

Our ref: CRS 744,646
Your ref:

Woodlands
Manton Lane
Bedford
MK41 7LW

Direct Line:

via email

18 November 2016

Dear

**FREEDOM OF INFORMATION ACT 2000
USAGE OF PEDESTRIAN CROSSING NEAR DOCK SPUR ROUNDABOUT**

Thank you for your email of 3 November asking for information relating to pedestrian usage statistics for the traffic light controlled pedestrian crossings located on the A14 at Felixstowe close to junction 60, Dock Spur Roundabout. We have now completed our search for information.

I have extracted your requests from your email, setting these out below with our response as follows:

- 1. Please provide the total number of crossing requests for each crossing for each year since the pedestrian crossings were installed (I believe this to be 2011). A crossing request is the event of a pedestrian pressing the crossing button.*

We do not hold this information. The signal controller for each pedestrian crossing does not record the pressing of the pedestrian crossing button.

- 2. Should this information not be available then for the same pedestrian crossings and time period, please provide any other data relating to pedestrian crossing usage obtained, for example, from short-term censuses/surveys.*

I confirm, following a search of our paper and electronic records, we do not hold any other data.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or email info@highwaysengland.co.uk. You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number 744,646 in any future communications.

Yours sincerely

Business Management Team Leader
Operations (East)
Email: