

**We were asked:**

I would like to request information under the Freedom of Information Act. The information that I require relates to a specific external/3rd party hosting contract which may include:

1. Software as a Service (SaaS)
2. E-commerce hosting
3. Exchange Hosting
4. Web Hosting
5. VOIP Hosting
6. Contact Centre
7. Unified communications

**We replied:**

A1. You asked a number of questions about the Wales Office's specific external/3rd party hosting contracts. The Wales Office uses IT services supplied under Ministry of Justice contracts, and we do not hold IT contracts in our own right. You may therefore wish to ask the Ministry of Justice about the management of its IT contracts.