deviation	2.34	2.24	2.42	2.33	2.17	2.34	2.25	2.19	2.21	2.40	2.54	2.51	2.42	2.46	2.65	2.40	2.35	2.23	2.43	2.51	2.82	2.64	2.81
Standard error	0.07	0.13	0.10	0.22	0.18	0.12	0.15	0.14	0.17	0.24	0.21	0.18	0.19	0.19	0.18	0.16	0.14	0.12	0.15	0.22	0.31	0.30	0.23

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 34

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Contributing to debate on charity regulation

Base: All respondents

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very well	(10)	71 6%	17 6%	42 7%	4 4%	9 6%	36 8%	14 7%	6 3%	5 3%	4 6%	12 9%	18 9%	9 6%	10 7%	11 5%	12 6%	21 8%	22 7%	17 7%	11 9%	7 9%	7 10%	12 8%
	(9)	76 7%	21 7%	43 7%	2 2%	10 7%	29 6%	17 9%	9 4%	8 6%	6 9%	11 9%	15 8%	11 7%	14 7%	16 8%	16 6%	18 5%	28 11%	7 6%	7 9%	4 6%	6 4%	
	(8)	184 16%	53 18%	93 16%	16 16%	22 16%	80 17%	34 19%	35 17%	28 19%	6 9%	16 12%	27 14%	27 17%	25 16%	27 13%	35 16%	38 14%	45 14%	33 13%	21 17%	9 12%	8 12%	21 14%
	(7)	172 15%	39 13%	97 16%	13 13%	22 16%	76 16%	26 14%	34 16%	18 12%	10 15%	21 16%	37 19%	28 18%	25 16%	32 15%	44 21%	49 18%	59 18%	38 15%	23 19%	14 18%	13 19%	27 18%
	(6)	125 11%	35 12%	57 10%	14 14%	18 13%	50 11%	15 8%	22 11%	14 9%	10 15%	11 8%	15 8%	9 6%	15 9%	24 11%	21 10%	27 10%	41 13%	24 10%	9 8%	5 7%	5 7%	11 7%
	(5)	352 31%	89 30%	193 32%	28 28%	43 31%	144 31%	56 31%	70 34%	54 36%	14 21%	42 31%	51 27%	49 32%	50 32%	65 31%	56 26%	77 29%	111 33%	81 33%	34 28%	21 27%	20 30%	43 29%
	(4)	49 4%	17 6%	21 3%	6 6%	5 4%	19 4%	7 4%	10 5%	5 4%	7 10%	3 2%	7 4%	6 4%	7 4%	7 3%	5 3%	13 5%	6 2%	3 1%	1 1%	1 2%	1 2%	7 4%
	(3)	31 3%	8 3%	12 2%	6 6%	5 4%	11 2%	5 3%	6 3%	6 4%	3 4%	4 3%	6 3%	4 3%	7 3%	5 2%	13 5%	9 3%	8 3%	4 4%	4 5%	3 4%	4 4%	3 3%
	(2)	28 2%	9 3%	14 2%	4 4%	* *	10 2%	2 1%	7 4%	4 2%	4 7%	5 4%	5 3%	3 2%	3 2%	4 3%	6 3%	6 2%	9 3%	6 2%	4 3%	3 4%	2 4%	7 5%
	(1)	22 2%	5 2%	9 2%	4 4%	3 2%	9 2%	4 2%	5 2%	3 2%	1 2%	5 4%	7 4%	5 3%	3 2%	5 3%	6 3%	6 2%	8 3%	5 2%	4 3%	4 5%	2 3%	3 2%
Very poorly	(0)	20 2%	5 2%	13 2%	2 2%	- -	5 1%	2 1%	2 1%	3 2%	2 2%	3 3%	5 3%	3 2%	3 2%	13 6%	5 2%	4 2%	3 1%	5 2%	3 3%	2 3%	2 3%	11 7%
NET: 8-10		330 29%	91 30%	177 30%	22 22%	41 30%	144 31%	65 36%	50 24%	41 28%	16 23%	40 30%	60 31%	46 30%	47 30%	52 25%	62 29%	75 28%	86 26%	77 31%	39 32%	22 29%	19 28%	39 26%
NET: 4-7		698 62%	180 60%	368 62%	61 62%	89 64%	288 62%	105 57%	136 66%	92 62%	42 61%	76 57%	110 57%	93 60%	96 61%	128 61%	126 60%	164 61%	217 65%	147 59%	68 56%	41 54%	39 58%	88 58%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 34

Q.19 On a scale of 0-10, where 10 means very well and 0 means very poorly, how well or poorly would you say the Charity Commission is performing in each of these areas?

Contributing to debate on charity regulation

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	101 9%	28 9%	48 8%	16 16%	9 6%	35 7%	13 7%	20 10%	16 10%	11 15%	18 13%	23 12%	16 10%	16 10%	29 14%	22 11%	29 11%	29 9%	25 10%	15 12%	13 17%	9 14%	25 16%
Mean	6.15	6.11	6.21	5.60	6.33	6.29	6.42	5.89	5.93	5.76	6.07	6.18	6.10	6.14	5.77	6.20	6.14	6.15	6.24	6.20	6.01	6.07	5.72
Standard deviation	2.16	2.17	2.17	2.23	1.95	2.10	2.13	2.01	2.08	2.38	2.47	2.44	2.25	2.21	2.45	2.24	2.21	2.08	2.25	2.39	2.56	2.47	2.61
Standard error	0.06	0.13	0.09	0.21	0.16	0.11	0.14	0.13	0.16	0.24	0.20	0.17	0.17	0.17	0.15	0.13	0.11	0.14	0.20	0.28	0.29	0.21	

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 35

Q.20 A regulatory requirement for registered charities with an annual income over £10,000 is to submit an annual return. On a scale of 0 to 10 where 10 is very burdensome, and 0 is not burdensome at all, how much of a burden, if at all, do you find the Charity Commission's regulatory requirement?

Base: All respondents

	Role					Annual Income					Region													
	Total	Chair	Trus-tee	Chief Exec-utive/Dir-ector	Senior mana-ger	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k -£500k	>£500k +	North East	North West	York-shire and the Humber	East Mid-lands	West Mid-lands	East of Eng-land	London	South East	South West	Wales	Scot-land	North-ern Ire-land	Over-seas	
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151	
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152	
Very burdensome	(10)	19 2%	7 2%	7 1%	2 2%	4 3%	10 2%	3 2%	3 2%	2 1%	1 1%	5 4%	2 1%	2 1%	3 2%	4 2%	1 *	7 3%	9 3%	5 2%	1 1%	1 1%	2 3%	3 2%
	(9)	27 2%	5 2%	16 3%	3 3%	4 3%	7 2%	3 2%	5 2%	4 2%	1 1%	4 3%	6 3%	3 2%	3 2%	12 6%	4 2%	8 3%	3 1%	5 2%	2 1%	1 1%	1 1%	13 9%
	(8)	45 4%	8 3%	22 4%	8 8%	7 5%	14 3%	8 4%	12 6%	10 7%	1 2%	8 6%	11 6%	8 5%	9 6%	9 4%	9 4%	12 4%	16 5%	12 5%	7 6%	4 5%	3 4%	9 6%
	(7)	54 5%	18 6%	28 5%	5 5%	3 3%	22 5%	11 6%	8 4%	9 6%	3 4%	4 3%	8 4%	4 2%	3 2%	8 4%	3 2%	11 4%	18 5%	11 4%	8 6%	1 1%	1 1%	4 2%
	(6)	49 4%	16 5%	21 4%	5 5%	7 5%	9 2%	9 5%	12 6%	11 7%	9 13%	7 5%	12 6%	7 4%	6 4%	11 5%	12 6%	14 5%	12 4%	12 5%	5 4%	3 4%	3 5%	9 6%
	(5)	98 9%	36 12%	40 7%	8 8%	14 10%	34 7%	13 7%	18 9%	13 9%	6 9%	6 4%	20 10%	7 4%	10 6%	10 5%	8 4%	21 8%	25 7%	9 4%	5 4%	2 2%	2 2%	7 4%
	(4)	49 4%	11 4%	26 4%	5 5%	6 5%	16 3%	10 6%	14 7%	7 5%	1 2%	6 5%	14 7%	7 5%	8 5%	8 4%	10 5%	13 5%	18 5%	12 5%	6 5%	5 6%	5 7%	8 5%
	(3)	72 6%	16 5%	40 7%	7 7%	9 6%	21 5%	10 6%	22 11%	10 7%	8 11%	10 7%	10 5%	8 5%	9 6%	15 7%	16 8%	16 6%	22 7%	19 8%	10 8%	9 11%	5 8%	10 7%
	(2)	142 13%	39 13%	79 13%	11 12%	13 10%	52 11%	21 11%	31 15%	17 12%	13 20%	17 12%	21 11%	16 11%	22 14%	30 14%	36 17%	32 12%	41 12%	32 13%	14 12%	8 10%	9 13%	14 10%
	(1)	156 14%	42 14%	81 14%	14 14%	18 13%	45 10%	34 19%	33 16%	27 19%	10 14%	18 13%	27 14%	32 21%	23 14%	27 13%	32 15%	38 14%	43 13%	33 13%	16 13%	12 16%	10 15%	19 13%
Not burdensome at all	(0)	288 26%	68 23%	158 27%	25 26%	37 27%	128 27%	54 29%	42 21%	35 23%	15 22%	44 33%	43 23%	45 29%	44 28%	54 26%	57 27%	76 28%	97 29%	76 30%	41 33%	26 35%	22 33%	44 29%
NET: 8-10		91 8%	20 7%	44 7%	12 12%	15 11%	31 7%	14 8%	20 10%	16 10%	3 4%	16 12%	19 10%	13 8%	15 9%	25 12%	14 7%	26 10%	28 9%	22 9%	10 8%	5 7%	6 9%	26 17%
NET: 4-7		250 22%	80 27%	116 19%	23 23%	31 23%	81 17%	43 24%	52 25%	40 27%	19 28%	23 17%	54 28%	24 16%	27 17%	36 17%	34 16%	59 22%	73 22%	45 18%	24 20%	10 13%	10 15%	27 18%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 35

Q.20 A regulatory requirement for registered charities with an annual income over £10,000 is to submit an annual return. On a scale of 0 to 10 where 10 is very burdensome, and 0 is not burdensome at all, how much of a burden, if at all, do you find the Charity Commission's regulatory requirement?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: 0-3	658 58%	164 55%	359 60%	58 59%	77 56%	246 53%	119 65%	129 63%	90 60%	46 67%	88 66%	101 53%	102 66%	97 62%	126 60%	142 67%	163 61%	203 61%	159 64%	81 66%	55 73%	46 69%	89 58%
Don't know	130 12%	35 12%	75 13%	6 6%	15 11%	109 23%	6 3%	4 2%	3 2%	1 1%	6 5%	18 10%	17 11%	19 12%	21 10%	21 10%	20 8%	27 8%	23 9%	7 6%	5 7%	5 7%	10 7%
Mean	2.81	2.96	2.65	3.05	2.98	2.60	2.65	3.03	3.08	2.87	2.74	3.13	2.35	2.59	2.96	2.37	2.83	2.75	2.61	2.53	2.13	2.32	3.17
Standard deviation	2.85	2.83	2.79	3.00	3.02	2.90	2.83	2.74	2.90	2.57	3.07	2.88	2.76	2.84	3.08	2.55	2.97	2.90	2.89	2.82	2.57	2.81	3.29
Standard error	0.09	0.18	0.12	0.28	0.26	0.17	0.19	0.17	0.23	0.26	0.26	0.21	0.22	0.23	0.22	0.18	0.18	0.16	0.19	0.25	0.29	0.33	0.28

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 36

Q.21 Some regulators are funded by Government with the money they raise from taxpayers through taxes. Other regulators are funded by charging a fee to the organisations they regulate. When thinking about charity regulation, which statement do you most agree with?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
It should be funded entirely through general taxation	767 68%	211 71%	414 70%	64 65%	78 57%	318 68%	133 73%	130 63%	107 72%	43 63%	92 69%	136 71%	111 72%	117 74%	143 68%	138 66%	177 66%	236 71%	173 69%	92 75%	56 74%	48 71%	104 69%
It should be funded mostly by general taxation and partly by charging a fee to charities	153 14%	31 10%	86 15%	15 15%	21 16%	46 10%	22 12%	35 17%	22 15%	14 21%	19 14%	27 14%	17 11%	17 10%	27 13%	33 15%	37 14%	45 13%	36 14%	12 10%	7 9%	7 10%	16 11%
It should be funded equally by general taxation and charging a fee to charities	52 5%	14 5%	23 4%	8 8%	6 4%	27 6%	3 2%	12 6%	5 3%	4 7%	6 4%	4 2%	6 4%	4 3%	7 3%	11 5%	17 6%	8 2%	9 3%	6 5%	2 3%	2 3%	11 8%
It should be funded mostly by a fee paid by charities and partly by general taxation	25 2%	6 2%	12 2%	2 2%	4 3%	12 3%	4 2%	4 2%	3 2%	1 2%	2 1%	4 2%	2 1%	4 2%	5 2%	3 1%	5 2%	8 2%	6 2%	3 3%	2 2%	1 2%	1 1%
It should be funded entirely by a fee paid by charities	20 2%	4 1%	11 2%	3 3%	3 2%	5 1%	4 2%	5 2%	5 3%	2 3%	1 1%	2 1%	2 1%	2 1%	3 1%	6 3%	3 1%	7 2%	3 1%	1 1%	1 1%	1 1%	2 1%
Don't know	112 10%	33 11%	47 8%	6 6%	26 19%	58 13%	17 9%	19 9%	7 5%	3 4%	13 10%	19 10%	17 11%	15 10%	24 12%	20 10%	29 11%	29 9%	23 9%	9 7%	8 11%	8 12%	17 11%

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 37

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Summary

Base: All respondents

	Statements					
	Make no difference	Increase my trust in the Commission	Decrease my trust in the Commission	Mean I would expect a better service from the Commission	Mean I would make more use of online services and guidance	Mean I would value charity registration more
Unweighted base	1129	1129	1129	1129	1129	1129
Weighted base	1129	1129	1129	1129	1129	1129
NET: Agree	238 21%	105 9%	304 27%	609 54%	241 21%	201 18%
Strongly agree (+2)	75 7%	25 2%	124 11%	310 27%	63 6%	66 6%
Tend to agree (+1)	163 14%	80 7%	181 16%	298 26%	178 16%	135 12%
Neither agree or disagree (0)	220 19%	401 36%	486 43%	260 23%	428 38%	366 32%
Tend to disagree (-1)	273 24%	281 25%	165 15%	105 9%	206 18%	237 21%
Strongly disagree (-2)	319 28%	279 25%	101 9%	92 8%	176 16%	265 23%
NET: Disagree	592 52%	560 50%	266 24%	197 17%	382 34%	502 44%
Don't know	79 7%	63 6%	72 6%	63 6%	78 7%	60 5%
Mean	-0.57	-0.67	0.06	0.59	-0.24	-0.47
Standard deviation	1.26	1.02	1.08	1.24	1.10	1.17
Standard error	0.04	0.03	0.03	0.04	0.03	0.04

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 38

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Make no difference

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	238 21%	58 19%	133 22%	16 16%	31 23%	82 18%	38 21%	46 22%	32 22%	19 28%	26 20%	35 18%	27 18%	37 23%	57 27%	39 19%	54 20%	65 19%	56 22%	20 16%	16 21%	16 24%	35 23%
Strongly agree (+2)	75 7%	15 5%	48 8%	4 4%	7 5%	22 5%	11 6%	14 7%	9 6%	3 5%	9 7%	9 5%	9 6%	12 8%	18 9%	10 5%	21 8%	16 5%	23 9%	6 5%	5 7%	5 7%	17 11%
Tend to agree (+1)	163 14%	43 14%	85 14%	12 12%	24 17%	60 13%	26 14%	31 15%	23 15%	15 22%	17 12%	25 13%	18 12%	25 16%	39 19%	30 14%	33 12%	49 15%	32 13%	14 11%	11 14%	11 17%	18 12%
Neither agree or disagree (0)	220 19%	66 22%	105 18%	21 22%	28 20%	92 20%	42 23%	32 16%	27 19%	13 18%	27 21%	29 15%	24 16%	28 18%	38 18%	45 21%	52 19%	67 20%	39 16%	25 20%	14 18%	11 17%	27 18%
Tend to disagree (-1)	273 24%	64 21%	147 25%	25 25%	38 28%	108 23%	36 20%	58 28%	38 26%	19 27%	27 20%	50 26%	32 21%	32 21%	41 20%	47 22%	63 24%	82 25%	58 23%	29 23%	16 21%	14 20%	39 26%
Strongly disagree (-2)	319 28%	94 31%	163 27%	28 29%	34 24%	141 30%	54 30%	59 29%	44 30%	14 21%	44 33%	70 36%	60 38%	50 32%	61 29%	66 31%	77 29%	97 29%	76 31%	40 33%	24 32%	21 32%	39 25%
NET: Disagree	592 52%	158 53%	310 52%	53 54%	72 52%	249 53%	90 50%	116 57%	82 56%	33 48%	71 53%	119 62%	92 59%	83 52%	103 49%	113 53%	140 52%	179 54%	134 54%	69 56%	40 53%	35 52%	78 51%
Don't know	79 7%	18 6%	46 8%	9 9%	7 5%	45 10%	13 7%	11 5%	6 4%	4 6%	9 7%	10 5%	12 7%	11 7%	11 5%	14 6%	22 8%	20 6%	21 8%	8 7%	6 8%	5 7%	12 8%
Mean	-0.57	-0.63	-0.53	-0.68	-0.51	-0.67	-0.57	-0.59	-0.60	-0.38	-0.64	-0.79	-0.80	-0.56	-0.45	-0.66	-0.58	-0.63	-0.58	-0.73	-0.61	-0.57	-0.45
Standard deviation	1.26	1.24	1.30	1.18	1.21	1.22	1.27	1.27	1.26	1.23	1.29	1.23	1.28	1.33	1.35	1.22	1.28	1.22	1.35	1.22	1.31	1.33	1.35
Standard error	0.04	0.08	0.06	0.11	0.10	0.07	0.09	0.08	0.10	0.13	0.11	0.09	0.10	0.10	0.10	0.09	0.08	0.07	0.09	0.11	0.15	0.16	0.11

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 39

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Increase my trust in the Commission

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	105 9%	24 8%	58 10%	7 8%	16 12%	40 9%	14 8%	18 9%	10 7%	8 12%	7 5%	12 6%	9 6%	14 9%	23 11%	20 9%	20 7%	26 8%	22 9%	12 10%	4 6%	4 6%	10 6%
Strongly agree (+2)	25 2%	4 1%	14 2%	3 3%	4 3%	6 1%	3 2%	4 2%	2 1%	3 4%	4 3%	5 2%	4 3%	4 3%	4 2%	3 1%	5 2%	7 2%	14 5%	4 4%	2 2%	2 3%	3 2%
Tend to agree (+1)	80 7%	20 7%	43 7%	5 5%	13 9%	34 7%	11 6%	14 7%	8 6%	6 8%	3 2%	8 4%	5 3%	10 6%	18 9%	17 8%	15 5%	18 6%	8 3%	8 6%	3 4%	2 3%	6 4%
Neither agree or disagree (0)	401 36%	97 33%	222 37%	32 32%	50 36%	169 36%	72 39%	64 31%	50 34%	24 35%	40 30%	69 36%	45 29%	46 29%	60 29%	64 31%	87 32%	127 38%	74 30%	37 31%	19 25%	17 26%	46 30%
Tend to disagree (-1)	281 25%	85 28%	137 23%	23 23%	37 27%	96 20%	44 24%	67 33%	40 27%	19 28%	35 27%	38 20%	31 20%	37 23%	64 31%	58 28%	76 28%	75 23%	69 28%	32 26%	21 27%	16 23%	45 30%
Strongly disagree (-2)	279 25%	77 26%	145 24%	31 31%	27 20%	123 26%	45 25%	47 23%	42 28%	15 22%	45 34%	64 34%	61 40%	54 34%	56 27%	58 28%	72 27%	88 27%	68 27%	36 29%	28 37%	26 39%	47 31%
NET: Disagree	560 50%	162 54%	281 47%	54 54%	64 46%	219 47%	89 49%	115 56%	82 56%	34 50%	81 61%	103 53%	92 59%	91 57%	120 57%	117 55%	147 55%	163 49%	138 55%	67 55%	49 65%	42 63%	92 61%
Don't know	63 6%	16 5%	32 5%	6 6%	8 6%	40 9%	7 4%	8 4%	5 4%	2 3%	6 4%	9 5%	10 6%	8 5%	6 3%	10 5%	15 6%	15 5%	16 6%	5 4%	3 4%	3 5%	4 3%
Mean	-0.67	-0.75	-0.63	-0.80	-0.55	-0.69	-0.66	-0.71	-0.79	-0.58	-0.90	-0.82	-0.97	-0.84	-0.74	-0.76	-0.77	-0.69	-0.73	-0.74	-0.98	-0.98	-0.86
Standard deviation	1.02	0.98	1.03	1.06	1.02	1.02	0.99	0.98	0.98	1.06	1.03	1.05	1.05	1.08	1.03	1.01	0.99	1.01	1.10	1.08	1.02	1.07	0.99
Standard error	0.03	0.06	0.04	0.10	0.09	0.05	0.07	0.06	0.08	0.11	0.09	0.08	0.08	0.08	0.07	0.07	0.06	0.06	0.07	0.09	0.11	0.13	0.08

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 40

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Decrease my trust in the Commission

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	304 27%	97 33%	146 25%	32 33%	29 21%	132 28%	46 25%	65 32%	38 25%	16 24%	45 34%	55 29%	46 30%	55 35%	58 28%	69 33%	88 33%	93 28%	70 28%	38 31%	26 34%	23 35%	44 29%
Strongly agree (+2)	124 11%	34 11%	65 11%	13 13%	12 8%	57 12%	17 9%	25 12%	21 14%	4 5%	19 15%	20 11%	19 12%	24 15%	25 12%	27 13%	35 13%	39 12%	28 11%	15 12%	10 13%	8 11%	17 11%
Tend to agree (+1)	181 16%	63 21%	81 14%	19 20%	17 12%	75 16%	30 16%	40 20%	16 11%	13 19%	25 19%	35 18%	27 17%	31 19%	34 16%	42 20%	54 20%	54 16%	42 17%	24 19%	16 21%	16 23%	27 18%
Neither agree or disagree (0)	486 43%	125 42%	257 43%	38 39%	66 48%	192 41%	79 43%	79 38%	65 44%	29 43%	51 38%	81 42%	63 40%	58 36%	89 43%	80 38%	107 40%	142 43%	90 36%	51 42%	26 34%	23 34%	68 45%
Tend to disagree (-1)	165 15%	37 12%	97 16%	11 11%	21 15%	60 13%	28 15%	36 18%	25 17%	10 14%	17 13%	22 11%	16 10%	16 10%	28 13%	30 14%	32 12%	50 15%	40 16%	13 11%	9 12%	6 9%	17 11%
Strongly disagree (-2)	101 9%	23 8%	53 9%	11 11%	14 10%	40 9%	18 10%	18 9%	15 10%	10 15%	14 11%	24 13%	20 13%	20 13%	25 12%	20 10%	25 9%	27 8%	33 13%	14 11%	11 15%	11 17%	16 11%
NET: Disagree	266 24%	60 20%	150 25%	22 23%	35 25%	99 21%	46 25%	54 26%	39 27%	20 29%	31 23%	46 24%	36 23%	37 23%	53 26%	50 24%	57 21%	77 23%	73 29%	27 22%	20 27%	17 26%	34 22%
Don't know	72 6%	17 6%	41 7%	6 6%	8 6%	45 10%	10 6%	8 4%	6 4%	2 4%	6 4%	10 5%	10 6%	9 6%	8 4%	12 6%	16 6%	20 6%	17 7%	6 5%	4 5%	4 6%	6 4%
Mean	0.06	0.18	0.01	0.12	-0.06	0.12	-0.01	0.09	0.03	-0.16	0.15	0.03	0.06	0.15	0.02	0.13	0.16	0.09	-0.04	0.11	0.06	0.04	0.07
Standard deviation	1.08	1.06	1.09	1.17	1.04	1.11	1.08	1.12	1.14	1.09	1.17	1.14	1.18	1.22	1.14	1.14	1.12	1.08	1.18	1.13	1.24	1.25	1.11
Standard error	0.03	0.07	0.05	0.11	0.09	0.06	0.07	0.07	0.09	0.11	0.10	0.08	0.09	0.10	0.08	0.08	0.07	0.06	0.08	0.10	0.14	0.15	0.09

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 41

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Mean I would expect a better service from the Commission

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	609 54%	160 54%	317 53%	56 57%	74 54%	230 49%	94 52%	120 59%	80 54%	49 71%	69 52%	103 54%	76 49%	77 48%	106 51%	121 58%	141 52%	173 52%	137 55%	60 49%	37 48%	29 43%	77 51%
Strongly agree (+2)	310 27%	84 28%	144 24%	31 31%	51 37%	108 23%	43 24%	67 32%	43 29%	28 41%	45 34%	47 24%	50 32%	43 27%	61 29%	66 31%	79 29%	96 29%	76 31%	37 30%	20 27%	18 26%	44 29%
Tend to agree (+1)	298 26%	76 26%	173 29%	25 26%	23 17%	122 26%	51 28%	54 26%	37 25%	21 30%	24 18%	56 29%	26 17%	34 21%	45 21%	55 26%	61 23%	77 23%	60 24%	23 19%	16 22%	11 16%	33 22%
Neither agree or disagree (0)	260 23%	66 22%	135 23%	26 27%	33 24%	114 24%	48 26%	41 20%	30 20%	12 18%	30 23%	39 20%	38 25%	37 23%	52 25%	47 22%	67 25%	88 27%	51 21%	31 25%	17 23%	19 28%	32 21%
Tend to disagree (-1)	105 9%	30 10%	56 9%	4 5%	15 11%	50 11%	14 8%	20 10%	17 12%	4 6%	13 10%	18 9%	18 11%	19 12%	17 8%	13 6%	24 9%	33 10%	25 10%	13 10%	8 10%	8 11%	17 11%
Strongly disagree (-2)	92 8%	24 8%	53 9%	6 7%	9 6%	31 7%	15 8%	17 8%	18 12%	3 4%	17 12%	25 13%	17 11%	18 11%	27 13%	21 10%	25 9%	22 7%	20 8%	13 10%	11 15%	10 14%	22 14%
NET: Disagree	197 17%	54 18%	108 18%	11 11%	24 17%	81 17%	30 16%	37 18%	36 24%	7 10%	29 22%	43 22%	35 22%	37 23%	44 21%	34 16%	49 18%	55 17%	45 18%	25 21%	19 25%	17 26%	38 25%
Don't know	63 6%	19 6%	32 5%	5 5%	7 5%	42 9%	10 6%	7 4%	3 2%	* 1%	5 3%	7 4%	7 4%	8 5%	7 3%	8 4%	12 4%	15 5%	16 6%	6 5%	3 3%	3 4%	4 3%
Mean	0.59	0.59	0.54	0.75	0.71	0.53	0.54	0.67	0.47	0.98	0.53	0.45	0.50	0.43	0.48	0.65	0.57	0.61	0.63	0.50	0.36	0.30	0.42
Standard deviation	1.24	1.25	1.24	1.17	1.27	1.20	1.21	1.27	1.36	1.11	1.39	1.33	1.36	1.34	1.35	1.28	1.28	1.22	1.28	1.33	1.40	1.39	1.40
Standard error	0.04	0.08	0.05	0.11	0.11	0.06	0.08	0.08	0.11	0.11	0.12	0.09	0.11	0.10	0.10	0.09	0.08	0.07	0.08	0.12	0.16	0.16	0.12

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 42

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Mean I would make more use of online services and guidance

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	241 21%	57 19%	125 21%	24 24%	36 26%	96 20%	34 19%	38 18%	37 25%	15 22%	23 17%	32 17%	19 12%	24 15%	49 23%	54 26%	57 21%	51 15%	45 18%	25 20%	14 18%	11 17%	28 18%
Strongly agree (+2)	63 6%	16 5%	32 5%	7 8%	7 5%	27 6%	6 4%	10 5%	13 9%	6 9%	13 10%	14 7%	11 7%	13 8%	14 7%	23 11%	19 7%	23 7%	14 6%	13 10%	10 13%	9 13%	15 10%
Tend to agree (+1)	178 16%	41 14%	92 16%	16 16%	28 21%	68 15%	28 15%	27 13%	24 16%	9 13%	10 8%	18 9%	8 5%	11 7%	35 17%	31 15%	38 14%	28 8%	31 12%	12 10%	4 5%	3 4%	13 9%
Neither agree or disagree (0)	428 38%	123 41%	225 38%	36 37%	44 32%	170 36%	74 40%	81 39%	59 40%	30 43%	51 39%	70 36%	63 41%	63 40%	66 32%	79 37%	93 35%	144 43%	88 35%	45 37%	27 36%	25 37%	52 34%
Tend to disagree (-1)	206 18%	61 20%	103 17%	20 20%	21 16%	91 19%	33 18%	37 18%	23 15%	16 23%	24 18%	35 18%	35 23%	34 22%	42 20%	38 18%	50 19%	58 18%	54 22%	23 19%	16 21%	14 21%	26 17%
Strongly disagree (-2)	176 16%	43 14%	101 17%	13 13%	19 14%	67 14%	30 16%	39 19%	25 17%	8 11%	26 20%	41 21%	28 18%	27 17%	43 20%	29 14%	45 17%	55 17%	48 19%	21 17%	15 19%	14 22%	33 21%
NET: Disagree	382 34%	104 35%	204 34%	33 33%	41 30%	158 34%	62 34%	76 37%	48 32%	23 34%	50 38%	76 39%	64 41%	62 39%	85 41%	67 32%	96 36%	114 34%	102 41%	44 36%	31 40%	28 42%	59 39%
Don't know	78 7%	16 5%	39 7%	6 6%	17 12%	44 9%	12 7%	10 5%	5 3%	* 1%	8 6%	14 7%	10 6%	10 6%	10 5%	11 5%	23 8%	24 7%	14 6%	9 7%	4 5%	3 4%	14 9%
Mean	-0.24	-0.26	-0.27	-0.16	-0.14	-0.24	-0.30	-0.35	-0.16	-0.15	-0.32	-0.40	-0.43	-0.35	-0.32	-0.09	-0.26	-0.31	-0.38	-0.23	-0.30	-0.35	-0.35
Standard deviation	1.10	1.06	1.12	1.12	1.13	1.10	1.06	1.11	1.16	1.08	1.19	1.18	1.10	1.13	1.19	1.18	1.15	1.10	1.13	1.20	1.26	1.26	1.24
Standard error	0.03	0.06	0.05	0.11	0.10	0.06	0.07	0.07	0.09	0.11	0.10	0.09	0.09	0.09	0.08	0.08	0.07	0.06	0.07	0.11	0.14	0.15	0.10

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 43

Q.22 How much do you agree or disagree with the following statements? Paying for Charity Commission services would...

Mean I would value charity registration more

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Agree	201	44	109	12	36	73	26	35	20	10	16	28	16	20	44	33	47	53	31	17	11	9	33
	18%	15%	18%	12%	26%	16%	14%	17%	14%	15%	12%	15%	11%	13%	21%	16%	18%	16%	13%	14%	14%	13%	22%
Strongly agree (+2)	66	13	34	4	16	25	8	9	5	5	5	5	4	7	12	14	20	25	13	6	3	3	14
	6%	4%	6%	4%	11%	5%	4%	4%	4%	7%	4%	2%	3%	5%	6%	6%	7%	8%	5%	5%	4%	4%	9%
Tend to agree (+1)	135	31	75	8	20	48	18	26	15	5	11	24	12	13	32	20	28	28	18	11	7	6	19
	12%	10%	13%	8%	15%	10%	10%	13%	10%	8%	8%	12%	8%	8%	15%	9%	10%	9%	7%	9%	10%	9%	12%
Neither agree or disagree (0)	366	106	186	32	42	150	71	59	53	24	40	52	42	51	59	67	74	117	72	36	20	19	43
	32%	36%	31%	32%	30%	32%	39%	29%	36%	36%	30%	27%	27%	32%	28%	32%	28%	35%	29%	29%	26%	29%	28%
Tend to disagree (-1)	237	70	120	22	25	95	38	40	32	18	27	45	41	33	38	49	59	63	52	27	17	13	36
	21%	23%	20%	23%	18%	20%	21%	20%	22%	26%	21%	23%	26%	21%	18%	23%	22%	19%	21%	22%	22%	19%	24%
Strongly disagree (-2)	265	64	145	27	28	111	39	60	39	15	44	56	47	48	63	54	77	82	79	38	27	25	39
	23%	21%	24%	28%	20%	24%	21%	29%	27%	22%	33%	29%	30%	30%	30%	26%	29%	25%	32%	31%	36%	37%	25%
NET: Disagree	502	134	265	50	53	205	78	100	71	33	71	101	88	81	100	103	136	145	131	65	44	38	74
	44%	45%	45%	50%	39%	44%	43%	49%	48%	49%	54%	53%	57%	51%	48%	49%	51%	44%	53%	53%	58%	56%	49%
Don't know	60	14	34	5	7	39	7	10	4	*	6	11	8	6	5	7	11	16	14	4	2	2	2
	5%	5%	6%	5%	5%	8%	4%	5%	2%	1%	4%	6%	5%	4%	3%	3%	4%	5%	5%	4%	2%	2%	1%
Mean	-0.47	-0.50	-0.48	-0.66	-0.23	-0.51	-0.47	-0.60	-0.59	-0.49	-0.74	-0.69	-0.78	-0.67	-0.53	-0.54	-0.57	-0.47	-0.71	-0.68	-0.76	-0.79	-0.44
Standard deviation	1.17	1.09	1.19	1.11	1.28	1.16	1.09	1.19	1.11	1.15	1.15	1.12	1.08	1.15	1.24	1.17	1.23	1.20	1.17	1.17	1.18	1.18	1.26
Standard error	0.04	0.07	0.05	0.10	0.11	0.06	0.07	0.08	0.09	0.12	0.10	0.08	0.09	0.09	0.09	0.08	0.08	0.07	0.07	0.10	0.13	0.14	0.10

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 44

Q.23 The Government is considering introducing new powers for the Charity Commission. If introduced, they would allow the regulator to ban people with certain criminal convictions from being a charity trustee, and to shut down charities following an inquiry into misconduct or mismanagement. Do you support or oppose new powers being introduced for the Charity Commission?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Support	1038	278	556	89	115	443	169	183	132	62	118	176	141	144	182	193	237	308	229	111	68	59	135
	92%	93%	94%	90%	84%	95%	93%	89%	89%	91%	88%	92%	91%	91%	87%	92%	88%	93%	92%	91%	89%	88%	89%
Strongly support (+2)	638	177	351	48	63	288	112	111	75	38	70	105	89	82	107	117	137	189	142	72	42	38	74
	57%	59%	59%	48%	46%	62%	61%	54%	51%	55%	52%	54%	58%	52%	51%	55%	51%	57%	57%	59%	55%	57%	49%
Tend to support (+1)	400	101	205	41	53	154	57	72	57	24	48	71	51	63	75	76	101	119	87	39	26	21	62
	35%	34%	34%	42%	38%	33%	31%	35%	38%	35%	36%	37%	33%	39%	36%	36%	38%	36%	35%	32%	34%	31%	41%
Neither support or oppose (0)	45	7	17	5	16	11	2	12	10	2	7	6	6	8	16	9	15	12	6	4	4	4	8
	4%	2%	3%	5%	11%	2%	1%	6%	7%	3%	5%	3%	4%	5%	8%	4%	6%	4%	2%	3%	6%	6%	5%
Tend to oppose (-1)	19	6	8	3	2	5	3	6	4	1	4	4	3	2	5	3	4	3	3	3	1	1	2
	2%	2%	1%	3%	2%	1%	2%	3%	2%	1%	3%	2%	2%	1%	2%	2%	2%	1%	1%	2%	1%	1%	1%
Strongly oppose (-2)	15	6	6	1	1	5	4	2	2	2	3	4	4	3	5	3	7	5	5	3	2	2	4
	1%	2%	1%	1%	1%	1%	2%	1%	1%	3%	2%	2%	3%	2%	2%	1%	3%	1%	2%	2%	3%	4%	3%
NET: Oppose	34	12	15	4	4	10	7	8	5	3	7	9	7	5	10	6	11	7	8	6	3	3	6
	3%	4%	2%	4%	3%	2%	4%	4%	4%	5%	5%	4%	5%	3%	5%	3%	4%	2%	3%	5%	4%	5%	4%
Don't know	12	2	6	1	3	4	4	2	1	1	1	1	1	1	1	2	5	4	6	1	1	1	3
	1%	1%	1%	1%	2%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	3%	1%	1%	1%	2%
Mean	1.46	1.47	1.51	1.35	1.28	1.54	1.51	1.40	1.35	1.40	1.35	1.40	1.42	1.39	1.32	1.44	1.35	1.48	1.48	1.44	1.38	1.38	1.34
Standard deviation	0.77	0.81	0.72	0.79	0.82	0.70	0.81	0.80	0.82	0.90	0.90	0.85	0.88	0.80	0.89	0.78	0.87	0.74	0.78	0.87	0.90	0.94	0.85
Standard error	0.02	0.05	0.03	0.07	0.07	0.04	0.05	0.05	0.06	0.09	0.07	0.06	0.07	0.06	0.06	0.05	0.05	0.04	0.05	0.08	0.10	0.11	0.07

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 45

Q.24 Overall, how effectively or ineffectively do you feel the Charity Commission regulates charities?

Base: All respondents

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k - £500k	>£500k +	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	Northern Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
NET: Effectively	751 67%	205 69%	391 66%	56 57%	99 72%	331 71%	121 66%	124 61%	92 62%	48 69%	87 65%	135 70%	99 64%	103 65%	134 64%	141 67%	181 67%	216 65%	172 69%	81 66%	48 63%	44 65%	100 66%
Very effectively (+2)	136 12%	29 10%	81 14%	11 11%	15 11%	66 14%	20 11%	15 7%	12 8%	8 12%	13 10%	24 13%	11 7%	14 9%	20 9%	19 9%	34 13%	33 10%	33 13%	13 10%	8 10%	5 8%	22 15%
Quite effectively (+1)	616 55%	176 59%	310 52%	45 46%	84 61%	265 57%	101 55%	109 53%	81 54%	39 57%	73 55%	111 58%	88 57%	89 56%	114 55%	122 58%	147 55%	182 55%	138 56%	68 56%	40 53%	39 58%	78 51%
Neither effectively nor ineffectively (0)	156 14%	47 16%	78 13%	15 15%	16 11%	56 12%	27 15%	33 16%	19 13%	6 9%	19 14%	21 11%	27 17%	25 16%	28 13%	29 14%	36 13%	55 16%	29 12%	17 14%	10 13%	10 15%	15 10%
Quite ineffectively (-1)	77 7%	20 7%	37 6%	14 14%	7 5%	25 5%	7 4%	15 7%	14 9%	9 14%	10 8%	11 6%	12 8%	10 6%	24 11%	15 7%	19 7%	20 6%	14 6%	9 7%	8 10%	6 9%	20 13%
Very ineffectively (-2)	17 2%	7 2%	7 1%	2 2%	2 1%	1 *	2 1%	5 2%	5 4%	3 4%	2 1%	4 2%	3 2%	3 2%	4 2%	3 2%	5 2%	4 1%	4 2%	2 2%	* 1%	* 1%	3 2%
NET: Ineffectively	94 8%	27 9%	43 7%	15 16%	9 7%	26 6%	10 5%	20 10%	19 13%	12 18%	12 9%	15 8%	15 9%	12 8%	27 13%	19 9%	25 9%	23 7%	18 7%	11 9%	8 11%	6 9%	23 15%
Don't know	127 11%	21 7%	81 14%	12 12%	14 10%	55 12%	25 14%	28 14%	17 12%	2 3%	15 11%	21 11%	15 10%	18 12%	20 10%	22 10%	27 10%	38 11%	30 12%	13 11%	10 13%	7 10%	14 9%
Mean	0.77	0.72	0.82	0.58	0.83	0.89	0.82	0.65	0.61	0.61	0.73	0.82	0.66	0.73	0.65	0.73	0.77	0.76	0.83	0.73	0.71	0.71	0.70
Standard deviation	0.84	0.84	0.83	0.97	0.77	0.74	0.77	0.86	0.94	1.03	0.84	0.84	0.82	0.81	0.90	0.82	0.87	0.79	0.83	0.86	0.85	0.79	0.99
Standard error	0.03	0.05	0.04	0.10	0.07	0.04	0.05	0.06	0.08	0.11	0.07	0.06	0.07	0.07	0.06	0.06	0.05	0.05	0.05	0.08	0.10	0.10	0.08

Charity Commission - Charities Survey

ONLINE Fieldwork : 1st-13th April 2015

Absolutes/col percents

Table 46

Q.25 What do you see as the biggest challenge for the Charity Commission in the next 5 years?**Base: All respondents**

	Role					Annual Income					Region												
	Total	Chair	Trustee	Chief Executive/Director	Senior manager	Up to £10k	>£10k-£25k	>£25k-£100k	>£100k-£500k	>£500k+	North East	North West	Yorkshire and the Humber	East Midlands	West Midlands	East of England	London	South East	South West	Wales	Scotland	North Ireland	Overseas
Unweighted base	1129	282	584	117	146	376	228	256	162	99	148	203	166	171	211	218	281	345	261	136	84	75	151
Weighted base	1129	299	593	98	138	468	182	205	148	68	133	192	155	158	209	211	269	331	249	122	76	67	152
Maintaining standards of regulation and compliance	378 33%	112 37%	184 31%	46 46%	36 26%	144 31%	56 31%	82 40%	45 30%	23 33%	43 32%	66 34%	60 38%	55 35%	67 32%	68 32%	89 33%	108 33%	85 34%	34 27%	25 33%	21 32%	45 30%
Cracking down on bogus charities who engage in fraudulent financial behaviour	186 16%	41 14%	115 19%	10 10%	20 14%	88 19%	33 18%	20 10%	26 17%	4 7%	16 12%	22 11%	16 10%	22 14%	33 16%	28 13%	45 17%	55 17%	39 16%	16 13%	8 11%	7 11%	33 22%
Maintaining effectiveness in the face of decreased funding	133 12%	33 11%	70 12%	11 11%	20 15%	50 11%	22 12%	30 14%	17 12%	14 21%	21 16%	25 13%	24 15%	17 11%	22 11%	26 12%	27 10%	42 13%	30 12%	15 12%	7 10%	7 11%	18 12%
Handling the increasing number of charities being set up	71 6%	16 6%	33 6%	7 7%	14 10%	24 5%	10 5%	10 5%	12 8%	9 13%	6 5%	12 6%	11 7%	11 7%	21 10%	15 7%	20 7%	18 5%	13 5%	10 8%	6 8%	5 7%	10 7%
Remaining apolitical	55 5%	17 6%	26 4%	4 4%	8 6%	20 4%	10 6%	11 5%	8 6%	5 8%	9 7%	14 7%	10 6%	13 8%	15 7%	18 8%	16 6%	13 4%	13 5%	12 10%	8 11%	7 11%	9 6%
Stopping Charities with links to political extremism and terrorism	46 4%	12 4%	23 4%	6 6%	5 4%	20 4%	6 3%	12 6%	6 4%	2 3%	8 6%	12 6%	6 4%	8 5%	8 4%	13 6%	12 4%	17 5%	11 4%	6 5%	5 7%	4 6%	7 4%
Boosting efficiency and cutting bureaucracy	32 3%	6 2%	22 4%	1 1%	3 2%	14 3%	3 2%	6 3%	8 6%	1 1%	3 2%	7 4%	4 2%	6 4%	4 2%	7 3%	7 3%	7 2%	9 3%	5 4%	2 2%	1 1%	5 4%
Don't know	228 20%	63 21%	120 20%	13 14%	32 23%	108 23%	42 23%	34 17%	26 17%	10 15%	28 21%	34 18%	25 16%	26 16%	38 18%	36 17%	52 19%	72 22%	51 20%	25 20%	15 20%	14 21%	25 16%