How many staff (full head-count rather than full-time equivalents) are employed in information technology functions? There are 29 posts in the corporate IT team

Do you have an internal information technology team or is information technology totally outsourced? If outsourced, to which company? It is a mix of the two we outsource principally to Fujitsu Ltd but also to a wide range of small and medium sized enterprises.

Is your information technology infrastructure managed internally or outsourced? If outsourced, to which company? Outsourced principally to Fujitsu and Vodafone

What was the total IT budget last year? Of that budget, how much was spent on Software testing & quality assurance? £11.06m including telephony. We do not keep separate records for spend on testing and quality assurance.

Please can you provide key contact information for the following roles (if appointed)?
Chief Information Officer Darren Scates – darren.scates@communities.gsi.gov.uk
Chief Technology Officer Not appointed
Head of Change (IT) Not appointed
Programme Director (IT) Not appointed
Programme Manager (IT) Not appointed
Head of Testing Not appointed

Do you currently undergo software testing training? If so, who with and how often? No.

Do you use the agile approach rather than the waterfall method in software testing? Yes.