

Our ref: CRS 758811

2nd Floor
Bridge House
1 Walnut Tree Close
Guildford GU1 4LZ

12 February 2018

Dear

A34 Witney Sign Misspelt

We have now completed our search for the information you requested in your email of 23 January 2018. Your request has been dealt with under the terms of the Freedom of Information Act 2000.

I will answer your request for information as follows:

- **How much did the road sign on the A34 that misspelled Witney as Whitney cost?**

The road sign on the A34 that misspelled Witney as Whitney cost £233.24.

- **How much did you envisage the new sign to cost?**

There was no cost for Highways England. The manufacturer covered the cost because it was their error.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 758811 in any future communications.

Yours sincerely