

Our ref: CRS 745,851
Your ref:

Second Floor
Woodlands
Manton Lane
Bedford MK41 7LW

Via email

Direct Line:

23 December 2016

Dear

FREEDOM OF INFORMATION REQUEST M40 JUNCTION 10 SOUTHBOUND SLIP ROAD

Thank you for your email of 30 November requesting inspection and maintenance information about the M40 junction 10 southbound slip road. We have now completed our search for information.

I have extracted your requests for information from your email, which are set out below and our response, as follows:

- 1. A copy of your current road maintenance policy relating to that road. Please send me the full policy, but this should include details of the intended frequency of road safety inspections, how these inspections should be conducted and the maximum time between identification of a defect and repairs being carried out.*

Please find attached at Annex A, the Routine and Winter Maintenance Code and at Annex B, Routine Maintenance Management System.

- 2. A copy of the road repair history for that road over the past year. Again, please send me the full road repair history, but this should include:*

- dates of all safety inspections between 1/9/16 and 1/11/16*
- details of how safety inspections were undertaken (walked or driven, speed of inspection vehicle etc)*
- details of all carriageway defects identified, with description date and time*
- details of how the authority handled these defects, what repairs were undertaken and the time between the identification of each defect and a repair being carried out.*

A weekly driven inspection of the M40 is carried out and we also complete a daily driven patrol.

Annual detailed inspections are carried out using a mixture of driven and walked inspections. The last detailed inspection was carried out between 6 April and 15 June with the junction 10 exit slip road inspected on 9 June.

Carriageway inspections are carried out from a slow moving vehicle travelling along the hard shoulder.

Details of all carriageway defects identified on the exit slip road and their subsequent repair for the period 1 December 2015 to 30 November 2016 can be found at Annex C.

3. *I would like to request a copy of the details you hold regarding this claim from my original telephone enquiry for my records.*

Please find attached at Annex D, a record of your original enquiry to our Customer Contact Centre of 1 November and a copy of [REDACTED] email to you of 30 November.

If you have any queries about this letter, please contact me. Please remember to quote reference number 745,851 in any future communications.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Business Management Team Leader
Operations (East)
Email: