



Ministry  
of Defence

Ministry of Defence  
D3, Building 405  
Corsham  
Wiltshire SN13 9NR  
United Kingdom

Ref. FOI2016/02391

E-mail: [ISS-SecretariatGpMbx@mod.uk](mailto:ISS-SecretariatGpMbx@mod.uk)

[REDACTED]

[REDACTED]

22 March 2016

Dear [REDACTED]

## **FREEDOM OF INFORMATION REQUEST**

Thank you for your email of 23 February 2016 in which you requested the following information:

***“1.) Detail on the permitted file sharing services within use in your organisation e.g. Drop Box, Box etc.***

***2.) Number of users/employees for each service***

*e.g.*

*-Drop Box 62 user*

*-Box 140 users*

***3.) Total annual yearly cost of each service for the last three years 2016, 2015, 2014***

*e.g*

*-Drop Box £25,000”*

I am treating your correspondence as a new request for information under the Freedom of Information Act (FOIA) 2000.

A search for the information you have requested has now been completed within the Ministry of Defence (MOD), and I can confirm that the information in scope of your request is held. This is provided below:

Q1.) Detail on the permitted file sharing services within use in your organisation e.g. Drop Box, Box etc.

There are no commercial off the shelf (COTs) products used. MOD uses its own bespoke offering called MODBOX. It is a file sharing service that has been setup to enable work on OFFICIAL and OFFICIAL SENSITIVE documentation on personal devices within the MOD Guidelines. This does away with the need to use email to send documents to personal computers and eliminates the inherent risk of sending a document without password protection.

Q2.) Number of users/employees for each service

At 17<sup>th</sup> March 2016 Modbox has 11,136 users

Q3.) Total annual yearly cost of each service for the last three years 2016, 2015, 2014

MODBOX costs £3541.50 per month (£42,498 per year) and has only been in use since early 2015.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

Information Systems and Services (ISS) Secretariat