

Measures from the Adult Social Care Outcomes Framework (ASCOF), England 2015-16

Tables and Charts

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Summary ASCOF outcomes

Footnotes are underneath table 1.4.

Table 1.1: Summary of ASCOF outcome measure values: by measure and year

England, 2011-12 to 2015-16

Measure (units)	2011-12	2012-13 (no weights) ¹	2013-14	2014-15 ³	2015-16
1A Social care-related quality of life (score out of 24)	18.7 [▲]	18.8 [▲]	19.0 [▲]	b 19.1	19.1
1B Proportion of people who use services who have control over their daily life (%)	75.1	76.1 [▲]	76.8	b 77.3	76.6
1C(1) Proportion of people using social care who receive self-directed support (%)	43.0	56.2	61.9	x	x
1C(2) Proportion of people using social care who receive direct payments (%)	13.7	16.8	19.1	x	x
1C(1a) Proportion of people using social care receiving self-directed support (%)	x	x	x	83.8	86.9
1C(1b) Proportion of carers receiving self-directed support (%)	x	x	x	76.9	77.7
1C(2a) Proportion of people using social care receiving direct payments (%)	x	x	x	26.3	28.1
1C(2b) Proportion of carers receiving direct payments for support direct to carer (%)	x	x	x	67.6	67.4
1D Carer-reported quality of life (score out of 12)	x	8.1 (8.1)	v	7.9 [▼]	v
1E Proportion of adults with a learning disability in paid employment (%)	7.1	7.0	6.7	b 6.0	5.8
1F Proportion of adults in contact with secondary mental health services in paid employment (%)	8.9	8.8	7.0	6.8	6.7
1G Proportion of adults with a learning disability who live in their own home or with their family (%)	70.0	73.5	74.9	b 74.0	75.4
1H Proportion of adults in contact with secondary mental health services who live independently, with or without support (%)	54.6	58.5	60.8	59.7	58.6
1I(1) Proportion of people who use services who reported that they have as much social contact as they would like (%)	42.3	43.2	44.5 [▲]	b 44.8	45.4
1I(2) Proportion of carers who reported that they have as much social contact as they would like (%)	x	41.4 (41.3)	v	38.5 [▼]	v

Source: ASCS, SALT, SACE, MHLDDS

Table 1.2: Summary of ASCOF outcome measure values: by measure and year

England, 2011-12 to 2015-16

Measure (units)	2011-12 (adjusted ²)	2012-13	2013-14	2014-15 ³	2015-16
2A(1) Permanent admissions to residential and nursing care homes for younger adults (per 100,000 population)	19.1 (14.0)	15.0	14.4	x	x
2A(2) Permanent admissions to residential and nursing care homes for older adults (per 100,000 population)	695.9 (694.2)	697.2	650.6	x	x
2A(1) Long-term support needs of younger adults (aged 18-64) met by admission to residential and nursing care homes, per 100,000 population 2014-15	x	x	x	14.1	13.3
2A(2) Long-term support needs of older adults (aged 65 and over) met by admission to residential and nursing care homes, per 100,000 population 2014-15	x	x	x	658.5	628.2
2B(1) Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services (effectiveness of the service) (%)	82.7	81.4	82.5	81.9	82.7
2B(2) Proportion of older people (65 and over) who were offered reablement services following discharge from hospital (%)	3.2	3.2	3.3	3.1	2.9
2C(1) Delayed transfers of care from hospital (per 100,000 population)	9.7	9.4	9.6	11.1	12.1
2C(2) Delayed transfers of care from hospital, and those which are attributable to adult social care (per 100,000 population)	3.7	3.2	3.1	3.7	4.7
2D Proportion of those that received short-term service during the year where sequel was either no ongoing support or support of a lower level (%)	x	x	x	74.3	75.8

Source: SALT, HES, ONS, DToC

Table 1.3: Summary of ASCOF outcome measure values: by measure and year
England, 2011-12 to 2015-16

Measure (units)	2011-12	2012-13 (no weights) ¹	2013-14	2014-15 ³	2015-16
3A Overall satisfaction of people who use services with their care and support (%)	62.8	64.1 [▲]	64.8 b	64.7	64.4
3B Overall satisfaction of carers with social services (%)	x	43.1 (42.7)	v	41.2 [▼]	v
3C Proportion of carers who report that they have been included or consulted in discussion about the person they care for (%)	x	73.3 (72.9)	v	72.3	v
3D Proportion of people who use services and carers who find it easy to find information about services (%)	73.8	71.4	x	x	x
3D(1) Proportion of people who use services who find it easy to find information about services (%)	73.8	74.1	74.5 b	74.5	73.5
3D(2) Proportion of carers who find it easy to find information about services (%)	x	68.9 (68.7)	v	65.5 [▼]	v

Source: ASCS & SACE

Table 1.4: Summary of ASCOF outcome measure values: by measure and year
England, 2011-12 to 2015-16

Measure (units)	2011-12	2012-13	2013-14	2014-15 ³	2015-16
4A Proportion of people who use services who feel safe (%)	63.8 [▲]	65.1 [▲]	66.0 [▲] b	68.5	69.2
4B Proportion of people who use services who say that those services have made them feel safe and secure (%)	75.5	78.1 [▲]	79.1 [▲] b	84.5	85.4 [▲]

Source: ASCS

Notes:

b Denotes a break in the time series. Further details can be found in Appendix C (comparability over time).

v The Carers' Survey is carried out biennially, and was first conducted in 2012-13; therefore there are no outcome scores for measures based on Carers' Survey data for 2013-14 or 2015-16.

x Represents 'not applicable'; over the course of time, new measures have been introduced to ASCOF, and some measures have been discontinued or superseded. Therefore, outcome scores are not available for all measures for all years.

▲, ▼ The Adult Social Care Survey and Carers' Survey use sampling and therefore differences in outcomes for the measures based on these data (1A, 1B, 1D, 1I, 3A, 3B, 3C, 3D, 4A and 4B) may not be statistically significant. Where data are comparable between years, a statistically significant increase in the outcome score as compared to the previous year is denoted by ▲, and a statistically significant decrease by ▼.

1. In 2014-15, a new weighting methodology was implemented for the Carers' Survey at regional and national level; the 2012-13 scores have been reweighted accordingly, and the

original unweighted scores are presented here in brackets. Further detail is available in Appendix C (comparability over time).

2. In 2011-12 there was a transfer of funding of service users with a learning disability from the NHS to councils. These service users were classed as new admissions in 2011-12 as the source of funding had changed even though they had been receiving a service previously. The adjusted score presented in brackets is the estimated national outcome had no such transfer taken place. Further detail is available in Appendix C (comparability over time).

3. Councils were giving the opportunity to resubmit their 2014-15 SALT data with their 2015-16 submission. The 2014-15 scores have been recalculated and table 1 and the time series comparisons have been made using the resubmitted data. The SALT ASCOF scores (1C, 1E, 1G, 2A, 2B and 2D) published in the 2014-15 publication should no longer be used.

Domain 1 - Enhancing quality of life for people with care and support needs

1A: Social care-related quality of life

Table 1A.1 Social Care related quality of life (1A) scores; by region and gender

England, 2015-16

Sample sizes and scores out of 24

	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	25,833	19.3	37,343	19.0	63,188	19.1
North East	1,842	19.6	2,631	19.5	4,474	19.5
North West	3,949	19.2	5,724	19.1	9,677	19.1
Yorkshire and the Humber	2,569	19.3	3,666	19.0	6,236	19.1
East Midlands	1,368	19.2	2,059	18.9	3,428	19.0
West Midlands	2,356	19.4	3,557	18.8	5,913	19.0
Eastern	2,362	19.2	3,511	18.9	5,876	19.0
London	6,003	18.8	8,234	18.4	14,238	18.6
South East	2,841	19.5	4,261	19.2	7,103	19.3
South West	2,543	19.5	3,700	19.1	6,243	19.3

Source: ASCS

Table 1A.2 Social Care related quality of life (1A) scores; by region and age

England, 2015-16	<i>Sample sizes and scores out of 24</i>					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	26,490	19.4	36,690	18.9	63,188	19.1
North East	1,749	19.8	2,724	19.4	4,474	19.5
North West	4,094	19.2	5,579	19.1	9,677	19.1
Yorkshire and the Humber	2,578	19.4	3,658	19.0	6,236	19.1
East Midlands	1,374	19.5	2,054	18.7	3,428	19.0
West Midlands	2,494	19.3	3,419	18.9	5,913	19.0
Eastern	2,467	19.5	3,409	18.8	5,876	19.0
London	6,191	18.9	8,047	18.3	14,238	18.6
South East	2,957	19.9	4,143	19.0	7,103	19.3
South West	2,586	19.6	3,657	19.1	6,243	19.3

Source: ASCS

Table 1A.3 Social Care related quality of life (1A) scores; by yearEngland, 2015-16 *Sample sizes and scores out of 24*

	Sample size	Outcome
2014-15	62,075	19.1
2015-16	63,188	19.1

Source: ASCS

1B: The proportion of people who use services who have control over their daily lives

Table 1B.1 The proportion of people who use services who have control over their daily lives; by region and gender

	Sample sizes and percentages					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,989	78.2	42,354	75.5	71,357	76.6
North East	2,025	81.2	2,957	80.1	4,983	80.5
North West	4,375	78.4	6,456	75.5	10,835	76.6
Yorkshire and the Humber	2,932	77.7	4,237	75.2	7,170	76.2
East Midlands	1,533	77.9	2,345	75.4	3,879	76.4
West Midlands	2,617	79.0	3,987	72.5	6,604	75.0
Eastern	2,682	77.8	4,014	77.1	6,699	77.4
London	6,796	73.5	9,364	69.6	16,163	71.2
South East	3,168	81.0	4,785	78.2	7,954	79.3
South West	2,861	79.6	4,209	78.3	7,070	78.8

Source: ASCS

Table 1B.2 The proportion of people who use services who have control over their daily lives; by region and age

	Sample sizes and percentages					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	29,389	80.9	41,960	73.9	71,357	76.6
North East	1,910	83.8	3,072	78.8	4,983	80.5
North West	4,491	80.7	6,340	74.0	10,835	76.6
Yorkshire and the Humber	2,900	80.0	4,270	73.9	7,170	76.2
East Midlands	1,509	81.6	2,370	73.4	3,879	76.4
West Midlands	2,743	79.4	3,861	72.5	6,604	75.0
Eastern	2,745	82.2	3,954	74.6	6,699	77.4
London	6,924	75.4	9,239	68.3	16,163	71.2
South East	3,259	84.3	4,692	76.1	7,954	79.3
South West	2,908	82.9	4,162	76.4	7,070	78.8

Source: ASCS

Table 1B.3 The proportion of people who use services who have control over their daily lives; by year

England, 2015-16		Sample sizes and scores out of 24	
	Sample size	Outcome	
2014-15	68,210	77.3	
2015-16	71,357	76.6	

Source: ASCS

Figure 1B.1 The proportion of people who use services who have control over their daily lives; by region

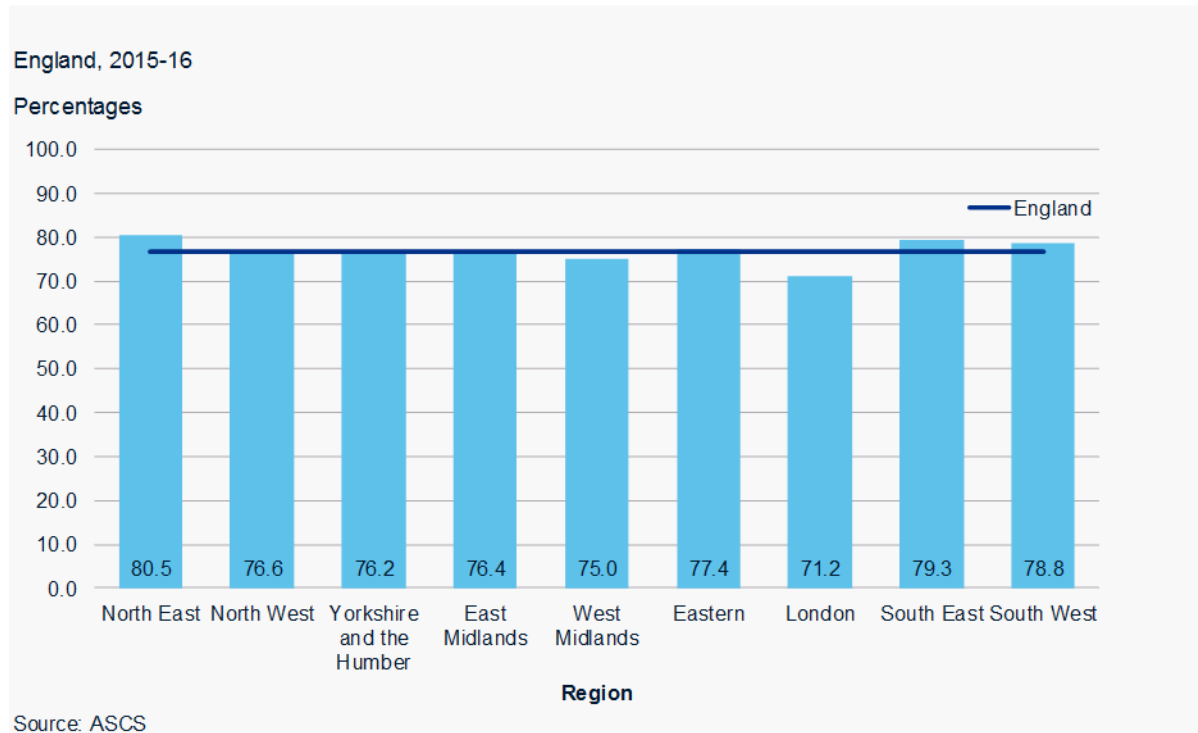
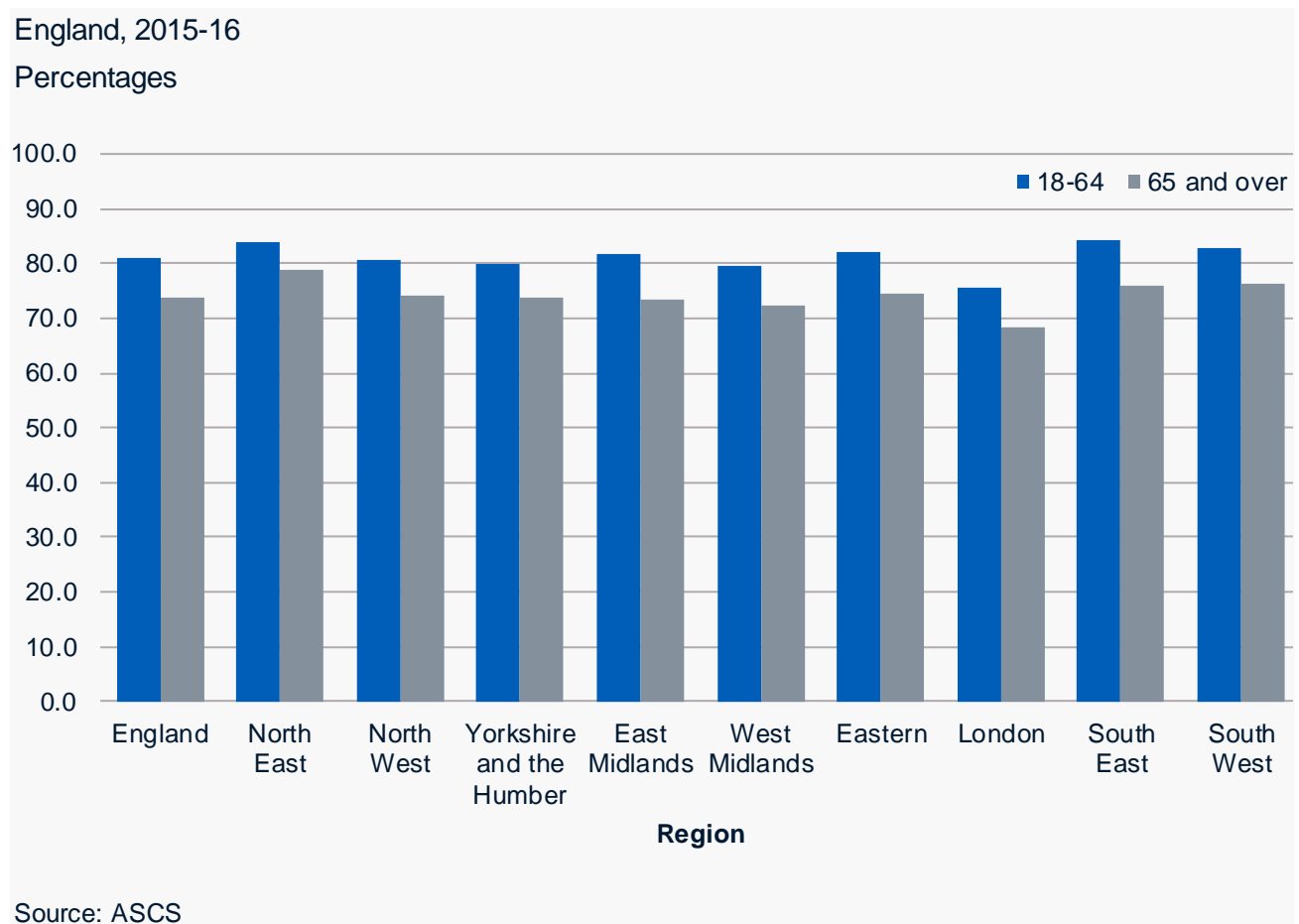


Figure 1B.2 The proportion of people who use services who have control over their daily lives; by region and age



1C: The proportion of people using social care who receive self-directed support, and those receiving direct payments

Table 1C.1: The proportions of service users (1C(1A) and 1C(2A)) and carers (1C(1B) and 1C(2B)) receiving self-directed support, and self-directed support via direct payments, by age

England, 2015-16		Numbers and percentages				
	1C(1A)			1C(2A)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
England						
All clients	393,686	452,993	86.9	127,145	452,993	28.1
18-64	173,639	204,608	84.9	84,088	204,608	41.1
65 and over	220,047	248,385	88.6	43,057	248,385	17.3
	1C(1B)			1C(2B)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
All carers	94,398	121,519	77.7	81,948	121,519	67.4
64 and under	57,381	71,377	80.4	50,910	71,377	71.3
65-84	31,671	42,023	75.4	26,889	42,023	64.0
85 and over	5,346	8,119	65.8	4,149	8,119	51.1

Source: SALT

Table 1C.2: The proportions of service users (1C(1A)) and carers (1C(1B)) receiving self-directed support, by region

England, 2015-16		Numbers and percentages				
	1C(1A)			1C(1B)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
England	393,686	452,993	86.9	94,398	121,519	77.7
North East	25,882	27,134	95.4	6,335	7,459	84.9
North West	58,077	68,384	84.9	15,527	19,722	78.7
Yorkshire and the Humber	43,133	49,060	87.9	10,932	15,541	70.3
East Midlands	36,810	38,351	96.0	8,019	11,896	67.4
West Midlands	37,115	42,234	87.9	5,740	6,956	82.5
Eastern	41,614	48,888	85.1	11,877	13,313	89.2
London	62,241	73,147	85.1	12,262	14,219	86.2
South East	53,733	62,551	85.9	13,439	13,873	96.9
South West	35,081	43,244	81.1	10,267	18,540	55.4

Source: SALT

Table 1C.3: The proportions of service users (1C(2A)) and carers (1C(2B)) receiving self-directed support via direct payments, by region

England, 2015-16		Numbers and percentages				
	1C(2A)			1C(2B)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
England	127,145	452,993	28.1	81,948	121,519	67.4
North East	6,780	27,134	25.0	3,575	7,459	47.9
North West	16,090	68,384	23.5	13,222	19,722	67.0
Yorkshire and the Humber	12,680	49,060	25.8	9,290	15,541	59.8
East Midlands	14,527	38,351	37.9	7,908	11,896	66.5
West Midlands	10,921	42,234	25.9	5,574	6,956	80.1
Eastern	14,311	48,888	29.3	11,066	13,313	83.1
London	20,203	73,147	27.6	10,692	14,219	75.2
South East	19,314	62,551	30.9	12,380	13,873	89.2
South West	12,319	43,244	28.5	8,241	18,540	44.4

Source: SALT

Table 1C.4: The proportions of service users (1C(1A) and 1C(2A)) and carers (1C(1B) and 1C(2B)) receiving self-directed support, and self-directed support via direct payments; by year

England, 2015-16		Numbers and percentages				
	1C(1A)			1C(2A)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
2014-15	382,010	455,819	83.8	119,766	455,819	26.3
2015-16	393,686	452,993	86.9	127,145	452,993	28.1
	1C(1B)			1C(2B)		
	Numerator	Denominator	Outcome (%)	Numerator	Denominator	Outcome (%)
2014-15	103,119	134,153	76.9	90,714	134,153	67.6
2015-16	94,398	121,519	77.7	81,948	121,519	67.4

Source: SALT

Figure 1C.1: The proportion of people using social care who receive self-directed support (1C(1)), and those receiving direct payments (1C(2)); by age band

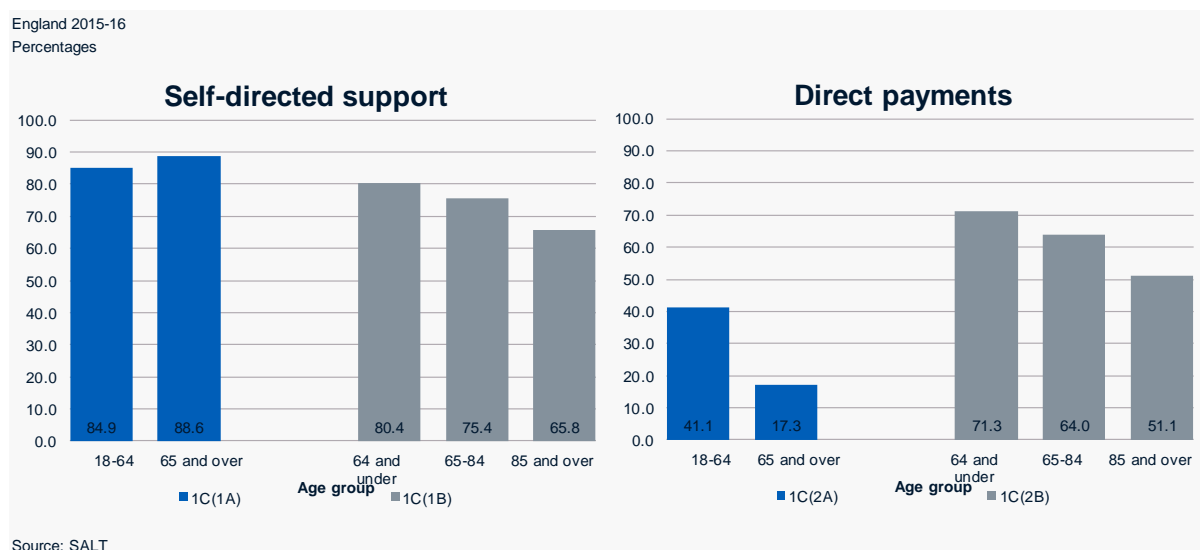


Figure 1C.2: The proportions of users (1C(1A) and 1C(2A)) and carers (1C(1B) and 1C(2B)) receiving self-directed support, and self-directed support via direct payments

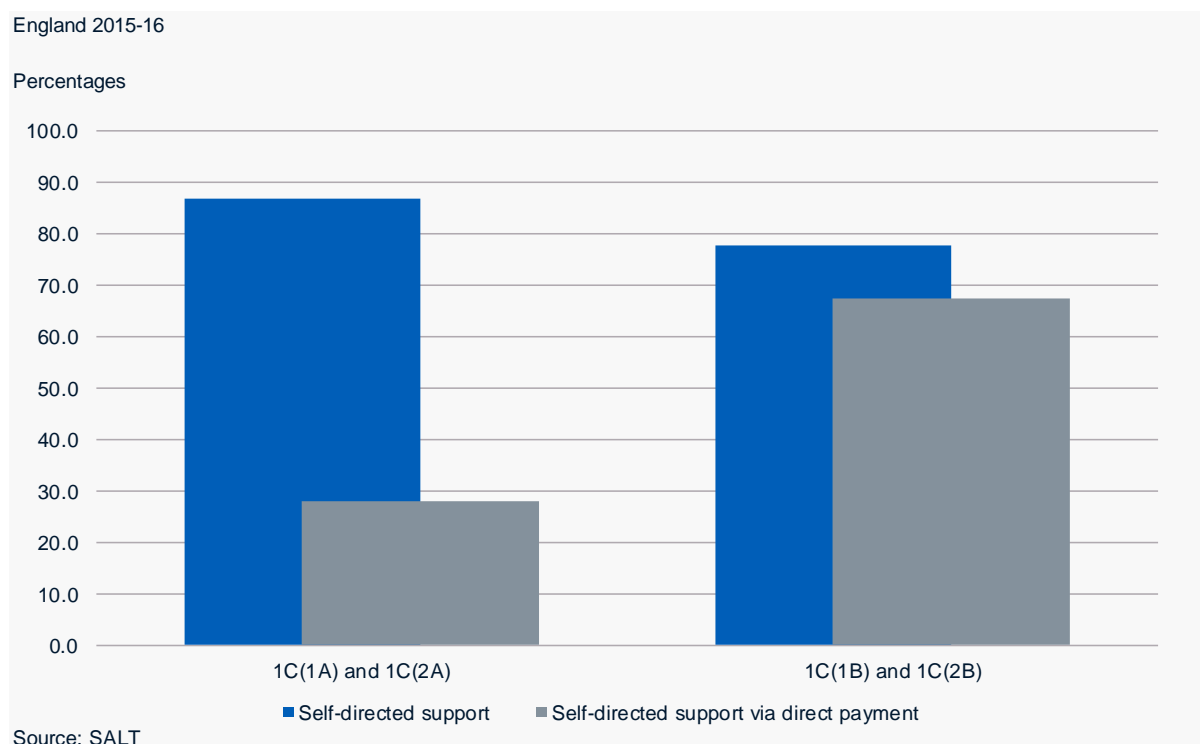
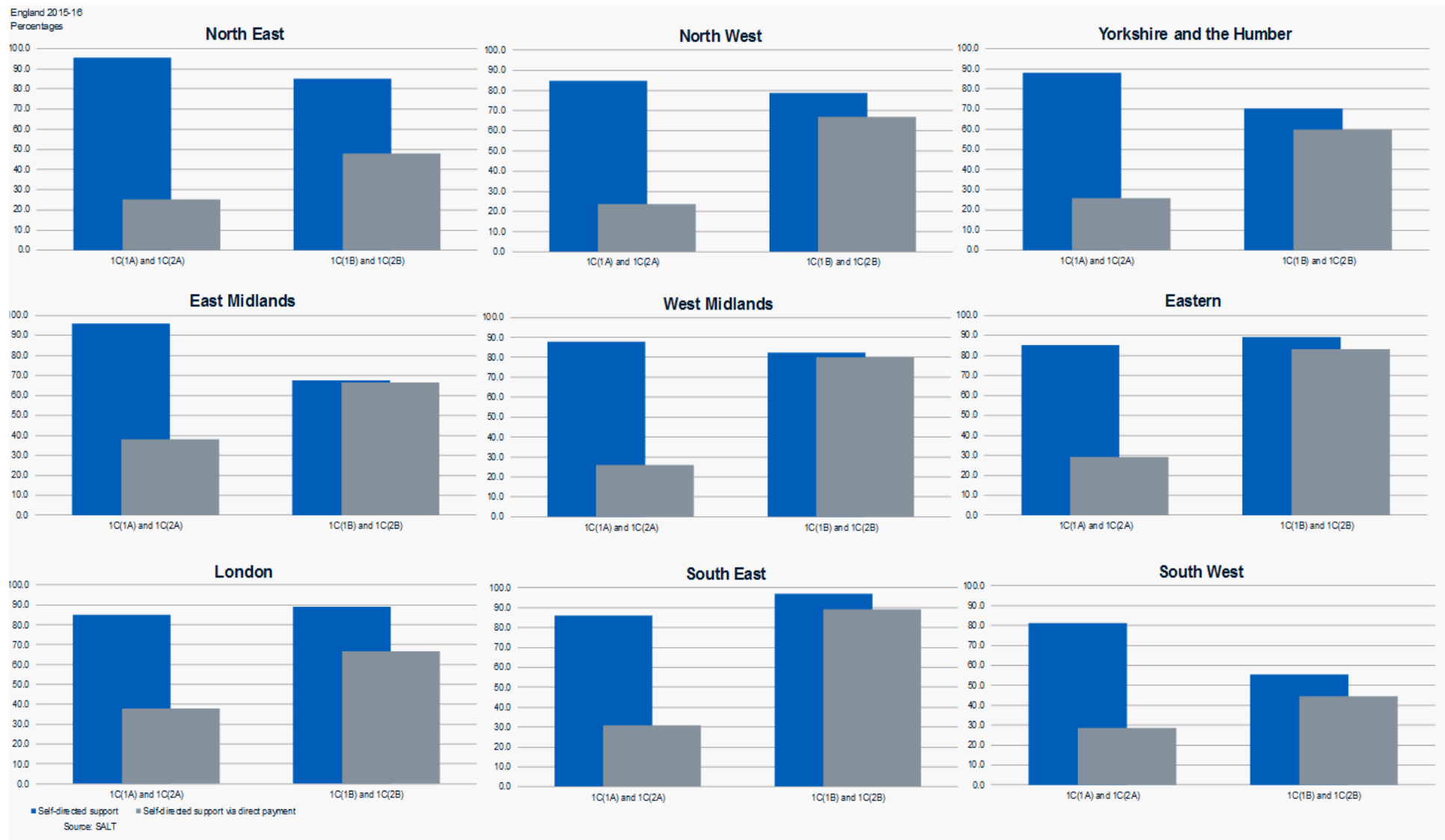


Figure 1C.3: The proportions of service users (1C(1A) and 1C(2A)) and carers (1C(1B) and 1C(2B)) receiving self-directed support, and self-directed support via direct payments; by region



1E: Proportion of adults with learning disabilities in paid employment

Table 1E.1: Proportion of adults with learning disabilities in paid employment; by gender and region

England, 2015-16	<i>Numbers and percentages</i>								
	Male			Female			Total		
	Num	Denom	Outcome	Num	Denom	Outcome	Num	Denom	Outcome
England	4,647	74,873	6.2	2,770	53,164	5.2	7,417	127,732	5.8
North East	281	4,579	6.1	158	3,243	4.9	439	7,822	5.6
North West	490	10,986	4.5	269	7,573	3.6	759	18,559	4.1
Yorkshire and the Humber	557	7,767	7.2	321	6,138	5.2	878	13,905	6.3
East Midlands	230	6,384	3.6	124	4,503	2.8	354	10,887	3.3
West Midlands	339	7,240	4.7	210	5,083	4.1	549	12,323	4.5
Eastern	645	8,632	7.5	389	6,017	6.5	1,034	14,552	7.1
London	764	9,893	7.7	475	6,685	7.1	1,239	16,578	7.5
South East	817	12,066	6.8	450	8,486	5.3	1,267	20,291	6.2
South West	524	7,326	7.2	374	5,436	6.9	898	12,815	7.0

Source: SALT

Table 1E.2: Proportion of adults with learning disabilities in paid employment; by year

England, 2015-16	<i>Numbers and percentages</i>		
	Numerator	Denominator	Outcome
2014-15	7,472	124,611	6.0
2015-16	7,417	127,732	5.8

Source: SALT

Figure 1E.1: Proportion of adults with learning disabilities in paid employment; by region

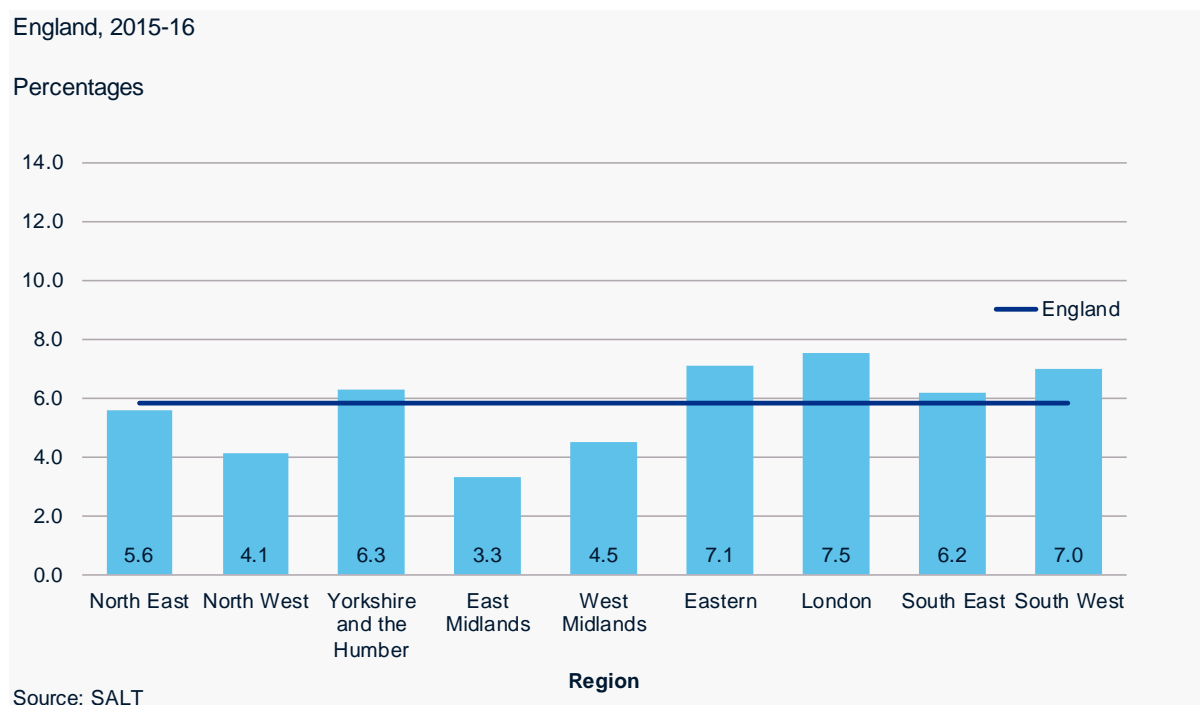
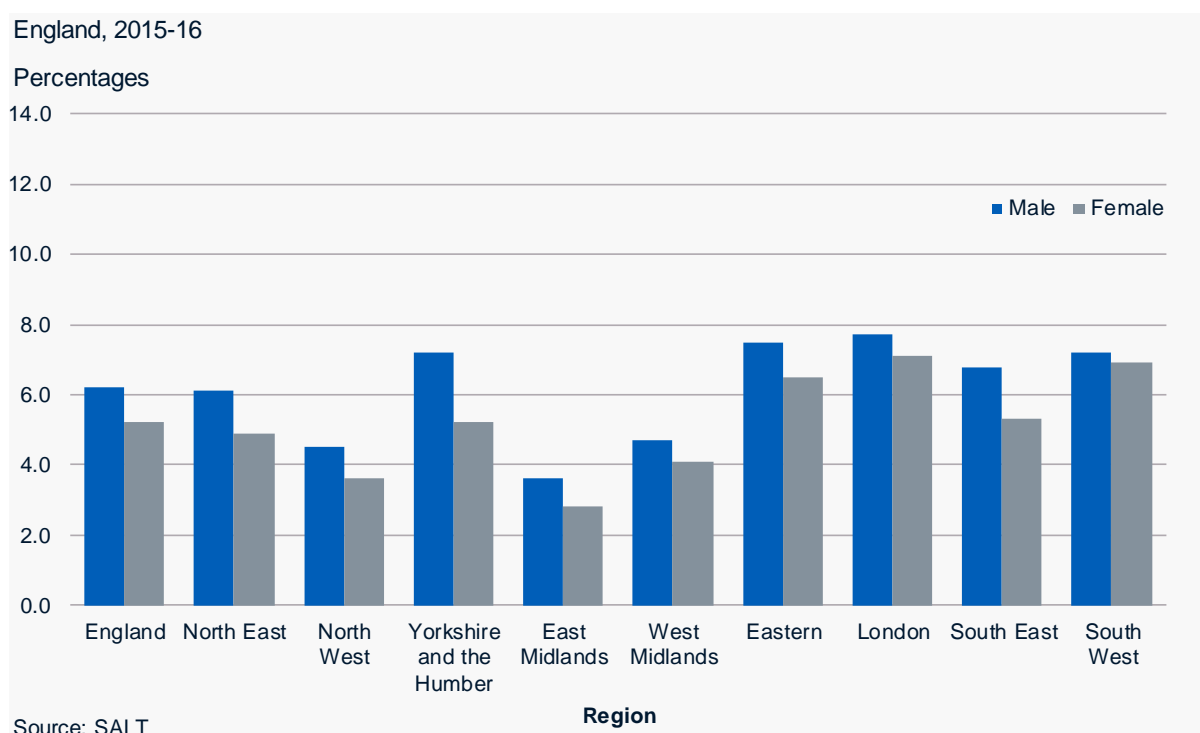


Figure 1E.2: Proportion of adults with learning disabilities in paid employment; by gender and region



1F: Proportion of adults in contact with secondary mental health services in paid employment

Table 1F.1: Proportion of adults in contact with secondary mental health services in paid employment; by gender and region

England, 2015-16			Percentages
	Male Outcome	Female Outcome	Total Outcome
England	5.5	8.0	6.7
North East	4.5	5.5	4.9
North West	5.1	7.9	6.4
Yorkshire and the Humber	6.6	9.9	8.2
East Midlands	3.9	5.7	4.7
West Midlands	7.9	12.0	9.8
Eastern	4.7	5.5	5.1
London	4.3	5.9	5.0
South East	5.9	7.4	6.7
South West	8.0	10.8	9.4

Source: MHLDDS

Table 1F.2: Proportion of adults in contact with secondary mental health services in paid employment; by year

England, 2015-16 Percentages

	Outcome
2013-14	7.0
2014-15	6.8
2015-16	6.7

Source: MHLDDS / MHMDS

Figure 1F.1: Proportion of adults in contact with secondary mental health services in paid employment; by region

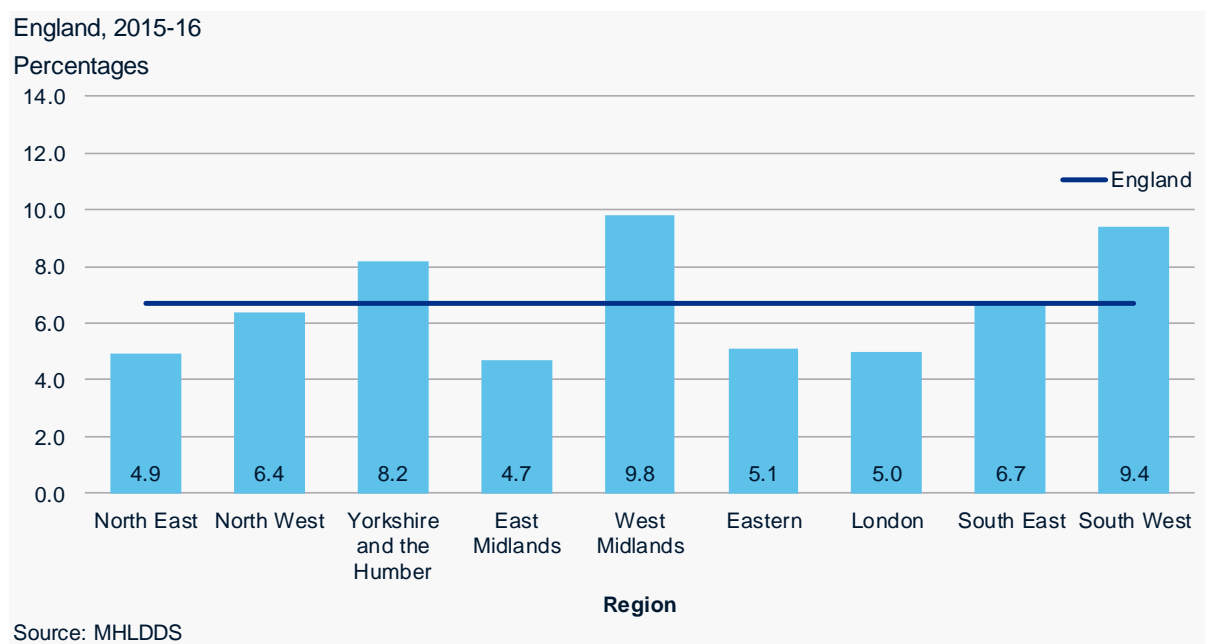
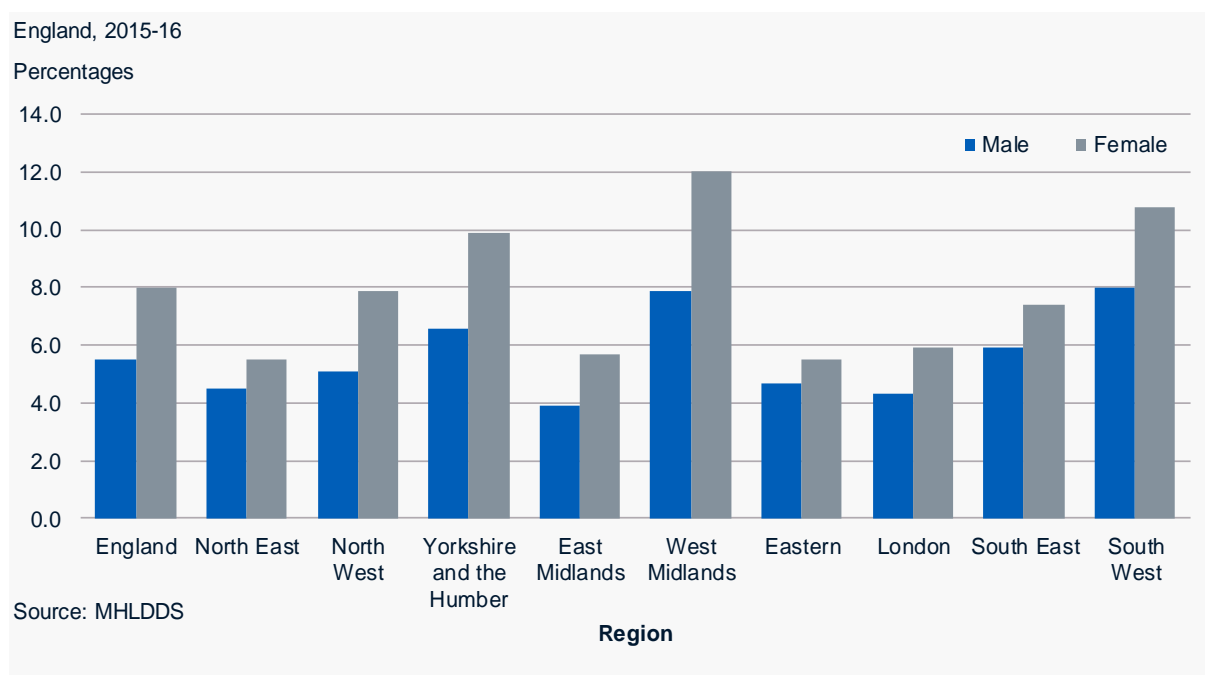


Figure 1F.2: Proportion of adults in contact with secondary mental health services in paid employment; by gender and region



1G: Proportion of adults with learning disabilities who live in their own home or with their family

Table 1G.1: Proportion of adults with learning disabilities who live in their own home or with their family; by region and gender

England, 2015-16		<i>Numbers and percentages</i>							
	Male			Female			Total		
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome
England	56,106	74,873	74.9	40,182	53,164	75.6	96,288	127,732	75.4
North East	3,655	4,579	79.8	2,631	3,243	81.1	6,286	7,822	80.4
North West	9,765	10,986	88.9	6,740	7,573	89.0	16,505	18,559	88.9
Yorkshire and the Humber	6,168	7,767	79.4	4,768	6,138	77.7	10,936	13,905	78.6
East Midlands	4,873	6,384	76.3	3,436	4,503	76.3	8,309	10,887	76.3
West Midlands	4,891	7,240	67.6	3,473	5,083	68.3	8,364	12,323	67.9
Eastern	6,267	8,632	72.6	4,496	6,017	74.7	10,763	14,552	74.0
London	6,821	9,893	68.9	4,805	6,685	71.9	11,626	16,578	70.1
South East	8,334	12,066	69.1	5,910	8,486	69.6	14,244	20,291	70.2
South West	5,332	7,326	72.8	3,923	5,436	72.2	9,255	12,815	72.2

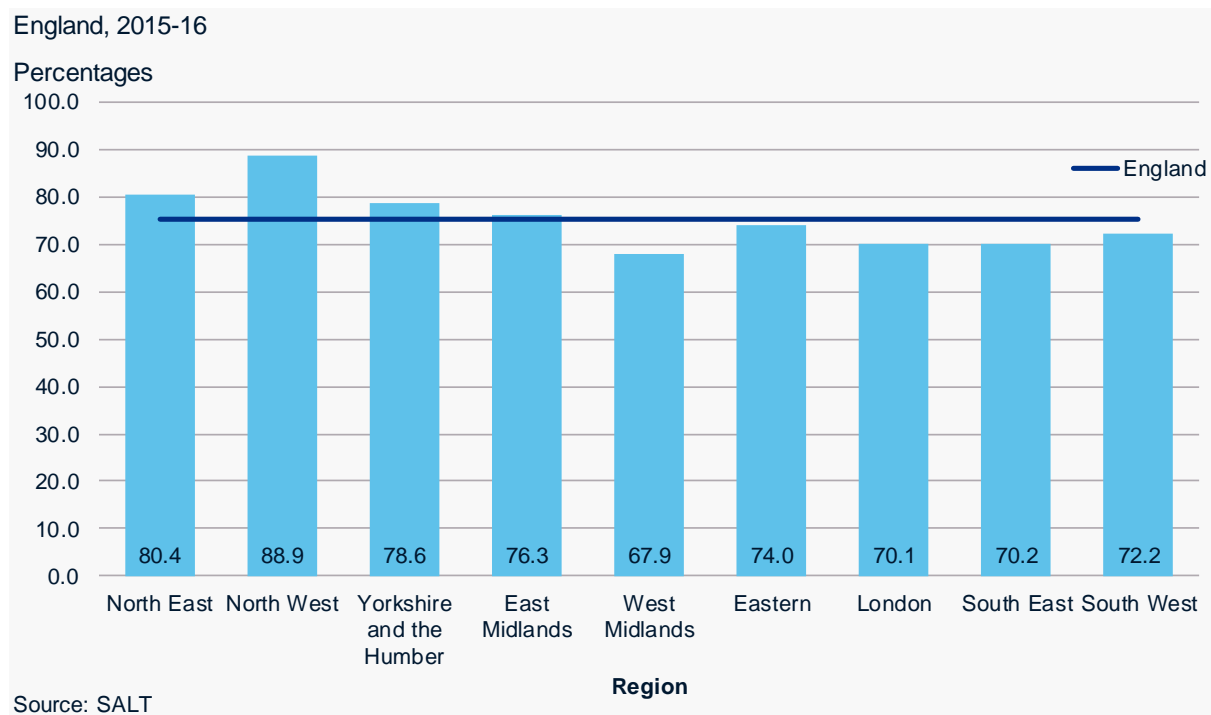
Source: SALT

Table 1G.2: Proportion of adults with learning disabilities who live in their own home or with their family; by year

England, 2015-16		<i>Numbers and percentages</i>		
	Numerator	Denominator	Outcome	
2014-15	92,178	124,611	74.0	
2015-16	96,288	127,732	75.4	

Source: SALT

Figure 1G.1: Proportion of adults with learning disabilities who live in their own home or with their family; by region



1H: Proportion of adults in contact with secondary mental health services living independently, with or without support

Table 1H.1: Proportion of adults in contact with secondary mental health services living independently, with or without support; by gender and region

England, 2015-16	Percentages		
	Male	Female	Total
	Outcome	Outcome	Outcome
England	57.4	60.0	58.6
North East	48.2	55.7	51.4
North West	53.4	59.2	56.0
Yorkshire and the Humber	61.8	68.0	64.7
East Midlands	47.2	49.3	48.1
West Midlands	71.2	74.0	72.5
Eastern	44.4	43.9	44.1
London	71.8	76.1	73.5
South East	48.7	47.7	48.2
South West	56.1	55.4	55.8

Source: MHLDDS

Table 1H.2: Proportion of adults in contact with secondary mental health services living independently, with or without support; by year

England, 2015-16	Percentages
	Outcome
2013-14	60.8
2014-15	59.7
2015-16	58.6

Source: MHLDDS / MHMDS

Figure 1H.1: Proportion of adults in contact with secondary mental health services living independently, with or without support; by region

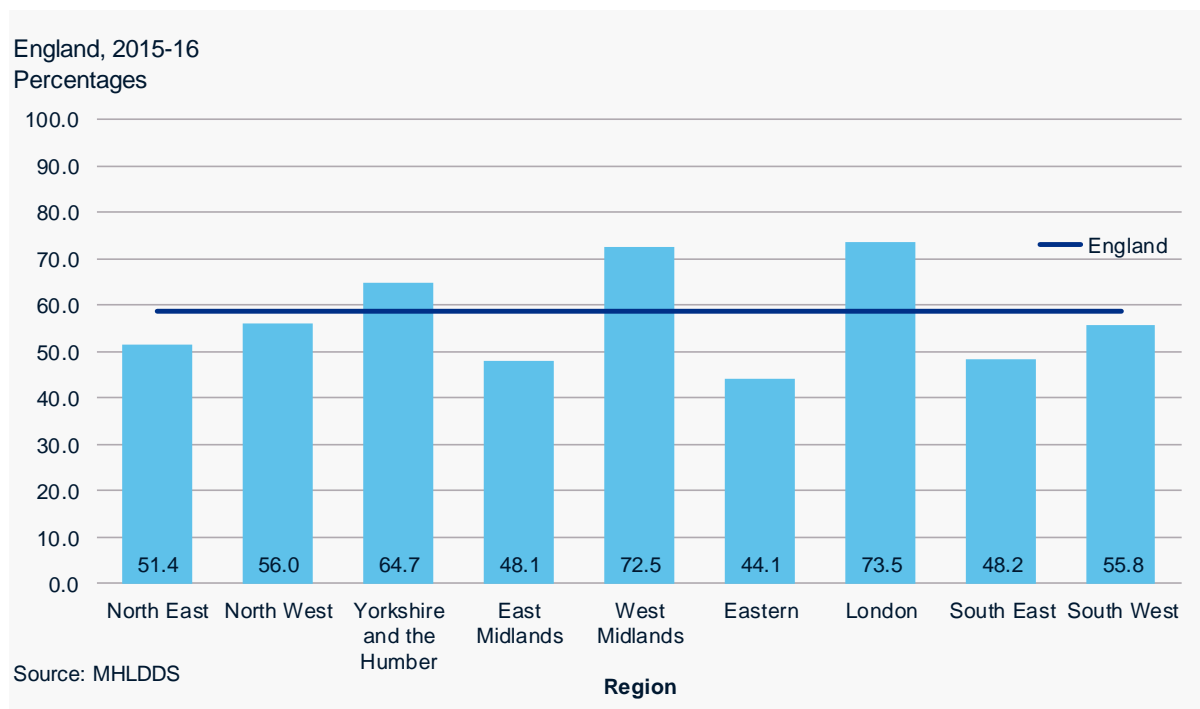
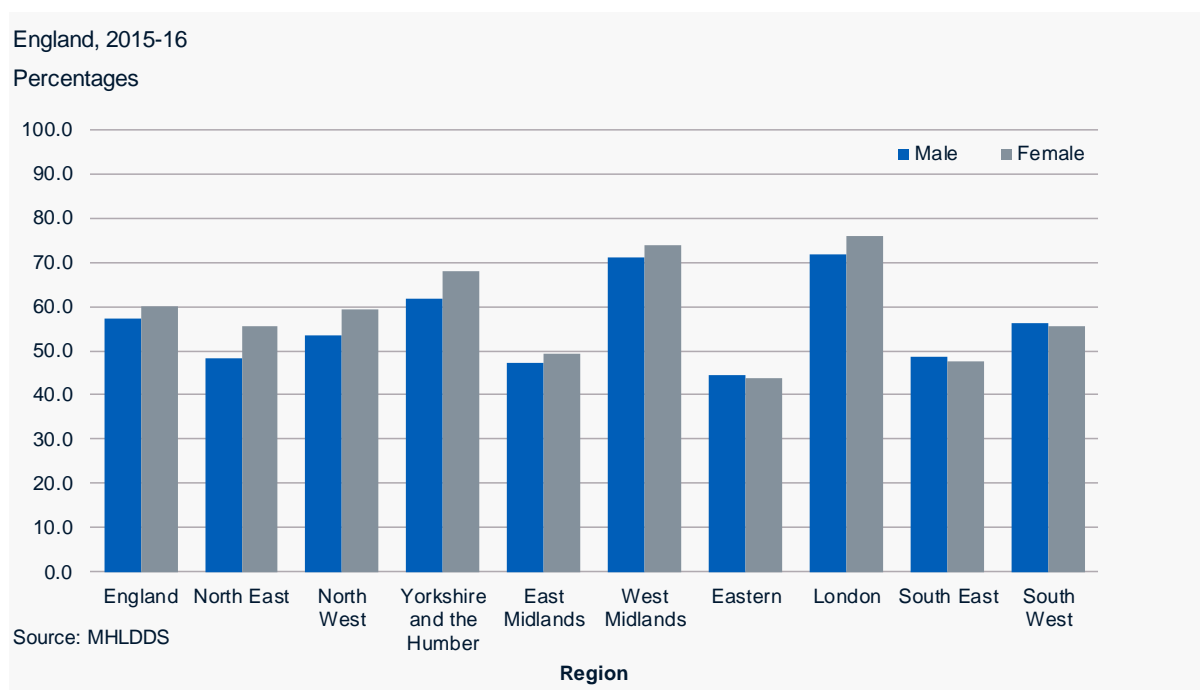


Figure 1H.2: Proportion of adults in contact with secondary mental health services living independently, with or without support; by gender and region



11: Proportion of people who use services, and their carers, who reported that they had as much social contact as they would like

Table 11.1: The proportion of users who reported that they had as much social contact as they would like; by region and gender (11(1))

England, 2015-16	<i>Sample sizes and percentages</i>					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,712	46.4	42,015	44.7	70,741	45.4
North East	2,023	49.8	2,928	49.9	4,952	49.9
North West	4,364	45.0	6,430	46.7	10,798	46.1
Yorkshire and the Humber	2,886	47.1	4,170	45.2	7,057	46.0
East Midlands	1,522	44.5	2,315	42.7	3,838	43.4
West Midlands	2,594	47.0	3,964	45.6	6,558	46.1
Eastern	2,671	47.3	3,972	43.3	6,646	44.8
London	6,711	42.6	9,307	40.0	16,021	41.1
South East	3,119	48.8	4,756	45.5	7,876	46.8
South West	2,822	48.1	4,173	45.7	6,995	46.6

Source: ASCS

Table 11.2: The proportion of users who reported that they had as much social contact as they would like; by region and age and (11(1))

England, 2015-16	<i>Sample sizes and percentages</i>					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	29,165	48.2	41,568	43.7	70,741	45.4
North East	1,913	54.2	3,038	47.5	4,952	49.9
North West	4,479	46.8	6,315	45.6	10,798	46.1
Yorkshire and the Humber	2,849	48.0	4,208	44.8	7,057	46.0
East Midlands	1,510	48.1	2,328	40.7	3,838	43.4
West Midlands	2,719	46.5	3,839	45.8	6,558	46.1
Eastern	2,740	48.5	3,906	42.7	6,646	44.8
London	6,866	43.2	9,155	39.6	16,021	41.1
South East	3,222	52.6	4,651	43.1	7,876	46.8
South West	2,867	50.4	4,128	44.4	6,995	46.6

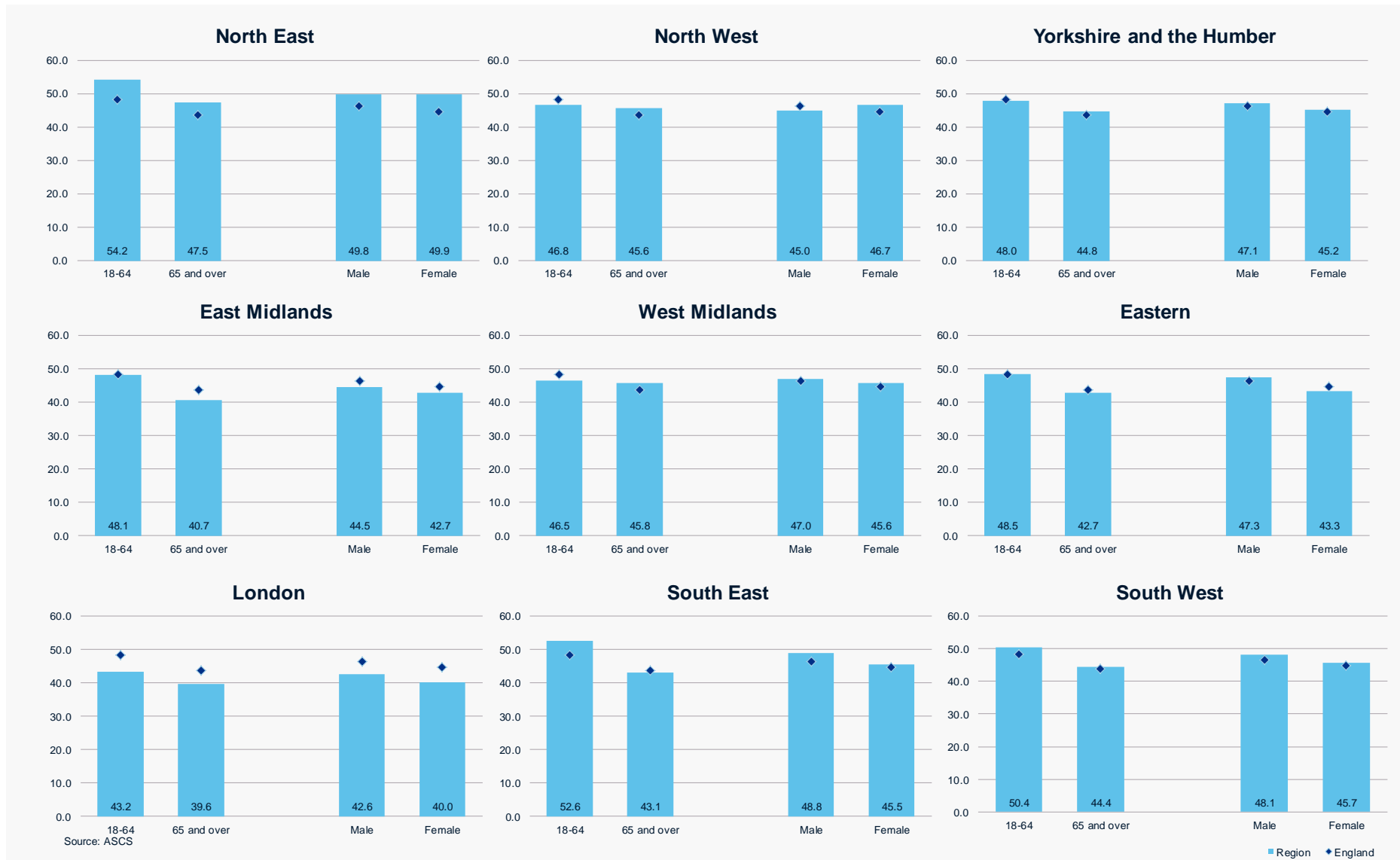
Source: ASCS

Table 11.3 The proportion of service users who reported that they had as much social contact as they would like, by year

England, 2015-16	<i>Sample sizes and percentages</i>	
	Sample size	Outcome
2014-15	67,615	44.8
2015-16	70,741	45.4

Source: ASCS

Figure 11.1: The proportion of users who reported that they had as much social contact as they would like; by region, age and gender (11(1))



Domain 2 - Delaying and reducing the need for care and support

2A: Long-term support needs met by admission to residential and nursing care homes, per 100,000 population

Table 2A.1: Number of adults aged 18 to 64 (2A(1)) and aged 65 and over (2A(2)) whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population; by region

England, 2015-16		<i>Numbers and rates</i>				
	2A(1)			2A(2)		
	Numerator	Denominator	Outcome (rate per 100,000)	Numerator	Denominator	Outcome (rate per 100,000)
England	4,451	33,396,899	13.3	61,010	9,711,572	628.2
North East	255	1,601,007	15.9	4,208	499,197	843.0
North West	598	4,351,005	13.7	9,270	1,301,465	712.3
Yorkshire and the Humber	454	3,271,192	13.9	6,811	973,741	699.5
East Midlands	320	2,827,943	11.3	5,377	877,557	612.7
West Midlands	502	3,443,312	14.6	6,761	1,045,805	646.5
Eastern	571	3,612,599	15.8	6,638	1,163,868	570.3
London	583	5,719,477	10.2	5,172	1,001,366	516.5
South East	738	5,350,219	13.8	9,685	1,679,619	576.6
South West	430	3,220,145	13.4	7,088	1,168,954	606.4

Source: SALT & ONS

Table 2A.2: Number of adults aged 18 to 64 whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population; by year (2A(1))

England, 2015-16	2A(1)		Numbers and rates
	Numerator	Denominator	
	Numerator	Denominator	
2014-15	4,667	33,187,209	14.1
2015-16	4,451	33,396,899	13.3

Source: SALT & ONS

Table 2A.3: Number of adults aged 65 and over whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population; by year (2A(2))

England, 2015-16	2A(2)		Numbers and rates
	Numerator	Denominator	
	Numerator	Denominator	
2014-15	62,803	9,537,708	658.5
2015-16	61,010	9,711,572	628.2

Source: SALT & ONS

Figure 2A.1: Number of adults aged 18 to 64 whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population; by region (2A(1))

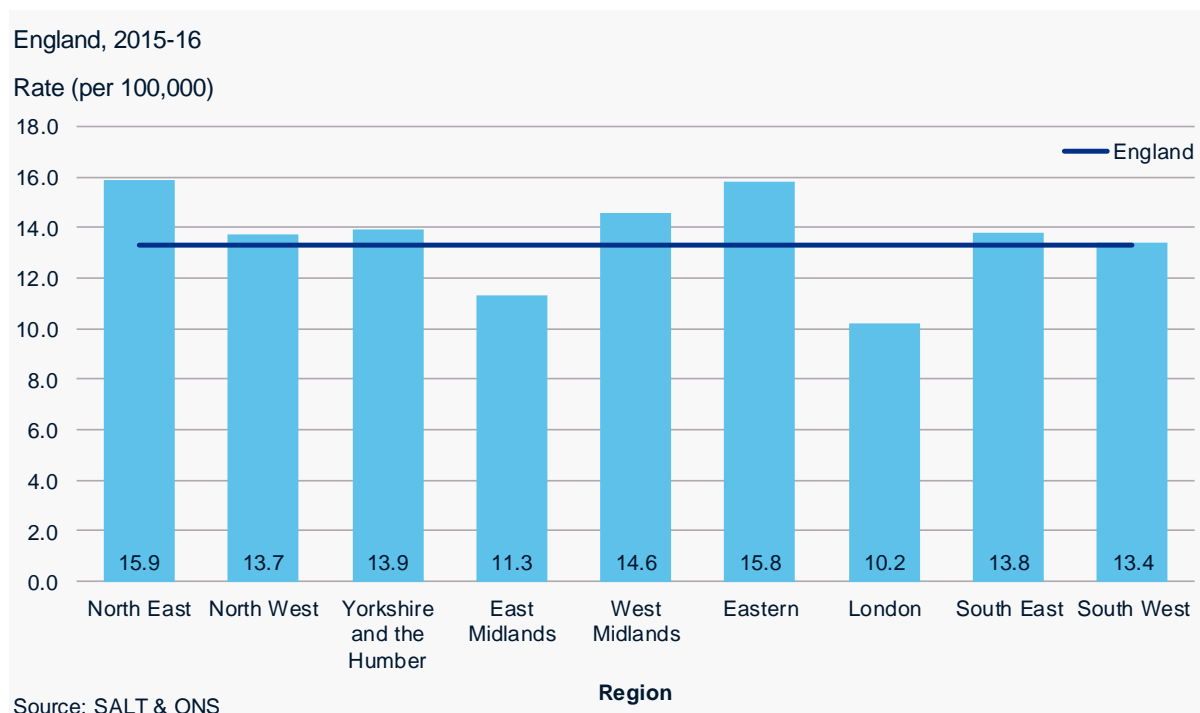
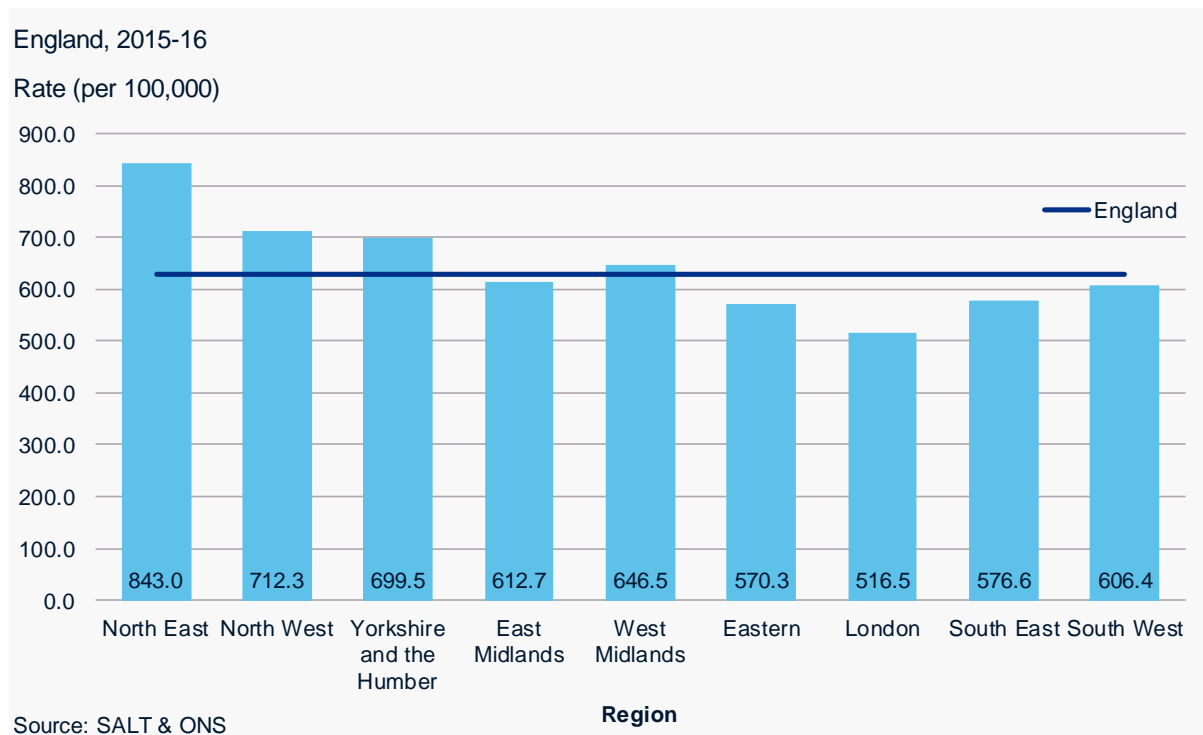


Figure 2A.2: The number of adults aged 65 and over whose long-term support needs were met by admission to residential and nursing care homes, per 100,000 population (2A(2)); by region



2B: The proportion of older people (age 65 and over) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services

Table 2B.1: The proportion of older people (age 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (2B(1)); by gender and region

England, 2015-16	Numbers and percentages								
	Male			Female			Total		
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome
England	12,719	15,861	80.2	22,441	26,649	84.2	35,160	42,510	82.7
North East	869	1,036	83.9	1,638	1,895	86.4	2,507	2,931	85.5
North West	1,787	2,210	80.9	3,342	4,035	82.8	5,129	6,245	82.1
Yorkshire and the Humber	1,608	1,991	80.8	2,337	2,767	84.5	3,945	4,758	82.9
East Midlands	889	1,125	79.0	1,520	1,867	81.4	2,409	2,992	80.5
West Midlands	1,293	1,700	76.1	2,377	2,878	82.6	3,670	4,578	80.2
Eastern	1,277	1,605	79.6	2,347	2,780	84.4	3,624	4,385	82.6
London	1,890	2,297	82.3	3,151	3,609	87.3	5,041	5,906	85.4
South East	1,725	2,201	78.4	3,014	3,646	82.7	4,739	5,847	81.1
South West	1,381	1,696	81.4	2,715	3,172	85.6	4,096	4,868	84.1

Source: SALT

Table 2B.2: The proportion of older people (age 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (2B(1)); by age and region

England, 2015-16	Numbers and percentages								
	65-74			75-84			85 and over		
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome
England	5,747	6,728	85.4	14,105	16,749	84.2	15,308	19,033	80.4
North East	471	531	88.7	1,076	1,236	87.1	960	1,164	82.5
North West	935	1,107	84.5	2,078	2,455	84.6	2,116	2,683	78.9
Yorkshire and the Humber	625	728	85.9	1,553	1,856	83.7	1,767	2,174	81.3
East Midlands	395	470	84.0	966	1,149	84.1	1,048	1,373	76.3
West Midlands	571	694	82.3	1,467	1,813	80.9	1,632	2,071	78.8
Eastern	472	570	82.8	1,485	1,765	84.1	1,667	2,050	81.3
London	957	1,093	87.6	2,039	2,354	86.6	2,045	2,459	83.2
South East	744	870	85.5	1,859	2,281	81.5	2,136	2,696	79.2
South West	577	665	86.8	1,582	1,840	86.0	1,937	2,363	82.0

Source: SALT

Table 2B.3: The proportion of people aged 65 and over who received reablement services following discharge from hospital (2B(2)); by gender and region

England, 2015-16		<i>Numbers and percentages</i>							
	Male			Female			Total		
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome
England	15,861	712,693	2.2	26,649	743,749	3.6	42,510	1,456,442	2.9
North East	1,036	43,454	2.4	1,895	46,129	4.1	2,931	89,583	3.3
North West	2,210	100,437	2.2	4,035	107,016	3.8	6,245	207,453	3.0
Yorkshire and the Humber	1,991	75,569	2.6	2,767	80,038	3.5	4,758	155,607	3.1
East Midlands	1,125	64,620	1.7	1,867	65,397	2.9	2,992	130,017	2.3
West Midlands	1,700	79,559	2.1	2,878	83,162	3.5	4,578	162,721	2.8
Eastern	1,605	84,349	1.9	2,780	86,689	3.2	4,385	171,038	2.6
London	2,297	74,178	3.1	3,609	78,982	4.6	5,906	153,160	3.9
South East	2,201	108,015	2.0	3,646	113,084	3.2	5,847	221,099	2.6
South West	1,696	82,512	2.1	3,172	83,252	3.8	4,868	165,764	2.9

Source: SALT

Table 2B.4: The proportion of people aged 65 and over who received reablement services following discharge from hospital (2B(2)); by age and region

England, 2015-16		<i>Numbers and percentages</i>								
	65-74			75-84			85 and over			
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome	
England	6,728	645,248	1.0	16,749	548,591	3.1	19,033	262,603	7.2	
North East	531	40,775	1.3	1,236	34,415	3.6	1,164	14,393	8.1	
North West	1,107	93,840	1.2	2,455	79,137	3.1	2,683	34,476	7.8	
Yorkshire and the Humber	728	69,473	1.0	1,856	59,122	3.1	2,174	27,012	8.0	
East Midlands	470	59,545	0.8	1,149	48,054	2.4	1,373	22,418	6.1	
West Midlands	694	72,061	1.0	1,813	61,437	3.0	2,071	29,223	7.1	
Eastern	570	74,105	0.8	1,765	64,496	2.7	2,050	32,437	6.3	
London	1,093	66,545	1.6	2,354	58,071	4.1	2,459	28,544	8.6	
South East	870	94,247	0.9	2,281	83,218	2.7	2,696	43,634	6.2	
South West	665	74,657	0.9	1,840	60,641	3.0	2,363	30,466	7.8	

Source: SALT

Table 2B.5: The proportion of older people (age 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (2B(1)); by year

England, 2015-16		<i>Numbers and percentages</i>	
	2B(1)		Outcome
	Numerator	Denominator	
2010-11	30,000	36,610	82.0
2011-12	33,930	41,010	82.7
2012-13	35,340	43,410	81.4
2013-14	36,140	43,790	82.5
2014-15	35,550	43,384	81.9
2015-16	35,160	42,510	82.7

Source: SALT

Table 2B.6: The proportion of people aged 65 and over who received reablement services following discharge from hospital (2B(2)); by year

England, 2015-16		<i>Numbers and percentages</i>	
	2B(2)		Outcome
	Numerator	Denominator	
2010-11	36,610	1,232,710	3.0
2011-12	41,010	1,276,940	3.2
2012-13	43,410	1,340,970	3.2
2013-14	43,790	1,333,580	3.3
2014-15	43,384	1,419,303	3.1
2015-16	42,510	1,456,442	2.9

Source: SALT & HES

Figure 2B.1: The proportion of older people (age 65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services (2B(1)); by region

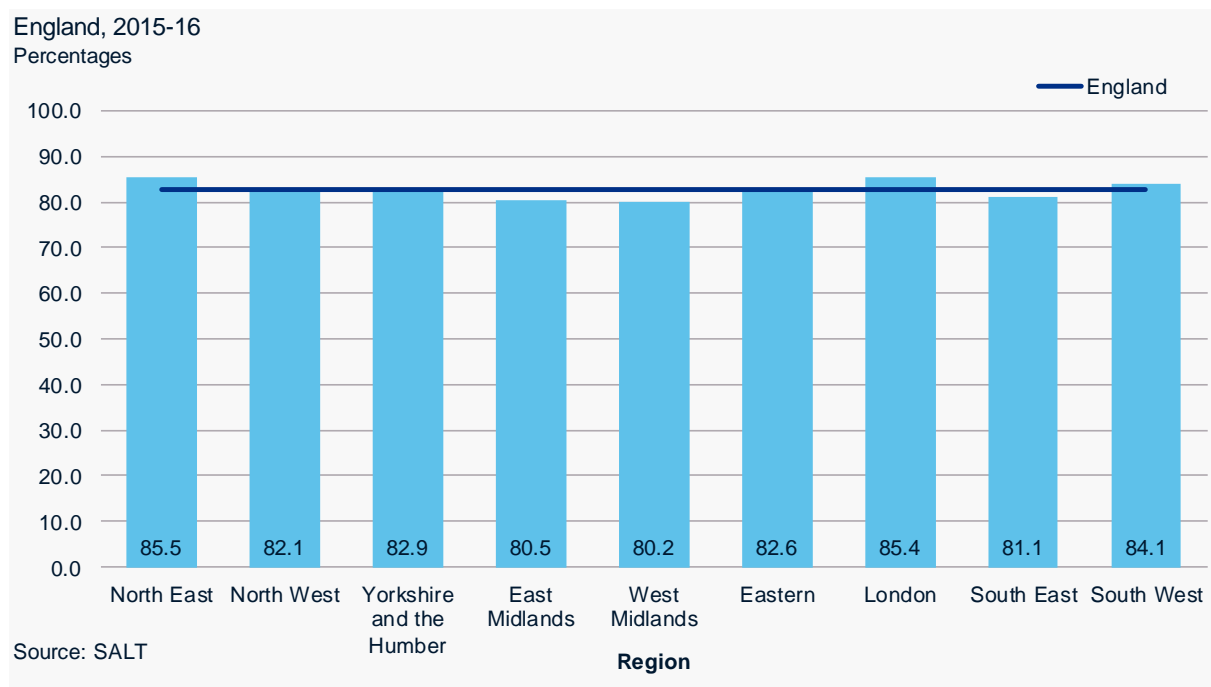
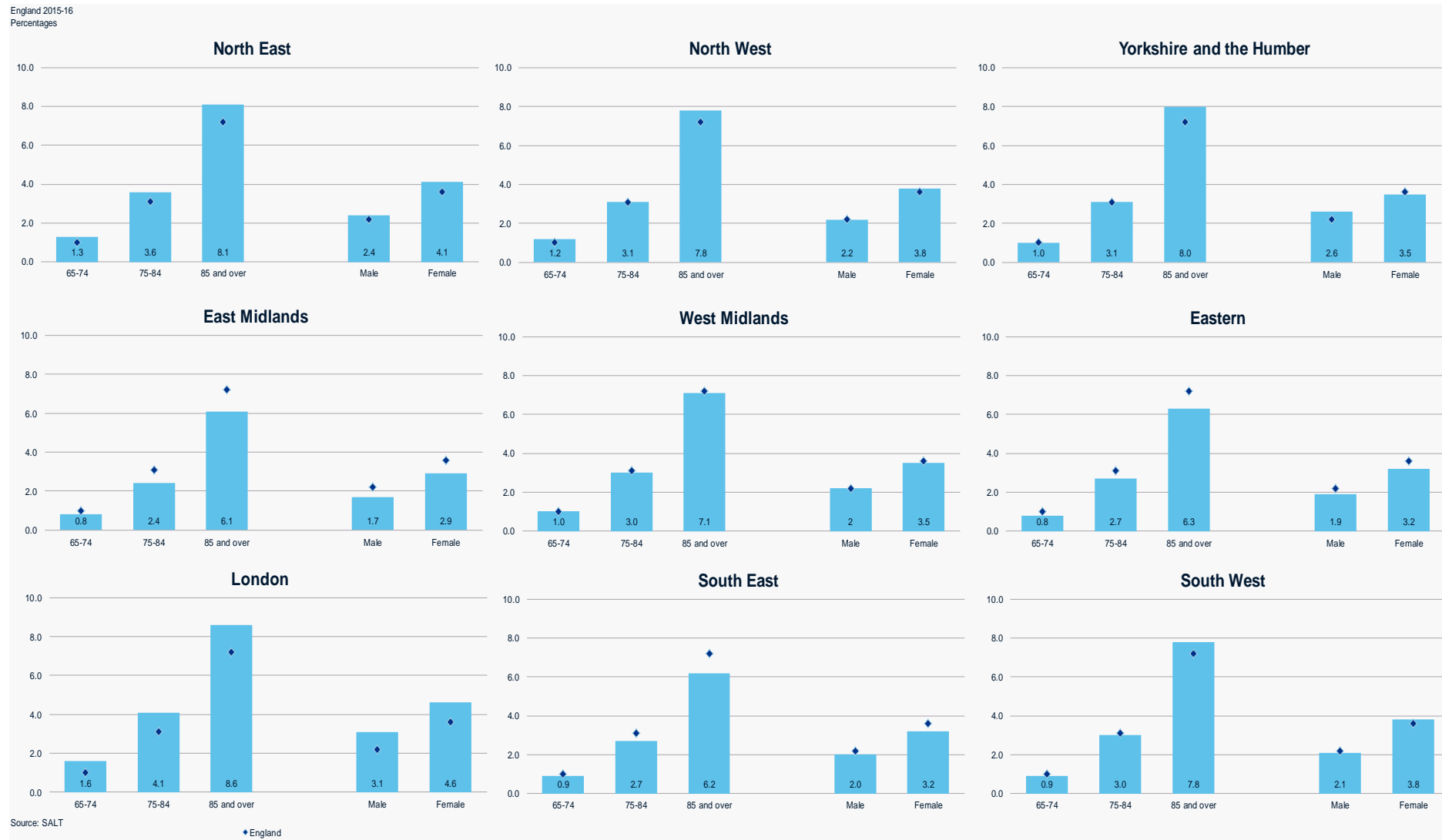


Figure 2B.2: The proportion of people aged 65 and over who received reablement services following discharge from hospital (2B(2)); by region



Figure 2B.3: The proportion of people aged 65 and over who received reablement services following discharge from hospital (2B(2)); by gender, age and region



2C: Delayed transfers of care from hospital, and those which are attributable to social care or jointly to social care and the NHS, per 100,000 population

Table 2C.1: Delayed transfers of care from hospital, per 100,000 population (2C(1)); by region

England, 2015-16	<i>Numbers and rates</i>		
	Numerator	Denominator	Outcome (rate per 100,000)
England	5,231	43,108,471	12.1
North East	117	2,100,204	5.6
North West	690	5,652,470	12.2
Yorkshire and the Humber	431	4,244,933	10.2
East Midlands	471	3,705,500	12.7
West Midlands	704	4,489,117	15.7
Eastern	555	4,776,467	11.6
London	524	6,720,843	7.8
South East	981	7,029,838	14.0
South West	757	4,389,099	17.3

Source: DToC & ONS

Table 2C.2: Delayed transfers of care from hospital that are attributable to adult social care, per 100,000 population (2C(2)); by region

England, 2015-16	<i>Numbers and rates</i>		
	Numerator	Denominator	Outcome (rate per 100,000)
England	2,020	43,108,471	4.7
North East	23	2,100,204	1.1
North West	267	5,652,470	4.7
Yorkshire and the Humber	144	4,244,933	3.4
East Midlands	137	3,705,500	3.7
West Midlands	364	4,489,117	8.1
Eastern	169	4,776,467	3.5
London	224	6,720,843	3.3
South East	389	7,029,838	5.5
South West	303	4,389,099	6.9

Source: DToC & ONS

Table 2C.3: Delayed transfers of care from hospital per, 100,000 population (2C(1)) and delayed transfers of care from hospital that are attributable to social care, or jointly to social care and the NHS per 100,000 population (2C(2)); by year

England, 2015-16		<i>Numbers and rates</i>				
2C(1)			2C(2)			
	Numerator	Denominator	(rate per 100,000)	Numerator	Denominator	(rate per 100,000)
2010-11	4,365	41,188,675	10.6	1,691	41,188,675	4.1
2011-12	4,044	41,766,420	9.7	1,542	41,766,420	3.7
2012-13	3,963	42,070,420	9.4	1,365	42,070,420	3.2
2013-14	4,086	42,359,365	9.6	1,310	42,359,365	3.1
2014-15	4,726	42,724,915	11.1	1,562	42,724,915	3.7
2015-16	5,231	43,108,471	12.1	2,020	43,108,471	4.7

Source: DToC & ONS

Figure 2C.1: Delayed transfers of care from hospital, per 100,000 population (2C(1)); by region

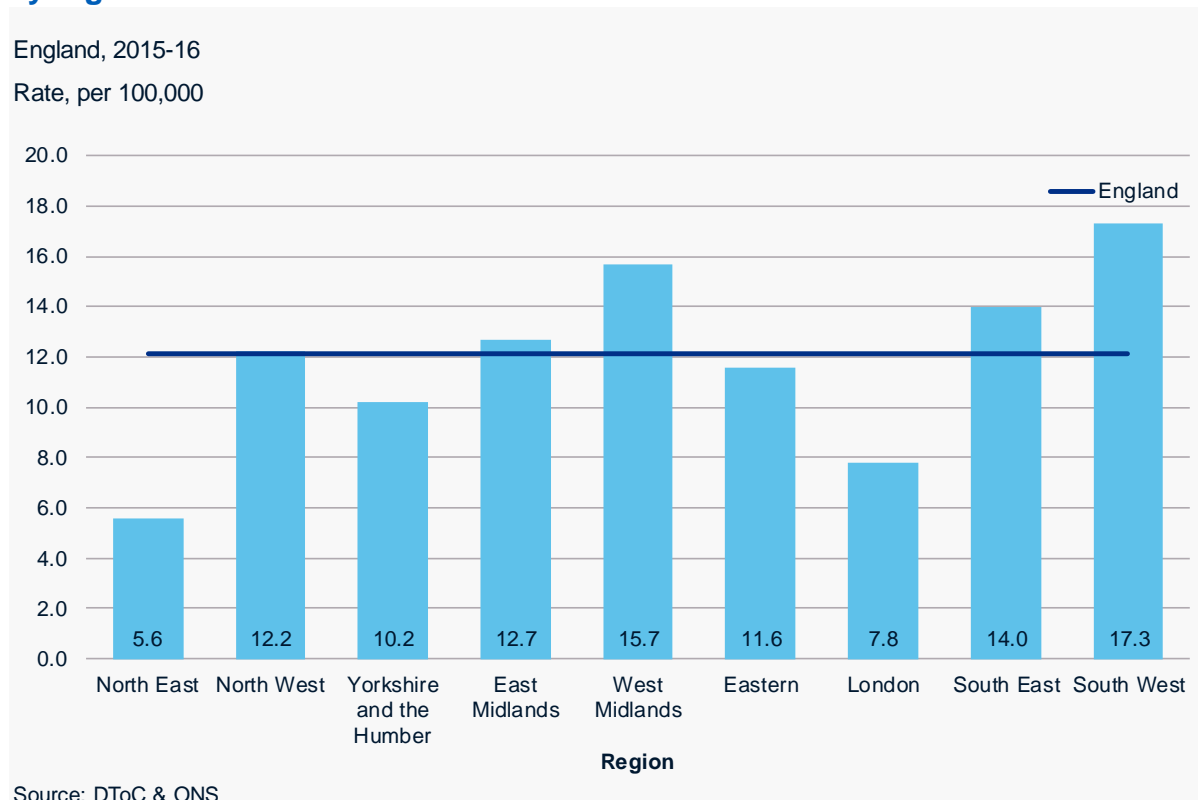


Figure 2C.2: Delayed transfers of care from hospital that are attributable to adult social care, per 100,000 population (2C(2)); by region

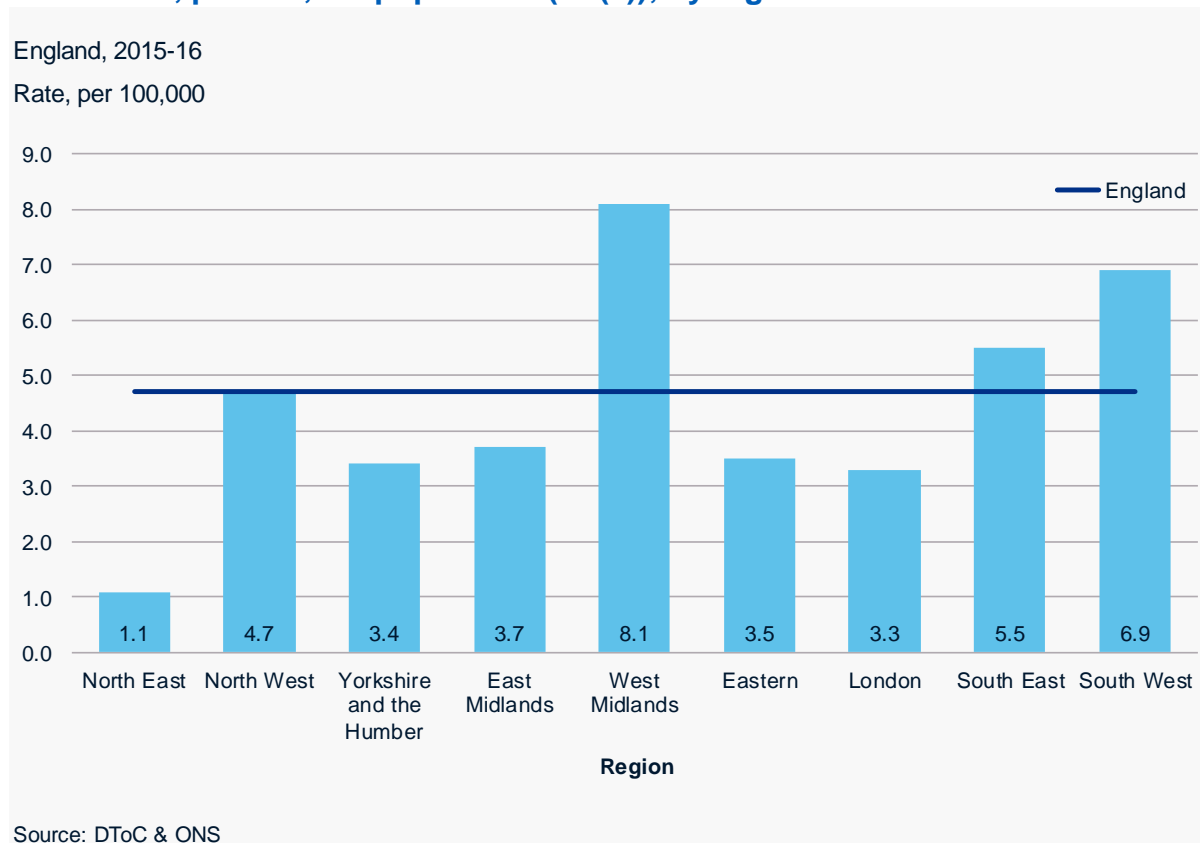


Figure 2C.3: Delayed transfers of care from hospital, per 100,000 population (2C(1)) and delayed transfers of care from hospital that are attributable to social care, or jointly to social care and the NHS per 100,000 population (2C(2)); by year

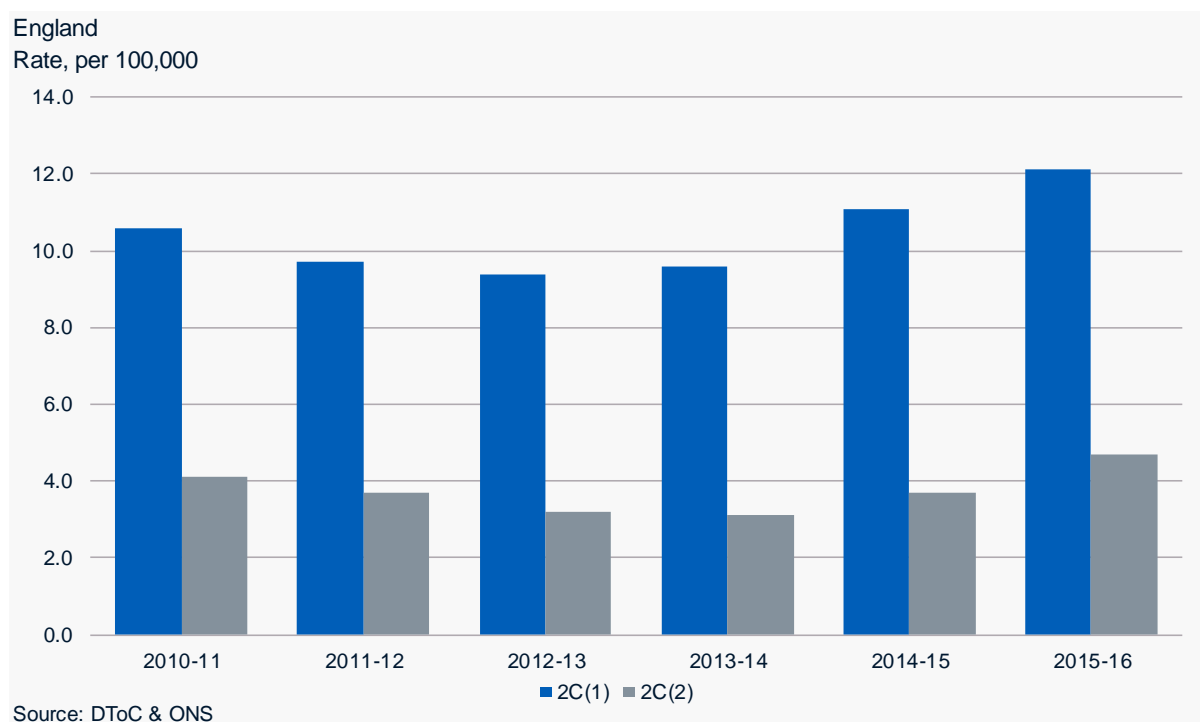
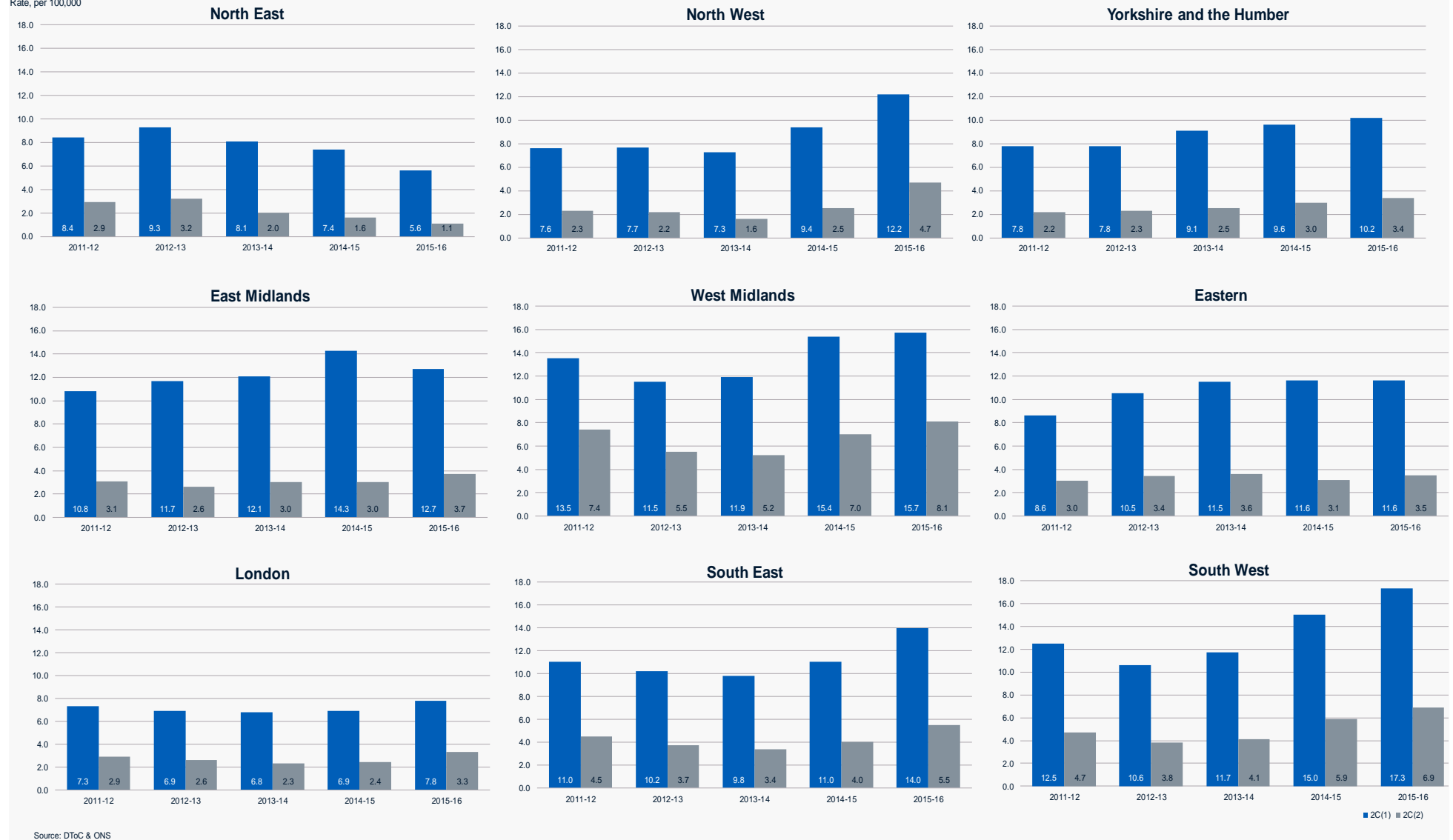


Figure 2C.4: Delayed transfers of care from hospital per, 100,000 population (2C(1)) and delayed transfers of care from hospital that are attributable to social care, or jointly to social care and the NHS per 100,000 population (2C(2)); by region and year

England, 2015-16
Rate, per 100,000



2D: The outcome of short-term services: sequel to service

Table 2D.1: The outcome of short-term services: sequel to service; by age and region

England, 2015-16		Numbers and percentages								
	18-64			65 and over			Total			
	Num.	Denom.	Outcome	Num.	Denom.	Outcome	Num.	Denom.	Outcome	
England	13,623	17,188	79.3	108,011	143,323	75.4	120,814	159,399	75.8	
North East	1,095	1,262	86.8	8,384	10,733	78.1	9,479	11,995	79.0	
North West	2,372	3,015	78.7	13,794	19,290	71.5	16,166	22,305	72.5	
Yorkshire and the Humber	1,543	1,855	83.2	10,932	15,216	71.8	12,475	17,071	73.1	
East Midlands	1,068	1,290	82.8	10,002	12,861	77.8	11,070	14,151	78.2	
West Midlands	912	1,373	66.4	8,086	12,397	65.2	8,998	13,770	65.3	
Eastern	1,235	1,493	82.7	13,235	16,374	80.8	13,650	16,755	81.5	
London	2,314	3,091	74.9	12,539	17,708	70.8	14,853	20,799	71.4	
South East	1,351	1,694	79.8	14,244	18,497	77.0	15,595	20,191	77.2	
South West	1,733	2,115	81.9	16,795	20,247	83.0	18,528	22,362	82.9	

Source: SALT

Table 2D.2: The outcome of short-term services: sequel to service; by year

England, 2015-16		Numbers and percentages		
	Numerator	Denominator	Outcome	
2014-15	119,144	160,314	74.3	
2015-16	120,814	159,399	75.8	

Source: SALT

Figure 2D.1: The outcome of short-term services: sequel to service; by region

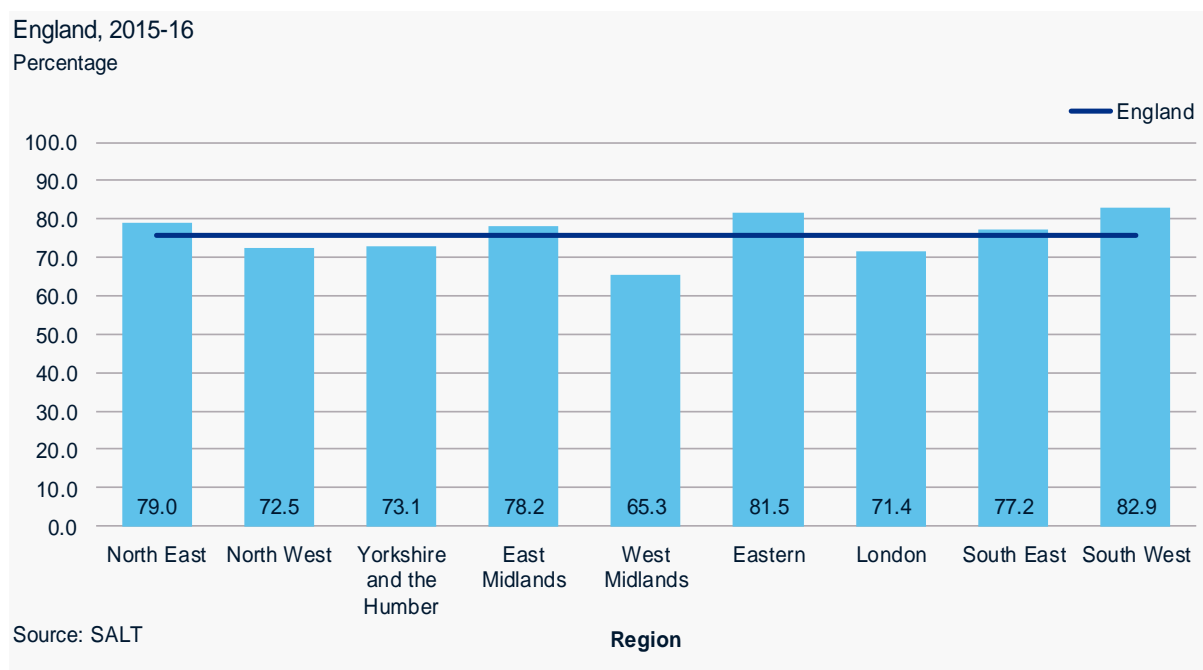
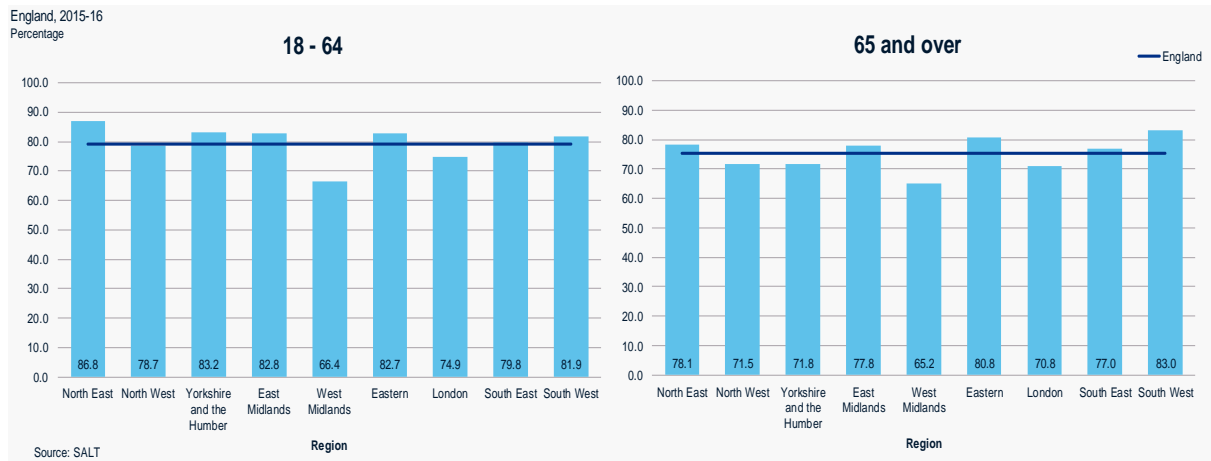


Figure 2D.2: The outcome of short-term services: sequel to service; by region and age



Domain 3 - Ensuring that people have a positive experience of care and support

3A: Overall satisfaction of people who use services with their care and support

Table 3A.1: Overall satisfaction of people who use services with their care and support; by gender and region

England, 2015-16	Sample sizes and percentages					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,898	65.5	42,442	63.6	71,353	64.4
North East	2,039	68.1	2,982	66.5	5,022	67.2
North West	4,345	66.8	6,426	63.7	10,775	64.9
Yorkshire and the Humber	2,942	64.8	4,249	63.2	7,192	63.8
East Midlands	1,526	64.7	2,354	63.8	3,881	64.1
West Midlands	2,616	65.4	3,994	63.4	6,610	64.2
Eastern	2,688	65.2	4,025	64.0	6,716	64.5
London	6,736	61.1	9,368	59.8	16,106	60.3
South East	3,155	68.2	4,802	64.0	7,958	65.7
South West	2,851	66.3	4,242	66.3	7,093	66.3

Source: ASCS

Table 3A.2: Overall satisfaction of people who use services with their care and support; by age and region

England, 2015-16	<i>Sample sizes and percentages</i>					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	29,191	68.7	42,154	61.7	71,353	64.4
North East	1,920	71.8	3,101	64.7	5,022	67.2
North West	4,419	68.9	6,352	62.4	10,775	64.9
Yorkshire and the Humber	2,896	68.0	4,296	61.3	7,192	63.8
East Midlands	1,507	69.4	2,374	61.2	3,881	64.1
West Midlands	2,718	69.3	3,892	61.2	6,610	64.2
Eastern	2,730	69.5	3,986	61.6	6,716	64.5
London	6,854	64.9	9,252	57.1	16,106	60.3
South East	3,246	69.5	4,709	63.2	7,958	65.7
South West	2,901	69.9	4,192	64.2	7,093	66.3

Source: ASCS

Table 3A.3: Overall satisfaction of people who use services with their care and support; by year

England, 2015-16	<i>Sample sizes and percentages</i>	
	Sample size	Outcome
2014-15	67,715	64.7
2015-16	71,353	64.4

Source: ASCS

3D: The proportion of people who use services and carers who find it easy to find information about services

Table 3D.1: The proportion of people who use services who find it easy to find information about support (3D(1)); by region and age

	Sample sizes and percentages					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	22,936	70.7	28,670	75.2	51,609	73.5
North East	1,462	76.4	2,052	80.4	3,514	79.0
North West	3,480	70.3	4,209	74.6	7,690	72.9
Yorkshire and the Humber	2,236	72.6	2,752	76.9	4,988	75.3
East Midlands	1,145	68.3	1,569	72.4	2,714	71.0
West Midlands	2,070	68.7	2,599	75.5	4,669	73.0
Eastern	2,120	68.7	2,699	75.0	4,819	72.7
London	5,655	71.5	6,817	72.2	12,472	71.9
South East	2,556	71.5	3,214	76.5	5,772	74.5
South West	2,212	69.5	2,759	75.5	4,971	73.3

Source: ASCS

Table 3D.2: The proportion of people who use services who find it easy to find information about support (3D(1)); by region and gender

	Sample sizes and percentages					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	21,886	74.0	29,714	73.1	51,609	73.5
North East	1,516	80.6	1,998	77.9	3,514	79.0
North West	3,248	73.9	4,441	72.3	7,690	72.9
Yorkshire and the Humber	2,163	75.4	2,824	75.1	4,988	75.3
East Midlands	1,114	71.5	1,599	70.6	2,714	71.0
West Midlands	1,961	71.6	2,708	74.0	4,669	73.0
Eastern	2,026	73.3	2,790	72.3	4,819	72.7
London	5,373	73.1	7,096	71.1	12,472	71.9
South East	2,391	75.0	3,381	74.2	5,772	74.5
South West	2,094	73.6	2,877	73.1	4,971	73.3

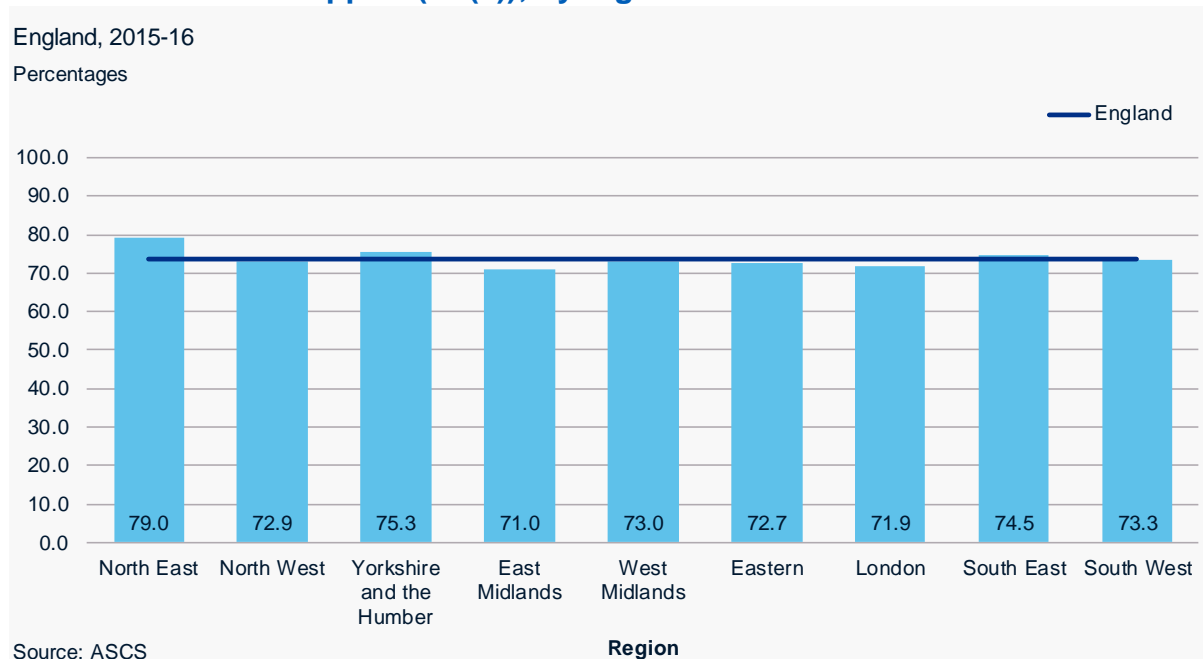
Source: ASCS

Table 3D.3: The proportion of people who use services who find it easy to find information about support (3D(1)); by year

England, 2015-16		<i>Sample sizes and percentages</i>	
	Sample size	Outcome	
2014-15	49,850	74.5	
2015-16	51,609	73.5	

Source: ASCS

Figure 3D.1: The proportion of people who use services who find it easy to find information about support (3D(1)); by region



Domain 4 - Safeguarding people whose circumstances make them vulnerable and protecting from avoidable harm

4A: The proportion of people who use services who feel safe

Table 4A.1: The proportion of people who use services who feel safe (4A); by age and region

England, 2015-16	Sample sizes and percentages					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	29,384	66.7	41,815	70.7	71,207	69.2
North East	1,915	68.3	3,061	75.4	4,977	72.9
North West	4,484	65.3	6,318	73.0	10,806	70.0
Yorkshire and the Humber	2,908	66.1	4,247	72.1	7,155	69.9
East Midlands	1,520	66.7	2,339	69.1	3,859	68.2
West Midlands	2,751	67.1	3,855	69.8	6,606	68.9
Eastern	2,749	67.0	3,947	69.8	6,696	68.7
London	6,927	65.1	9,223	66.4	16,150	65.9
South East	3,259	69.4	4,677	70.6	7,939	70.1
South West	2,871	66.9	4,148	71.1	7,019	69.6

Source: ASCS

Table 4A.2: The proportion of people who use services who feel safe (4A); by gender and region

	Sample sizes and percentages					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,934	70.6	42,259	68.3	71,207	69.2
North East	2,025	72.7	2,951	73.0	4,977	72.9
North West	4,371	69.5	6,431	70.4	10,806	70.0
Yorkshire and the Humber	2,926	70.9	4,228	69.2	7,155	69.9
East Midlands	1,525	70.0	2,333	67.2	3,859	68.2
West Midlands	2,618	71.5	3,988	67.2	6,606	68.9
Eastern	2,701	70.7	3,992	67.5	6,696	68.7
London	6,777	68.5	9,370	64.1	16,150	65.9
South East	3,157	71.4	4,781	69.2	7,939	70.1
South West	2,834	72.1	4,185	67.9	7,019	69.6

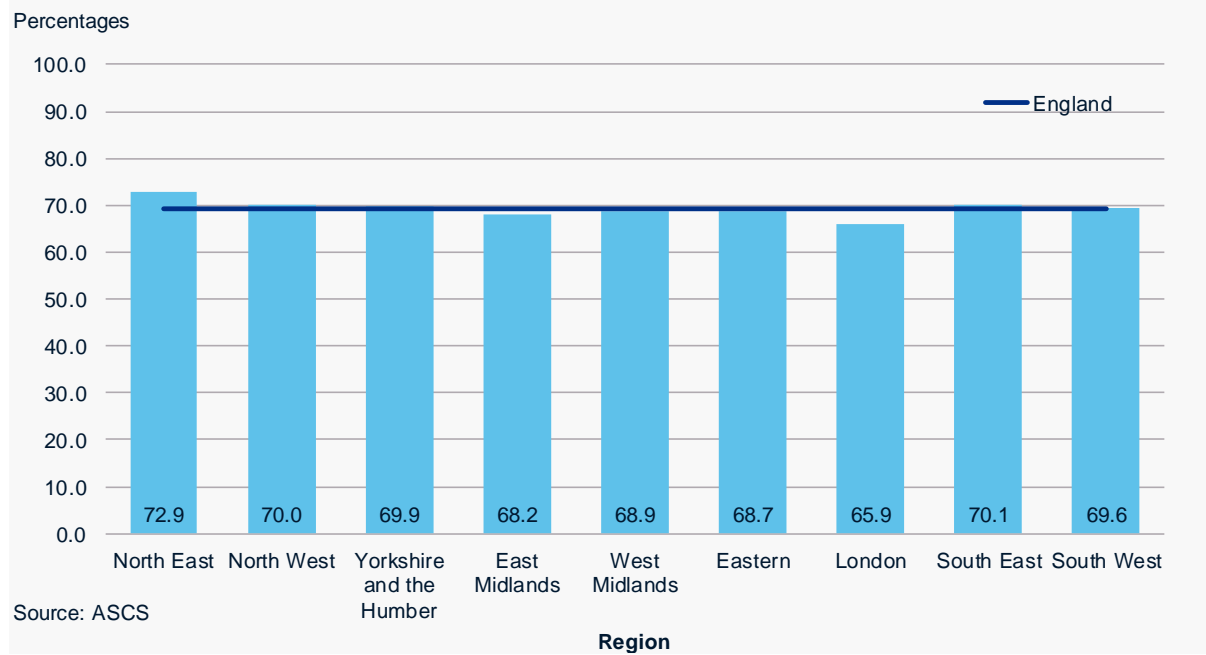
Source: ASCS

Table 4A.3: The proportion of people who use services who feel safe (4A); by year

England, 2015-16	Sample sizes and percentages	
	Sample size	Outcome
2014-15	67,890	68.5
2015-16	71,207	69.2

Source: ASCS

Figure 4A.1: The proportion of people who use services who feel safe (4A); by region
England, 2015-16



4B: The proportion of people who use services who say that those services have made them feel safe and secure

Table 4B.1: The proportion of people who use services who say that those services have made them feel safe and secure (4B); by age and region

England, 2015-16	<i>Sample sizes and percentages</i>					
	18-64		65 and over		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,709	86.1	40,481	85.0	69,197	85.4
North East	1,871	89.3	2,977	88.7	4,849	88.9
North West	4,391	84.9	6,086	84.5	10,480	84.6
Yorkshire and the Humber	2,851	84.8	4,123	86.7	6,974	85.9
East Midlands	1,501	90.6	2,262	87.3	3,763	88.5
West Midlands	2,665	85.9	3,758	87.1	6,423	86.7
Eastern	2,671	83.2	3,824	82.0	6,495	82.4
London	6,739	84.5	8,872	79.8	15,611	81.7
South East	3,177	87.3	4,555	85.4	7,735	86.1
South West	2,843	87.8	4,024	86.8	6,867	87.1

Source: ASCS

Table 4B.2: The proportion of people who use services who say that those services have made them feel safe and secure (4B); by gender and region

	Sample sizes and percentages					
	Male		Female		Total	
	Sample size	Outcome	Sample size	Outcome	Sample size	Outcome
England	28,152	85.2	41,032	85.5	69,197	85.4
North East	1,984	88.1	2,864	89.5	4,849	88.9
North West	4,258	84.0	6,219	85.1	10,480	84.6
Yorkshire and the Humber	2,858	85.9	4,115	85.9	6,974	85.9
East Midlands	1,491	89.0	2,271	88.2	3,763	88.5
West Midlands	2,542	86.3	3,881	86.9	6,423	86.7
Eastern	2,615	82.2	3,877	82.5	6,495	82.4
London	6,575	82.5	9,033	81.2	15,611	81.7
South East	3,059	86.1	4,675	86.2	7,735	86.1
South West	2,770	86.5	4,097	87.6	6,867	87.1

Source: ASCS

Table 4B.3: The proportion of people who use services who say that those services have made them feel safe and secure (4B); by year

England, 2015-16	Sample sizes and percentages	
	Sample size	Outcome
2014-15	66,440	84.5
2015-16	69,197	85.4

Source: ASCS

Figure 4B.1: The proportion of people who use services who say that those services have made them feel safe and secure (4B); by region

