



Our ref: 732862
Your ref:

[REDACTED]
Via Email
[REDACTED]

Tony Malone
Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

January 2016

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 16 December regarding Highways England's Wi-Fi contracts.

Please find the answers to your questions below:

1. *Wi-Fi Provider- Who is the contracted supplier for the Wi-Fi contract.*

Highways England's Wi-Fi is provided by Thales

2. *Average Annual Spend – Please state the annual average spend over three years for each supplier. If this is a new contract please state the estimate annual average spends. If there is more than one Wi-Fi provider please split annual for each individual provider.*

Wi-Fi is provided as part of a larger PSN WAN contract and cannot be costed separately

3. *Number of Wi-Fi Users- Please state the number of users the Wi-Fi contract is in place for. An estimate number of users will also be acceptable. If there is more than one Wi-Fi provider please state the number of users for each individual provider.*

Wifi is available to all Highways England staff of which there are approximately 3500. We do not hold figures of numbers of users.

4. *What is the contract Type:*

Wi-Fi is provided as part of a Managed Services and is part of a larger contract.

4. *Number of Locations/Site- I require the number of locations/sites the Wi-Fi contract is contracted for. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.*

Wi-Fi is currently installed in 40 Highways England sites.

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5. End User Offer- What the Wi-Fi offers to the end users e.g. Unlimited, Pay as you go, free 1 hour access or just free access. If there is more than one Wi-Fi provider please state the number of sites for each individual provider.

End users have free Access to the Wi-Fi.

6. Manufacturer Name/Brand- Please provides me with the brand names of the Wi-Fi equipment which many include manufacturers of the access points and routers. If there is more than one Wi-Fi provider please state the Manufacturers Name for each individual provider.

Wi-Fi equipment is manufactured by Aruba.

7. Contract Description- Please provide me with a brief description of the solution in place for Wi-Fi and any other services provided under the contract. If there is more than one Wi-Fi provider please state the contract description for each individual provider.

Wi-Fi is provided for internal and external customers.

8. Actual Contract Start Date- Please can you state the Start date of the contract. If there is more than on Wi-Fi provider please split contract dates for each individual provider.

The contract was started in December 2015.

9. Actual Contract Renewal/Expiry Date- Please can you state the renewal/expiry date of the contract. If the contract is coming up for renewal if possible please state the likely outcome of the Wi-Fi contract.

The contract expires in December 2019.

10. Contact Details- I require the person from within the organisation responsible for the Wi-Fi contract. Can you please provide me with their full contact detail including contact number and an email address? If there is more than one Wi-Fi provider please state the contract details for each individual provider.

██████████ is the contract manager. He can be contacted via the Highways England Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. I would be grateful if you would contact me if you wish to have an internal review.



If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely



?? Tony Malone
Chief Information Officer
Highways England

