



Wales Office
Swyddfa Cymru



Wales Office
Gwydyr House
London, SW1A 2NP

Swyddfa Cymru
Tŷ Gwydyr
Llundain, SW1A 2NP

E walesofficefoi@walesoffice.gsi.gov.uk
W www.walesoffice.gov.uk

February 2015

REFERENCE: 15FOI 36

You requested the following information:

- 1) What, if any, social media management platform do you use within the department? (E.g. CrowdControl, HootSuite, Meltwater Buzz etc)**
- 2) If using a paid-for social media management platform how much does this cost either per year or per month**
- 3) How long does this contract last for and when was it awarded?**
- 4) How many users does this contract allow for?**
- 5) What, if any, media enquiry management software do you use? (E.g. Gorkana, Veulio, COLIN)**

Please provide the email address of the person responsible for social media within your organisation

- 6) If using a paid-for media enquiry management solution how much does this cost either per year or per month?**
- 7) How long does this contract last for and when was it awarded?**
- 8) How many users does this contract allow for?**

Please provide the email address for your Head of Media or Corporate Communication within your organisation

- 9) What, if any, Freedom of Information enquiry management software do you use? (E.g. CC Tracker, Know-all Enquire)**

10) If using a paid-for media enquiry management solution how much does this cost either per year or per month?

11) How long does this contract last for and when was it awarded?

12) How many users does this contract allow for?

We have handled your request under the Freedom of Information Act 2000.

- 1) We do not use any social media management platforms.
- 2) We do not use any paid for social media management platforms.
- 3) N/A
- 4) N/A
- 5) We do not use any media enquiry management software.

Please provide the email address of the person responsible for social media within your organisation

comms@walesoffice.gsi.gov.uk

- 6) N/A
- 7) N/A
- 8) N/A

Please provide the email address for your Head of Media or Corporate Communication within your organisation

comms@walesoffice.gsi.gov.uk

- 9) We do not use any Freedom of Information enquiry management software.
- 10) N/A
- 11) N/A
- 12) N/A