

16 December 2016

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London SE1 8UG

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E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

## By email

[REDACTED]

Dear [REDACTED]

### Request under the Freedom of Information Act 2000 (the "FOI Act")

I refer to your email of **10 October 2016** in which you requested information under the FOI Act from NHS Improvement. Since 1 April 2016, Monitor and the NHS Trust Development Authority have been operating as an integrated organisation known as NHS Improvement.

### Your request

You made the following request:

*"Please provide a full breakdown of all equipment/services and existing contracts in the following areas. Please include existing supplier, product name, contract value and contract end date:*

1. Telephone Lines
2. Telephone Calls
3. Wide Area Network
4. LAN Equipment
5. LAN Maintenance
6. Desktop Hardware
7. Desktop Management Services
8. Contact Centre
9. IPT/Switch Equipment
10. IPT/Switch Maintenance
11. Print Services
12. Cloud/hosted Data Centre
13. On premise Data Centre
14. Audio Conferencing
15. Web Conferencing
16. Video Conferencing
17. Cyber Security Services
18. Firewalls
19. Internet Connections
20. Mobile Connections"

## **Decision**

NHS Improvement holds some of the information that you have requested.

NHS Improvement has decided to release all of the information that it holds as set out in the annex to this letter.

## **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

## **Publication**

Please note that this letter and the attached information will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



**Dhar Grewal**  
Procurement Lead