



United Kingdom Hydrographic Office

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E-mail: [REDACTED]

Website: www.ukho.gov.uk

Ref: FOI2015/04005

[REDACTED]
13 May 2015

Dear [REDACTED],

Thank you for your email of 22 April 2015 requesting ICT information.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the UKHO, and I can confirm that all the information in scope of your request is held.

1. Do you look after your own IT or is it outsourced?

IT is managed in-house.

2. How much did you pay in last financial year for all software licenses (including Microsoft) that you purchase and rent? It should cover maintenance and supporting fee relating to software.

£4,322,231.85

3. How many computers users do you have?

1100

4. When do you need to renew the contract with Microsoft for software licenses? What was the value of your last contract per year?

The contract expires 31 March 2016. The contract value for the last financial year was £554,094.72.

5. Do you currently measure software usage versus the number of licenses purchased? If so what is used for software usage metering?

Yes, Snow Software Asset Management.

6. Do you use a software asset management tool?

Yes, Snow Software Asset Management in conjunction with Microsoft System Centre Management Suite

7. Please also provide details of IT Contracts Managers and any person(s) involved in IT Software procurement.

No single person is responsible for the contracts. Details of our procurement procedure, including contact details, can be found on our GOV.UK pages.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please

note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

A solid black rectangular box used to redact the signature of the Deputy Communications Manager.

Deputy Communications Manager